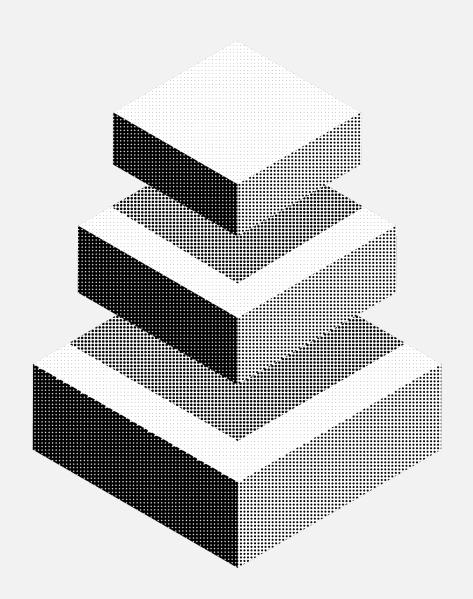
okta Investor Presentation

Q4 FY22

March 2, 2022



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Safe Harbor

This presentation contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding our financial outlook, long-term financial targets, product development, business strategy and plans, market trends and market size, opportunities, positioning and expected benefits that will be derived from the acquisition of AuthO, Inc. These forward-looking statements are based on current expectations, estimates, forecasts and projections. Words such as "expect," "anticipate," "should," "believe," "hope," "target," "project," "goals," "estimate," "potential," "predict," "may," "will," "might," "could," "intend," "shall" and variations of these terms and similar expressions are intended to identify these forward-looking statements, although not all forward-looking statements contain these identifying words. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. For example, the market for our products may develop more slowly than expected or than it has in the past; our results of operations may fluctuate more than expected; there may be significant fluctuations in our results of operations and cash flows related to our revenue recognition or otherwise; the impact of COVID-19 and variants of concern, related public health measures and any associated economic downturn on our business and results of operations may be more than we expect; a network or data security incident that allows unauthorized access to our network or data or our customers' data could damage our reputation; we could experience interruptions or performance

problems associated with our technology, including a service outage; we may not be able to pay off our convertible senior notes when due; we may fail to successfully integrate any new business, including AuthO, Inc.; we may fail to realize anticipated benefits of any combined operations with AuthO, Inc.; we may experience unanticipated costs of integrating AuthO, Inc.; the potential impact of the acquisition on relationships with third parties, including employees, customers, partners and competitors; we may be unable to retain key personnel; and global economic conditions could deteriorate. Further information on potential factors that could affect our financial results is included in our most recent Quarterly Report on Form 10-Q and our other filings with the Securities and Exchange Commission. The forward-looking statements included in this presentation represent our views only as of the date of this presentation and we assume no obligation and do not intend to update these forward-looking statements.

Any unreleased products, features or functionality referenced in this presentation are not currently available and may not be delivered on time or at all. Product roadmaps do not represent a commitment, obligation or promise to deliver any product, feature or functionality, and you should not rely on them to make your purchase decisions.

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01	Company Overview				
02	Q4 FY22 Financial Review & Financial Outlook				
03	Appendix Includes historical financial statements, reconciliations, and other select metrics				

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Company Overview

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Okta's vision

Enable everyone to safely use any technology

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Okta at a Glance⁽¹⁾

15,000 Total customers

\$2.69B Remaining performance obligations (RPO)

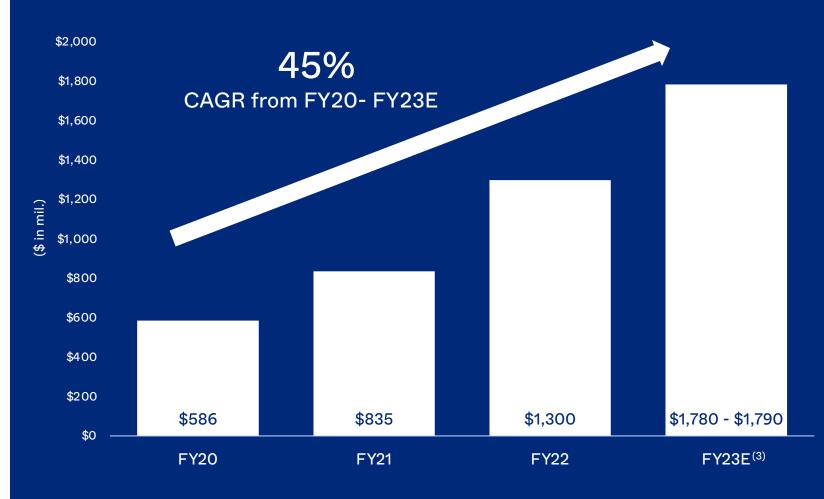
124% TTM Dollar-based net retention rate⁽²⁾ at January 31, 2022

- (1) Metrics are inclusive of AuthO, which closed on May 3, 2021, unless otherwise noted.
- (2) Trailing Twelve Months (TTM) dollar-based net retention rate is calculated based on total ACV. See Appendix for definition.

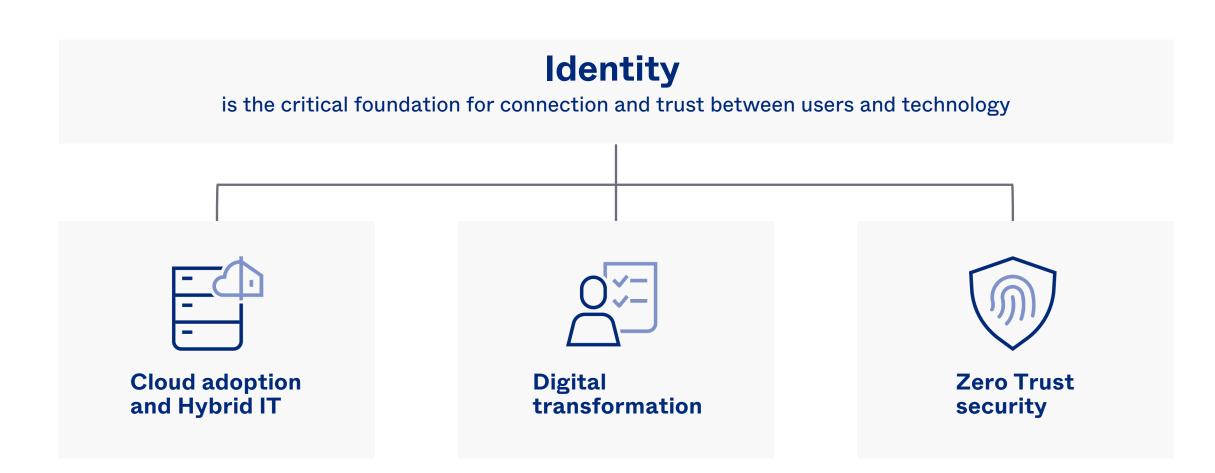
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(3) FY23E revenue is an estimate based on outlook as of March 2, 2022.

Total Revenue



Macro Trends Driving Growth in Identity



The Okta Identity Cloud

Delivers a unified identity solution

Okta Trust: Cloud security certifications with 99.99% uptime

Vendor neutrality supports best-of-breed stack

Cloud-first, providing hybrid access from cloud to ground

Unified solution to secure workforce, customer and infrastructure identity

7,000+ OIN integrations

All powered by a **unified, extensible identity platform**

Why Okta: Delivering a secure and frictionless Workforce experience



Securely Enable Remote Work

Enable productivity without compromising on security



Move to the Cloud

Modernize IT, without the headaches



Adopt a Zero Trust Security Model

Go from zero to Zero Trust to prevent data breaches



Reduce IT Friction

Minimize costs and foster org-wide innovation



Collaborate with Partners

Reduce IT complexities as partner ecosystems grow

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Improve M&A Agility

Centralize IAM and enable day-one access for all

Why Okta: Get support for your most important customer-facing initiatives

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Transform into a Digital Platform

Secure your transition into the API economy



Cultivate User Trust

Secure customer accounts and keep attackers at bay



Build Highly Scalable Apps

Delight customers with secure, scalable experiences



Modernize Infrastructure

Retire legacy identity and scale app development

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Integrate Apps

Create a seamless experience across apps and portals

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Secure Access to APIs

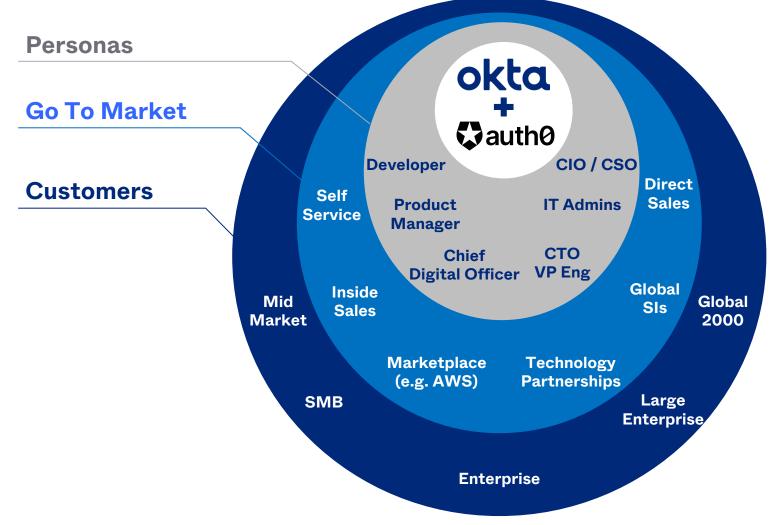
Create, apply, and adapt API authorization policies



Protect Against Account Takeover

Thwart fraudsters with secure customer logins

Okta + AuthO: Addressing Broadest Range of Customers & Users



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Significant Synergy Opportunities with AuthO



Delivering Measurable Customer Value



Mitigate risk

Reduced time to detect and respond to malicious attacks



Accelerate growth & innovation

Faster application launch and time-to-revenue



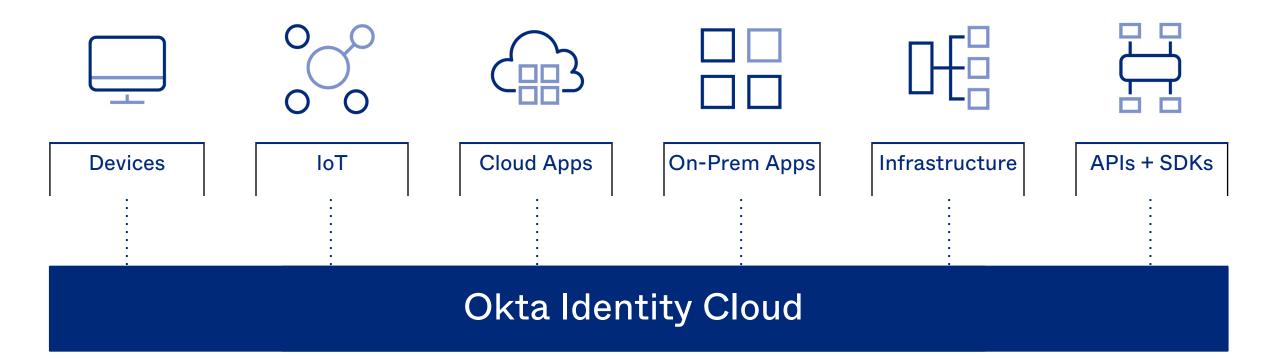
Reduce costs & streamline ops

Reduced operations and maintenance costs compared with on-prem solutions

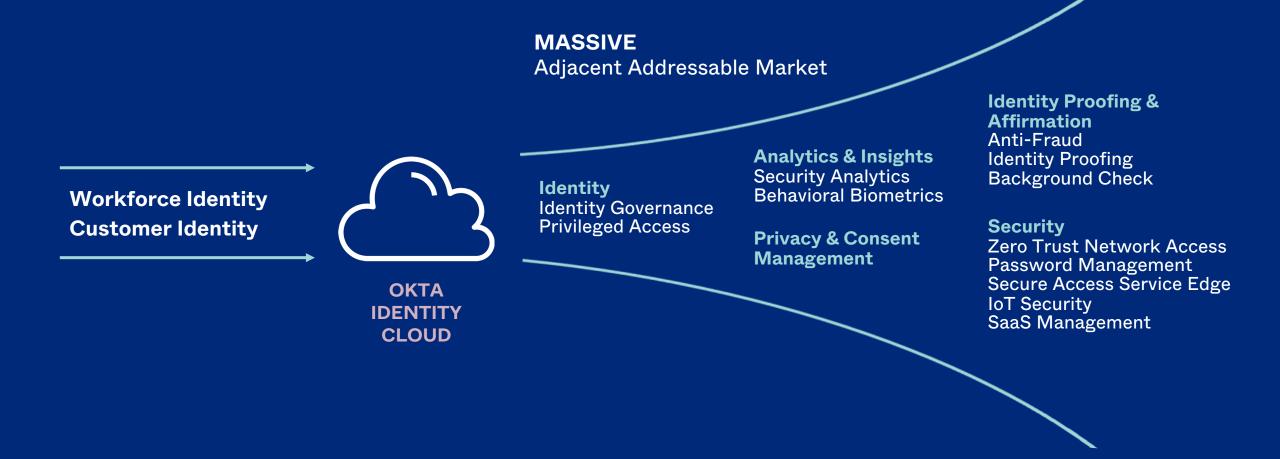
Unifying Identity with One Control Plane

