Welcome Okta Investor Day



Safe Harbor

This presentation contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, which include, but are not limited to, statements regarding our financial outlook, product development, business strategy and plans, market trends, opportunities, and positioning, and future growth trends, financial metrics and key drivers of those metrics. These forward-looking statements are based on current expectations, estimates, forecasts and projections. Words such as "expect," "anticipate," "should," "believe," "hope," "target," "project," "goals," "estimate," "potential," "predict," "may," "will," "might," "could," "intend," "shall" and variations of these terms or the negative of these terms and similar expressions are intended to identify these forward-looking statements, although not all forward-looking statements contain these identifying words. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond Okta's control.

In particular, the following factors, among others, could cause results to differ materially from those expressed or implied by such forward-looking statements: the market for our products may develop more slowly than expected or than it has in the past; quarterly and annual operating results may fluctuate more than expected; variations related to our revenue recognition may cause significant fluctuations in our results of operations and cash flows; assertions by third parties that we violate their intellectual property rights could substantially harm our business; any unreleased products, features or functionality referenced in this or other presentations, press releases or public statements are not currently available and may not be delivered on time or at all; a network or data security incident that allows unauthorized access to our network or data or our customers' data could harm our reputation, create additional liability and adversely impact our financial results; the risk of interruptions or performance problems, including a service outage, associated with our technology; intense competition in our market; weakened global economic conditions may adversely affect our industry; the risk of losing key employees; changes in foreign exchange rates; general political or destabilizing events, including war, conflict or acts of terrorism; our ability to successfully identify and integrate acquisitions, strategic investments, partnerships or alliances; our ability to pay off our senior convertible notes when due; and other risks and uncertainties. Past performance is not necessarily indicative of future results. Further information on potential factors that could affect the financial results of Okta, Inc. is included in our Form 10-Q for the quarter year ended July 31, 2018 and other filings with the Securities and Exchange Commission that are posted on investor.okta.com.

All statements contained in this presentation and related webcast are made only as of the date of this presentation. Okta undertakes no obligation to update or revise these statements, whether as a result of new information, future events or otherwise. These forward-looking statements should not be relied upon as representing Okta's views as of any date subsequent to the date of this presentation.

Product roadmaps do not represent a commitment, obligation or promise to deliver any product, feature or functionality.

This presentation contains estimates and other statistical data that we obtained from industry publications and reports generated by third parties. These data involve a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates. Okta has not independently verified the statistical and other industry data generated by independent parties and contained in this presentation and related webcast and, accordingly, Okta cannot guarantee their accuracy or completeness.

Expectations, estimates, forecasts and projections are subject to a high degree of uncertainty and risk. Many factors, including those that are beyond Okta's control, could cause results or outcomes to differ materially from those expressed in the estimates made by the independent parties and by Okta.

Statement regarding use of non-GAAP financial measures

This presentation may reference one or more of the following non-GAAP financial measures: non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating loss, non-GAAP operating margin, non-GAAP net loss, non-GAAP net loss per share, free cash flow, free cash flow margin, current calculated billings and calculated billings.

Our non-GAAP presentation of gross profit, gross margin, operating expenses, operating loss, other net income (expense), net, net loss and net loss per share measures exclude stock-based compensation expense, charitable contributions, amortization of acquired intangibles and amortization of debt discount.

Free cash flow, which is a non-GAAP financial measure, is calculated as net cash used in operating activities, reduced by purchases of property and equipment and capitalized internal use software costs. Free cash flow margin is calculated as free cash flow as a percentage of total revenues.

Our dollar-based retention rate is based upon our Annual Contract Value (ACV). ACV for a customer is calculated based on the terms of that customer's contract and represents the total contracted annual subscription amount as of that period end. We calculate our dollar-based retention rate as of a period end by starting with the ACV from all customers as of twelve months prior to such period end, or Prior Period ACV. We then calculate the ACV from these same customers as of the current period end, or Current Period ACV. Current Period ACV includes any upsells and is net of contraction or attrition over the trailing twelve months but excludes revenue from new customers in the current period. We then divide the total Current Period ACV by the total Prior Period ACV to arrive at our dollar-based retention rate.

We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results. The non-GAAP financial information is presented for supplemental informational purposes only, and should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies.

The principal limitation of these non-GAAP financial measures is that they exclude significant expenses and income that are required by GAAP to be recorded in Okta's financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by the Okta's management about which expenses and income are excluded or included in determining these non-GAAP financial measures. A reconciliation is provided in the appendix for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

Okta encourages investors to carefully consider its results under GAAP, as well as its supplemental non-GAAP information and the reconciliation between these presentations, to more fully understand its business. Please see the appendix for reconciliations of these Non-GAAP to GAAP financial measures and for the calculation of certain other financial metrics.

All prior period financial statement information has been restated to reflect the adoption of ASU No. 2014-09, Revenue from Contracts with Customers (Topic 606), including Subtopic 340-40, Other Assets and Deferred Costs—Contracts with Customers, unless otherwise noted. Collectively, we refer to Topic 606 and Subtopic 340-40 as "ASC 606."

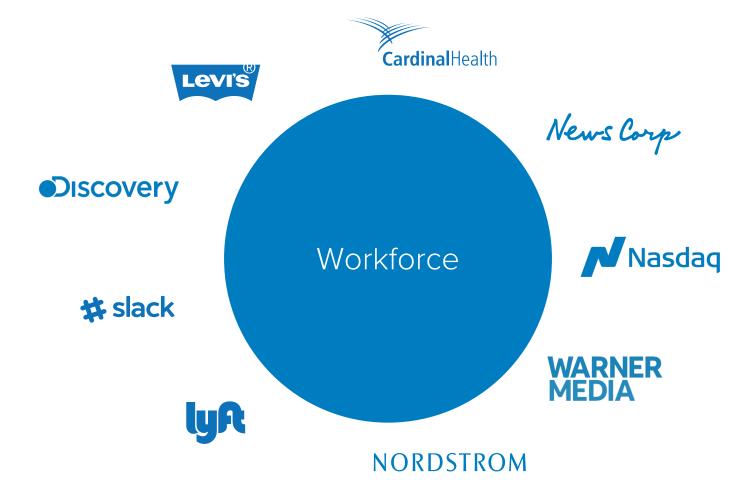
Agenda

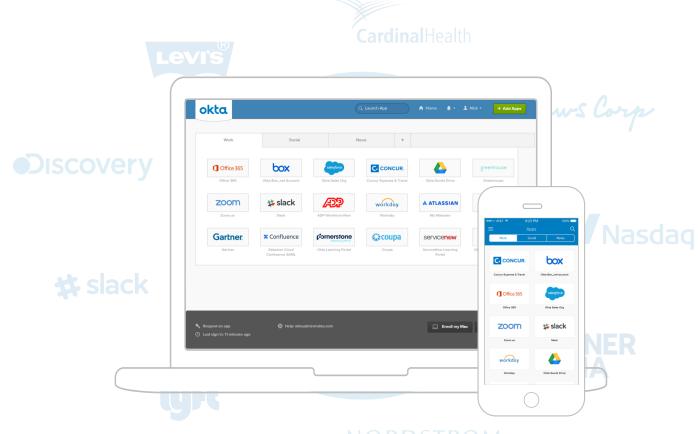
- 1 Market Landscape
- Customer Q&A
 Mitch Klaif, Warner Media
- 3 Product Strategy
- 4 Customer Q&A
 Neil Boland, Major League Baseball
- 5 Break

