# okta Investor Presentation 

Q4 FY22

March 2, 2022

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## Safe Harbor

This presentation contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding our financial outlook, long-term financial targets, product development, business strategy and plans, market trends and market size, opportunities, positioning and expected benefits that will be derived from the acquisition of Auth0, Inc. These forward-looking statements are based on current expectations, estimates, forecasts and projections. Words such as "expect," "anticipate," "should," "believe," "hope," "target," "project," "goals," "estimate," "potential," "predict," "may," "will," "might," "could," "intend," "shall" and variations of these terms and similar expressions are intended to identify these forward-looking statements, although not all forward-looking statements contain these identifying words. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. For example, the market for our products may develop more slowly than expected or than it has in the past; our results of operations may fluctuate more than expected; there may be significant fluctuations in our results of operations and cash flows related to our revenue recognition or otherwise; the impact of COVID-19 and variants of concern, related public health measures and any associated economic downturn on our business and results of operations may be more than we expect; a network or data security incident that allows unauthorized access to our network or data or our customers' data could damage our reputation; we could experience interruptions or performance
problems associated with our technology, including a service outage; we may not be able to pay off our convertible senior notes when due; we may fail to successfully integrate any new business, including Auth0, Inc.; we may fail to realize anticipated benefits of any combined operations with Auth0, Inc.; we may experience unanticipated costs of integrating Auth0, Inc.; the potential impact of the acquisition on relationships with third parties, including employees, customers, partners and competitors; we may be unable to retain key personnel; and global economic conditions could deteriorate. Further information on potential factors that could affect our financial results is included in our most recent Quarterly Report on Form $10-\mathrm{Q}$ and our other filings with the Securities and Exchange Commission. The forward-looking statements included in this presentation represent our views only as of the date of this presentation and we assume no obligation and do not intend to update these forwardlooking statements.

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# 01 <br> Company Overview 

Q4 FY22 Financial Review \& Financial Outlook

## 03

## Appendix

Includes historical financial statements, reconciliations, and other select metrics

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## Company Overview

Okta's vision

## Enable everyone to safely use any technology

## Okta at a Glance ${ }^{(1)}$

## 15,000

Total customers

## \$2.69B

Remaining performance obligations (RPO)
124\%
TTM Dollar-based net retention rate ${ }^{(2)}$ at January 31, 2022
(1) Metrics are inclusive of Auth0, which closed on May 3, 2021, unless otherwise noted.
(2) Trailing Twelve Months (TTM) dollar-based net retention rate is calculated based on total ACV. See Appendix for definition.
(3) FY23E revenue is an estimate based on outlook as of March 2, 2022.
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Total Revenue


## Macro Trends Driving Growth in Identity

Identity
is the critical foundation for connection and trust between users and technology



Cloud adoption and Hybrid IT


Digital transformation


Zero Trust security

## The Okta Identity Cloud

Delivers a unified identity solution

Okta Trust: Cloud security certifications with $99.99 \%$ uptime

Vendor neutrality supports best-of-breed stack

Cloud-first, providing hybrid access from cloud to ground

Unified solution to secure workforce, customer and infrastructure identity

7,000+ OIN integrations

All powered by a unified, extensible identity platform

## Why Okta: Delivering a secure and frictionless Workforce experience



Securely Enable Remote Work
Enable productivity without compromising on security


Reduce IT Friction

Minimize costs and foster org-wide innovation


Move to the Cloud
Modernize IT, without the headaches


Collaborate with Partners
Reduce IT complexities as partner ecosystems grow


Adopt a Zero Trust Security Model
Go from zero to Zero Trust to prevent data breaches


Improve M\&A Agility
Centralize IAM and enable day-one access for all

## Why Okta: Get support for your most important customer-facing initiatives



Transform into a Digital Platform
Secure your transition into the API economy


Modernize Infrastructure

Retire legacy identity and scale app development


Cultivate User Trust
Secure customer accounts and keep attackers at bay


Integrate Apps
Create a seamless experience across apps and portals


Build Highly Scalable Apps
Delight customers with secure, scalable experiences


Secure Access to APIs

Create, apply, and adapt API authorization policies


Protect Against Account Takeover

Thwart fraudsters with secure customer logins

## Okta + Auth0: Addressing Broadest Range of Customers \& Users



## Significant Synergy Opportunities with Auth0



Accelerated TAM penetration


Complementary products


International reach


Cross sell


Channel synergies

## Delivering Measurable Customer Value



Mitigate
risk

Reduced time to detect and respond to malicious attacks


Accelerate growth \& innovation

Faster application launch and time-to-revenue


Reduce costs \& streamline ops

Reduced operations and maintenance costs compared with on-prem solutions

## Unifying Identity with One Control Plane



## One Platform to Secure Every Identity



## There is a Massive Future for Identity



## Attractive Long-Term Financial Profile

## Large Addressable Market

Total Workforce
\$50B

| IGA + PAM <br> $\$ 15 B$ |
| :--- |
| Workforce Identity <br> $\$ 35 B$ |
|  |
|  |
|  |
|  |

## Multiple Growth Vectors



Innovation in platform and network


Landing and expanding International expansion in large enterprise


Leveraging partner ecosystem
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## Innovation in Platform and Network

More users and integrations result in deeper signals and enhanced use cases

## Attractive Long-Term Customer Economics

FISCAL 2018 COHORT CONTRIBUTION MARGIN


Customer economics and margins improve significantly in land and expand model

## Long-Term Durable Growth

## At least \$4B Revenue and 20\% FCF Margin Target in FY26



## Key drivers of growth

- Faster penetration of CIAM opportunity with Auth0
- Continued growth at large enterprise customers
- Expanding partnerships
- International expansion


## Environmental, Social and Governance



## Environmental

Achieved 100\% renewable electricity for our global offices AND employee work from home


Social
Published our second State of Inclusion report, which highlights our commitments to diversity, inclusion and belonging


## Governance

Published our first ESG Fact Sheet, which summarizes our key ESG disclosures

## Q4 FY22 Financial Review \& Financial Outlook



## Q4 FY22 Financial Highlights ${ }^{(1)}$

|  | Q4 FY22 | vs. Q4 FY21 |
| :---: | :---: | :---: |
| Total Revenue | \$383M | +63\% |
| Total Revenue - Okta Standalone | \$327M | + 39\% |
| Subscription Revenue | \$369M | + 64\% |
| Remaining Performance Obligations (RPO) | \$2,694M | + 50\% |
| Current Remaining Performance Obligations (cRPO) | \$1,350M | + 60\% |
| Total Calculated Billings ${ }^{(2)}$ | \$603M | + 91\% |
| Total Calculated Billings (without process improvements) | \$540M | + 71\% |
| TTM Dollar Based Net Retention Rate | 124\% | + 300 bps |
| Non-GAAP Gross Margin ${ }^{(2)}$ | 76.8\% | - 160 bps |
| Non-GAAP Operating Margin ${ }^{(2)}$ | (6.2)\% | - 960 bps |
| Free Cash Flow Margin ${ }^{(2)}$ | 1.3\% | - 1250 bps |
| TTM Total Rev. Growth + Free Cash Flow Margin ("Rule of 40") | 62\% | + 660 bps |
| Total Customers | 15,000 | +50\% |
| Customers > \$100K ACV | 3,100 | + 59\% |
| Okta $\begin{aligned} & \text { (1) } \text { Metrics are inclusive of Autho, which closed on May } 3,2021 . \\ & \text { (2) See appendix for non-GAAP reconciliation. }\end{aligned}$ |  |  |

## Workforce and Customer Identity Split ${ }^{(1)}$

## Workforce Identity

63\% of total ACV
$37 \% \mathrm{y} / \mathrm{y}$ growth rate

Customer Identity

37\% of total ACV
59\% y/y growth rate ${ }^{(2)}$

## Total Revenue Up 63\% Y/Y; Subscription Revenue Up 64\% Y/Y

## Total Revenue (Okta Standalone) Up 39\% Y/Y



## International Revenue Up 119\% Y/Y

## Quarterly Revenue ${ }^{(1)}$ <br> (\$ in millions)



[^0]
## RPO Up 50\% Y/Y; Current RPO Up 60\% Y/Y

## Quarterly RPO

(\$ in millions)


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## Total Calculated Billings Up 91\% Y/Y; Up 71\% Y/Y Excluding Billings Process Improvements



OKとa (1) See appendix for non-GAAP reconciliation.
(2) Billings process improvements was implemented in Q1 FY22 and refers to:

1) billing at contract signature rather than subscription start date, and
2) subsequent annual payments are now due, rather than billed, on the anniversary date.