Access okta Privilege Governance

One Platform to Secure Every Identity

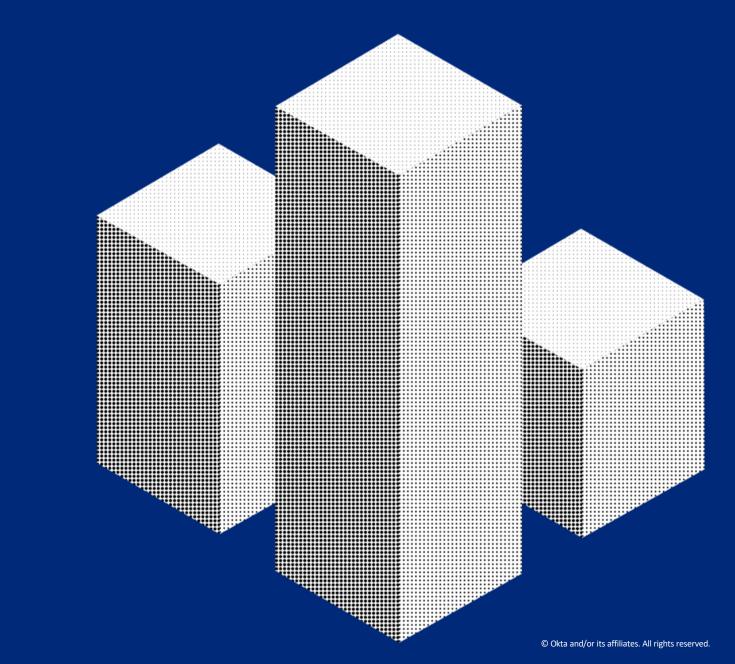


There is a Massive Future for Identity

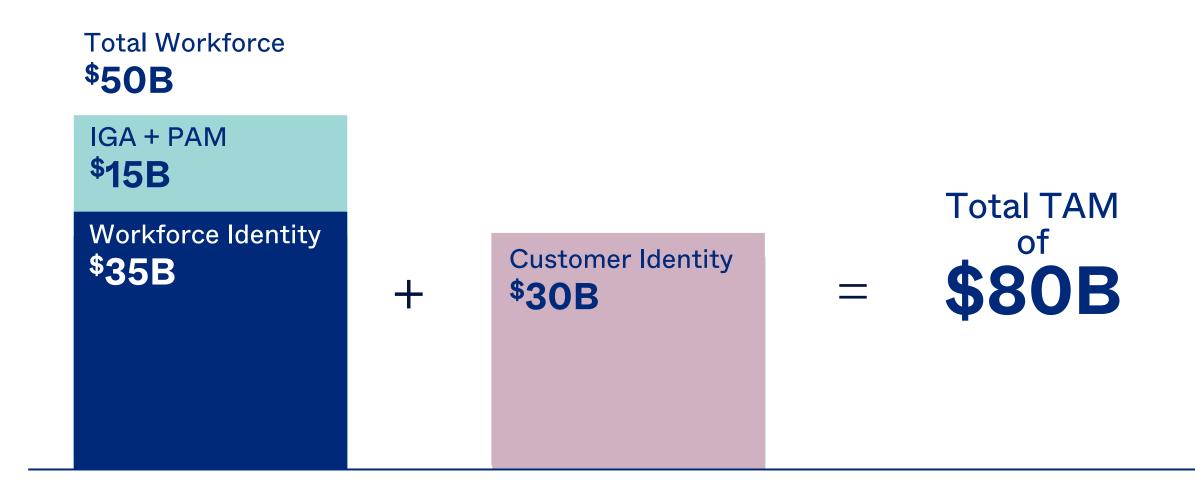


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Attractive Long-Term Financial Profile



Large Addressable Market



Okta See Appendix for TAM calculation methodology.

Multiple Growth Vectors



Innovation in platform and network

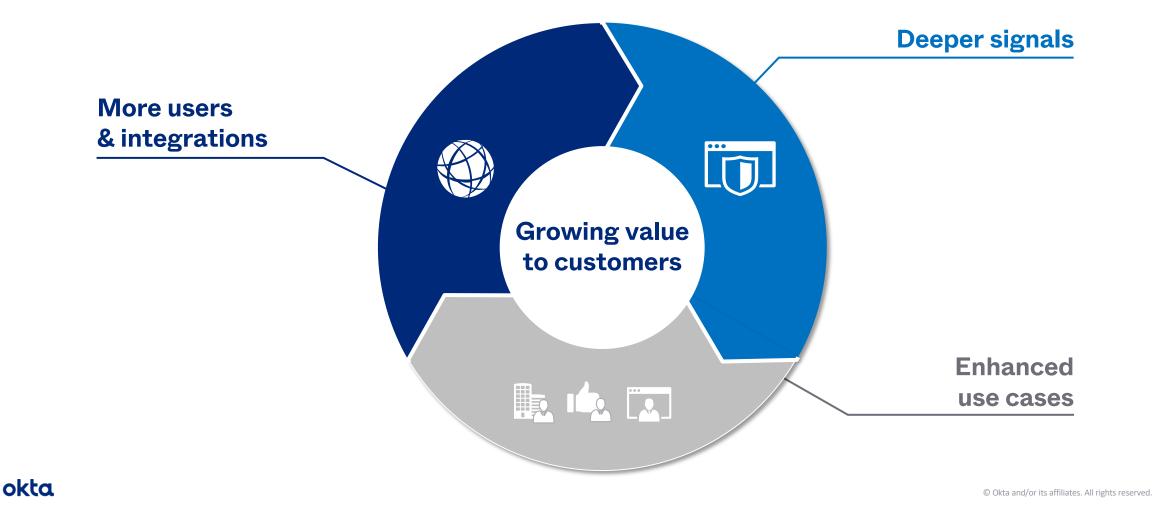
Landing and expanding in large enterprise

International expansion

Leveraging partner ecosystem

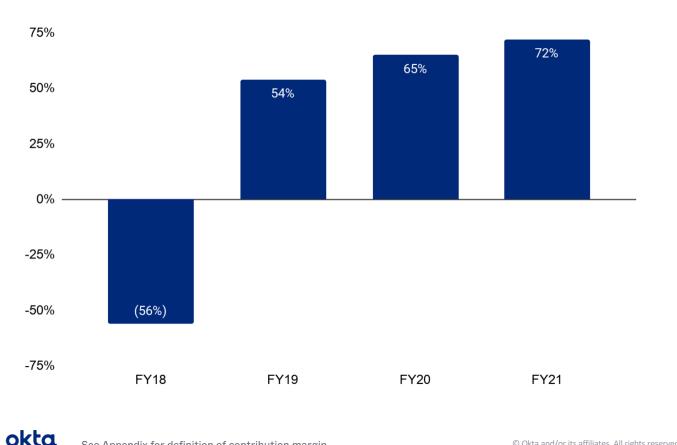
Innovation in Platform and Network

More users and integrations result in deeper signals and enhanced use cases



Attractive Long-Term Customer Economics

FISCAL 2018 COHORT CONTRIBUTION MARGIN

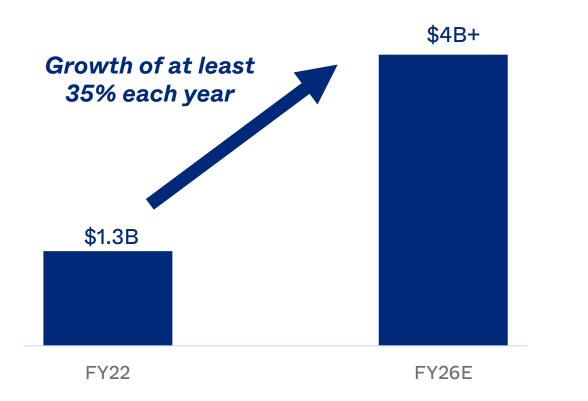


Customer economics and margins improve significantly in land and expand model

See Appendix for definition of contribution margin.

Long-Term Durable Growth

At least \$4B Revenue and 20% FCF Margin Target in FY26



Key drivers of growth

- Faster penetration of CIAM opportunity with AuthO
- Continued growth at large enterprise customers
- Expanding partnerships
- International expansion

Environmental, Social and Governance



Environmental

<u>Achieved 100% renewable</u> <u>electricity</u> for our global offices AND employee work from home

Social

Published our second <u>State of</u> <u>Inclusion report</u>, which highlights our commitments to diversity, inclusion and belonging

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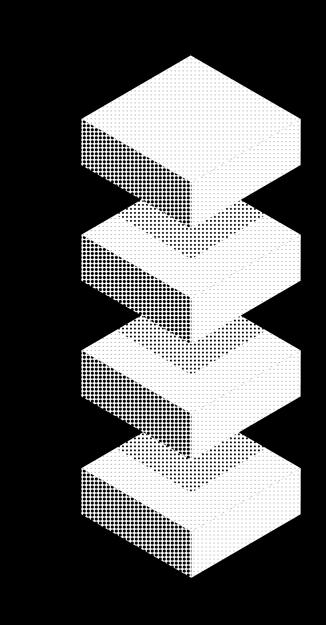
Governance

Published our first <u>ESG Fact</u> <u>Sheet</u>, which summarizes our key ESG disclosures



Learn more at https://www.okta.com/responsibility

Q4 FY22 Financial **Review &** Financial Outlook



Q4 FY22 Financial Highlights⁽¹⁾

	Q4 FY22	vs. Q4 FY21
Total Revenue	\$383M	+ 63%
Total Revenue - Okta Standalone	\$327M	+ 39%
Subscription Revenue	\$369M	+ 64%
Remaining Performance Obligations (RPO)	\$2,694M	+ 50%
Current Remaining Performance Obligations (cRPO)	\$1,350M	+ 60%
Total Calculated Billings ⁽²⁾	\$603M	+ 91%
Total Calculated Billings (without process improvements)	\$540M	+ 71%
TTM Dollar Based Net Retention Rate	124%	+ 300 bps
Non-GAAP Gross Margin ⁽²⁾	76.8%	- 160 bps
Non-GAAP Operating Margin ⁽²⁾	(6.2)%	- 960 bps
Free Cash Flow Margin ⁽²⁾	1.3%	- 1250 bps
TTM Total Rev. Growth + Free Cash Flow Margin ("Rule of 40")	62%	+ 660 bps
Total Customers	15,000	+ 50%
Customers > \$100K ACV	3,100	+ 59%
okta (1) Metrics are inclusive of AuthO, which closed on May 3, 2021.		© Okta and/or its affiliates. All rights reser

(2) See appendix for non-GAAP reconciliation.