- 6 GTM Strategy
- Partner Q&AMike Wyatt, Deloitte
- 8 Financial Update
- 9 Q&A



Millions of people use Okta every day



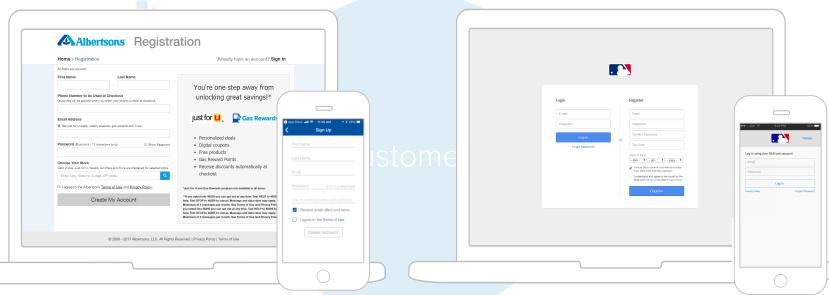


NORDSTROM



jetBlue









Why do millions of people use Okta every day?



8X

\$500B

75%

Rate growth in cloud vs. non-cloud spending¹

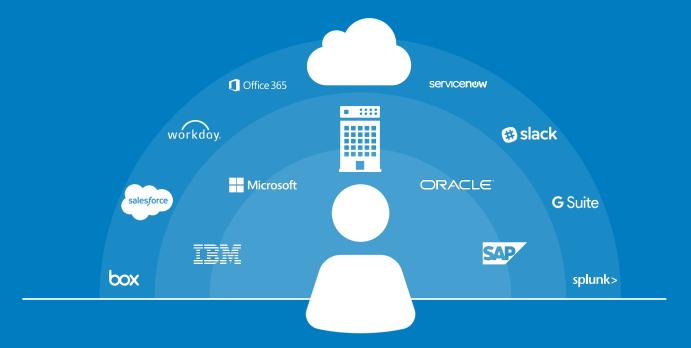
Spent on cloud hardware, software and services by 2020²

Of organizations will have deployed a multicloud or hybrid cloud model for IT by 2020³

¹Source: IDC Worldwide Software as a Service and Cloud Software Forecast, 2018–2022

² Source: IDC Worldwide Software as a Service and Cloud Software Forecast, 2018–2022

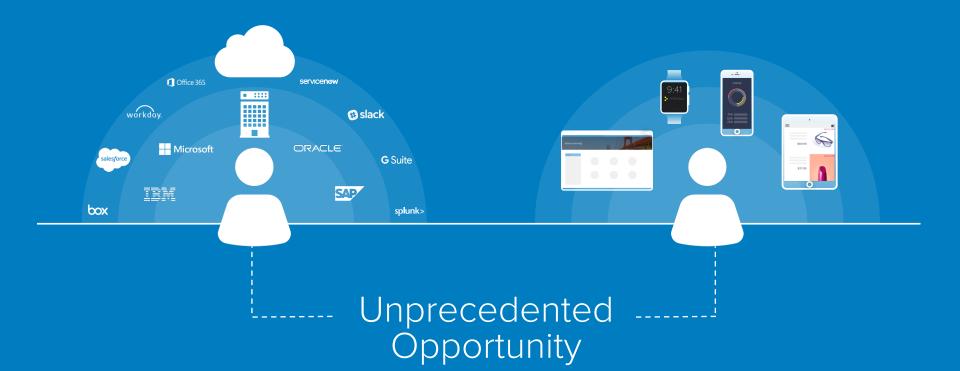
³ Source: Gartner Market: Making Lots of Money in the New World of Hybrid Cloud and Multicloud, Sid Nag and David Ackerman, 7 September 2018



Workforce



Customers









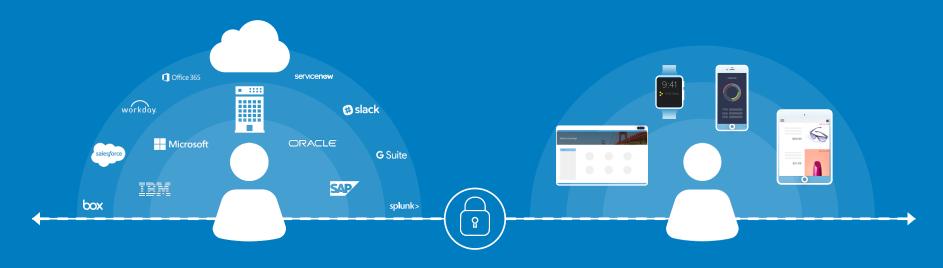
81% of breaches caused by stolen or weak credentials

Source: Verizon Data Breach Investigations Report



Your most precious asset

Cost of a data breach cannot be overstated



IDENTITY
ENABLES
MODERN IT

IDENTITY
SECURES THE
BUSINESS

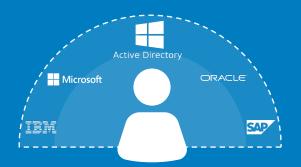
IDENTITY
DEFINES THE
CUSTOMER
EXPERIENCE

A new approach to identity



Workforce Identity

YESTERDAY



TODAY



TOMORROW



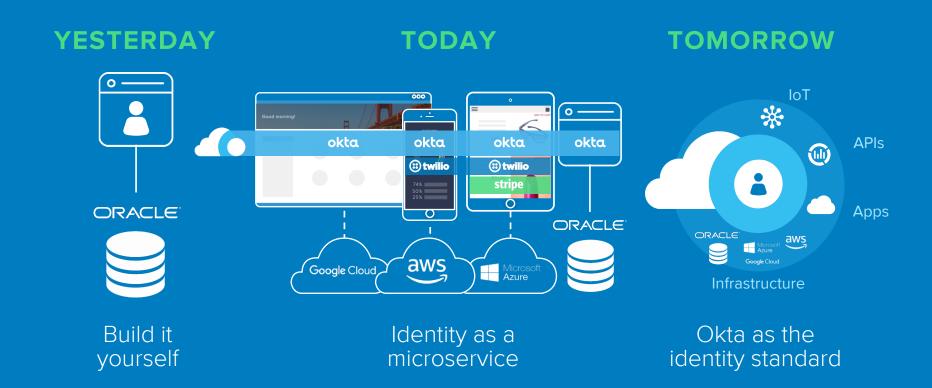
Organizations

Identity was part of a stack

Identity as an independent and neutral platform

Okta as the universal platform

Customer Identity



Workforce Identity

Security

YESTERDAY

Network is the perimeter Firewall, VPN

TODAY

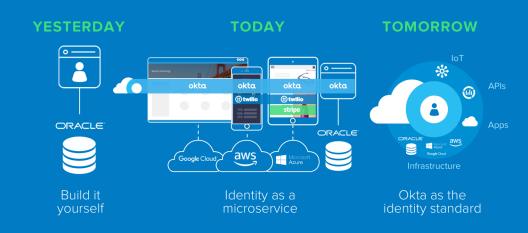
People become the perimeter *Identity-driven security*