## Calculated Billings Supplemental Modeling Details ${ }^{(1)}$

| Table 1: Like-for-like view of FY21 for modeling FY22 |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| (\$ in millions) | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| Calculated billings excl. process improvements ${ }^{(1)}$ | $\$ 293$ | $\$ 345$ | $\$ 387$ | $\$ 540$ | $\$ 1,565$ |
| Billings process improvements impact as implemented at the end of Q1 FY22 ${ }^{(2)}$ | $\$ 71$ | $\$ 17$ | $\$ 2$ | $\$ 63$ | $\$ 153$ |
| Reported Calculated Billings incl. process improvements | $\$ 364$ | $\$ 362$ | $\$ 389$ | $\$ 603$ | $\$ 1,718$ |


| Table 2: Like-for-like view of FY22 for modeling FY23 (\$ in millions) | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 | Table 3: One-Time Billings Guidance (\$ in milions) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Calculated billings excl. process improvements ${ }^{(1)}$ | \$293 | \$345 | \$387 | \$540 | $\begin{gathered} \hline \$ 1,565 \\ \$ 153 \\ (\$ 108) \end{gathered}$ |  |  |  |  |
| Billings process improvements impact as implemented at the end of Q1 FY22 ${ }^{(2)}$ | $\begin{gathered} \$ 71 \\ (\$ 108) \end{gathered}$ | \$17 | \$2 | \$63 |  | Q1 FY23E |  | FY23E |  |
| Incremental billings process improvements impact if implemented prior to Q1 FY22 ${ }^{(3)}$ |  |  |  |  |  | \$385 | \$390 | \$2,180 | \$2,190 |
| Calculated Billings incl. process improvements if implemented in full for FY22 | \$256 | \$362 | \$389 | \$603 | \$1,610 | 50\% | 52\% | 35\% | 36\% |
|  |  |  |  |  |  | $\begin{array}{r} \mathrm{Y} / \mathrm{Y} \text { gro } \\ \text { like } \end{array}$ | rate cal <br> of FY2 | ed from <br> vided in | like-for- <br> le 2 |

(1) Supplemental details provided for modeling purposes only. There is no operational impact.
(2) Assumes there was no change to the billings policy in FY22. Provided to show a like-for-like comparison between FY21 and FY22 for modeling purposes.

OKZa (3) Assumes the billings process improvements were implemented prior to Q1 FY22, which results in Q1 FY22 reflecting the full billings process improvements impact. Provided to show a like-for-like comparison between FY22 and FY23 for modeling purposes.

## TTM Dollar-based Net Retention Rate of 124\%

TTM Dollar-based net retention rate


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## Non-GAAP Total Gross Margin Down 160 bps $\mathrm{Y} / \mathrm{Y}^{(1)}$

Non-GAAP Subscription Gross Margin Down 220 bps Y/Y
Quarterly Non-GAAP Gross Margins ${ }^{(2)}$


[^1]
## Non-GAAP Operating Margin Down 960 bps Y/Y

## Free Cash Flow Margin Down 1250 bps Y/Y

Quarterly Non-GAAP Operating Margin ${ }^{(2)}$


Quarterly Free Cash Flow Margin ${ }^{(1)(2)}$

(1) $\mathrm{Y} / \mathrm{Y}$ change may not sum due to rounding.
(2) See appendix for non-GAAP reconciliation.

TTM Total Revenue Growth Plus Free Cash Flow Margin ("Rule of 40")

TTM total revenue growth plus free cash flow margin ${ }^{(1)}$

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## Total Customers Up 50\% Y/Y

Total customers ${ }^{(1)}$

(1) Includes one time addition of 1,650 customers from AuthO in Q2 FY22.

## Customers with >\$100K Annual Contract Value Up 59\% Y/Y



## Customers with $>\$ 500 \mathrm{~K}$ and $>\$ 1 \mathrm{M}$ Annual Contract Value

|  | FY20 | FY21 | FY22 |
| :--- | :---: | :---: | :---: |
| >\$500K ACV Customers <br> Y/Y Growth | 243 | 369 | 597 |
|  |  | $52 \%$ | $62 \%$ |
| >\$1M ACV Customers | $\mathbf{8 3}$ | $\mathbf{1 2 5}$ | 197 |
| Y/Y Growth |  | $51 \%$ | $58 \%$ |

## Financial Outlook ${ }^{(1)}$

|  | Q1 FY23 <br> (April 30, 2022) | Fiscal 2023 <br> (January 31, 2023) |
| :--- | :---: | :---: |
| Total Revenue | \$388M to $\$ 390 \mathrm{M}$ | $\$ 1,780 \mathrm{M}$ to $\$ 1,790 \mathrm{M}$ |
| Total Revenue Growth $(\mathrm{Y} / \mathrm{Y})$ | $55 \%$ | $37 \%-38 \%$ |
| Non-GAAP Operating Loss ${ }^{(2)}$ | $\$ 51 \mathrm{M}$ to $\$ 50 \mathrm{M}$ | $\$ 185 \mathrm{M}$ to $\$ 180 \mathrm{M}$ |
| Non-GAAP Net Loss Per Share ${ }^{(2)}$ | $\$ 0.35$ to $\$ 0.34$ | $\$ 1.27$ to $\$ 1.24$ |
| ${\text { Weighted avg share count }(\text { basic })^{(3)}}$ | 155 million | 157 million |

[^2]
## FY23 Guidance Considerations



## Growth

- Revenue guidance increase driven by:
- Strong Q4 results across Okta standalone and Auth0
- Conviction in the secular market tailwinds



## Profitability

- Higher operating expenses related to:
- Full year of AuthO expenses
- Increased investments related to scaling Okta
- Increased headcount in sales \& marketing, especially internationally and within public sector to fuel growth
- Increased headcount across research \& development to drive innovation


## Key Takeaways

Strong foundation for growth at scale

Large addressable markets with multiple growth vectors

Attractive long-term financial profile

## Appendix

## Appendix

## Total Addressable Market Calculation Methodology

Workforce Identity and Identity Governance and Administration (IGA) TAM based on over 50,000 U.S. businesses with more than 250 employees (per 2019 U.S. Bureau of Labor Statistics) multiplied by 12-month ARR assuming adoption of all our current products and announced IGA products which implies a market of $\$ 21$ billion domestically, then multiplied by two to account for international opportunity. Privileged Access Management (PAM) TAM based on internal estimates of Modern Infrastructure Access spend as a percent of Total Cloud Spend based on Gartner Forecast Analysis: Public Cloud Services, Worldwide report.
\$30B Customer Identity TAM based on 4.4 billion combined Facebook users and service employees worldwide multiplied by internal application usage and pricing assumptions.

## Contribution Margin Definition

We define contribution margin as the annual contract value of subscription commitments, or ACV, from the customer cohort at the end of a period less the associated cost of subscription revenue and sales and marketing expenses. A significant majority of our sales and marketing expenses are dedicated to acquiring new customers and these costs are mainly associated with the newest cohort in a given period. Costs of subscription revenue include the costs related to hosting our platform and providing ongoing customer support. Allocated sales and marketing expenses include personnel costs associated with the sales and marketing teams that convert the customer, such as salaries, sales commissions and marketing program expenses. Costs of subscription revenue and allocated sales and marketing expenses included in the contribution margin analysis exclude share-based compensation, amortization of acquired intangibles, and acquisition related compensation expenses.

## Statement Regarding Use of Non-GAAP Financial Measures

This presentation contains certain non-GAAP financial measures and other metrics. This appendix contains our reconciliation of those non-GAAP measures and other financial metrics.
 income (loss), non-GAAP net income (loss) per share, basic and diluted, free cash flow, free cash flow margin, current calculated billings and calculated billings.

 early extinguishment and conversion of debt

 unbilled receivables, during the period. Trailing 12-months calculated billings represent the sum of the last four quarters of calculated billings.
 internal-use software costs. Free cash flow margin is calculated as free cash flow as a percentage of total revenue.


 customers in the current period. We then divide the Current Period ACV by the Prior Period ACV to arrive at our Dollar-Based Net Retention Rate.

Acquisition and integration-related expenses include transaction costs and other non-recurring incremental costs incurred through the one-year anniversary of transaction close
 companies, some of which use similar non-GAAP financial information to supplement their GAAP results.
 from similarly-titled non-GAAP measures used by other companies.

 non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.
 financial measure to evaluate our business. Please see the tables included in this presentation for the reconciliation of GAAP and non-GAAP results.