Workforce and Customer Identity Split⁽¹⁾

Workforce Identity

Customer Identity

63% of total ACV

37% y/y growth rate

37% of total ACV

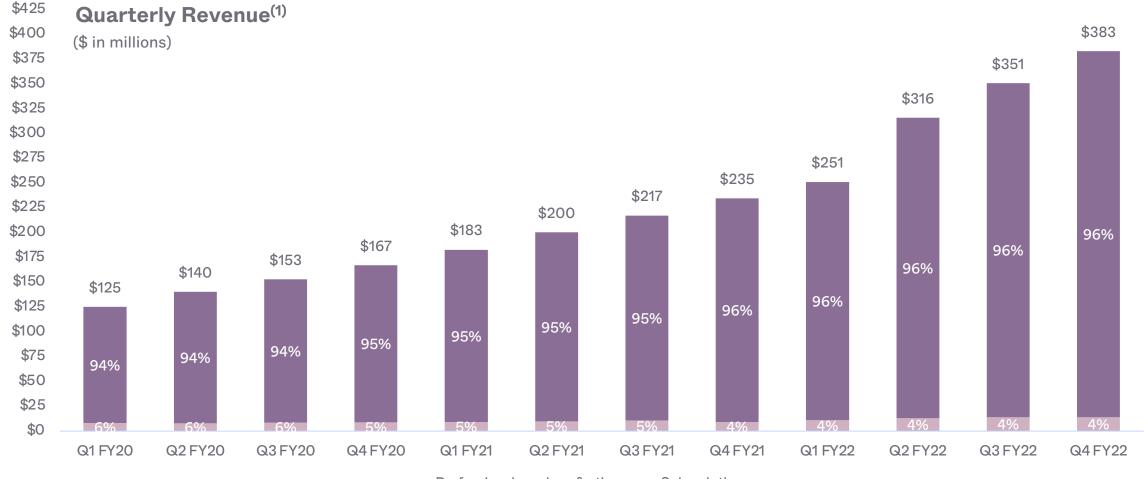
59% y/y growth rate⁽²⁾

Okta Standalone CIAM	AuthO
47% y/y growth rate	81% y/y growth rate

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Total Revenue Up 63% Y/Y; Subscription Revenue Up 64% Y/Y

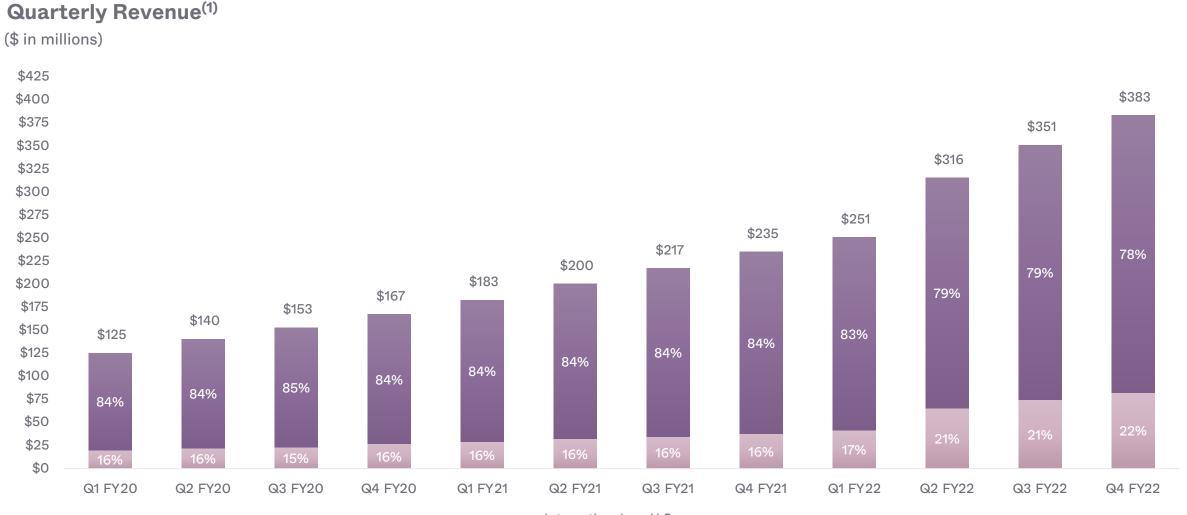
Total Revenue (Okta Standalone) Up 39% Y/Y



Professional services & other

okta (1) Includes \$38 million, \$46 million, and \$56 million from AuthO in Q2, Q3, and Q4 of FY22, respectively.

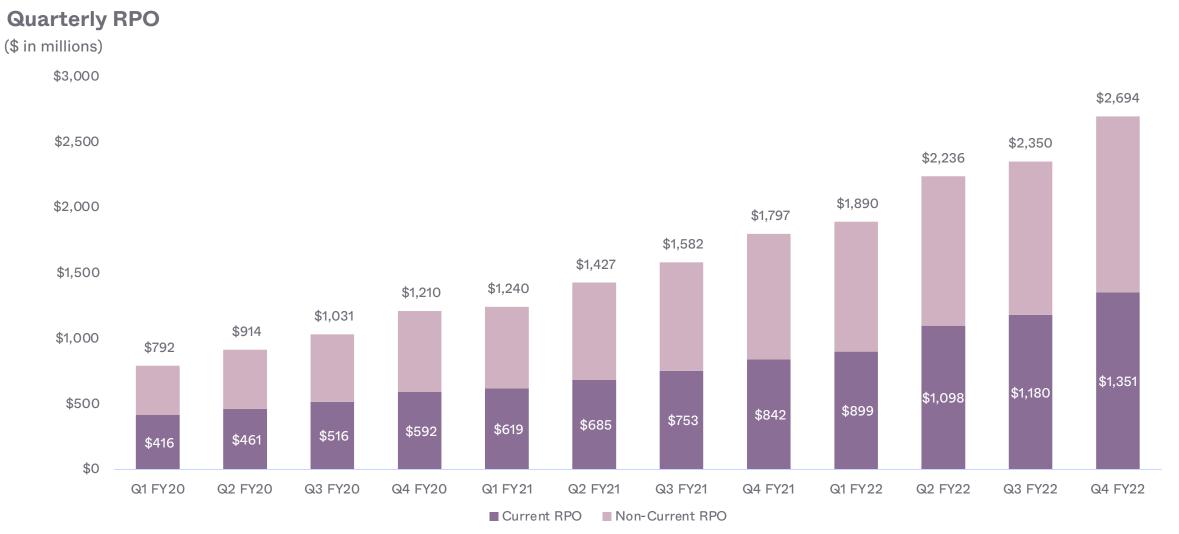
International Revenue Up 119% Y/Y



■ International ■ U.S.

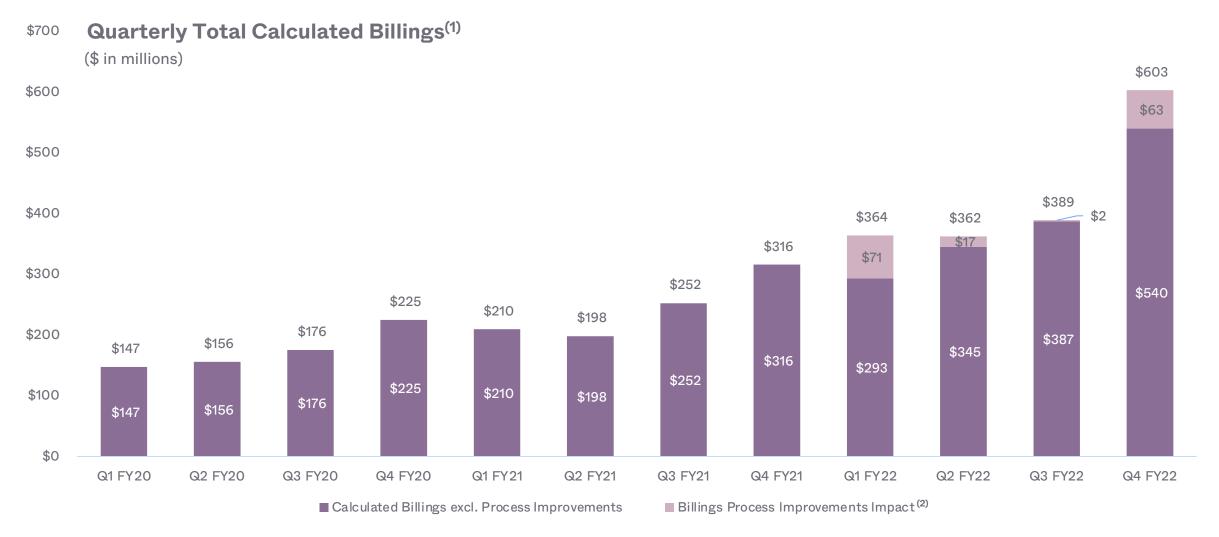
okta (1) Includes \$38 million, \$46 million, and \$56 million from AuthO in Q2, Q3, and Q4 of FY22, respectively.

RPO Up 50% Y/Y; Current RPO Up 60% Y/Y



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Total Calculated Billings Up 91% Y/Y; Up 71% Y/Y Excluding Billings Process Improvements



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(1) See appendix for non-GAAP reconciliation.

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(2)

Billings process improvements was implemented in Q1 FY22 and refers to:

1) billing at contract signature rather than subscription start date, and

2) subsequent annual payments are now due, rather than billed, on the anniversary date.

Calculated Billings Supplemental Modeling Details⁽¹⁾

Table 1: Like-for-like view of FY21 for modeling FY22 (\$ in millions)	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Calculated billings excl. process improvements ⁽¹⁾	\$293	\$345	\$387	\$540	\$1,565
Billings process improvements impact as implemented at the end of Q1 FY22 $^{(2)}$	\$71	\$17	\$2	\$63	\$153
Reported Calculated Billings incl. process improvements	\$364	\$362	\$389	\$603	\$1,718

Table 2: Like-for-like view of FY22 for modeling FY23(\$ in millions)Calculated billings excl. process improvements ⁽¹⁾	Q1 FY22 \$293	Q2 FY22 \$345	Q3 FY22 \$387	Q4 FY22 \$540	FY22	Table 3: One-Time Billings Guidance (\$ in milions)			
Billings process improvements impact as implemented at the end of Q1 FY22 $^{(2)}$	\$71	\$17	\$2	\$63	\$153	Q1 FY23E FY23E		23E	
Incremental billings process improvements impact if implemented prior to Q1 FY22 $^{(3)}$	(\$108)				(\$108)	\$385	\$390	\$2,180	\$2,190
Calculated Billings incl. process improvements if implemented in full for FY22	\$256	\$362	\$389	\$603	\$1,610	50%	52%	35%	36%
						Y/Y growth rate calculated from the like-for-			
						like view of FY22 provided in Table 2			

(1) Supplemental details provided for modeling purposes only. There is no operational impact.

(2) Assumes there was no change to the billings policy in FY22. Provided to show a like-for-like comparison between FY21 and FY22 for modeling purposes.

(3) Assumes the billings process improvements were implemented prior to Q1 FY22, which results in Q1 FY22 reflecting the full billings process improvements impact. Provided to show

a like-for-like comparison between FY22 and FY23 for modeling purposes.

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TTM Dollar-based Net Retention Rate of 124%

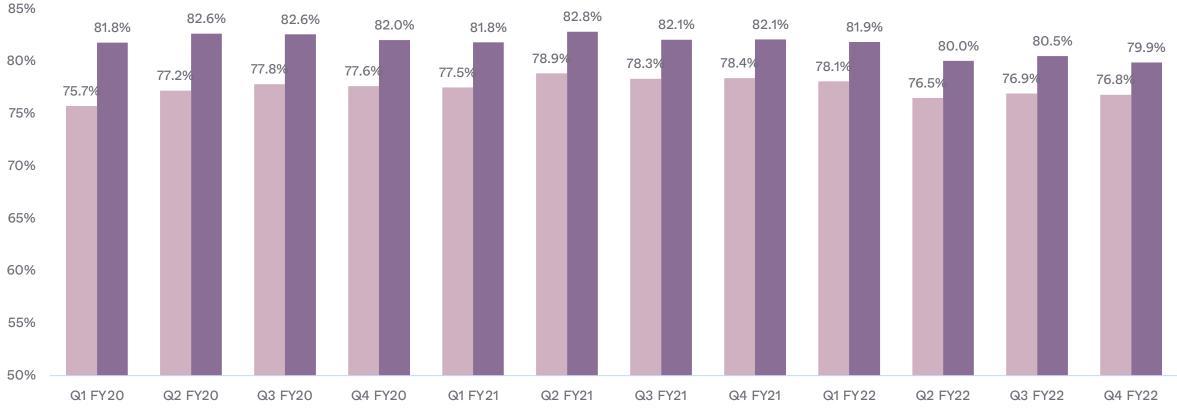
TTM Dollar-based net retention rate



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Non-GAAP Total Gross Margin Down 160 bps Y/Y⁽¹⁾

Non-GAAP Subscription Gross Margin Down 220 bps Y/Y



Quarterly Non-GAAP Gross Margins⁽²⁾

Total Gross Margin Subscription Gross Margin

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Y/Y change may not sum due to rounding.
 See appendix for non-GAAP reconciliation.