TOMORROW

People are the only perimeter Zero Trust, Customer privacy



Customer Identity







An independent and neutral platform for workforce identity



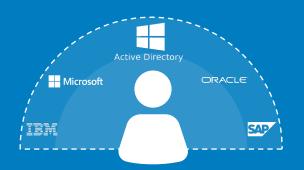
A scalable and secure **customer identity** platform



An identity-centric approach to **Zero Trust security**

Workforce Identity – Market Opportunity

YESTERDAY



TODAY



TOMORROW



Identity was part of a stack

Identity as an independent and neutral platform

Okta as the universal platform

Workforce Identity – Market Opportunity

YESTERDAY

TODAY

TOMORROW

Limited by cost, complexity, use cases

Enabling the cloud journey for any organization in any industry

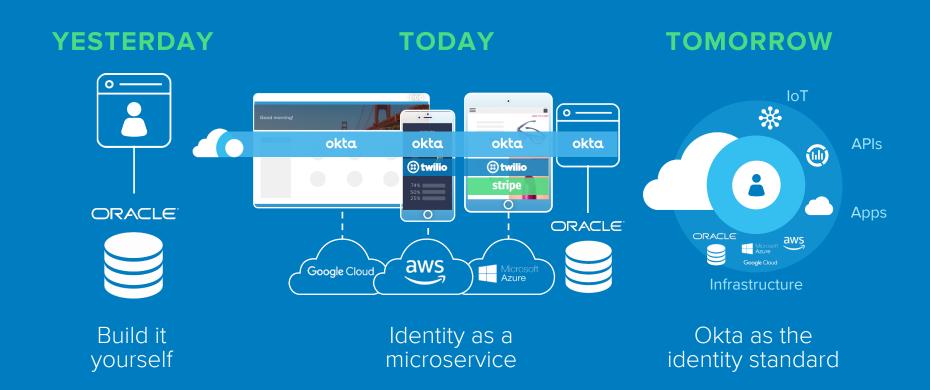
Enabling any organization to use any technology

Identity was part of a stack

Identity as an independent and neutral platform

Okta as the universal platform

Customer Identity – Market Opportunity



Customer Identity – Market Opportunity

YESTERDAY

TODAY

TOMORROW

Largely built in-house;
Mostly services

Every organization builds software; all software needs identity

Enabling any organization to use any technology

Build it yourself

Identity as a microservice

Okta as the identity standard







WARNER MEDIA

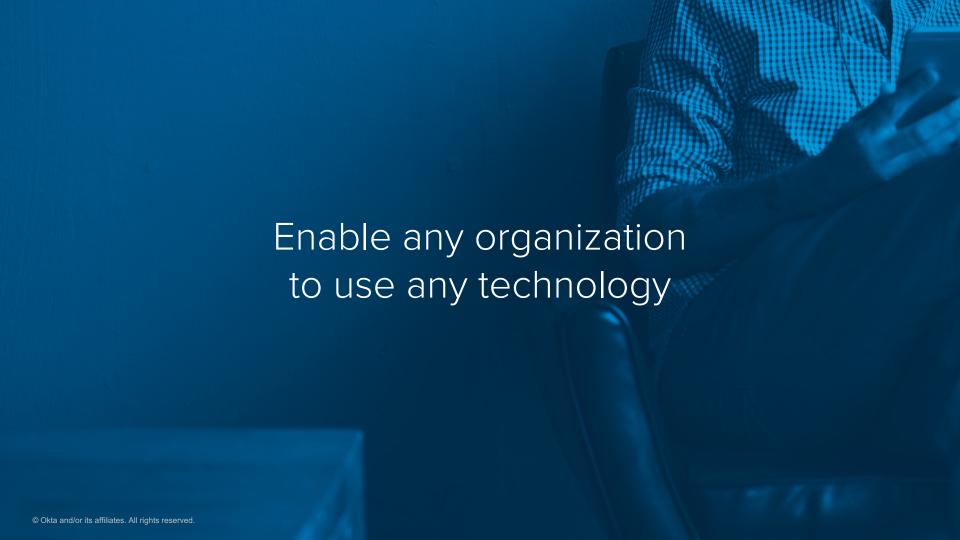
Mitch Klaif

SVP and Chief Information Officer Warner Media

Frederic Kerrest
COO and Co-Founder
Okta







One identity platform for all use cases

PROTECT & ENABLE EMPLOYEES, PARTNERS, CONTRACTORS

Single sign-on for employees & partners

Secure access to APIs

Automate onboarding & offboarding

Retire on-prem AD infrastructure

MFA and step-up authentication

Build Zero Trust architecture

Secure server access

AD consolidation

Adopt cloud apps

Self-service password reset

BUILD SEAMLESS, SECURE CUSTOMER EXPERIENCES

Self-service registration

Embed modern authentication

Scale authentication

MFA and step-up authentication

Single sign-on for customers

Progressive profiling

User and infrastructure migration

Embed modern authorization

Centralize authorization

Segregate identities per customer

















Authentication

Authorization

Directory

User Management

Access Policy

Synchronization

Integration

One identity platform for all use cases

WORKFORCE IDENTITY PRODUCTS

Single Sign On **Universal Directory** Lifecycle Management Adaptive MFA **API Access Management**