## Condensed Consolidated Statements of Operations - Fiscal Quarters

(in thousands, except per share data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscription | \$ 117,163 | \$ 132,494 | \$ 144,517 | \$ 158,514 | \$ 552,688 | \$ 173,781 | \$ 190,689 | \$ 206,743 | \$ 225,400 | \$ 796,613 | \$ 240,058 | \$ 303,121 | \$ 336,702 | \$ 369,329 | \$1,249,210 |
| Professional services and other | 8,060 | 7,986 | 8,520 | 8,813 | 33,379 | 9,078 | 9,757 | 10,636 | 9,340 | 38,811 | 10,948 | 12,379 | 13,978 | 13,686 | 50,991 |
| Total revenue | 125,223 | 140,480 | 153,037 | 167,327 | 586,067 | 182,859 | 200,446 | 217,379 | 234,740 | 835,424 | 251,006 | 315,500 | 350,680 | 383,015 | 1,300,201 |
| Cost of revenue: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscription | 24,540 | 27,917 | 30,124 | 33,864 | 116,445 | 37,157 | 39,501 | 44,762 | 48,675 | 170,095 | 52,398 | 84,457 | 91,048 | 101,228 | 329,131 |
| Professional services and other | 10,555 | 10,863 | 10,700 | 10,819 | 42,937 | 11,329 | 11,646 | 12,146 | 12,465 | 47,586 | 13,725 | 16,649 | 18,626 | 18,274 | 67,274 |
| Total cost of revenue | 35,095 | 38,780 | 40,824 | 44,683 | 159,382 | 48,486 | 51,147 | 56,908 | 61,140 | 217,681 | 66,123 | 101,106 | 109,674 | 119,502 | 396,405 |
| Gross profit | 90,128 | 101,700 | 112,213 | 122,644 | 426,685 | 134,373 | 149,299 | 160,471 | 173,600 | 617,743 | 184,883 | 214,394 | 241,006 | 263,513 | 903,796 |
| Operating expenses: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Research and development | 34,032 | 40,045 | 41,832 | 43,360 | 159,269 | 48,494 | 53,866 | 58,150 | 62,316 | 222,826 | 68,863 | 122,407 | 130,535 | 147,454 | 469,259 |
| Sales and marketing | 82,112 | 78,385 | 87,224 | 92,635 | 340,356 | 104,043 | 98,322 | 109,812 | 115,173 | 427,350 | 146,521 | 198,350 | 203,878 | 221,577 | 770,326 |
| General and administrative | 25,766 | 26,887 | 28,887 | 31,352 | 112,892 | 34,035 | 42,499 | 44,485 | 50,707 | 171,726 | 60,180 | 157,077 | 105,149 | 108,908 | 431,314 |
| Total operating expenses | 141,910 | 145,317 | 157,943 | 167,347 | 612,517 | 186,572 | 194,687 | 212,447 | 228,196 | 821,902 | 275,564 | 477,834 | 439,562 | 477,939 | 1,670,899 |
| Operating loss | $(51,782)$ | $(43,617)$ | $(45,730)$ | $(44,703)$ | $(185,832)$ | $(52,199)$ | $(45,388)$ | $(51,976)$ | $(54,596)$ | $(204,159)$ | $(90,681)$ | $(263,440)$ | $(198,556)$ | $(214,426)$ | $(767,103)$ |
| Interest expense | $(4,241)$ | $(4,304)$ | $(7,826)$ | $(10,646)$ | $(27,017)$ | $(10,764)$ | $(16,931)$ | $(22,368)$ | $(22,597)$ | $(72,660)$ | $(22,760)$ | $(22,872)$ | $(23,144)$ | $(23,406)$ | $(92,182)$ |
| Interest income and other, net | 2,900 | 3,464 | 4,982 | 5,743 | 17,089 | 4,899 | 3,960 | 1,878 | 2,154 | 12,891 | 4,355 | 2,211 | 1,056 | 2,146 | 9,768 |
| Loss on early extinguishment and conversion of debt | - | - | $(14,572)$ | - | $(14,572)$ | - | $(2,174)$ | (89) | - | $(2,263)$ | (136) | (43) | - | - | (179) |
| Interest and other, net | $(1,341)$ | (840) | $(17,416)$ | $(4,903)$ | $(24,500)$ | $(5,865)$ | $(15,145)$ | $(20,579)$ | $(20,443)$ | $(62,032)$ | $(18,541)$ | $(20,704)$ | $(22,088)$ | $(21,260)$ | $(82,593)$ |
| Loss before provision for (benefit from) income taxes | $(53,123)$ | $(44,457)$ | $(63,146)$ | $(49,606)$ | $(210,332)$ | $(58,064)$ | $(60,533)$ | $(72,555)$ | $(75,039)$ | $(266,191)$ | $(109,222)$ | $(284,144)$ | $(220,644)$ | $(235,686)$ | $(849,696)$ |
| Provision for (benefit from) income taxes | $(1,157)$ | $(1,477)$ | 349 | 866 | $(1,419)$ | (402) | (433) | 209 | 767 | 141 | 10 | $(7,462)$ | 667 | 5,500 | $(1,285)$ |
| Net loss | $(51,966)$ | $(42,980)$ | $(63,495)$ | $(50,472)$ | $(208,913)$ | $(57,662)$ | $(60,100)$ | $(72,764)$ | $(75,806)$ | $(266,332)$ | $(109,232)$ | $(276,682)$ | $(221,311)$ | $(241,186)$ | $(848,411)$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net loss per share, basic and diluted | \$ (0.46) | \$ (0.37) | \$ (0.53) | \$ (0.42) | \$ (1.78) | \$ (0.47) | \$ (0.48) | \$ (0.56) | \$ (0.58) | \$ (2.09) | \$ (0.83) | \$ (1.83) | \$ (1.44) | \$ (1.56) | \$ (5.73) |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Weighted-average shares used to compute net loss per share, basic and diluted | 112,682 | 115,033 | 118,976 | 121,562 | 117,221 | 123,494 | 126,319 | 128,813 | 130,138 | 127,212 | 131,777 | 151,357 | 153,756 | 154,720 | 148,036 |

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## Non-GAAP Condensed Consolidated Statements of Operations - Fiscal Quarters

 (in thousands, except per share data)|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscription | \$ 117,163 | \$ 132,494 | \$ 144,517 | \$ 158,514 | \$ 552,688 | \$ 173,781 | \$ 190,689 | \$ 206,743 | \$ 225,400 | \$ 796,613 | \$ 240,058 | \$ 303,121 | \$ 336,702 | \$ 369,329 | \$1,249,210 |
| Professional services and other | 8,060 | 7,986 | 8,520 | 8,813 | 33,379 | 9,078 | 9,757 | 10,636 | 9,340 | 38,811 | 10,948 | 12,379 | 13,978 | 13,686 | 50,991 |
| Total revenue | 125,223 | 140,480 | 153,037 | 167,327 | 586,067 | 182,859 | 200,446 | 217,379 | 234,740 | 835,424 | 251,006 | 315,500 | 350,680 | 383,015 | 1,300,201 |
| Cost of revenue: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subscription | 21,355 | 23,021 | 25,173 | 28,485 | 98,034 | 31,589 | 32,743 | 37,079 | 40,416 | 141,827 | 43,555 | 60,631 | 65,704 | 74,158 | 244,048 |
| Professional services and other | 9,036 | 8,990 | 8,800 | 8,947 | 35,773 | 9,518 | 9,646 | 10,033 | 10,306 | 39,503 | 11,383 | 13,390 | 15,146 | 14,743 | 54,662 |
| Total cost of revenue | 30,391 | 32,011 | 33,973 | 37,432 | 133,807 | 41,107 | 42,389 | 47,112 | 50,722 | 181,330 | 54,938 | 74,021 | 80,850 | 88,901 | 298,710 |
| Gross profit | 94,832 | 108,469 | 119,064 | 129,895 | 452,260 | 141,752 | 158,057 | 170,267 | 184,018 | 654,094 | 196,068 | 241,479 | 269,830 | 294,114 | 1,001,491 |
| Operating expenses: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Research and development | 27,686 | 30,963 | 30,938 | 31,999 | 121,586 | 36,559 | 38,913 | 40,604 | 43,480 | 159,556 | 48,770 | 68,728 | 73,591 | 84,463 | 275,552 |
| Sales and marketing | 75,326 | 69,149 | 76,287 | 81,517 | 302,279 | 92,883 | 85,157 | 95,444 | 100,064 | 373,548 | 125,455 | 146,358 | 153,766 | 176,709 | 602,288 |
| General and administrative | 16,705 | 18,263 | 19,977 | 21,975 | 76,920 | 24,652 | 27,506 | 28,705 | 32,440 | 113,303 | 37,741 | 50,932 | 51,994 | 56,702 | 197,369 |
| Total operating expenses | 119,717 | 118,375 | 127,202 | 135,491 | 500,785 | 154,094 | 151,576 | 164,753 | 175,984 | 646,407 | 211,966 | 266,018 | 279,351 | 317,874 | 1,075,209 |
| Operating income (loss) | $(24,885)$ | $(9,906)$ | $(8,138)$ | $(5,596)$ | $(48,525)$ | $(12,342)$ | 6,481 | 5,514 | 8,034 | 7,687 | $(15,898)$ | $(24,539)$ | $(9,521)$ | $(23,760)$ | $(73,718)$ |
| Interest expense | (216) | (216) | (286) | (407) | $(1,125)$ | (407) | (958) | $(1,437)$ | $(1,434)$ | $(4,236)$ | $(1,429)$ | $(1,423)$ | $(1,446)$ | $(1,423)$ | $(5,721)$ |
| Interest income and other, net | 2,900 | 3,464 | 4,982 | 5,743 | 17,089 | 4,899 | 3,960 | 1,878 | 2,154 | 12,891 | 4,355 | 2,211 | 1,056 | 2,146 | 9,768 |
| Interest and other, net | 2,684 | 3,248 | 4,696 | 5,336 | 15,964 | 4,492 | 3,002 | 441 | 720 | 8,655 | 2,926 | 788 | (390) | 723 | 4,047 |
| Income (loss) before provision for (benefit from) income taxes | $(22,201)$ | $(6,658)$ | $(3,442)$ | (260) | $(32,561)$ | $(7,850)$ | 9,483 | 5,955 | 8,754 | 16,342 | $(12,972)$ | $(23,751)$ | $(9,911)$ | $(23,037)$ | $(69,671)$ |
| Provision for (benefit from) income taxes | $(1,157)$ | $(1,477)$ | 349 | 866 | $(1,419)$ | (402) | (433) | 209 | 767 | 141 | 10 | $(7,462)$ | 667 | 5,500 | $(1,285)$ |
| Non-GAAP net income (loss) | \$ $(21,044)$ | \$ $(5,181)$ | \$ $(3,791)$ | \$ $(1,126)$ | \$ $(31,142)$ | \$ $(7,448)$ | \$ 9,916 | \$ 5,746 | \$ 7,987 | \$ 16,201 | \$ $(12,982)$ | \$ $(16,289)$ | \$ $(10,578)$ | \$ $(28,537)$ | \$ $(68,386)$ |
| Non-GAAP net income (loss) per share, basic | \$ (0.19) | \$ (0.05) | \$ (0.03) | \$ (0.01) | \$ (0.27) | \$ (0.06) | \$ 0.08 | \$ 0.04 | \$ 0.06 | \$ 0.13 | \$ (0.10) | \$ (0.11) | \$ (0.07) | \$ (0.18) | \$ (0.46) |
| Weighted-average shares used to compute non-GAAP net income (loss) per share, basic | 112,682 | 115,033 | 118,976 | 121,562 | 117,221 | 123,494 | 126,319 | 128,813 | 130,138 | 127,212 | 131,777 | 151,357 | 153,756 | 154,720 | 148,036 |
| Non-GAAP net income (loss) per share, diluted | \$ (0.19) | \$ (0.05) | \$ (0.03) | \$ (0.01) | \$ (0.27) | \$ (0.06) | \$ 0.07 | \$ 0.04 | \$ 0.06 | \$ 0.11 | \$ (0.10) | \$ (0.11) | \$ (0.07) | \$ (0.18) | \$ (0.46) |
| Weighted-average shares used to compute non-GAAP net income (loss) per share, diluted | 112,682 | 115,033 | 118,976 | 121,562 | 117,221 | 123,494 | 142,255 | 143,392 | 143,679 | 142,383 | 131,777 | 151,357 | 153,756 | 154,720 | 148,036 |
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## Condensed Consolidated Balance Sheets - Fiscal Quarters

