

OKTA, INC.

AMENDED AND RESTATED SECURITYHOLDER COMMUNICATION POLICY

The Board of Directors (the “**Board**”) of Okta, Inc. (the “**Company**”) provides to every securityholder the ability to communicate with the Board, as a whole, and with individual directors on the Board through an established process for securityholder communication (as that term is defined by the rules of the U.S. Securities and Exchange Commission) (“**Securityholder Communication**”) as follows:

- For a Securityholder Communication directed to the Board as a whole, securityholders may send such communication to the attention of the Company’s Secretary and General Counsel via U.S. Mail or Expedited Delivery Service to the address listed below or by email to investor@okta.com:

Okta, Inc.
100 First Street, Suite 600
San Francisco, CA 94105
Attn: General Counsel

- For a Securityholder Communication directed to an individual director in his or her capacity as a member of the Board, securityholders may send such communication to the attention of the individual director via U.S. Mail or Expedited Delivery Service to the address listed below or by email to investor@okta.com:

Okta, Inc.
100 First Street, Suite 600
San Francisco, CA 94105
Attn: [Name of Individual Director]

If sent by email, the communication should specify “Attn: [Name of Director]” in the subject line.

The Company will forward by U.S. Mail any such Securityholder Communication to each director, and the Chairperson of the Board in his or her capacity as a representative of the Board, to whom such Securityholder Communication is addressed to the address specified by each such director and the Chairperson of the Board. The General Counsel of the Company will review these communications and reserves the right not to forward communications if they are deemed inappropriate, consist of individual grievances or other interests that are personal to the party submitting the communication and could not reasonably be construed to be of concern to securityholders or other constituencies of the Company, solicitations, advertisements, surveys, “junk” mail or mass mailings.

Communications from an officer or director of the Company and proposals submitted by securityholders to be included in the Company’s annual proxy statement, pursuant to Rule 14a-8, and director nominations, pursuant to Rule 14a-11, of the Securities Exchange Act of 1934, as amended (and related communications) will not be viewed as a Securityholder Communication. Communications from an employee or agent of the Company will be viewed as Securityholder

Communication only if such communications are made solely in such employee's or agent's capacity as a securityholder.

Amended and restated by the Nominating and Corporate Governance Committee of the Board of Directors of Okta, Inc. on March 17, 2020.