CUSTOMER IDENTITY PRODUCTS

Developer

One App

Enterprise















Authorization

Directory

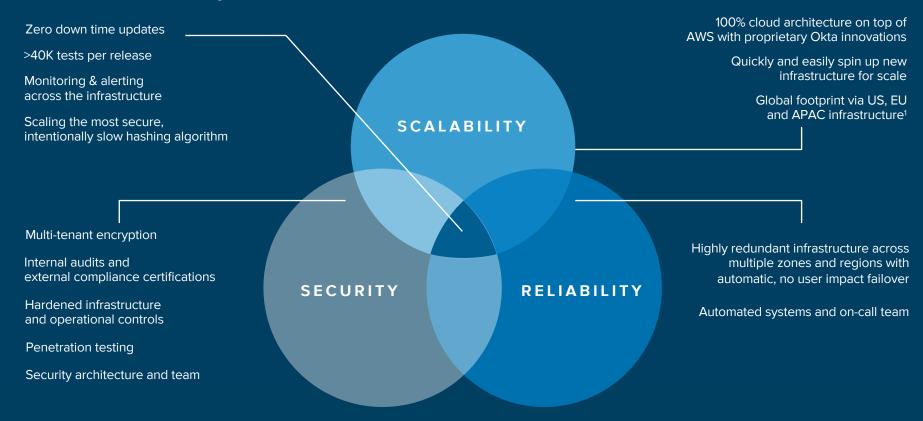
User Management

Access Policy

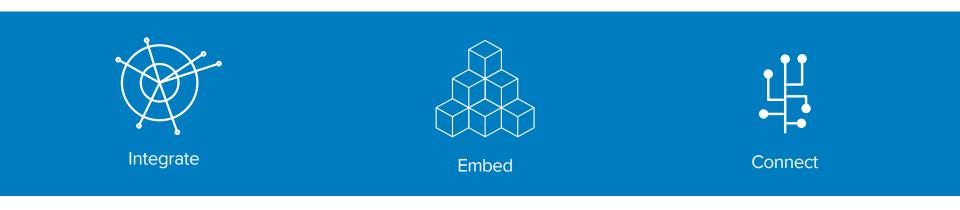
Synchronization

Integration

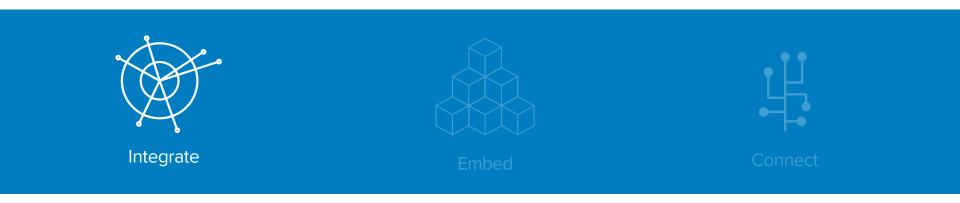
Secure, always on architecture



Taking the Okta platform to the next level



Taking the Okta platform to the next level





OKTA INTEGRATION NETWORK

5000+ APPLICATIONS









G Suite



APPLICATION DELIVERY CONTROLLERS



CİTRIX NetScaler



NETWORK SECURITY

SOPHOS



? Pulse Secure



F#RTIDET.

HUMAN RESOURCES INFORMATION SYSTEMS





*bamboohr**

Namely "

SAP SuccessFactors

WORKFLOW **ORCHESTRATION**

proofpoint.

servicenuw

BetterCloud

API GATEWAYS

apigee

Google Cloud Platform



MuleSoft[®]



Kong aws



9 software[№]

SECURITY ANALYTICS

splunk> ⊕sumologic

:::LogRhythm RAPIDI



// exabeam

Radar

CLOUD ACCESS SECURITY BROKERS

McAfee*

№ netskope

cisco Cloudlock

INFRASTRUCTURE AS A SERVICE



Google Cloud Platform



IDENTITY GOVERNANCE AND ADMINISTRATION





IDENTITY PROOFING





ENDPOINT SECURITY AND MANAGEMENT

mware[®]



Mobile Iron



More ecosystem contributions







Better enable software providers

Allow third party integrations

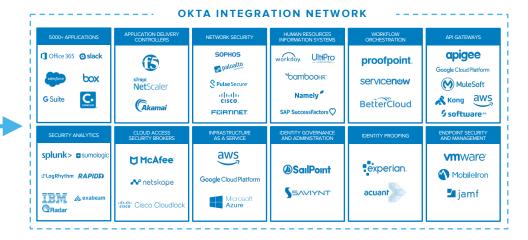








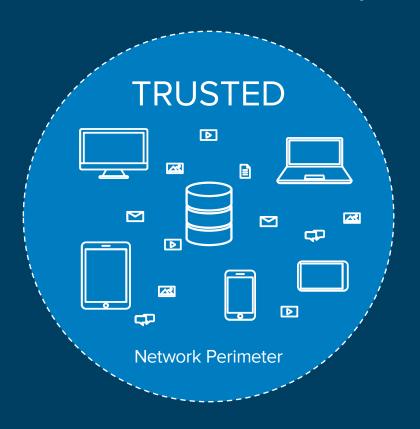




Integrations establish Okta as the source of truth



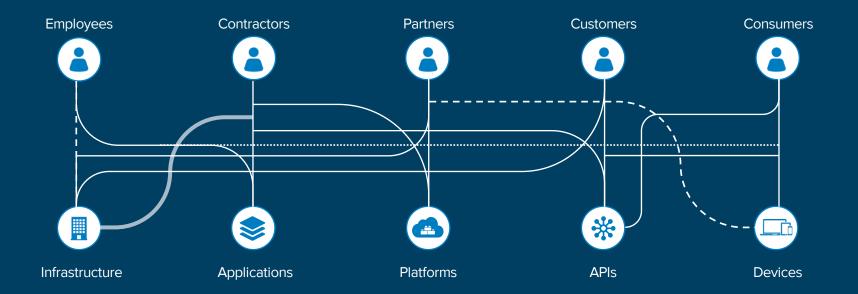
The old approach to security relies on the network



UNTRUSTED



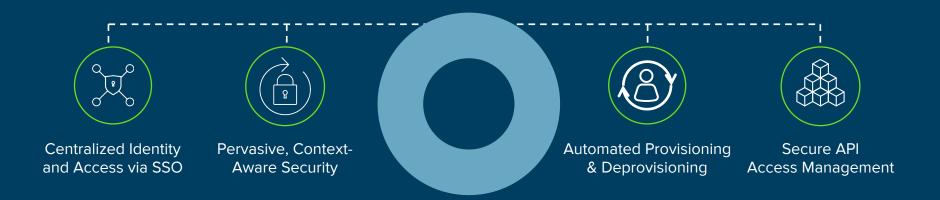
The perimeter is disappearing...



...You can no longer assume trust

Identity is the new perimeter

Okta is the foundation for Zero Trust security



Okta's integrations power a security network effect

More integrations

Servers

Applications

laaS

Devices











More customers













Deeper signals

Device State Biometrics

End Point Security User Behavior

Mobile Security **Application Logs**

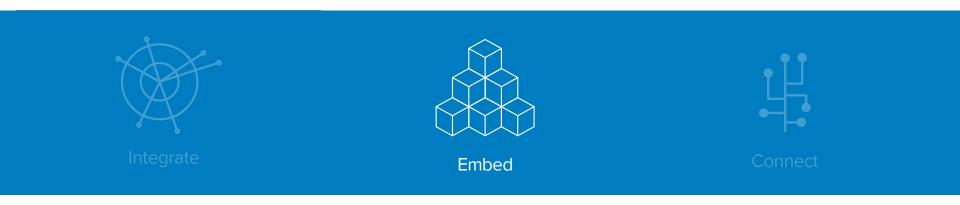
Network 3rd Party Intelligence

More use cases

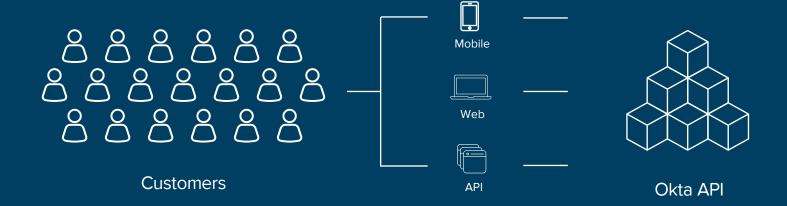
Zero Trust Security Analytics

Contextual Access PAM

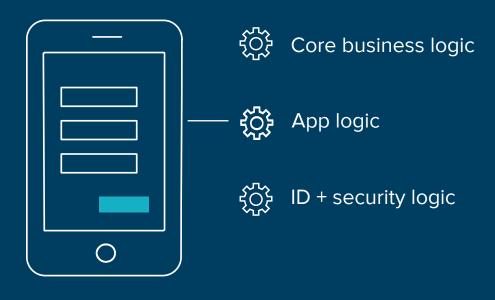
Taking the Okta platform to the next level