(in thousands, except per share data)

|  |  | Q1 FY20 |  | Q2 FY20 | Q3 FY20 |  | Q4 FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Current assets: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 208,106 | \$ | 206,753 | \$ 1,039,626 | \$ | 520,048 | \$ 619,221 | \$ 957,234 | \$ 409,769 | \$ 434,607 | \$ 659,886 | \$ 225,265 | \$ 372,372 | \$ 260,134 |
| Short-term investments |  | 339,377 |  | 350,712 | 326,629 |  | 882,976 | 827,556 | 1,557,279 | 2,085,373 | 2,121,584 | 2,030,180 | 2,243,638 | 2,109,687 | 2,241,657 |
| Accounts receivable, net of allowances |  | 83,328 |  | 87,851 | 101,778 |  | 130,115 | 111,039 | 110,540 | 139,473 | 194,818 | 218,474 | 238,478 | 253,568 | 397,509 |
| Deferred commissions |  | 25,576 |  | 27,062 | 29,544 |  | 33,636 | 34,795 | 37,808 | 40,908 | 45,949 | 47,822 | 54,526 | 60,465 | 74,728 |
| Prepaid expenses and other current assets |  | 20,542 |  | 24,642 | 29,023 |  | 32,950 | 40,912 | 44,074 | 82,016 | 81,609 | 55,777 | 115,251 | 56,776 | 66,605 |
| Total current assets |  | 676,929 |  | 697,020 | 1,526,600 |  | 1,599,725 | 1,633,523 | 2,706,935 | 2,757,539 | 2,878,567 | 3,012,139 | 2,877,158 | 2,852,868 | 3,040,633 |
| Property and equipment, net |  | 52,189 |  | 51,858 | 51,730 |  | 53,535 | 61,914 | 63,406 | 62,405 | 62,783 | 62,515 | 61,858 | 60,751 | 65,488 |
| Operating lease right-of-use assets |  | 119,916 |  | 116,706 | 126,746 |  | 125,204 | 162,763 | 157,781 | 154,699 | 149,604 | 145,462 | 146,492 | 154,522 | 147,940 |
| Deferred commissions, noncurrent |  | 56,824 |  | 59,560 | 65,466 |  | 77,874 | 79,270 | 86,556 | 94,305 | 108,555 | 110,098 | 129,671 | 145,655 | 191,029 |
| Intangible assets, net |  | 28,022 |  | 34,712 | 33,826 |  | 32,529 | 31,032 | 30,031 | 28,953 | 27,009 | 24,190 | 337,786 | 336,354 | 316,968 |
| Goodwill |  | 47,964 |  | 47,964 | 47,964 |  | 48,023 | 48,023 | 48,023 | 48,023 | 48,023 | 48,023 | 5,338,116 | 5,401,343 | 5,401,343 |
| Other assets |  | 16,698 |  | 18,990 | 18,445 |  | 18,505 | 20,482 | 22,283 | 24,355 | 24,256 | 28,020 | 41,014 | 45,480 | 42,294 |
| Total assets | \$ | 998,542 |  | 1,026,810 | \$ 1,870,777 |  | 1,955,395 | \$ 2,037,007 | \$ 3,115,015 | \$ 3,170,279 | \$ 3,298,797 | \$ 3,430,447 | \$ 8,932,095 | \$ 8,996,973 | \$ 9,205,695 |

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## Condensed Consolidated Balance Sheets - Fiscal Quarters

(in thousands, except per share data)


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## Condensed Consolidated Statements of Cash Flows - Fiscal Quarters ${ }^{(1)}$ (in thousands)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net loss | \$ $(51,966)$ | \$ $(42,980)$ | \$ $(63,495)$ | \$ $(50,472)$ | \$ $(208,913)$ | \$ $(57,662)$ | \$ $(60,100)$ | \$ $(72,764)$ | \$ $(75,806)$ | \$ $(266,332)$ | \$ $(109,232)$ | \$ $(276,682)$ | \$ $(221,311)$ | \$ $(241,186)$ | \$ $(848,411)$ |
| Adjustments to reconcile net loss to net cash provided by (used in) operating activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Stock-based compensation | 22,685 | 31,274 | 35,732 | 36,933 | 126,624 | 37,728 | 48,378 | 53,668 | 56,407 | 196,181 | 64,112 | 187,714 | 155,785 | 157,869 | 565,480 |
| Depreciation, amortization and accretion | 3,399 | 4,517 | 4,420 | 5,479 | 17,815 | 5,466 | 7,225 | 11,003 | 13,171 | 36,865 | 13,134 | 31,769 | 31,728 | 30,981 | 107,612 |
| Amortization of debt discount and issuance costs | 4,025 | 4,088 | 7,540 | 10,239 | 25,892 | 10,357 | 15,973 | 20,931 | 21,163 | 68,424 | 21,331 | 21,449 | 21,698 | 21,983 | 86,461 |
| Amortization of deferred commissions | 6,328 | 6,864 | 7,349 | 8,047 | 28,588 | 8,680 | 9,397 | 10,351 | 11,233 | 39,661 | 11,816 | 13,319 | 14,906 | 17,136 | 57,177 |
| Deferred income taxes | $(1,369)$ | $(1,688)$ | (12) | 816 | $(2,253)$ | (905) | $(1,010)$ | (499) | 1,232 | $(1,182)$ | (829) | $(10,677)$ | $(2,100)$ | 7,449 | $(6,157)$ |
| Non-cash charitable contributions | - | 652 | 510 | 584 | 1,746 | 536 | 1,881 | 2,245 | 4,630 | 9,292 | 2,024 | 1,639 | 1,986 | 1,589 | 7,238 |
| Loss on early extinguishment and conversion of debt | - | - | 14,572 | - | 14,572 | - | 2,174 | 89 | - | 2,263 | 136 | 43 | - | - | 179 |
| (Gain) loss on strategic investments | - | (130) | - | - | (130) | - | - | 628 | - | 628 | $(2,895)$ | $(2,376)$ | (394) | $(1,944)$ | $(7,609)$ |
| Other, net | (100) | 314 | - | (95) | 119 | 915 | 520 | 2,452 | 1,022 | 4,909 | (909) | 619 | 23 | 1,318 | 1,051 |
| Changes in operating assets and liabilities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Accounts receivable | 9,297 | $(4,838)$ | $(13,852)$ | $(28,122)$ | $(37,515)$ | 18,250 | 376 | $(29,173)$ | $(55,826)$ | $(66,373)$ | $(22,747)$ | 7,949 | $(14,763)$ | $(145,256)$ | $(174,817)$ |
| Deferred commissions | $(9,795)$ | $(11,577)$ | $(15,269)$ | $(24,583)$ | $(61,224)$ | $(11,865)$ | $(18,467)$ | $(21,505)$ | $(29,179)$ | $(81,016)$ | $(14,861)$ | $(40,241)$ | $(37,081)$ | $(78,394)$ | $(170,577)$ |
| Prepaid expenses and other assets | 5,975 | $(4,441)$ | $(3,052)$ | $(2,562)$ | $(4,080)$ | $(3,493)$ | $(4,129)$ | 828 | $(6,380)$ | $(13,174)$ | $(3,861)$ | 4,579 | 4,638 | $(12,114)$ | $(6,758)$ |
| Operating lease right-of-use assets | 3,066 | 3,123 | 1,662 | 5,100 | 12,951 | 4,055 | 4,917 | 5,007 | 5,074 | 19,053 | 5,072 | 5,660 | 5,832 | 6,292 | 22,856 |
| Accounts payable | 1,640 | (272) | 594 | (273) | 1,689 | 3,943 | $(3,133)$ | 567 | 2,704 | 4,081 | 1,627 | $(3,671)$ | 1,849 | 6,959 | 6,764 |
| Accrued compensation | 4,143 | 574 | 12,635 | 5,682 | 23,034 | 2,995 | 12,050 | 22,818 | 6,294 | 44,157 | $(23,837)$ | 17,330 | 25,995 | 30,821 | 50,309 |
| Accrued expenses and other liabilities | 3,288 | $(1,984)$ | 2,713 | 5,955 | 9,972 | $(2,773)$ | (358) | 5,573 | 3,085 | 5,527 | 10,965 | (873) | 12,445 | $(1,146)$ | 21,391 |
| Operating lease liabilities | (39) | (120) | $(3,969)$ | $(5,588)$ | $(9,716)$ | $(4,270)$ | $(3,393)$ | $(4,087)$ | $(5,400)$ | $(17,150)$ | $(6,285)$ | $(7,204)$ | $(3,791)$ | $(7,175)$ | $(24,455)$ |
| Deferred revenue | 20,685 | 15,490 | 22,562 | 57,695 | 116,432 | 26,740 | $(1,371)$ | 35,294 | 81,485 | 142,148 | 111,314 | 47,046 | 39,675 | 218,350 | 416,385 |
| Net cash provided by (used in) operating activities | 21,262 | $(1,134)$ | 10,640 | 24,835 | 55,603 | 38,697 | 10,930 | 43,426 | 34,909 | 127,962 | 56,075 | $(2,608)$ | 37,120 | 13,532 | 104,119 |