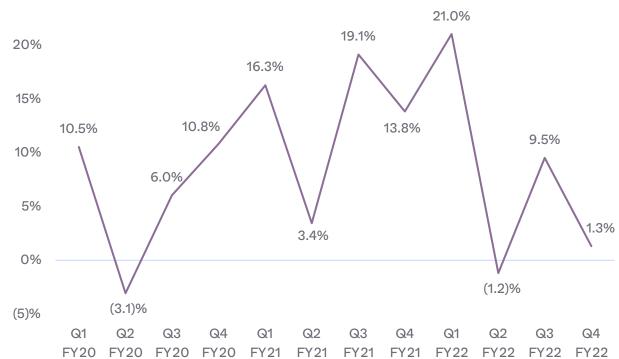
Non-GAAP Operating Margin Down 960 bps Y/Y

Free Cash Flow Margin Down 1250 bps Y/Y



Quarterly Non-GAAP Operating Margin⁽²⁾

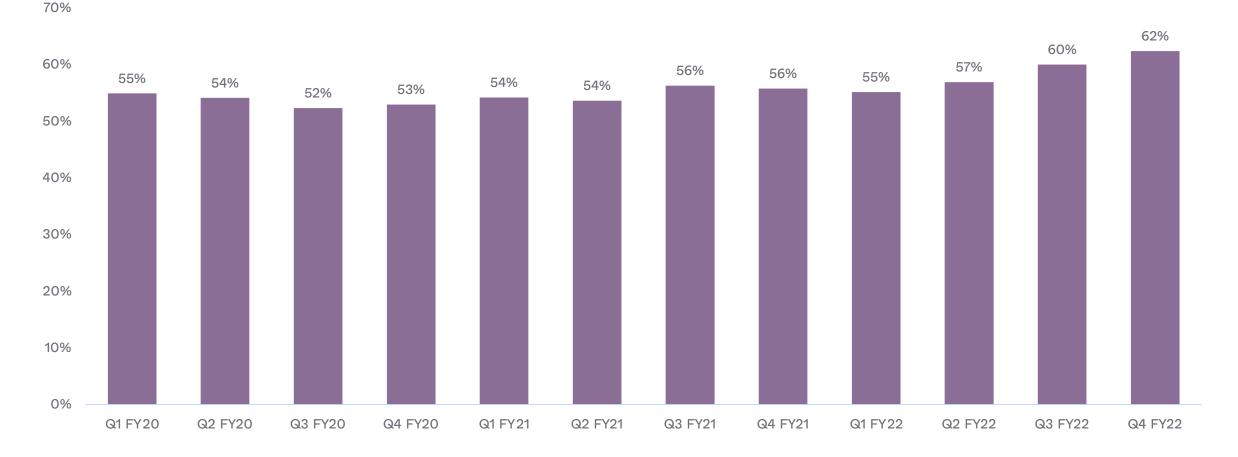
Quarterly Free Cash Flow Margin⁽¹⁾⁽²⁾



25%

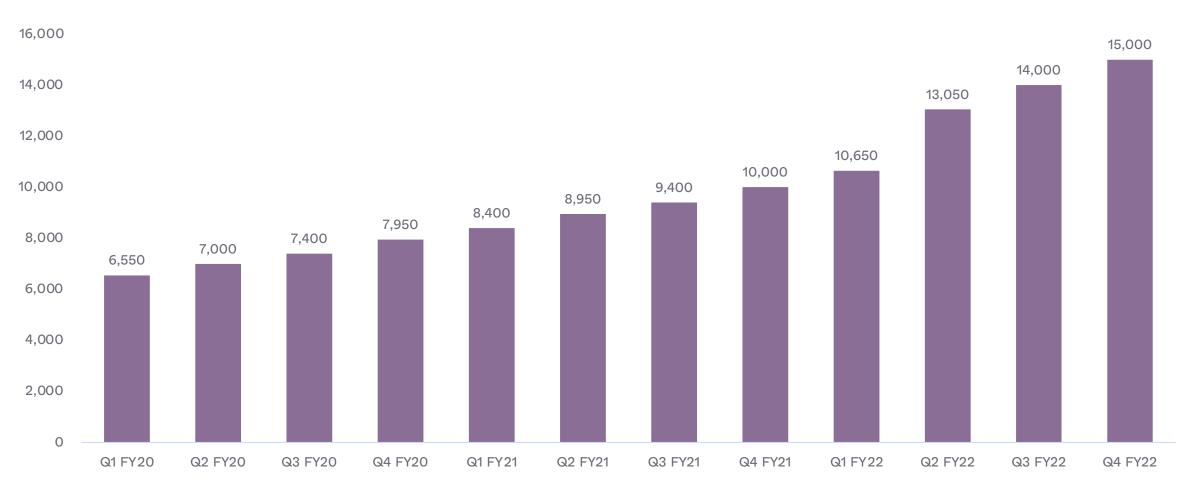
TTM Total Revenue Growth Plus Free Cash Flow Margin ("Rule of 40")

TTM total revenue growth plus free cash flow margin⁽¹⁾



Total Customers Up 50% Y/Y

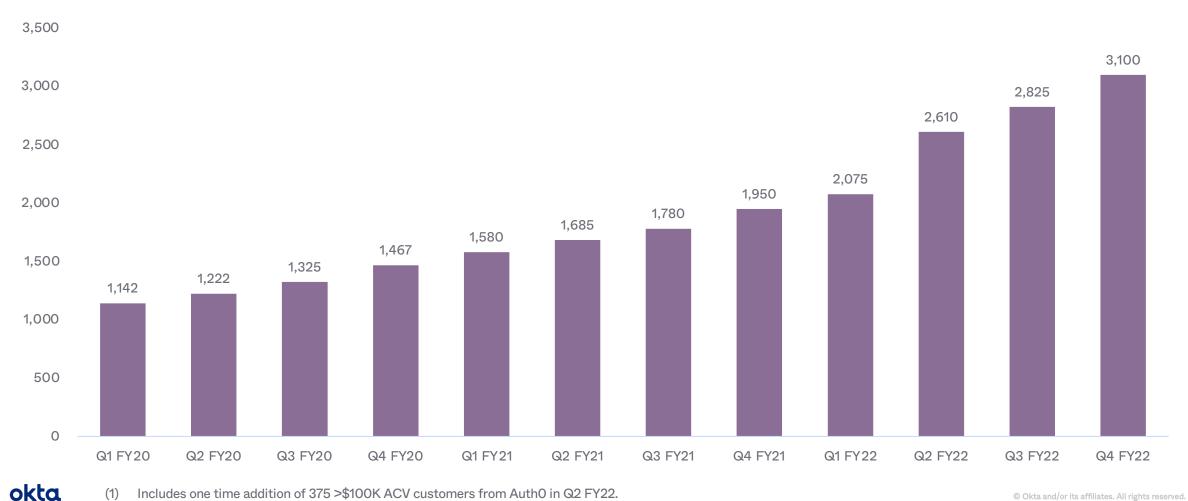
Total customers⁽¹⁾





Customers with >\$100K Annual Contract Value Up 59% Y/Y

Customers with >\$100K ACV⁽¹⁾



(1) Includes one time addition of 375 >\$100K ACV customers from Auth0 in Q2 FY22.

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	FY20	FY21	FY22
>\$500K ACV Customers	243	369	597
<i>Y/Y Growth</i>		52%	62%
> \$1M ACV Customers	83	125	197
Y/Y Growth		51%	58%

	Q1 FY23 (April 30, 2022)	Fiscal 2023 (January 31, 2023)
Total Revenue	\$388M to \$390M	\$1,780M to \$1,790M
Total Revenue Growth (Y/Y)	55%	37% - 38%
Non-GAAP Operating Loss ⁽²⁾	\$51M to \$50M	\$185M to \$180M
Non-GAAP Net Loss Per Share ⁽²⁾	\$0.35 to \$0.34	\$1.27 to \$1.24
Weighted avg share count (basic) ⁽³⁾	155 million	157 million

(1) Outlook is as of March 2, 2022 and is inclusive of AuthO. The acquisition of AuthO closed on May 3, 2021.

(2) Okta has not reconciled its expectations as to non-GAAP operating loss and non-GAAP net loss per share to their most directly comparable GAAP measure because certain items are out of Okta's control or cannot be reasonably predicted. Accordingly, a reconciliation for forward-looking non-GAAP operating loss and non-GAAP net loss per share is not available without unreasonable effort.

okta (3) Fully diluted share count on April 30, 2022 expected to be approximately 173 million shares, on a non-GAAP basis.

FY23 Guidance Considerations



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- Revenue guidance increase driven by:
 - Strong Q4 results across Okta standalone
 and Auth0
 - Conviction in the secular market tailwinds

(Ş) Profitability

- Higher operating expenses related to:
 - Full year of AuthO expenses
 - Increased investments related to scaling
 Okta
 - Increased headcount in sales & marketing, especially internationally and within public sector to fuel growth
 - Increased headcount across research & development to drive innovation

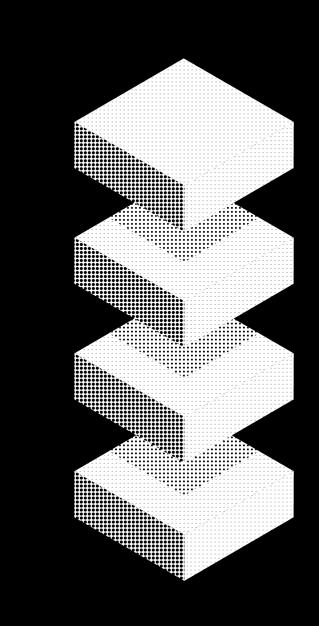
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Key Takeaways

Strong foundation for growth at scale

Large addressableAttractive long-termmarkets with multiplefinancial profilegrowth vectors

Appendix



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Appendix

Total Addressable Market Calculation Methodology

Workforce Identity and Identity Governance and Administration (IGA) TAM based on over 50,000 U.S. businesses with more than 250 employees (per 2019 U.S. Bureau of Labor Statistics) multiplied by 12-month ARR assuming adoption of all our current products and announced IGA products which implies a market of \$21 billion domestically, then multiplied by two to account for international opportunity. Privileged Access Management (PAM) TAM based on internal estimates of Modern Infrastructure Access spend as a percent of Total Cloud Spend based on Gartner Forecast Analysis: Public Cloud Services, Worldwide report.

\$30B Customer Identity TAM based on 4.4 billion combined Facebook users and service employees worldwide multiplied by internal application usage and pricing assumptions.

Contribution Margin Definition

We define contribution margin as the annual contract value of subscription commitments, or ACV, from the customer cohort at the end of a period less the associated cost of subscription revenue and sales and marketing expenses. A significant majority of our sales and marketing expenses are dedicated to acquiring new customers and these costs are mainly associated with the newest cohort in a given period. Costs of subscription revenue include the costs related to hosting our platform and providing ongoing customer support. Allocated sales and marketing expenses include personnel costs associated with the sales and marketing teams that convert the customer, such as salaries, sales commissions and marketing program expenses. Costs of subscription revenue and allocated sales and marketing expenses included in the contribution margin analysis exclude share-based compensation, amortization of acquired intangibles, and acquisition related compensation expenses.

Statement Regarding Use of Non-GAAP Financial Measures

This presentation contains certain non-GAAP financial measures and other metrics. This appendix contains our reconciliation of those non-GAAP measures and other financial metrics.