Winning Customer Identity



Driving developer productivity



- Registration
- Authentication
- MFA
- Account recovery

More developer tools for greater agility

DEVELOPER TOOLING











MORE GRANULAR APIS

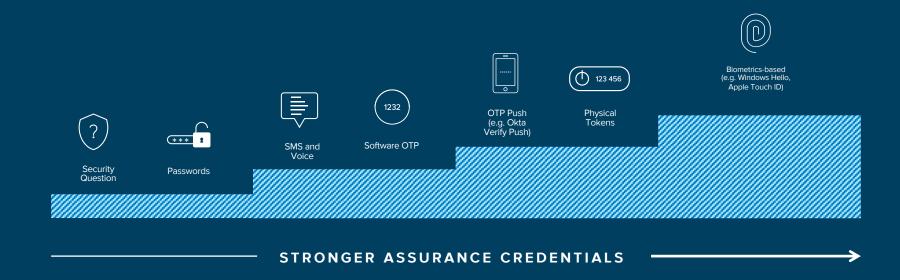


EXTENSIBILITY



YOUR DEVELOPERS SHOULDN'T BE IN THE SECURITY BUSINESS

Platform investments benefit developers



Every application needs identity



100,000,000s of Secure websites

1,000,000s of Mobile apps

100,000s of Custom apps

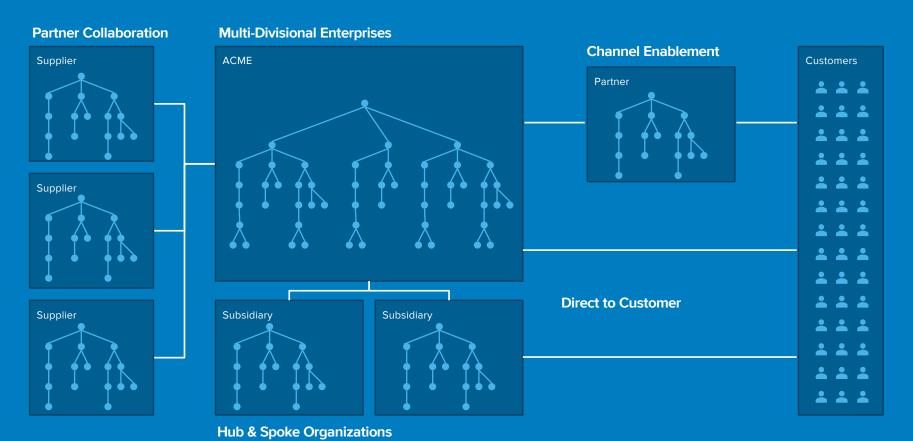
1000s of ISV / SaaS apps



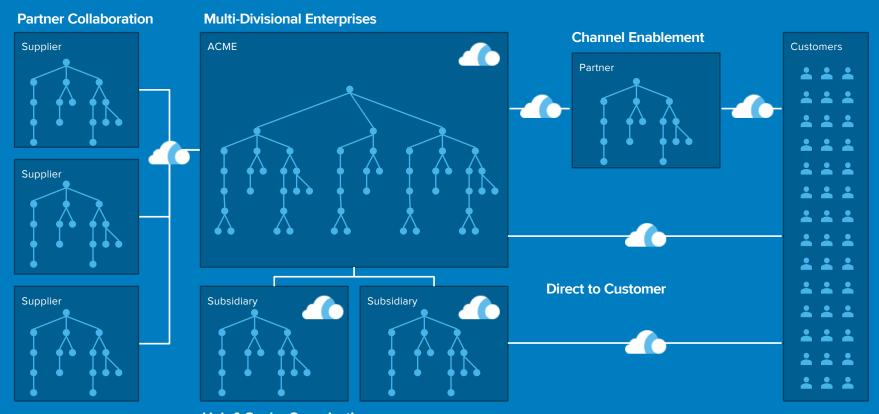
Taking the Okta Platform to the next level



Our customers maintain complex business ecosystems



Okta enables collaboration, scale and network effects

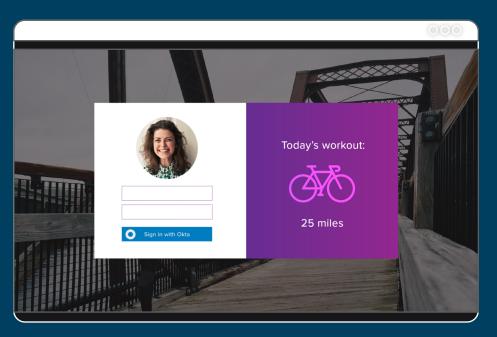


Hub & Spoke Organizations

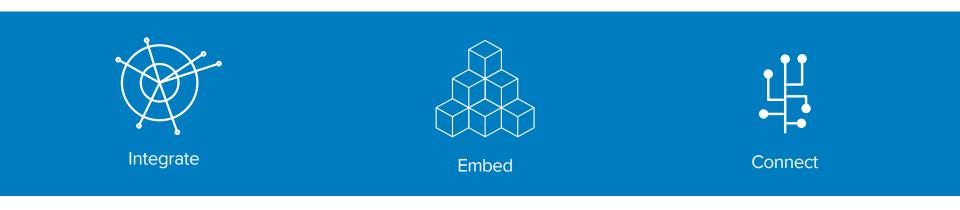
Sign in with Okta







Taking the Okta Platform to the next level











Neil Boland

Chief Information Security Officer
Major League Baseball

Frederic Kerrest
COO and Co-Founder

COO and Co-Found







Attached to 3 secular trends

Why I'm excited

Pervasiveness of identity

Long term vision



One platform, many use cases

WORKFORCE IDENTITY

CUSTOMER IDENTITY

Protect and enable employees, contractors, partners

Build seamless, secure experiences

INITIATIVES	11	11	ΤI	Α	TΙ	V	ES
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Modernize identity infrastructure	Reduce IT friction	Build an app	Integrate multiple apps	Protect the service
Protect against data breaches	M&A agility	Build a platform	Modernize infrastructure	