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## Condensed Consolidated Statements of Cash Flows - Fiscal Quarters ${ }^{(1)}$ (in thousands)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Investing activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Capitalization of internal-use software costs | (369) | (961) | $(1,329)$ | $(1,229)$ | $(3,888)$ | $(1,000)$ | $(1,326)$ | $(1,204)$ | (629) | $(4,159)$ | (10) | (368) | $(1,970)$ | $(1,988)$ | $(4,336)$ |
| Purchases of property and equipment | $(7,710)$ | $(2,207)$ | (63) | $(5,462)$ | $(15,442)$ | $(7,930)$ | $(2,739)$ | (628) | $(1,786)$ | $(13,083)$ | $(3,259)$ | (775) | $(1,766)$ | $(6,510)$ | $(12,310)$ |
| Purchases of securities available for sale and other | $(146,545)$ | $(91,148)$ | $(83,769)$ | $(677,925)$ | $(999,387)$ | $(129,079)$ | $(900,202)$ | $(816,677)$ | $(183,072)$ | $(2,029,030)$ | $(189,533)$ | $(733,974)$ | $(409,997)$ | $(513,205)$ | $(1,846,709)$ |
| Proceeds from maturities and redemption of securities available for sale | 61,244 | 75,100 | 108,049 | 111,884 | 356,277 | 102,293 | 178,102 | 106,379 | 148,349 | 535,123 | 344,820 | 418,787 | 354,841 | 363,585 | 1,482,033 |
| Proceeds from sales of securities available for sale and other | 11,996 | 5,333 | - | 9,942 | 27,271 | 86,320 | 3,300 | 116,509 | - | 206,129 | - | 906 | 227,438 | 1,454 | 229,798 |
| Payments for business acquisition, net of cash acquired | $(44,223)$ | - | - | (60) | $(44,283)$ | - | - | - | - | - | - | $(148,042)$ | $(67,087)$ | (46) | $(215,175)$ |
| Purchases of intangible assets | - | $(8,500)$ | - | (89) | $(8,589)$ | - | - | - | (126) | (126) | (113) | - | - | - | (113) |
| Net cash provided by (used in) investing activities | $(125,607)$ | $(22,383)$ | 22,888 | $(562,939)$ | $(688,041)$ | 50,604 | $(722,865)$ | $(595,621)$ | $(37,264)$ | $(1,305,146)$ | 151,905 | $(463,466)$ | 101,459 | $(156,710)$ | $(366,812)$ |

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## Condensed Consolidated Statements of Cash Flows - Fiscal Quarters ${ }^{(1)}$ <br> (in thousands)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financing activities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Proceeds from issuance of convertible senior notes, net of issuance costs | - | - | 1,040,760 | (100) | 1,040,660 | - | 1,135,418 | (577) | - | 1,134,841 | - | - | - | - | - |
| Payments for repurchases and conversions of convertible senior notes | - | - | $(224,414)$ | - | $(224,414)$ | - | (181) | (266) | 1 | (446) | (12) | (3) | (11) | - | (26) |
| Proceeds from hedges related to convertible senior notes | - | - | 405,851 | - | 405,851 | - | 195,046 | - | - | 195,046 | 1 | 1 | - | - | 2 |
| Payments for warrants related to convertible senior notes | - | - | $(358,622)$ | - | $(358,622)$ | - | $(175,399)$ | - | - | $(175,399)$ | - | - | - | - | - |
| Purchases of capped calls related to convertible senior notes | - | - | $(74,094)$ | - | $(74,094)$ | - | $(133,975)$ | - | - | $(133,975)$ | - | - | - | - | - |
| Proceeds from stock option exercises, net of repurchases, and other | 13,388 | 14,065 | 8,918 | 8,992 | 45,363 | 14,172 | 13,345 | 6,053 | 12,050 | 45,620 | 16,190 | 15,639 | 9,225 | 12,468 | 53,522 |
| Proceeds from shares issued in connection with employee stock purchase plan | - | 9,005 | - | 9,762 | 18,767 | - | 12,821 | - | 13,090 | 25,911 | - | 17,417 | - | 18,151 | 35,568 |
| Other, net | (126) | - | - | - | (126) | (5) | 5 | - | - | - | - | - | - | - | - |
| Net cash provided by financing activities | 13,262 | 23,070 | 798,399 | 18,654 | 853,385 | 14,167 | 1,047,080 | 5,210 | 25,141 | 1,091,598 | 16,179 | 33,054 | 9,214 | 30,619 | 89,066 |
| Effects of changes in foreign currency exchange rates on cash, cash equivalents and restricted cash | (282) | (905) | 946 | 32 | (209) | $(1,128)$ | 1,706 | (457) | 2,142 | 2,263 | 647 | (454) | (687) | $(1,853)$ | $(2,347)$ |
| Net increase (decrease) in cash, cash equivalents and restricted cash | $(91,365)$ | $(1,352)$ | 832,873 | $(519,418)$ | 220,738 | 102,340 | 336,851 | $(547,442)$ | 24,928 | $(83,323)$ | 224,806 | $(433,474)$ | 147,106 | $(114,412)$ | $(175,974)$ |
| Cash, cash equivalents and restricted cash at beginning of period | 311,215 | 219,850 | 218,498 | 1,051,371 | 311,215 | 531,953 | 634,293 | 971,144 | 423,702 | 531,953 | 448,630 | 673,436 | 239,962 | 387,068 | 448,630 |
| Cash, cash equivalents and restricted cash at end of period | \$ 219,850 | \$ 218,498 | \$1,051,371 | \$ 531,953 | \$ 531,953 | \$ 634,293 | \$ 971,144 | \$ 423,702 | \$ 448,630 | \$ 448,630 | \$ 673,436 | \$ 239,962 | \$ 387,068 | \$ 272,656 | \$ 272,656 |

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## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP subscription gross profit | \$ 92,623 | \$104,577 | \$114,393 | \$124,650 | \$436,243 | \$136,624 | \$151,188 | \$161,981 | \$176,725 | \$626,518 | \$187,660 | \$218,664 | \$245,654 | \$268,101 | \$920,079 |
| Stock-based compensation | 2,422 | 3,111 | 3,604 | 3,786 | 12,923 | 3,975 | 5,164 | 6,090 | 6,666 | 21,895 | 7,250 | 13,138 | 13,455 | 15,248 | 49,091 |
| Amortization of acquired intangibles | 763 | 1,785 | 1,347 | 1,593 | 5,488 | 1,593 | 1,594 | 1,593 | 1,593 | 6,373 | 1,593 | 10,128 | 11,335 | 11,335 | 34,391 |
| Acquisition and integration-related expenses | - | - | - | - | - | - | - | - | - | - | - | 560 | 554 | 487 | 1,601 |
| Non-GAAP subscription gross profit | \$ 95,808 | \$109,473 | \$119,344 | \$130,029 | \$454,654 | \$142,192 | \$157,946 | \$169,664 | \$184,984 | \$654,786 | \$196,503 | \$242,490 | \$270,998 | \$295,171 | \$1,005,162 |
| Non-GAAP subscription gross margin | 81.8 \% | 82.6 \% | 82.6 \% | 82.0 \% | 82.3 \% | 81.8 \% | 82.8 \% | 82.1 \% | 82.1 \% | 82.2 \% | 81.9 \% | 80.0 \% | 80.5 \% | 79.9 \% | 80.5 \% |
| GAAP professional services gross profit | \$ $(2,495)$ | \$ $(2,877)$ | \$ $(2,180)$ | \$ $(2,006)$ | \$ $(9,558)$ | \$ $(2,251)$ | \$ $(1,889)$ | \$ $(1,510)$ | \$ $(3,125)$ | \$ (8,775) | \$ (2,777) | \$ (4,270) | \$ (4,648) | \$ (4,588) | \$(16,283) |
| Stock-based compensation | 1,519 | 1,873 | 1,900 | 1,872 | 7,164 | 1,811 | 2,000 | 2,113 | 2,159 | 8,083 | 2,342 | 3,161 | 3,376 | 3,445 | 12,324 |
| Acquisition and integration-related expenses | - | - | - | - | - | - | - | - | - | - | - | 98 | 104 | 86 | 288 |
| Non-GAAP professional services gross profit | \$ (976) | \$ $(1,004)$ | \$ (280) | \$ (134) | \$ $(2,394)$ | \$ (440) | \$ 111 | \$ 603 | \$ (966) | \$ (692) | \$ (435) | \$ $(1,011)$ | \$ $(1,168)$ | \$ $(1,057)$ | \$ $(3,671)$ |
| Non-GAAP professional services gross margin | (12.1)\% | (12.6)\% | (3.3)\% | (1.5)\% | (7.2)\% | (4.8)\% | 1.1 \% | 5.7 \% | (10.3)\% | (1.8)\% | (4.0)\% | (8.2)\% | (8.4)\% | (7.7)\% | (7.2)\% |
| GAAP total gross profit | \$ 90,128 | \$101,700 | \$112,213 | \$122,644 | \$426,685 | \$134,373 | \$149,299 | \$160,471 | \$173,600 | \$617,743 | \$184,883 | \$214,394 | \$241,006 | \$263,513 | \$903,796 |
| Stock-based compensation | 3,941 | 4,984 | 5,504 | 5,658 | 20,087 | 5,786 | 7,164 | 8,203 | 8,825 | 29,978 | 9,592 | 16,299 | 16,831 | 18,693 | 61,415 |
| Amortization of acquired intangibles | 763 | 1,785 | 1,347 | 1,593 | 5,488 | 1,593 | 1,594 | 1,593 | 1,593 | 6,373 | 1,593 | 10,128 | 11,335 | 11,335 | 34,391 |
| Acquisition and integration-related expenses | - | - | - | - | - | - | - | - | - | - | - | 658 | 658 | 573 | 1,889 |
| Non-GAAP total gross profit | \$ 94,832 | \$108,469 | \$119,064 | \$129,895 | \$452,260 | \$141,752 | \$158,057 | \$170,267 | \$184,018 | \$654,094 | \$196,068 | \$241,479 | \$269,830 | \$294,114 | \$1,001,491 |
| Non-GAAP total gross margin | 75.7 \% | 77.2 \% | 77.8 \% | 77.6 \% | 77.2 \% | 77.5 \% | 78.9 \% | 78.3 \% | 78.4 \% | 78.3 \% | 78.1 \% | 76.5 \% | 76.9 \% | 76.8 \% | 77.0 \% |