This presentation may reference one or more of the following non-GAAP financial measures: non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating income (loss), non-GAAP operating margin, non-GAAP net income (loss), non-GAAP net income (loss) per share, basic and diluted, free cash flow, free cash flow margin, current calculated billings and calculated billings.

Our non-GAAP presentation of gross profit, gross margin, operating expenses, operating income (loss), interest expense and other, net, net income (loss) and net income (loss) per share, basic and diluted measures excludes stock-based compensation expense, non-cash charitable contributions, amortization of acquired intangibles, acquisition and integration-related expenses, amortization of debt discount and debt issuance costs and loss on early extinguishment and conversion of debt.

We present current calculated billings as total revenue plus the change in current deferred revenue, net of acquired current deferred revenue, and less the change in current unbilled receivables, net of acquired current deferred revenue, net of acquired deferred revenue, and less the change in unbilled receivables, net of acquired unbilled receivables, during the period. Trailing 12-months calculated billings represent the sum of the last four quarters of calculated billings.

Free Cash Flow, which is a non-GAAP financial measure, is calculated as net cash provided by (used in) operating activities, less cash used for purchases of property and equipment, net of sales proceeds, and capitalized internal-use software costs. Free cash flow margin is calculated as free cash flow as a percentage of total revenue.

Our Dollar-Based Net Retention Rate is based upon our Annual Contract Value, or ACV, which is calculated based on the terms of that customer's contract and represents the total contracted annual subscription amount as of that period end. We calculate our Dollar-Based Net Retention Rate as of a period end by starting with the ACV from all customers as of twelve months prior to such period end, or Prior Period ACV. We then calculate the ACV from these same customers as of the current period ACV. Current Period ACV includes any upsells and is net of contraction or churn over the trailing twelve months but excludes ACV from new customers in the current period. We then divide the Current Period ACV to arrive at our Dollar-Based Net Retention Rate.

Acquisition and integration-related expenses include transaction costs and other non-recurring incremental costs incurred through the one-year anniversary of transaction close.

We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results.

The non-GAAP financial information is presented for supplemental informational purposes only, and should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies.

The principal limitation of these non-GAAP financial measures is that they exclude significant expenses that are required by GAAP to be recorded in our financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by our management about which expenses are excluded or included in determining these non-GAAP financial measures. A reconciliation is provided in the appendix for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, and not to rely on any single financial measure to evaluate our business. Please see the tables included in this presentation for the reconciliation of GAAP and non-GAAP results.

Condensed Consolidated Statements of Operations - Fiscal Quarters (in thousands, except per share data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Revenue:															
Subscription	\$ 117,163	\$ 132,494	\$ 144,517	\$ 158,514	\$ 552,688	\$ 173,781	\$ 190,689	\$ 206,743	\$ 225,400	\$ 796,613	\$ 240,058	\$ 303,121	\$ 336,702	\$ 369,329	\$1,249,210
Professional services and other	8,060	7,986	8,520	8,813	33,379	9,078	9,757	10,636	9,340	38,811	10,948	12,379	13,978	13,686	50,991
Total revenue	125,223	140,480	153,037	167,327	586,067	182,859	200,446	217,379	234,740	835,424	251,006	315,500	350,680	383,015	1,300,201
Cost of revenue:															
Subscription	24,540	27,917	30,124	33,864	116,445	37,157	39,501	44,762	48,675	170,095	52,398	84,457	91,048	101,228	329,131
Professional services and other	10,555	10,863	10,700	10,819	42,937	11,329	11,646	12,146	12,465	47,586	13,725	16,649	18,626	18,274	67,274
Total cost of revenue	35,095	38,780	40,824	44,683	159,382	48,486	51,147	56,908	61,140	217,681	66,123	101,106	109,674	119,502	396,405
Gross profit	90,128	101,700	112,213	122,644	426,685	134,373	149,299	160,471	173,600	617,743	184,883	214,394	241,006	263,513	903,796
Operating expenses:															
Research and development	34,032	40,045	41,832	43,360	159,269	48,494	53,866	58,150	62,316	222,826	68,863	122,407	130,535	147,454	469,259
Sales and marketing	82,112	78,385	87,224	92,635	340,356	104,043	98,322	109,812	115,173	427,350	146,521	198,350	203,878	221,577	770,326
General and administrative	25,766	26,887	28,887	31,352	112,892	34,035	42,499	44,485	50,707	171,726	60,180	157,077	105,149	108,908	431,314
Total operating expenses	141,910	145,317	157,943	167,347	612,517	186,572	194,687	212,447	228,196	821,902	275,564	477,834	439,562	477,939	1,670,899
Operating loss	(51,782)	(43,617)	(45,730)	(44,703)	(185,832)	(52,199)	(45,388)	(51,976)	(54,596)	(204,159)	(90,681)	(263,440)	(198,556)	(214,426)	(767,103)
Interest expense	(4,241)	(4,304)	(7,826)	(10,646)	(27,017)	(10,764)	(16,931)	(22,368)	(22,597)	(72,660)	(22,760)	(22,872)	(23,144)	(23,406)	(92,182)
Interest income and other, net	2,900	3,464	4,982	5,743	17,089	4,899	3,960	1,878	2,154	12,891	4,355	2,211	1,056	2,146	9,768
Loss on early extinguishment and conversion of debt	_	_	(14,572)	_	(14,572)	_	(2,174)	(89)	_	(2,263)	(136)	(43)	_	_	(179)
Interest and other, net	(1,341)	(840)	(17,416)	(4,903)	(24,500)	(5,865)	(15,145)	(20,579)	(20,443)	(62,032)	(18,541)	(20,704)	(22,088)	(21,260)	(82,593)
Loss before provision for (benefit from) income taxes	(53,123)	(44,457)	(63,146)	(49,606)	(210,332)	(58,064)	(60,533)	(72,555)	(75,039)	(266,191)	(109,222)	(284,144)	(220,644)	(235,686)	(849,696)
Provision for (benefit from) income taxes	(1,157)	(1,477)	349	866	(1,419)	(402)	(433)	209	767	141	10	(7,462)	667	5,500	(1,285)
Net loss	(51,966)	(42,980)	(63,495)	(50,472)	(208,913)	(57,662)	(60,100)	(72,764)	(75,806)	(266,332)	(109,232)	(276,682)	(221,311)	(241,186)	(848,411)
Net loss per share, basic and diluted	\$ (0.46)	\$ (0.37)	\$ (0.53)	\$ (0.42)	\$ (1.78)	\$ (0.47)	\$ (0.48)	\$ (0.56)	\$ (0.58)	\$ (2.09)	\$ (0.83)	\$ (1.83)	\$ (1.44)	\$ (1.56)	\$ (5.73)
Weighted-average shares used to compute net loss per share, basic and diluted	112,682	115,033	118,976	121,562	117,221	123,494	126,319	128,813	130,138	127,212	131,777	151,357	153,756	154,720	148,036

Non-GAAP Condensed Consolidated Statements of Operations - Fiscal Quarters (in thousands, except per share data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Revenue:															
Subscription	\$ 117,163	\$ 132,494	\$ 144,517	\$ 158,514	\$ 552,688	\$ 173,781	\$ 190,689	\$ 206,743	\$ 225,400	\$ 796,613	\$ 240,058	\$ 303,121	\$ 336,702	\$ 369,329	\$1,249,210
Professional services and other	8,060	7,986	8,520	8,813	33,379	9,078	9,757	10,636	9,340	38,811	10,948	12,379	13,978	13,686	50,991
Total revenue	125,223	140,480	153,037	167,327	586,067	182,859	200,446	217,379	234,740	835,424	251,006	315,500	350,680	383,015	1,300,201
Cost of revenue:															
Subscription	21,355	23,021	25,173	28,485	98,034	31,589	32,743	37,079	40,416	141,827	43,555	60,631	65,704	74,158	244,048
Professional services and other	9,036	8,990	8,800	8,947	35,773	9,518	9,646	10,033	10,306	39,503	11,383	13,390	15,146	14,743	54,662
Total cost of revenue	30,391	32,011	33,973	37,432	133,807	41,107	42,389	47,112	50,722	181,330	54,938	74,021	80,850	88,901	298,710
Gross profit	94,832	108,469	119,064	129,895	452,260	141,752	158,057	170,267	184,018	654,094	196,068	241,479	269,830	294,114	1,001,491
Operating expenses:															
Research and development	27,686	30,963	30,938	31,999	121,586	36,559	38,913	40,604	43,480	159,556	48,770	68,728	73,591	84,463	275,552
Sales and marketing	75,326	69,149	76,287	81,517	302,279	92,883	85,157	95,444	100,064	373,548	125,455	146,358	153,766	176,709	602,288
General and administrative	16,705	18,263	19,977	21,975	76,920	24,652	27,506	28,705	32,440	113,303	37,741	50,932	51,994	56,702	197,369
Total operating expenses	119,717	118,375	127,202	135,491	500,785	154,094	151,576	164,753	175,984	646,407	211,966	266,018	279,351	317,874	1,075,209
Operating income (loss)	(24,885)	(9,906)	(8,138)	(5,596)	(48,525)	(12,342)	6,481	5,514	8,034	7,687	(15,898)	(24,539)	(9,521)	(23,760)	(73,718)
Interest expense	(216)	(216)	(286)	(407)	(1,125)	(407)	(958)	(1,437)	(1,434)	(4,236)	(1,429)	(1,423)	(1,446)	(1,423)	(5,721)
Interest income and other, net	2,900	3,464	4,982	5,743	17,089	4,899	3,960	1,878	2,154	12,891	4,355	2,211	1,056	2,146	9,768
Interest and other, net	2,684	3,248	4,696	5,336	15,964	4,492	3,002	441	720	8,655	2,926	788	(390)	723	4,047
Income (loss) before provision for (benefit from) income taxes	(22,201)	(6,658)	(3,442)	(260)	(32,561)	(7,850)	9,483	5,955	8,754	16,342	(12,972)	(23,751)	(9,911)	(23,037)	(69,671)
Provision for (benefit from) income taxes	(1,157)	(1,477)	349	866	(1,419)	(402)	(433)	209	767	141	10	(7,462)	667	5,500	(1,285)
Non-GAAP net income (loss)	\$ (21,044)	\$ (5,181)	\$ (3,791)	\$ (1,126)	\$ (31,142)	\$ (7,448)	\$ 9,916	\$ 5,746	\$ 7,987	\$ 16,201	\$ (12,982)	\$ (16,289)	\$ (10,578)	\$ (28,537)	\$ (68,386)
Non-GAAP net income (loss) per share, basic	\$ (0.19)	\$ (0.05)	\$ (0.03)	\$ (0.01)	\$ (0.27)	\$ (0.06)	\$ 0.08	\$ 0.04	\$ 0.06	\$ 0.13	\$ (0.10)	\$ (0.11)	\$ (0.07)	\$ (0.18)	\$ (0.46)
Weighted-average shares used to compute non-GAAP net income (loss) per share, basic	112,682	115,033	118,976	121,562	117,221	123,494	126,319	128,813	130,138	127,212	131,777	151,357	153,756	154,720	148,036
Non-GAAP net income (loss) per share, diluted	\$ (0.19)	\$ (0.05)	\$ (0.03)	\$ (0.01)	\$ (0.27)	\$ (0.06)	\$ 0.07	\$ 0.04	\$ 0.06	\$ 0.11	\$ (0.10)	\$ (0.11)	\$ (0.07)	\$ (0.18)	\$ (0.46)
Weighted-average shares used to compute non-GAAP net income (loss) per share, diluted	112,682	115,033	118,976	121,562	117,221	123,494	142,255	143,392	143,679	142,383	131,777	151,357	153,756	154,720	148,036