USE CASES

Single sign-on for employees & partners	Build Zero Trust architecture
Secure access to APIs	Secure server access
Automate onboarding & offboarding	AD consolidation
Retire on-prem AD infrastructure	Adopt cloud apps
MFA and step-up authentication	Self-service password reset

User and infrastructure migration
Embed modern authorization
Centralize authorization

Progressive profiling

Segregate identities per customer



One platform, many use cases

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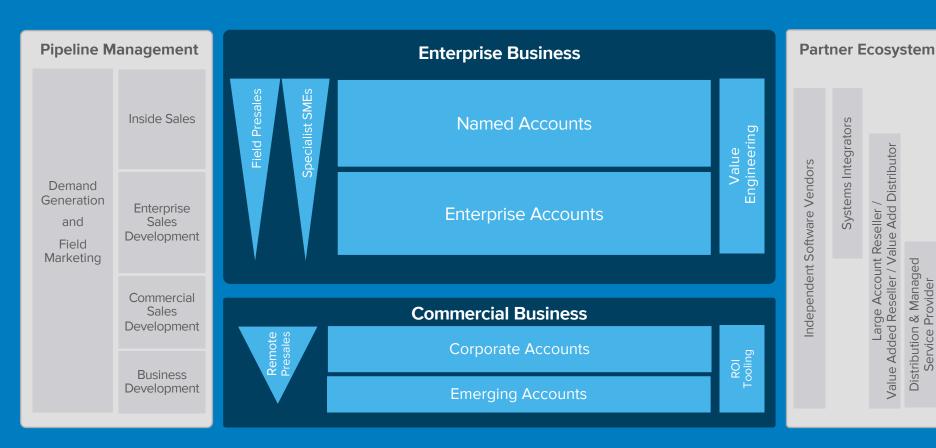
Go-To-Market growth strategy

Increase Okta's market share through intelligent growth, global expansion, and by extending our customer base with additional solutions.

Further Expand Enterprise Footprint Scale a Volume Commercial Business Grow our International Presence Maximize Reach through Partner Ecosystem

Ensure Customer Time to Value to Increase Upsell and Renewal

Go-To-Market structure



Partner ecosystem

TECHNOLOGY ALLIANCES

INDEPENDENT SOFTWARE VENDORS (ISV)

FIELD ALLIANCES

INDIRECT CHANNEL PARTNERS (ICP)







servicenow



















GLOBAL SYSTEMS INTEGRATORS (GSI)

Accenture Security

SYSTEMS INTEGRATORS (SI) **RESELLERS**

LARGE ACCOUNT RESELLERS (LAR)





















Attached to 3 secular trends

Why I'm excited

Pervasiveness of identity

Long term vision





Deloitte.

Mike Wyatt

National Managing Principal, Identity Solutions
Deloitte

Frederic Kerrest

COO and Co-Founder Okta



Where are we today?

We are outperforming across the board

Trailing Twelve Months as of Q2 Fiscal 2019

\$322M

High Revenue growth at scale (YoY growth)

55%

Driven by accelerating enterprise customer momentum

(YoY Q2 FY19 growth in customers over \$100K ACV)

121% And high dollar-based retention rates

1,400 bps improvement

With demonstrable leverage in the model

(YoY free cash flow margin improvement)

Driven by a powerful financial model



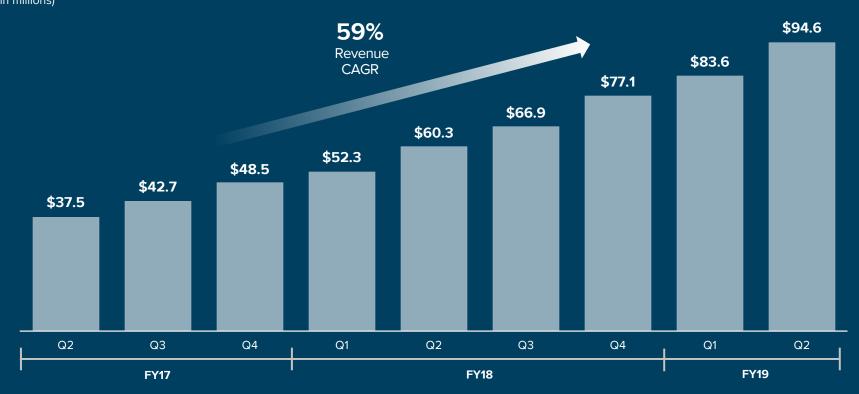






Consistent top line momentum

Quarterly Revenue (\$ in millions)