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## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP research and development expense | \$ 34,032 | \$40,045 | \$41,832 | \$ 43,360 | \$159,269 | \$ 48,494 | \$ 53,866 | \$ 58,150 | \$ 62,316 | \$222,826 | \$ 68,863 | \$122,407 | \$130,535 | \$147,454 | \$469,259 |
| Stock-based compensation | 6,346 | 9,082 | 10,894 | 11,361 | 37,683 | 11,935 | 14,953 | 17,546 | 18,836 | 63,270 | 20,093 | 53,332 | 56,573 | 62,714 | 192,712 |
| Acquisition and integration-related expenses | - | - | - | - | - | - | - | - | - | - | - | 347 | 371 | 277 | 995 |
| Non-GAAP research and development expense | \$ 27,686 | \$ 30,963 | \$ 30,938 | \$ 31,999 | \$121,586 | \$ 36,559 | \$ 38,913 | \$ 40,604 | \$ 43,480 | \$159,556 | \$48,770 | \$ 68,728 | \$ 73,591 | \$ 84,463 | \$275,552 |
| Non-GAAP research and development expense as a percentage of revenue | 22.1 \% | 22.0 \% | 20.2 \% | 19.1 \% | 20.7 \% | 20.0 \% | 19.4 \% | 18.7 \% | 18.5 \% | 19.1 \% | 19.4 \% | 21.8 \% | 21.0 \% | 22.1 \% | 21.2 \% |
| GAAP sales and marketing expense | \$82,112 | \$78,385 | \$87,224 | \$ 92,635 | \$340,356 | \$104,043 | \$98,322 | \$109,812 | \$115,173 | \$427,350 | \$146,521 | \$198,350 | \$203,878 | \$221,577 | \$770,326 |
| Stock-based compensation | 6,786 | 9,236 | 10,937 | 11,118 | 38,077 | 11,160 | 13,165 | 14,368 | 15,109 | 53,802 | 21,066 | 41,288 | 39,248 | 34,314 | 135,916 |
| Amortization of acquired intangibles | - | - | - | - | - | - | - | - | - | - | - | 9,870 | 9,869 | 9,870 | 29,609 |
| Acquisition and integration-related expenses | - | - | - | - | - | - | - | - | - | - | - | 834 | 995 | 684 | 2,513 |
| Non-GAAP sales and marketing expense | \$75,326 | \$69,149 | \$76,287 | \$81,517 | \$302,279 | \$ 92,883 | \$ 85,157 | \$ 95,444 | \$100,064 | \$373,548 | \$125,455 | \$146,358 | \$153,766 | \$176,709 | \$602,288 |
| Non-GAAP sales and marketing expense as a percentage of revenue | 60.2 \% | 49.2 \% | 49.8 \% | 48.7 \% | 51.6 \% | 50.8 \% | 42.5 \% | 43.9 \% | 42.6 \% | 44.7 \% | 50.0 \% | 46.4 \% | 43.8 \% | 46.1 \% | 46.3 \% |
| GAAP general and administrative expense | \$ 25,766 | \$ 26,887 | \$ 28,887 | \$ 31,352 | \$112,892 | \$ 34,035 | \$ 42,499 | \$ 44,485 | \$ 50,707 | \$171,726 | \$ 60,180 | \$157,077 | \$105,149 | \$108,908 | \$431,314 |
| Stock-based compensation | 5,612 | 7,972 | 8,400 | 8,793 | 30,777 | 8,847 | 13,112 | 13,535 | 13,637 | 49,131 | 13,361 | 76,795 | 43,133 | 42,148 | 175,437 |
| Non-cash charitable contributions | - | 652 | 510 | 584 | 1,746 | 536 | 1,881 | 2,245 | 4,630 | 9,292 | 2,024 | 1,639 | 1,986 | 1,589 | 7,238 |
| Acquisition and integration-related expenses | 3,449 | - | - | - | 3,449 | - | - | - | - | - | 7,054 | 27,711 | 8,036 | 8,469 | 51,270 |
| Non-GAAP general and administrative expense | \$ 16,705 | \$ 18,263 | \$ 19,977 | \$ 21,975 | \$76,920 | \$ 24,652 | \$ 27,506 | \$ 28,705 | \$ 32,440 | \$113,303 | \$ 37,741 | \$ 50,932 | \$ 51,994 | \$ 56,702 | \$197,369 |
| Non-GAAP general and administrative expense as a percentage of revenue | 13.3 \% | 13.0 \% | 13.1 \% | 13.1 \% | 13.1 \% | 13.5 \% | 13.7 \% | 13.2 \% | 13.8 \% | 13.6 \% | 15.0 \% | 16.1 \% | 14.8 \% | 14.8 \% | 15.2 \% |