Condensed Consolidated Balance Sheets - Fiscal Quarters

(in thousands, except per share data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
Assets												
Current assets:												
Cash and cash equivalents	\$ 208,106	\$ 206,753	\$ 1,039,626	\$ 520,048	\$ 619,221	\$ 957,234	\$ 409,769	\$ 434,607	\$ 659,886	\$ 225,265	\$ 372,372	\$ 260,134
Short-term investments	339,377	350,712	326,629	882,976	827,556	1,557,279	2,085,373	2,121,584	2,030,180	2,243,638	2,109,687	2,241,657
Accounts receivable, net of allowances	83,328	87,851	101,778	130,115	111,039	110,540	139,473	194,818	218,474	238,478	253,568	397,509
Deferred commissions	25,576	27,062	29,544	33,636	34,795	37,808	40,908	45,949	47,822	54,526	60,465	74,728
Prepaid expenses and other current assets	20,542	24,642	29,023	32,950	40,912	44,074	82,016	81,609	55,777	115,251	56,776	66,605
Total current assets	676,929	697,020	1,526,600	1,599,725	1,633,523	2,706,935	2,757,539	2,878,567	3,012,139	2,877,158	2,852,868	3,040,633
Property and equipment, net	52,189	51,858	51,730	53,535	61,914	63,406	62,405	62,783	62,515	61,858	60,751	65,488
Operating lease right-of-use assets	119,916	116,706	126,746	125,204	162,763	157,781	154,699	149,604	145,462	146,492	154,522	147,940
Deferred commissions, noncurrent	56,824	59,560	65,466	77,874	79,270	86,556	94,305	108,555	110,098	129,671	145,655	191,029
Intangible assets, net	28,022	34,712	33,826	32,529	31,032	30,031	28,953	27,009	24,190	337,786	336,354	316,968
Goodwill	47,964	47,964	47,964	48,023	48,023	48,023	48,023	48,023	48,023	5,338,116	5,401,343	5,401,343
Other assets	16,698	18,990	18,445	18,505	20,482	22,283	24,355	24,256	28,020	41,014	45,480	42,294
Total assets	\$ 998,542	\$ 1,026,810	\$ 1,870,777	\$ 1,955,395	\$ 2,037,007	\$ 3,115,015	\$ 3,170,279	\$ 3,298,797	\$ 3,430,447	\$ 8,932,095	\$ 8,996,973	\$ 9,205,695

Condensed Consolidated Balance Sheets - Fiscal Quarters

(in thousands, except per share data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
Liabilities and stockholders' equity												
Current liabilities:												
Accounts payable	\$ 4,352	\$ 3,492	\$ 4,924	\$ 3,837	\$ 8,021	\$ 4,726	\$ 5,114	\$ 8,557	\$ 9,542	\$ 9,414	\$ 11,547	\$ 20,203
Accrued expenses and other current liabilities	32,412	31,843	33,288	36,887	36,601	54,803	47,330	53,729	108,727	80,463	91,516	89,315
Accrued compensation	21,463	21,869	34,212	40,300	31,447	39,227	61,600	71,906	48,244	85,126	109,233	143,805
Convertible senior notes, net	275,653	279,741	99,227	100,703	102,198	43,578	35,131	908,684	20,781	15,723	15,956	16,194
Deferred revenue	268,033	283,724	306,743	365,236	392,121	391,246	424,765	502,738	613,167	721,808	759,914	973,289
Total current liabilities	601,913	620,669	478,394	546,963	570,388	533,580	573,940	1,545,614	800,461	912,534	988,166	1,242,806
Convertible senior notes, net, noncurrent	—	—	828,237	837,002	845,862	1,689,438	1,709,777	857,387	1,751,326	1,772,511	1,793,970	1,815,714
Operating lease liabilities, noncurrent	146,044	143,706	153,960	154,511	194,889	189,208	185,860	179,518	173,467	171,141	179,205	170,611
Deferred revenue, noncurrent	7,671	7,469	7,013	6,214	6,070	5,574	7,349	10,860	11,745	15,489	17,958	22,933
Other liabilities, noncurrent	3,470	4,241	4,779	5,361	6,702	12,018	12,705	11,375	10,670	18,230	33,119	31,775
Total liabilities	759,098	776,085	1,472,383	1,550,051	1,623,911	2,429,818	2,489,631	2,604,754	2,747,669	2,889,905	3,012,418	3,283,839
Stockholders' equity:												
Preferred stock	_	_	_	_	_	_	_	_	_	—	_	—
Class A common stock	10	11	11	11	12	12	12	12	13	15	15	15
Class B common stock	1	1	1	1	1	1	1	1	1	1	1	1
Additional paid-in capital	784,067	839,523	1,048,899	1,105,564	1,168,127	1,498,549	1,569,714	1,656,096	1,753,842	7,391,169	7,558,816	7,749,716
Accumulated other comprehensive income (loss)	(457)	(1,653)	135	892	3,742	5,521	2,571	5,390	5,610	4,375	404	(12,009)
Accumulated deficit	(544,177)	(587,157)	(650,652)	(701,124)	(758,786)	(818,886)	(891,650)	(967,456)	(1,076,688)	(1,353,370)	(1,574,681)	(1,815,867)
Total stockholders' equity	239,444	250,725	398,394	405,344	413,096	685,197	680,648	694,043	682,778	6,042,190	5,984,555	5,921,856
Total liabilities and stockholders' equity	\$ 998,542	\$ 1,026,810	\$ 1,870,777	\$ 1,955,395	\$ 2,037,007	\$ 3,115,015	\$ 3,170,279	\$ 3,298,797	\$ 3,430,447	\$ 8,932,095	\$ 8,996,973	\$ 9,205,695

Condensed Consolidated Statements of Cash Flows - Fiscal Quarters⁽¹⁾

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Operating activities:															
Net loss	\$ (51,966)	\$ (42,980)	\$ (63,495)	\$ (50,472)	\$ (208,913)	\$ (57,662)	\$ (60,100)	\$ (72,764)	\$ (75,806)	\$ (266,332)	\$ (109,232)	\$ (276,682)	\$ (221,311)	\$ (241,186)	\$ (848,411)
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:															
Stock-based compensation	22,685	31,274	35,732	36,933	126,624	37,728	48,378	53,668	56,407	196,181	64,112	187,714	155,785	157,869	565,480
Depreciation, amortization and accretion	3,399	4,517	4,420	5,479	17,815	5,466	7,225	11,003	13,171	36,865	13,134	31,769	31,728	30,981	107,612
Amortization of debt discount and issuance costs	4,025	4,088	7,540	10,239	25,892	10,357	15,973	20,931	21,163	68,424	21,331	21,449	21,698	21,983	86,461
Amortization of deferred commissions	6,328	6,864	7,349	8,047	28,588	8,680	9,397	10,351	11,233	39,661	11,816	13,319	14,906	17,136	57,177
Deferred income taxes	(1,369)	(1,688)	(12)	816	(2,253)	(905)	(1,010)	(499)	1,232	(1,182)	(829)	(10,677)	(2,100)	7,449	(6,157)
Non-cash charitable contributions	—	652	510	584	1,746	536	1,881	2,245	4,630	9,292	2,024	1,639	1,986	1,589	7,238
Loss on early extinguishment and conversion of debt	_	_	14,572	_	14,572	_	2,174	89	_	2,263	136	43	_	_	179
(Gain) loss on strategic investments	—	(130)	—	_	(130)	_	_	628	—	628	(2,895)	(2,376)	(394)	(1,944)	(7,609)
Other, net	(100)	314	—	(95)	119	915	520	2,452	1,022	4,909	(909)	619	23	1,318	1,051
Changes in operating assets and liabilities:															
Accounts receivable	9,297	(4,838)	(13,852)	(28,122)	(37,515)	18,250	376	(29,173)	(55,826)	(66,373)	(22,747)	7,949	(14,763)	(145,256)	(174,817)
Deferred commissions	(9,795)	(11,577)	(15,269)	(24,583)	(61,224)	(11,865)	(18,467)	(21,505)	(29,179)	(81,016)	(14,861)	(40,241)	(37,081)	(78,394)	(170,577)
Prepaid expenses and other assets	5,975	(4,441)	(3,052)	(2,562)	(4,080)	(3,493)	(4,129)	828	(6,380)	(13,174)	(3,861)	4,579	4,638	(12,114)	(6,758)
Operating lease right-of-use assets	3,066	3,123	1,662	5,100	12,951	4,055	4,917	5,007	5,074	19,053	5,072	5,660	5,832	6,292	22,856
Accounts payable	1,640	(272)	594	(273)	1,689	3,943	(3,133)	567	2,704	4,081	1,627	(3,671)	1,849	6,959	6,764
Accrued compensation	4,143	574	12,635	5,682	23,034	2,995	12,050	22,818	6,294	44,157	(23,837)	17,330	25,995	30,821	50,309
Accrued expenses and other liabilities	3,288	(1,984)	2,713	5,955	9,972	(2,773)	(358)	5,573	3,085	5,527	10,965	(873)	12,445	(1,146)	21,391
Operating lease liabilities	(39)	(120)	(3,969)	(5,588)	(9,716)	(4,270)	(3,393)	(4,087)	(5,400)	(17,150)	(6,285)	(7,204)	(3,791)	(7,175)	(24,455)
Deferred revenue	20,685	15,490	22,562	57,695	116,432	26,740	(1,371)	35,294	81,485	142,148	111,314	47,046	39,675	218,350	416,385
Net cash provided by (used in) operating activities	21,262	(1,134)	10,640	24,835	55,603	38,697	10,930	43,426	34,909	127,962	56,075	(2,608)	37,120	13,532	104,119

Condensed Consolidated Statements of Cash Flows - Fiscal Quarters⁽¹⁾

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Investing activities:															
Capitalization of internal-use software costs	(369)	(961)	(1,329)	(1,229)	(3,888)	(1,000)	(1,326)	(1,204)	(629)	(4,159)	(10)	(368)	(1,970)	(1,988)	(4,336)
Purchases of property and equipment	(7,710)	(2,207)	(63)	(5,462)	(15,442)	(7,930)	(2,739)	(628)	(1,786)	(13,083)	(3,259)	(775)	(1,766)	(6,510)	(12,310)
Purchases of securities available for sale and other	(146,545)	(91,148)	(83,769)	(677,925)	(999,387)	(129,079)	(900,202)	(816,677)	(183,072)	(2,029,030)	(189,533)	(733,974)	(409,997)	(513,205)	(1,846,709)
Proceeds from maturities and redemption of securities available for sale	61,244	75,100	108,049	111,884	356,277	102,293	178,102	106,379	148,349	535,123	344,820	418,787	354,841	363,585	1,482,033
Proceeds from sales of securities available for sale and other	11,996	5,333	_	9,942	27,271	86,320	3,300	116,509	_	206,129	_	906	227,438	1,454	229,798
Payments for business acquisition, net of cash acquired	(44,223)	_	_	(60)	(44,283)	_	_	_	_	_	_	(148,042)	(67,087)	(46)	(215,175)
Purchases of intangible assets	—	(8,500)	—	(89)	(8,589)	_	_	_	(126)	(126)	(113)		_	_	(113)
Net cash provided by (used in) investing activities	(125,607)	(22,383)	22,888	(562,939)	(688,041)	50,604	(722,865)	(595,621)	(37,264)	(1,305,146)	151,905	(463,466)	101,459	(156,710)	(366,812)

Condensed Consolidated Statements of Cash Flows - Fiscal Quarters⁽¹⁾ (in thousands)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Financing activities:															
Proceeds from issuance of convertible senior notes, net of issuance costs	_	_	1,040,760	(100)	1,040,660	_	1,135,418	(577)	_	1,134,841	_	_	_	_	—
Payments for repurchases and conversions of convertible senior notes	_	_	(224,414)	_	(224,414)	_	(181)	(266)	1	(446)	(12)	(3)	(11)	_	(26)
Proceeds from hedges related to convertible senior notes	_	_	405,851	_	405,851	_	195,046	_	_	195,046	1	1	_	_	2
Payments for warrants related to convertible senior notes	_	_	(358,622)	_	(358,622)	_	(175,399)	_	_	(175,399)	_	_	_	_	_
Purchases of capped calls related to convertible senior notes	_	_	(74,094)	_	(74,094)	_	(133,975)	_	_	(133,975)	_	_	_	_	_
Proceeds from stock option exercises, net of repurchases, and other	13,388	14,065	8,918	8,992	45,363	14,172	13,345	6,053	12,050	45,620	16,190	15,639	9,225	12,468	53,522
Proceeds from shares issued in connection with employee stock purchase plan	_	9,005	_	9,762	18,767	_	12,821	_	13,090	25,911	_	17,417	_	18,151	35,568
Other, net	(126)	_	_	_	(126)	(5)	5	_	_	_	_	_	_	_	
Net cash provided by financing activities	13,262	23,070	798,399	18,654	853,385	14,167	1,047,080	5,210	25,141	1,091,598	16,179	33,054	9,214	30,619	89,066
Effects of changes in foreign currency exchange rates on cash, cash equivalents and restricted cash	(282)	(905)	946	32	(209)	(1,128)	1,706	(457)	2,142	2,263	647	(454)	(687)	(1,853)	(2,347)
Net increase (decrease) in cash, cash equivalents and restricted cash	(91,365)	(1,352)	832,873	(519,418)	220,738	102,340	336,851	(547,442)	24,928	(83,323)	224,806	(433,474)	147,106	(114,412)	(175,974)
Cash, cash equivalents and restricted cash at beginning of period	311,215	219,850	218,498	1,051,371	311,215	531,953	634,293	971,144	423,702	531,953	448,630	673,436	239,962	387,068	448,630
Cash, cash equivalents and restricted cash at end of period	\$ 219,850	\$ 218,498	\$1,051,371	\$ 531,953	\$ 531,953	\$ 634,293	\$ 971,144	\$ 423,702	\$ 448,630	\$ 448,630	\$ 673,436	\$ 239,962	\$ 387,068	\$ 272,656	\$ 272,656

(1) The condensed consolidated statements of cash flows for the prior periods presented above have been adjusted to conform to current period presentation.