With strong gross margins

TOTAL GROSS MARGIN - QUARTERLY

SUBSCRIPTION GROSS MARGIN - QUARTERLY



Fueled by customer growth



And continued success with the enterprise

CUSTOMERS WITH >\$100K ACV



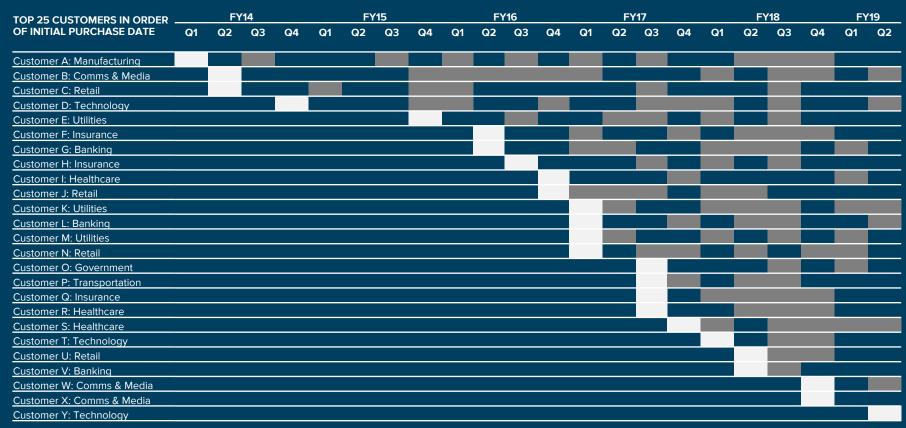
Strong expansion within customers

Breadth Across Industries



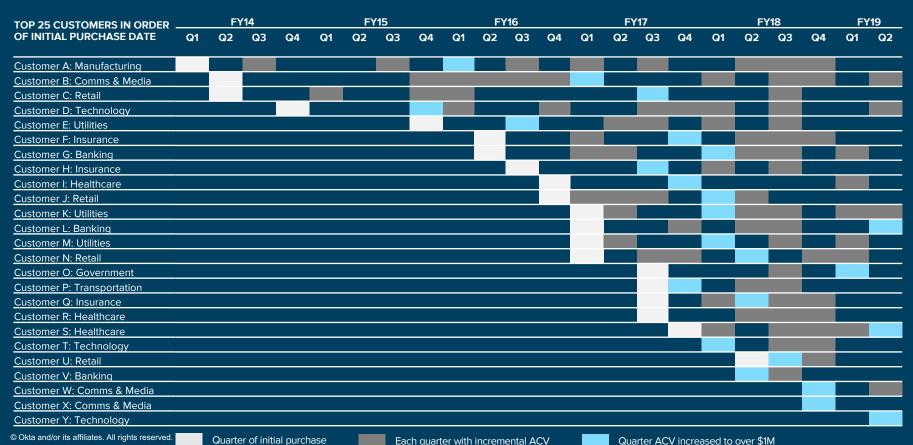
Strong expansion within customers

Multiple Expansions Increase ACV

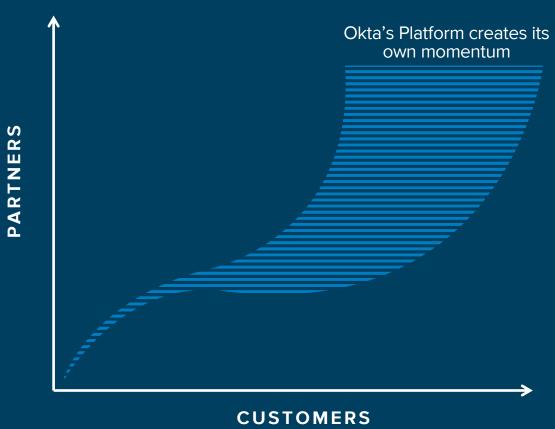


Strong expansion within customers

Exceeding \$1M ACV Earlier in Customer Life Cycle

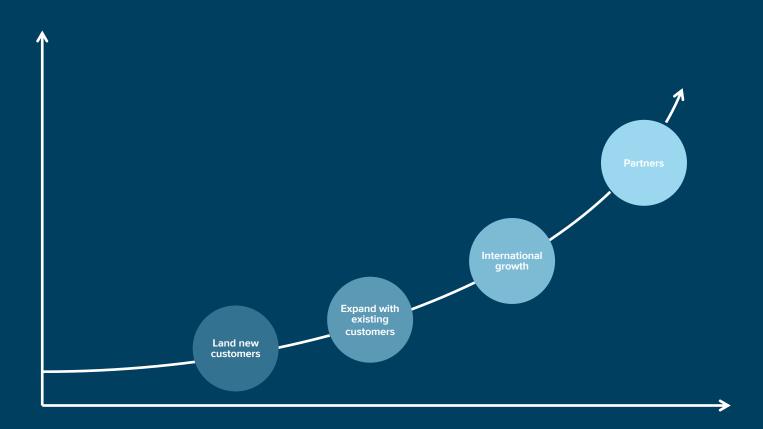


Powerful network effects and competitive moat

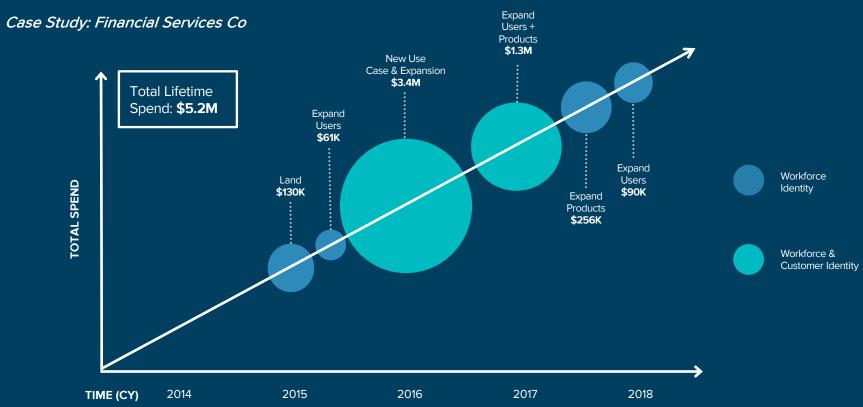


Where are we going?

Opportunities for additional growth and leverage

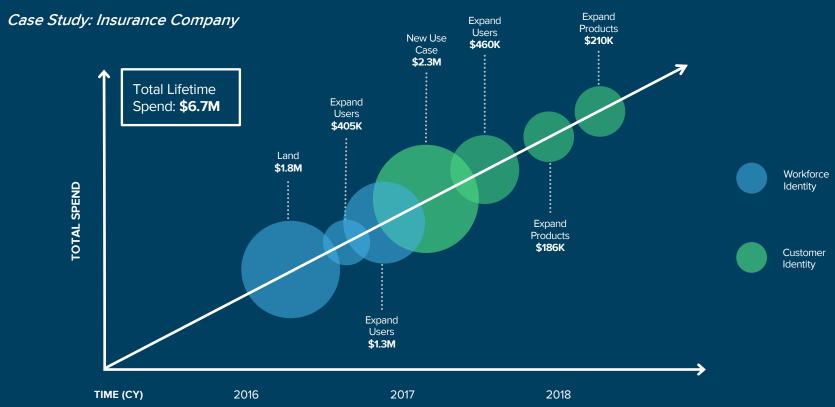


Multiple landing points and expansion opportunities



Note: Circles indicate total contract value.

Multiple landing points and expansion opportunities



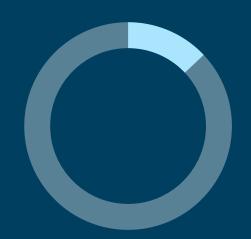
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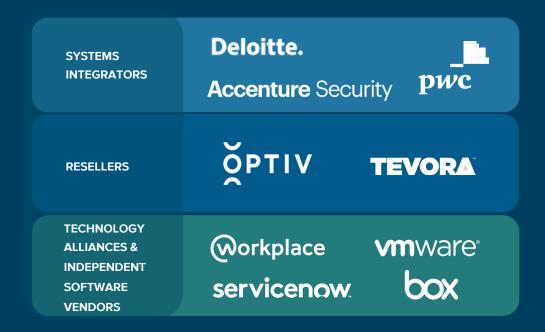
Upside potential with increased investments in international



And increased investments in partner strategies

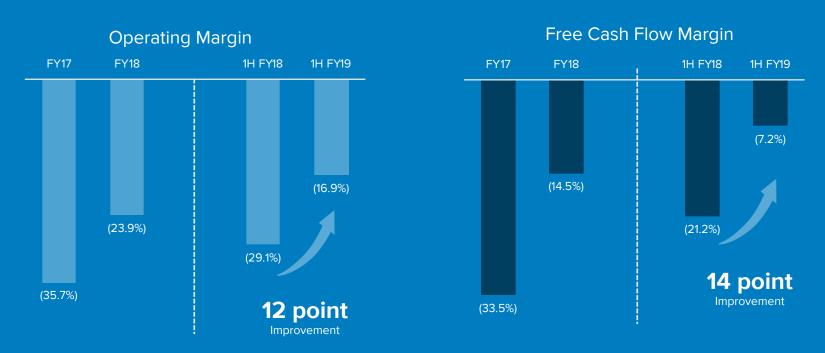
~15% Partner Contribution Today





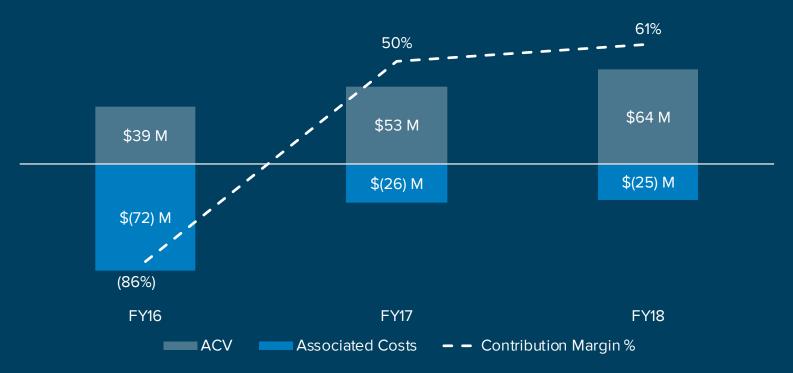
Investments in long term growth with continued improving leverage