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## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP total operating expenses | \$141,910 | \$145,317 | \$157,943 | \$167,347 | \$612,517 | \$186,572 | \$194,687 | \$212,447 | \$228,196 | \$821,902 | \$275,564 | \$477,834 | \$439,562 | \$477,939 | \$1,670,899 |
| Stock-based compensation | 18,744 | 26,290 | 30,231 | 31,272 | 106,537 | 31,942 | 41,230 | 45,449 | 47,582 | 166,203 | 54,520 | 171,415 | 138,954 | 139,176 | 504,065 |
| Non-cash charitable contributions | - | 652 | 510 | 584 | 1,746 | 536 | 1,881 | 2,245 | 4,630 | 9,292 | 2,024 | 1,639 | 1,986 | 1,589 | 7,238 |
| Amortization of acquired intangibles | - | - | - | - | - | - | - | - | - | - | - | 9,870 | 9,869 | 9,870 | 29,609 |
| Acquisition and integration-related expenses | 3,449 | - | - | - | 3,449 | - | - | - | - | - | 7,054 | 28,892 | 9,402 | 9,430 | 54,778 |
| Non-GAAP total operating expenses | \$119,717 | \$118,375 | \$127,202 | \$135,491 | \$500,785 | \$154,094 | \$151,576 | \$164,753 | \$175,984 | \$646,407 | \$211,966 | \$266,018 | \$279,351 | \$317,874 | \$1,075,209 |
| Non-GAAP total operating expenses as a percentage of revenue | 95.6 \% | 84.3 \% | 83.1 \% | 81.0 \% | 85.4 \% | 84.3 \% | 75.6 \% | 75.8 \% | 75.0 \% | 77.4 \% | 84.4 \% | 84.3 \% | 79.7 \% | 83.0 \% | 82.7 \% |
| GAAP operating loss | \$(51,782) | \$(43,617) | \$(45,730) | \$(44,703) | \$(185,832) | \$(52,199) | \$(45,388) | \$(51,976) | \$(54,596) | \$ 204,159$)$ | \$(90,681) | \$(263,440) | \$(198,556) | \$ $(214,426)$ | \$(767,103) |
| Stock-based compensation | 22,685 | 31,274 | 35,735 | 36,930 | 126,624 | 37,728 | 48,394 | 53,652 | 56,407 | 196,181 | 64,112 | 187,714 | 155,785 | 157,869 | 565,480 |
| Non-cash charitable contributions | - | 652 | 510 | 584 | 1,746 | 536 | 1,881 | 2,245 | 4,630 | 9,292 | 2,024 | 1,639 | 1,986 | 1,589 | 7,238 |
| Amortization of acquired intangibles | 763 | 1,785 | 1,347 | 1,593 | 5,488 | 1,593 | 1,594 | 1,593 | 1,593 | 6,373 | 1,593 | 19,998 | 21,204 | 21,205 | 64,000 |
| Acquisition and integration-related expenses | 3,449 | - | - | - | 3,449 | - | - | - | - | - | 7,054 | 29,550 | 10,060 | 10,003 | 56,667 |
| Non-GAAP operating income (loss) <br> Non-GAAP operating margin | $\begin{aligned} & \$(24,885) \\ & \quad(19.9) \% \end{aligned}$ | $\begin{aligned} & \$(9,906) \\ & (7.1) \% \end{aligned}$ | $\begin{aligned} & \$(8,138) \\ & (5.3) \% \end{aligned}$ | $\begin{aligned} & \$(5,596) \\ & (3.3) \% \end{aligned}$ | $\begin{aligned} & \$(48,525) \\ & (8.3) \% \end{aligned}$ | $\begin{aligned} & \$(12,342) \\ & (6.7) \% \end{aligned}$ | $\begin{array}{r} \$ 6,481 \\ 3.2 \% \end{array}$ | $\begin{aligned} & \$ 5,514 \\ & 2.5 \% \end{aligned}$ | $\begin{array}{r} \$ 8,034 \\ 3.4 \% \end{array}$ | $\begin{aligned} & \$ 7,687 \\ & 0.9 \% \end{aligned}$ | $\begin{aligned} & \$(15,898) \\ & (6.3) \% \end{aligned}$ | $\begin{aligned} & \$(24,539) \\ & (7.8) \% \end{aligned}$ | $\begin{aligned} & \$(9,521) \\ & (2.7) \% \end{aligned}$ | $\begin{aligned} & \$(23,760) \\ & (6.2) \% \end{aligned}$ | $\begin{aligned} & \$(73,718) \\ & (5.7) \% \end{aligned}$ |
| Interest and other, net | $(1,341)$ | (840) | $(17,416)$ | $(4,903)$ | $(24,500)$ | $(5,865)$ | $(15,145)$ | $(20,579)$ | $(20,443)$ | $(62,032)$ | $(18,541)$ | $(20,704)$ | $(22,088)$ | $(21,260)$ | $(82,593)$ |
| Amortization of debt discount and debt issuance costs | 4,025 | 4,088 | 7,540 | 10,239 | 25,892 | 10,357 | 15,973 | 20,931 | 21,163 | 68,424 | 21,331 | 21,449 | 21,698 | 21,983 | 86,461 |
| Loss on early extinguishment and conversion of debt | - | - | 14,572 | - | 14,572 | - | 2,174 | 89 | - | 2,263 | 136 | 43 | - | - | 179 |
| Non-GAAP interest and other, net | \$ 2,684 | \$ 3,248 | \$ 4,696 | \$ 5,336 | \$ 15,964 | \$ 4,492 | \$ 3,002 | \$ 441 | \$ 720 | \$ 8,655 | \$ 2,926 | \$ 788 | \$ (390) | \$ 723 | \$ 4,047 |

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## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP net loss | \$ $(51,966)$ | \$(42,980) | \$(63,495) | \$(50,472) | \$ $(208,913)$ | \$ $(57,662)$ | \$ 60,100$)$ | \$(72,764) | \$ $(75,806)$ | \$ $(266,332)$ | \$(109,232) | \$(276,682) | \$(221,311) | \$(241,186) | \$(848,411) |
| Stock-based compensation | 22,685 | 31,274 | 35,735 | 36,930 | 126,624 | 37,728 | 48,394 | 53,652 | 56,407 | 196,181 | 64,112 | 187,714 | 155,785 | 157,869 | 565,480 |
| Amortization of debt discount and debt issuance costs | 4,025 | 4,088 | 7,540 | 10,239 | 25,892 | 10,357 | 15,973 | 20,931 | 21,163 | 68,424 | 21,331 | 21,449 | 21,698 | 21,983 | 86,461 |
| Non-cash charitable contributions | - | 652 | 510 | 584 | 1,746 | 536 | 1,881 | 2,245 | 4,630 | 9,292 | 2,024 | 1,639 | 1,986 | 1,589 | 7,238 |
| Amortization of acquired intangibles | 763 | 1,785 | 1,347 | 1,593 | 5,488 | 1,593 | 1,594 | 1,593 | 1,593 | 6,373 | 1,593 | 19,998 | 21,204 | 21,205 | 64,000 |
| Acquisition and integration-related expenses | 3,449 | - | - | - | 3,449 | - | - | - | - | - | 7,054 | 29,550 | 10,060 | 10,003 | 56,667 |
| Loss on early extinguishment and conversion of debt | - | - | 14,572 | - | 14,572 | - | 2,174 | 89 | - | 2,263 | 136 | 43 | - | - | 179 |
| Non-GAAP net income (loss) | \$ $(21,044)$ | \$ $(5,181)$ | \$ $(3,791)$ | \$ $(1,126)$ | \$ $(31,142)$ | \$ $(7,448)$ | \$ 9,916 | \$ 5,746 | \$ 7,987 | \$ 16,201 | \$ $(12,982)$ | \$(16,289) | \$ $(10,578)$ | \$ $(28,537)$ | \$ $(68,386)$ |
| GAAP net loss per share, basic | \$ (0.46) | \$ (0.37) | \$ (0.53) | \$ (0.42) | \$ (1.78) | \$ (0.47) | \$ (0.48) | \$ (0.56) | \$ (0.58) | \$ (2.09) | \$ (0.83) | \$ (1.83) | \$ (1.44) | \$ (1.56) | \$ (5.73) |
| Stock-based compensation | 0.20 | 0.27 | 0.30 | 0.31 | 1.08 | 0.31 | 0.38 | 0.42 | 0.43 | 1.54 | 0.49 | 1.24 | 1.01 | 1.02 | 3.82 |
| Amortization of debt discount and debt issuance costs | 0.03 | 0.03 | 0.07 | 0.08 | 0.22 | 0.09 | 0.13 | 0.16 | 0.16 | 0.54 | 0.16 | 0.14 | 0.14 | 0.14 | 0.58 |
| Non-cash charitable contributions | - | 0.01 | - | 0.01 | 0.01 | - | 0.02 | 0.01 | 0.04 | 0.07 | 0.02 | 0.01 | 0.01 | 0.01 | 0.05 |
| Amortization of acquired intangibles | 0.01 | 0.01 | 0.01 | 0.01 | 0.05 | 0.01 | 0.01 | 0.01 | 0.01 | 0.05 | 0.01 | 0.13 | 0.14 | 0.14 | 0.44 |
| Acquisition and integration-related expenses | 0.03 | - | - | - | 0.03 | - | - | - | - | - | 0.05 | 0.20 | 0.07 | 0.07 | 0.38 |
| Loss on early extinguishment and conversion of debt | - | - | 0.12 | - | 0.12 | - | 0.02 | - | - | 0.02 | - | - | - | - |  |
| Non-GAAP net income (loss) per share, basic | \$ (0.19) | \$ (0.05) | \$ (0.03) | \$ (0.01) | \$ (0.27) | \$ (0.06) | \$ 0.08 | \$ 0.04 | \$ 0.06 | \$ 0.13 | \$ (0.10) | \$ (0.11) | \$ (0.07) | \$ (0.18) | \$ (0.46) |
| Weighted-average shares outstanding used to compute non-GAAP net income (loss) per share, basic | 112,682 | 115,033 | 118,976 | 121,562 | 117,221 | 123,494 | 126,319 | 128,813 | 130,138 | 127.212 | 131,777 | 151,357 | 153,756 | 154,720 | 148,036 |

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## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP net loss per share, diluted | \$ (0.46) | (0.37) | \$ (0.53) | \$ (0.42) | \$ (1.78) | \$ (0.47) | \$ (0.48) | \$ (0.56) | \$ (0.58) | \$ (2.09) | \$ (0.83) | \$ (1.83) | \$ (1.44) | \$ (1.56) | \$ (5.73) |
| Adjustments for difference in weightedaverage shares outstanding | - | - | - | - | - | - | 0.06 | 0.05 | 0.06 | 0.21 | - | - | - | - | - |
| Stock-based compensation | 0.20 | 0.27 | 0.30 | 0.31 | 1.08 | 0.31 | 0.34 | 0.37 | 0.39 | 1.38 | 0.49 | 1.24 | 1.01 | 1.02 | 3.82 |
| Amortization of debt discount and debt issuance costs | 0.03 | 0.03 | 0.07 | 0.08 | 0.22 | 0.09 | 0.11 | 0.15 | 0.15 | 0.48 | 0.16 | 0.14 | 0.14 | 0.14 | 0.58 |
| Non-cash charitable contributions | - | 0.01 | - | 0.01 | 0.01 | - | 0.01 | 0.02 | 0.03 | 0.07 | 0.02 | 0.01 | 0.01 | 0.01 | 0.05 |
| Amortization of acquired intangibles | 0.01 | 0.01 | 0.01 | 0.01 | 0.05 | 0.01 | 0.01 | 0.01 | 0.01 | 0.04 | 0.01 | 0.13 | 0.14 | 0.14 | 0.44 |
| Acquisition and integration-related expenses | 0.03 | - | - | - | 0.03 | - | - | - | - | - | 0.05 | 0.20 | 0.07 | 0.07 | 0.38 |
| Loss on early extinguishment and conversion of debt | - | - | 0.12 | - | 0.12 | - | 0.02 | - | - | 0.02 | - | - | - | - | - |
| Non-GAAP net income (loss) per share, diluted | \$ (0.19) | \$ (0.05) | \$ (0.03) | \$ (0.01) | \$ (0.27) | \$ (0.06) | \$ 0.07 | \$ 0.04 | \$ 0.06 | \$ 0.11 | \$ (0.10) | \$ (0.11) | \$ (0.07) | \$ (0.18) | \$ (0.46) |
| Weighted-average shares outstanding used to compute non-GAAP net income (loss) per share, diluted | 112,682 | 115,033 | 118,976 | 121,562 | 117,221 | 123,494 | 142,255 | 143,392 | 143,679 | 142.383 | 131,777 | 151,357 | 153,756 | 154,720 | 148,036 |