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
GAAP subscription gross profit	\$92,623	\$104,577	\$114,393	\$124,650	\$436,243	\$136,624	\$151,188	\$161,981	\$176,725	\$626,518	\$187,660	\$218,664	\$245,654	\$268,101	\$920,079
Stock-based compensation	2,422	3,111	3,604	3,786	12,923	3,975	5,164	6,090	6,666	21,895	7,250	13,138	13,455	15,248	49,091
Amortization of acquired intangibles	763	1,785	1,347	1,593	5,488	1,593	1,594	1,593	1,593	6,373	1,593	10,128	11,335	11,335	34,391
Acquisition and integration-related expenses	_	_	_	_	_	_	_	_	_	_	_	560	554	487	1,601
Non-GAAP subscription gross profit	\$95,808	\$109,473	\$119,344	\$130,029	\$454,654	\$142,192	\$157,946	\$169,664	\$184,984	\$654,786	\$196,503	\$242,490	\$270,998	\$295,171	\$1,005,162
Non-GAAP subscription gross margin	81.8 %	82.6 %	82.6 %	82.0 %	82.3 %	81.8 %	82.8 %	82.1 %	82.1 %	82.2 %	81.9 %	80.0 %	80.5 %	79.9 %	80.5 %
GAAP professional services gross profit	\$ (2,495)	\$ (2,877)	\$ (2,180)	\$ (2,006)	\$ (9,558)	\$ (2,251)	\$ (1,889)	\$ (1,510)	\$ (3,125)	\$ (8,775)	\$ (2,777)	\$ (4,270)	\$ (4,648)	\$ (4,588)	\$(16,283)
Stock-based compensation	1,519	1,873	1,900	1,872	7,164	1,811	2,000	2,113	2,159	8,083	2,342	3,161	3,376	3,445	12,324
Acquisition and integration-related expenses	_	_	_	_	_	_	_	_	_	_	_	98	104	86	288
Non-GAAP professional services gross profit	\$ (976)	\$ (1,004)	\$ (280)	\$ (134)	\$ (2,394)	\$ (440)	\$ 111	\$ 603	\$ (966)	\$ (692)	\$ (435)	\$ (1,011)	\$ (1,168)	\$ (1,057)	\$ (3,671)
Non-GAAP professional services gross margin	(12.1)%	(12.6)%	(3.3)%	(1.5)%	(7.2)%	(4.8)%	1.1 %	5.7 %	(10.3)%	(1.8)%	(4.0)%	(8.2)%	(8.4)%	(7.7)%	(7.2)%
GAAP total gross profit	\$90,128	\$101,700	\$112,213	\$122,644	\$426,685	\$134,373	\$149,299	\$160,471	\$173,600	\$617,743	\$184,883	\$214,394	\$241,006	\$263,513	\$903,796
Stock-based compensation	3,941	4,984	5,504	5,658	20,087	5,786	7,164	8,203	8,825	29,978	9,592	16,299	16,831	18,693	61,415
Amortization of acquired intangibles	763	1,785	1,347	1,593	5,488	1,593	1,594	1,593	1,593	6,373	1,593	10,128	11,335	11,335	34,391
Acquisition and integration-related expenses	_	_	_	_	_	_	_	_	_	_	_	658	658	573	1,889
Non-GAAP total gross profit	\$94,832	\$108,469	\$119,064	\$129,895	\$452,260	\$141,752	\$158,057	\$170,267	\$184,018	\$654,094	\$196,068	\$241,479	\$269,830	\$294,114	\$1,001,491
Non-GAAP total gross margin	75.7 %	77.2 %	77.8 %	77.6 %	77.2 %	77.5 %	78.9 %	78.3 %	78.4 %	78.3 %	78.1 %	76.5 %	76.9 %	76.8 %	77.0 %

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
GAAP research and development expense	\$ 34,032	\$40,045	\$41,832	\$43,360	\$159,269	\$ 48,494	\$ 53,866	\$ 58,150	\$62,316	\$222,826	\$68,863	\$122,407	\$130,535	\$147,454	\$469,259
Stock-based compensation	6,346	9,082	10,894	11,361	37,683	11,935	14,953	17,546	18,836	63,270	20,093	53,332	56,573	62,714	192,712
Acquisition and integration-related expenses	_	_	_	_	_	_	_	_	_	_	_	347	371	277	995
Non-GAAP research and development expense	\$ 27,686	\$ 30,963	\$ 30,938	\$ 31,999	\$121,586	\$ 36,559	\$ 38,913	\$ 40,604	\$43,480	\$159,556	\$48,770	\$ 68,728	\$ 73,591	\$ 84,463	\$275,552
Non-GAAP research and development expense as a percentage of revenue	22.1 %	22.0 %	20.2 %	19.1 %	20.7 %	20.0 %	19.4 %	18.7 %	18.5 %	19.1 %	19.4 %	21.8 %	21.0 %	22.1 %	21.2 %
GAAP sales and marketing expense	\$82,112	\$ 78,385	\$ 87,224	\$ 92,635	\$340,356	\$104,043	\$ 98,322	\$109.812	\$115,173	\$427,350	\$146,521	\$198,350	\$203,878	\$221,577	\$770,326
Stock-based compensation	6.786	9,236	10,937	φ 32,000 11,118	38,077	11,160	13,165	14,368	15,109	53,802	21,066	41,288	39,248	34,314	135,916
Amortization of acquired intangibles	0,700	5,250	10,007	11,110	50,011	11,100	10,100	14,000	10,100	55,002	21,000	9,870	9,869	9,870	29,609
	_	_	_	_	_	—	_	_	_	_		9,070	9,009	9,070	29,009
Acquisition and integration-related expenses	_	_	_	_	_	_	_	_	_	_	_	834	995	684	2,513
Non-GAAP sales and marketing expense	\$75,326	\$69,149	\$ 76,287	\$81,517	\$302,279	\$ 92,883	\$85,157	\$ 95,444	\$100,064	\$373,548	\$125,455	\$146,358	\$153,766	\$176,709	\$602,288
Non-GAAP sales and marketing expense as a percentage of revenue	60.2 %	49.2 %	49.8 %	48.7 %	51.6 %	50.8 %	42.5 %	43.9 %	42.6 %	44.7 %	50.0 %	46.4 %	43.8 %	46.1 %	46.3 %
GAAP general and administrative expense	\$25,766	\$ 26,887	\$ 28,887	\$ 31,352	\$112,892	\$ 34,035	\$ 42,499	\$ 44,485	\$ 50,707	\$171,726	\$60,180	\$157,077	\$105,149	\$108,908	\$431,314
Stock-based compensation	5,612	7,972	8,400	8,793	30,777	8,847	13,112	13,535	13,637	49,131	13,361	76,795	43,133	42,148	175,437
Non-cash charitable contributions	_	652	510	584	1,746	536	1,881	2,245	4,630	9,292	2,024	1,639	1,986	1,589	7,238
Acquisition and integration-related expenses	3,449	_	_	_	3,449	—	_	_	_	_	7,054	27,711	8,036	8,469	51,270
Non-GAAP general and administrative expense	\$ 16,705	\$ 18,263	\$ 19,977	\$21,975	\$ 76,920	\$ 24,652	\$ 27,506	\$ 28,705	\$ 32,440	\$113,303	\$ 37,741	\$ 50,932	\$ 51,994	\$ 56,702	\$197,369
Non-GAAP general and administrative expense as a percentage of revenue	13.3 %	13.0 %	13.1 %	13.1 %	13.1 %	13.5 %	13.7 %	13.2 %	13.8 %	13.6 %	15.0 %	16.1 %	14.8 %	14.8 %	15.2 %

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
GAAP total operating expenses	\$141,910	\$145,317	\$157,943	\$167,347	\$612,517	\$186,572	\$194,687	\$212,447	\$228,196	\$821,902	\$275,564	\$477,834	\$439,562	\$477,939	\$1,670,899
Stock-based compensation	18,744	26,290	30,231	31,272	106,537	31,942	41,230	45,449	47,582	166,203	54,520	171,415	138,954	139,176	504,065
Non-cash charitable contributions	—	652	510	584	1,746	536	1,881	2,245	4,630	9,292	2,024	1,639	1,986	1,589	7,238
Amortization of acquired intangibles	_	_	_	_	_	_	_	_	_	_	_	9,870	9,869	9,870	29,609
Acquisition and integration-related expenses	3,449	_	_	_	3,449	_	_	_	_	_	7,054	28,892	9,402	9,430	54,778
Non-GAAP total operating expenses	\$119,717	\$118,375	\$127,202	\$135,491	\$500,785	\$154,094	\$151,576	\$164,753	\$175,984	\$646,407	\$211,966	\$266,018	\$279,351	\$317,874	\$1,075,209
Non-GAAP total operating expenses as a percentage of revenue	95.6 %	84.3 %	83.1 %	81.0 %	85.4 %	84.3 %	75.6 %	75.8 %	5 75.0 %	77.4 %	84.4 %	84.3 %	79.7 %	83.0 %	82.7 %
GAAP operating loss	\$(51,782)	\$(43,617)	\$(45,730)	\$(44,703)	\$(185,832)	\$(52,199)	\$(45,388)	\$(51,976)	\$(54,596)	\$(204,159)	\$(90,681)	\$(263,440)	\$(198,556)	\$(214,426)	\$(767,103)
Stock-based compensation	22,685	31,274	35,735	36,930	126,624	37,728	48,394	53,652	56,407	196,181	64,112	187,714	155,785	157,869	565,480
Non-cash charitable contributions	_	652	510	584	1,746	536	1,881	2,245	4,630	9,292	2,024	1,639	1,986	1,589	7,238
Amortization of acquired intangibles	763	1,785	1,347	1,593	5,488	1,593	1,594	1,593	1,593	6,373	1,593	19,998	21,204	21,205	64,000
Acquisition and integration-related expenses	3,449	_	_	_	3,449	_	_	_	_	_	7,054	29,550	10,060	10,003	56,667
Non-GAAP operating income (loss)	\$(24,885)	\$ (9,906)	\$ (8,138)	\$ (5,596)	\$(48,525)	\$(12,342)	\$ 6,481	\$ 5,514	\$ 8,034	\$ 7,687	\$(15,898)	\$(24,539)	\$ (9,521)	\$(23,760)	\$(73,718)
Non-GAAP operating margin	(19.9)%	(7.1)%	(5.3)%	(3.3)%	(8.3)%	(6.7)%	3.2 %	2.5 %	3.4 %	0.9 %	(6.3)%	(7.8)%	(2.7)%	(6.2)%	(5.7)%
Interest and other, net	(1,341)	(840)	(17,416)	(4,903)	(24,500)	(5,865)	(15,145)	(20,579)	(20,443)	(62,032)	(18,541)	(20,704)	(22,088)	(21,260)	(82,593)
Amortization of debt discount and debt issuance costs	4,025	4,088	7,540	10,239	25,892	10,357	15,973	20,931	21,163	68,424	21,331	21,449	21,698	21,983	86,461
Loss on early extinguishment and conversion of debt	_	_	14,572	_	14,572	_	2,174	89	—	2,263	136	43	_		179
Non-GAAP interest and other, net	\$ 2,684	\$ 3,248	\$ 4,696	\$ 5,336	\$ 15,964	\$ 4,492	\$ 3,002	\$ 441	\$ 720	\$ 8,655	\$ 2,926	\$ 788	\$ (390)	\$ 723	\$ 4,047