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## Calculations of Key and Other Selected Metrics - Fiscal Quarters

(in thousands, except percentages and headcount data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Calculated Billings |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total revenue | \$125,223 | \$140,480 | \$153,037 | \$167,327 | \$586,067 | \$182,859 | \$200,446 | \$217,379 | \$234,740 | \$835,424 | \$251,006 | \$315,500 | \$350,680 | \$383,015 | \$1,300,201 |
| Add: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred revenue, current (end of period) | 268,033 | 283,724 | 306,743 | 365,236 | 365,236 | 392,121 | 391,246 | 424,765 | 502,738 | 502,738 | 613,167 | 721,808 | 759,914 | 973,289 | 973,289 |
| Unbilled receivables, current (beginning of period) | 1,457 | 799 | 1,004 | 1,028 | 1,457 | 1,026 | 1,121 | 2,113 | 2,427 | 1,026 | 2,604 | 894 | 3,409 | 5,085 | 2,604 |
| Acquired unbilled receivables, current | - | - | - | - | - | - | - | - | - | - | - | 2,327 | - |  | 2,327 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred revenue, current (beginning of period) | $(245,622)$ | $(268,033)$ | $(283,724)$ | $(306,743)$ | $(245,622)$ | $(365,236)$ | $(392,121)$ | $(391,246)$ | $(424,765)$ | $(365,236)$ | $(502,738)$ | $(613,167)$ | $(721,808)$ | $(759,914)$ | $(502,738)$ |
| Unbilled receivables, current (end of period) | (799) | $(1,004)$ | $(1,028)$ | $(1,026)$ | $(1,026)$ | $(1,121)$ | $(2,113)$ | $(2,427)$ | $(2,604)$ | $(2,604)$ | (894) | $(3,409)$ | $(5,085)$ | $(3,228)$ | $(3,228)$ |
| Acquired deferred revenue, current | - | - | - | - | - | - | - | - | - | - | - | $(60,522)$ | (900) |  | $(61,422)$ |
| Current calculated billings | 148,292 | 155,966 | 176,032 | 225,822 | 706,112 | 209,649 | 198,579 | 250,584 | 312,536 | 971,348 | 363,145 | 363,431 | 386,210 | 598,247 | 1,711,033 |
| Add: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred revenue, noncurrent (end of period) | 7,671 | 7,469 | 7,013 | 6,214 | 6,214 | 6,070 | 5,574 | 7,349 | 10,860 | 10,860 | 11,745 | 15,489 | 17,958 | 22,933 | 22,933 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred revenue, noncurrent (beginning of period) | $(8,768)$ | $(7,671)$ | $(7,469)$ | $(7,013)$ | $(8,768)$ | $(6,214)$ | $(6,070)$ | $(5,574)$ | $(7,349)$ | $(6,214)$ | $(10,860)$ | $(11,745)$ | $(15,489)$ | $(17,958)$ | $(10,860)$ |
| Acquired deferred revenue, noncurrent | - | - | - | - | - | - 0 | 0 - | - | - | - | - | $(4,817)$ | - |  | $(4,817)$ |
| Calculated billings | \$147,195 | \$155,764 | \$175,576 | \$225,023 | \$703,558 | \$209,505 | \$198,083 | \$252,359 | \$316,047 | \$975,994 | \$364,030 | \$362,358 | \$388,679 | \$603,222 | \$1,718,289 |
| $y$-y growth - current calculated billings | 54 \% | 44 \% | 41 \% | 46 \% | 46 \% | 41 \% | 27 \% | 42 \% | 38 \% | 38 \% | 73 \% | 83 \% | 54 \% | 91 \% | 76 \% |
| $y$-y growth - calculated billings | 53 \% | 42 \% | 42 \% | 42 \% | 44 \% | 42 \% | 27 \% | 44 \% | $40 \%$ | $39 \%$ | 74 \% | 83 \% | 54 \% | 91 \% | 76 \% |
| Trailing 12 months calculated billings | \$539,486 | \$585,859 | \$637,397 | \$703,558 | \$703,558 | \$765,868 | \$808,187 | \$884,970 | \$975,994 | \$975,994 | \$1,130,519 | \$1,294,794 | \$1,431,114 | \$1,718,289 | \$1,718,289 |
| $y$-y growth | 54 \% | 51 \% | 47 \% | 44 \% | 44 \% | 42 \% | 38 \% | 39 \% | 39 \% | 39 \% | 48 \% | 60 \% | 62 \% | 76 \% | 76 \% |

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## Calculations of Key and Other Selected Metrics - Fiscal Quarters

(in thousands, except percentages and headcount data)

|  | Q1 FY20 | Q2 FY20 | Q3 FY20 | Q4 FY20 | FY20 | Q1 FY21 | Q2 FY21 | Q3 FY21 | Q4 FY21 | FY21 | Q1 FY22 | Q2 FY22 | Q3 FY22 | Q4 FY22 | FY22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Free Cash Flow and Margin |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net cash provided by (used in) operating activities | \$ 21,262 | \$ $(1,134)$ | \$ 10,640 | \$ 24,835 | \$ 55,603 | \$ 38,697 | \$ 10,930 | \$43,426 | \$ 34,909 | \$127,962 | \$56,075 | \$ $(2,608)$ | \$ 37,120 | \$ 13,532 | \$104,119 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchases of property and equipment | $(7,710)$ | $(2,207)$ | (63) | $(5,462)$ | $(15,442)$ | $(7,930)$ | $(2,739)$ | (628) | $(1,786)$ | $(13,083)$ | $(3,259)$ | (775) | $(1,766)$ | $(6,510)$ | $(12,310)$ |
| Capitalization of internal-use software costs | (369) | (961) | $(1,329)$ | $(1,229)$ | $(3,888)$ | $(1,000)$ | $(1,326)$ | $(1,204)$ | (629) | $(4,159)$ | (10) | (368) | $(1,970)$ | $(1,988)$ | $(4,336)$ |
| Free cash flow | \$ 13,183 | \$ $(4,302)$ | \$ 9,248 | \$ 18,144 | \$ 36,273 | \$ 29,767 | \$ 6,865 | \$41,594 | \$ 32,494 | \$110,720 | \$ 52,806 | \$ $(3,751)$ | \$ 33,384 | \$ 5,034 | \$87,473 |
| Free cash flow margin | 10.5 \% | (3.1)\% | 6.0 \% | 10.8 \% | 6.2 \% | 16.3 \% | 3.4 \% | 19.1 \% | 13.8 \% | 13.3 \% | 21.0 \% | (1.2)\% | 9.5 \% | 1.3 \% | \% 6.7 \% |
| Headcount |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total headcount | 1,770 | 1,943 | 2,116 | 2,248 | 2,248 | 2,379 | 2,489 | 2,604 | 2,806 | 2,806 | 3,056 | 4,176 | 4,584 | 5,030 | 5,030 |
| $y$-y growth | 40 \% | 40 \% | 44 \% | 44 \% | 44 \% | 34 \% | 28 \% | 23 \% | 25 \% | 25 \% | 28 \% | 68 \% | 76 \% | 79 \% | 79 \% |
| Revenue by Location |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| United States | \$105,403 | \$118,605 | \$129,934 | \$140,587 | \$494,529 | \$153,787 | \$168,239 | \$182,564 | \$197,045 | \$701,635 | \$209,562 | \$250,120 | \$276,147 | \$300,560 \$ | \$1,036,389 |
| International | 19,820 | 21,875 | 23,103 | 26,740 | 91,538 | 29,072 | 32,207 | 34,815 | 37,695 | 133,789 | 41,444 | 65,380 | 74,533 | 82,455 2 | 263,812 |
| Total | \$125,223 | \$140,480 | \$153,037 | \$167,327 | \$586,067 | \$182,859 | \$200,446 | \$217,379 | \$234,740 | \$835,424 | \$251,006 | \$315,500 | \$350,680 | \$383,015 \$ | \$1,300,201 |

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[^0]:    OKta (1) Includes $\$ 38$ million, $\$ 46$ million, and $\$ 56$ million from AuthO in $Q 2, Q 3$, and $Q 4$ of $F Y 22$, respectively.

[^1]:    okta
    (1) $Y / Y$ change may not sum due to rounding.
    (2) See appendix for non-GAAP reconciliation.

[^2]:    (1) Outlook is as of March 2, 2022 and is inclusive of Auth0. The acquisition of AuthO closed on May 3, 2021.
     out of Okta's control or cannot be reasonably predicted. Accordingly, a reconciliation for forward-looking non-GAAP operating loss and non-GAAP net loss per share is not available without unreasonable effort.
    OKとa. (3) Fully diluted share count on April 30, 2022 expected to be approximately 173 million shares, on a non-GAAP basis.

[^3]:    (1) The condensed consolidated statements of cash flows for the prior periods presented above have been adjusted to conform to current period presentation.