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
GAAP net loss	\$(51,966)	\$(42,980)	\$(63,495)	\$(50,472)	\$(208,913)	\$(57,662)	\$(60,100)	\$(72,764)	\$(75,806)	\$(266,332)	\$(109,232)	\$(276,682)	\$(221,311)	\$(241,186)	\$(848,411)
Stock-based compensation	22,685	31,274	35,735	36,930	126,624	37,728	48,394	53,652	56,407	196,181	64,112	187,714	155,785	157,869	565,480
Amortization of debt discount and debt issuance costs	4,025	4,088	7,540	10,239	25,892	10,357	15,973	20,931	21,163	68,424	21,331	21,449	21,698	21,983	86,461
Non-cash charitable contributions	—	652	510	584	1,746	536	1,881	2,245	4,630	9,292	2,024	1,639	1,986	1,589	7,238
Amortization of acquired intangibles	763	1,785	1,347	1,593	5,488	1,593	1,594	1,593	1,593	6,373	1,593	19,998	21,204	21,205	64,000
Acquisition and integration-related expenses	3,449	_	_	_	3,449	_	_	_	_	_	7,054	29,550	10,060	10,003	56,667
Loss on early extinguishment and conversion of debt	_	_	14,572	_	14,572	_	2,174	89	_	2,263	136	43	_	_	179
Non-GAAP net income (loss)	\$(21,044)	\$ (5,181)	\$ (3,791)	\$ (1,126)	\$(31,142)	\$ (7,448)	\$ 9,916	\$ 5,746	\$ 7,987	\$ 16,201	\$(12,982)	\$(16,289)	\$(10,578)	\$(28,537)	\$(68,386)
GAAP net loss per share, basic	\$ (0.46)	\$ (0.37)	\$ (0.53)	\$ (0.42)	\$ (1.78)	\$ (0.47)	\$ (0.48)	\$ (0.56)	\$ (0.58)	\$ (2.09)	\$ (0.83)	\$ (1.83)	\$ (1.44)	\$ (1.56)	\$ (5.73)
Stock-based compensation	0.20	0.27	0.30	0.31	1.08	0.31	0.38	0.42	0.43	1.54	0.49	1.24	1.01	1.02	3.82
Amortization of debt discount and debt issuance costs	0.03	0.03	0.07	0.08	0.22	0.09	0.13	0.16	0.16	0.54	0.16	0.14	0.14	0.14	0.58
Non-cash charitable contributions	_	0.01	—	0.01	0.01	—	0.02	0.01	0.04	0.07	0.02	0.01	0.01	0.01	0.05
Amortization of acquired intangibles	0.01	0.01	0.01	0.01	0.05	0.01	0.01	0.01	0.01	0.05	0.01	0.13	0.14	0.14	0.44
Acquisition and integration-related expenses	0.03	_	_	_	0.03	_	_	_	_	_	0.05	0.20	0.07	0.07	0.38
Loss on early extinguishment and conversion of debt			0.12		0.12	_	0.02	_	_	0.02	_	_	_	_	_
Non-GAAP net income (loss) per share, basic	\$ (0.19)	\$ (0.05)	\$ (0.03)	\$ (0.01)	\$ (0.27)	\$ (0.06)	\$ 0.08	\$ 0.04	\$ 0.06	\$ 0.13	\$ (0.10)	\$ (0.11)	\$ (0.07)	\$ (0.18)	\$ (0.46)
Weighted-average shares outstanding used to compute non-GAAP net income (loss) per share, basic	112,682	115,033	118,976	121,562	117,221	123,494	126,319	128,813	130,138	127.212	131,777	151,357	153,756	154,720	148,036

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
GAAP net loss per share, diluted	\$ (0.46)	\$ (0.37)	\$ (0.53)	\$ (0.42)	\$ (1.78)	\$ (0.47)	\$ (0.48)	\$ (0.56)	\$ (0.58)	\$ (2.09)	\$ (0.83)	\$ (1.83)	\$ (1.44)	\$ (1.56)	\$ (5.73)
Adjustments for difference in weighted- average shares outstanding	_	_	_	_	_	_	0.06	0.05	0.06	0.21	_	_	_	_	_
Stock-based compensation	0.20	0.27	0.30	0.31	1.08	0.31	0.34	0.37	0.39	1.38	0.49	1.24	1.01	1.02	3.82
Amortization of debt discount and debt issuance costs	0.03	0.03	0.07	0.08	0.22	0.09	0.11	0.15	0.15	0.48	0.16	0.14	0.14	0.14	0.58
Non-cash charitable contributions	—	0.01	—	0.01	0.01	—	0.01	0.02	0.03	0.07	0.02	0.01	0.01	0.01	0.05
Amortization of acquired intangibles	0.01	0.01	0.01	0.01	0.05	0.01	0.01	0.01	0.01	0.04	0.01	0.13	0.14	0.14	0.44
Acquisition and integration-related expenses	0.03	_	_	_	0.03	_	_	_	_	_	0.05	0.20	0.07	0.07	0.38
Loss on early extinguishment and conversion of debt	_	_	0.12	—	0.12	—	0.02	—	—	0.02	_	_	_	_	_
Non-GAAP net income (loss) per share, diluted	\$ (0.19)	\$ (0.05)	\$ (0.03)	\$ (0.01)	\$ (0.27)	\$ (0.06)	\$ 0.07	\$ 0.04	\$ 0.06	\$ 0.11	\$ (0.10)	\$ (0.11)	\$ (0.07)	\$ (0.18)	\$ (0.46)
Weighted-average shares outstanding used to compute non-GAAP net income (loss) per share, diluted	112,682	115,033	118,976	121,562	117,221	123,494	142,255	143,392	143,679	142.383	131,777	151,357	153,756	154,720	148,036

Calculations of Key and Other Selected Metrics - Fiscal Quarters (in thousands, except percentages and headcount data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Calculated Billings															
Total revenue	\$125,223	\$140,480	\$153,037	\$167,327	\$586,067	\$182,859	\$200,446	\$217,379	\$234,740	\$835,424	\$251,006	\$315,500	\$350,680	\$383,015	\$1,300,201
Add:															
Deferred revenue, current (end of period)	268,033	283,724	306,743	365,236	365,236	392,121	391,246	424,765	502,738	502,738	613,167	721,808	759,914	973,289	973,289
Unbilled receivables, current (beginning of period)	1,457	799	1,004	1,028	1,457	1,026	1,121	2,113	2,427	1,026	2,604	894	3,409	5,085	2,604
Acquired unbilled receivables, current	—	_	—	_	_	—	_	—	—	_	—	2,327	—		2,327
Less:															
Deferred revenue, current (beginning of period)	(245,622)	(268,033)	(283,724)	(306,743)	(245,622)	(365,236)	(392,121)	(391,246)	(424,765)	(365,236)	(502,738)	(613,167)	(721,808)	(759,914)	(502,738)
Unbilled receivables, current (end of period)	(799)	(1,004)	(1,028)	(1,026)	(1,026)	(1,121)	(2,113)	(2,427)	(2,604)	(2,604)	(894)	(3,409)	(5,085)	(3,228)	(3,228)
Acquired deferred revenue, current	_	_	_	_	_	_	_	_	_	_	_	(60,522)	(900)		(61,422)
Current calculated billings	148,292	155,966	176,032	225,822	706,112	209,649	198,579	250,584	312,536	971,348	363,145	363,431	386,210	598,247	1,711,033
Add:															
Deferred revenue, noncurrent (end of period)	7,671	7,469	7,013	6,214	6,214	6,070	5,574	7,349	10,860	10,860	11,745	15,489	17,958	22,933	22,933
Less:															
Deferred revenue, noncurrent (beginning of period)	(8,768)	(7,671)	(7,469)	(7,013)	(8,768)	(6,214)	(6,070)	(5,574)	(7,349)	(6,214)	(10,860)	(11,745)	(15,489)	(17,958)	(10,860)
Acquired deferred revenue, noncurrent	_	_	_	_	_	_	0 —	_	_	_	_	(4,817)	_		(4,817)
Calculated billings	\$147,195	\$155,764	\$175,576	\$225,023	\$703,558	\$209,505	\$198,083	\$252,359	\$316,047	\$975,994	\$364,030	\$362,358	\$388,679	\$603,222	\$1,718,289
y-y growth - current calculated billings	54 %	44 %	41 %	46 %	46 %	41 %	27 %	42 %	38 %	38 %	73 %	83 %	54 %	91 %	76 %
y-y growth - calculated billings	53 %	42 %	42 %	42 %	44 %	42 %	27 %	44 %	40 %	39 %	74 %	83 %	54 %	91 %	76 %
Trailing 12 months calculated billings	\$539,486	\$585,859	\$637,397	\$703,558	\$703,558	\$765,868	\$808,187	\$884,970	\$975,994	\$975,994	\$1,130,519	\$1,294,794	\$1,431,114	\$1,718,289	\$1,718,289
y-y growth	54 %	51 %	47 %	44 %	44 %	42 %	38 %	39 %	39 %	39 %	48 %	60 %	62 %	76 %	76 %

Calculations of Key and Other Selected Metrics - Fiscal Quarters (in thousands, except percentages and headcount data)

	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	FY22
Free Cash Flow and Margin															
Net cash provided by (used in) operating activities	\$21,262	\$ (1,134)	\$ 10,640	\$ 24,835	\$ 55,603	\$ 38,697	\$ 10,930	\$ 43,426	\$ 34,909	\$127,962	\$ 56,075	\$ (2,608)	\$37,120	\$ 13,532	\$104,119
Less:															
Purchases of property and equipment	(7,710)	(2,207)	(63)	(5,462)	(15,442)	(7,930)	(2,739)	(628)	(1,786)	(13,083)	(3,259)	(775)	(1,766)	(6,510)	(12,310)
Capitalization of internal-use software costs	(369)	(961)	(1,329)	(1,229)	(3,888)	(1,000)	(1,326)	(1,204)	(629)	(4,159)	(10)	(368)	(1,970)	(1,988)	(4,336)
Free cash flow	\$ 13,183	\$ (4,302)	\$ 9,248	\$ 18,144	\$ 36,273	\$29,767	\$ 6,865	\$41,594	\$ 32,494	\$110,720	\$ 52,806	\$ (3,751)	\$ 33,384	\$ 5,034	\$87,473
Free cash flow margin	10.5 %	(3.1)%	6.0 %	10.8 %	6.2 %	16.3 %	3.4 %	19.1 %	13.8 %	13.3 %	21.0 %	(1.2)%	9.5 %	1.3 %	6.7 %
Headcount															
Total headcount	1,770	1,943	2,116	2,248	2,248	2,379	2,489	2,604	2,806	2,806	3,056	4,176	4,584	5,030	5,030
y-y growth	40 %	40 %	44 %	44 %	44 %	34 %	28 %	23 %	25 %	25 %	28 %	68 %	76 %	79 %	79 %
Revenue by Location															
United States	\$105,403	\$118,605	\$129,934	\$140,587	\$494,529	\$153,787	\$168,239	\$182,564	\$197,045	\$701,635	\$209,562	\$250,120	\$276,147	\$300,560 \$	1,036,389
International	19,820	21,875	23,103	26,740	91,538	29,072	32,207	34,815	37,695	133,789	41,444	65,380	74,533	82,455 2	263,812
Total	\$125,223	\$140,480	\$153,037	\$167,327	\$586,067	\$182,859	\$200,446	\$217,379	\$234,740	\$835,424	\$251,006	\$315,500	\$350,680	\$383,015 \$	1,300,201