Operating and Free Cash Flow Margins



Improving customer economics

Cohort Analysis and Contribution Margin



Note: Data presented is not adjusted for ASC 606 All financials are Non-GAAP. For reconciliations of Non-GAAP to GAAP financial measures, please see the appendix.

Targeting > 30% sustainable growth in each of the next 5 years

Targeting > 30% sustainable growth in each of the next 5 years with strong operating leverage

	FY17 ¹	FY18	1H FY19	Key Drivers FY24
Revenue (growth %)	87%	60%	58%	New customers, expansion, >30% international and partners per year
Gross Margin	67%	72%	74%	Continued strength in Subscription Margin 80% - 82%
S&M (% of revenue)	70%	59%	56%	Customer momentum, increased expansions, partner channel leverage 37% - 39%
R&D (% of revenue)	22%	21%	20%	Continue to innovate as we scale 17% - 19%
G&A (% of revenue)	16%	16%	15%	Economies of scale 7% - 9%
Operating Margin	(41%)	(24%)	(17%)	Growth with leverage 16% - 19%
Free Cash Flow	(34%)	(15%)	(7%)	20% - 25%

Note: 1FY17 data is presented not adjusted for ASC 606.

Opportunities for growth and leverage





Q&A



Condensed Consolidated Statements of Operations¹

	Q1 FY17	Q2 FY17	Q3 FY17	Q4 FY17	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19
Revenue:										
Subscription (1)	\$ 28,200	\$ 33,977	\$ 38,539	\$ 44,193	\$ 48,279	\$ 55,317	\$ 61,863	\$ 70,963	\$ 76,841	\$ 87,854
Professional services and other (1)	3,842	3,568	4,182	4,305	4,046	4,942	5,048	6,089	6,780	6,732
Total revenue	32,042	37,545	42,721	48,498	52,325	60,259	66,911	77,052	83,621	94,586
Cost of revenue:										
Subscription	7,460	8,466	8,597	9,688	11,157	12,691	13,553	15,080	16,332	19,211
Professional services and other	4,919	5,314	5,506	5,999	6,306	6,991	7,570	7,407	7,775	9,017
Total cost of revenue	12,379	13,780	14,103	15,687	17,463	19,682	21,123	22,487	24,107	28,228
Gross profit	19,663	23,765	28,618	32,811	34,862	40,577	45,788	54,565	59,514	66,358
Operating expenses:										
Research and development	8,766	9,655	9,706	10,532	15,359	16,923	19,190	19,349	19,929	24,829
Sales and marketing (1)	24,377	26,768	30,307	29,317	35,303	37,891	47,567	44,259	49,493	59,004
General and administrative	6,945	6,142	7,922	9,090	11,639	11,948	13,546	14,670	15,070	20,955
Total operating expenses	40,088	42,565	47,935	48,939	62,301	66,762	80,303	78,278	84,492	104,788
Operating loss	(20,425)	(18,800)	(19,317)	(16,128)	(27,439)	(26,185)	(34,515)	(23,713)	(24,978)	(38,430)
Other income (expense), net	32	56	50	(99)	(19)	382	509	810	(1,215)	(1,762)
Loss before provision for (benefit from) income taxes	(20,393)	(18,744)	(19,267)	(16,227)	(27,458)	(25,803)	(34,006)	(22,903)	(26,193)	(40,192)
Provision for (benefit from) income taxes	81	95	91	158	248	229	(940)	142	(231)	(985)
Net loss	\$ (20,474)	\$ (18,839)	\$ (19,358)	\$ (16,385)	\$ (27,706)	\$ (26,032)	\$ (33,066)	\$ (23,045)	\$ (25,962)	\$ (39,207)
Net loss per share attributable to common stockholders, basic and diluted	\$ (1.10)	\$ (1.00)	\$ (1.01)	\$ (0.84)	\$ (0.70)	\$ (0.28)	\$ (0.35)	\$ (0.23)	\$ (0.25)	\$ (0.37)
Weighted-average shares used to compute net loss per share attributable to common stockholders, basic and diluted	18,574	18,802	19,174	19,596	39,783	93,576	95,474	100,969	104,203	106,702

¹⁾ The condensed consolidated statements of operations for the prior periods presented above have been adjusted after the adoption of ASC No. 2014-09, Revenue from Contracts with Customers (Topic 606) in February 2018.

Non-GAAP Condensed Consolidated Statements of Operations¹

	Q1 FY17	Q2 FY17	Q3 FY17	Q4 FY17	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19
Revenue:										
Subscription (1)	\$ 28,200	\$ 33,977	\$ 38,539	\$ 44,193	\$ 48,279	\$ 55,317	\$ 61,863	\$ 70,963	\$ 76,841	\$ 87,854
Professional services and other (1)	3,842	3,568	4,182	4,305	4,046	4,942	5,048	6,089	6,780	6,732
Total revenue	32,042	37,545	42,721	48,498	52,325	60,259	66,911	77,052	83,621	94,586
Cost of revenue:										
Subscription	7,020	7,973	7,972	9,077	10,467	11,635	12,132	13,643	14,803	17,310
Professional services and other	4,646	5,001	5,202	5,606	5,837	6,253	6,591	6,456	6,886	7,934
Total cost of revenue	11,666	12,974	13,174	14,683	16,304	17,888	18,723	20,099	21,689	25,244
Gross profit	20,376	24,571	29,547	33,815	36,021	42,371	48,188	56,953	61,932	69,342
Operating expenses:										
Research and development	8,148	8,919	8,898	9,702	12,058	12,485	14,016	14,155	15,716	19,557
Sales and marketing (1)	23,023	25,356	28,688	27,673	32,928	34,870	43,673	40,307	45,340	53,533
General and administrative	6,214	5,385	6,395	7,261	9,564	9,223	9,852	11,636	11,719	15,452
Total operating expenses	37,385	39,660	43,981	44,636	54,550	56,578	67,541	66,098	72,775	88,542
Operating loss	(17,009)	(15,089)	(14,434)	(10,821)	(18,529)	(14,207)	(19,353)	(9,145)	(10,843)	(19,200)
Other income (expense), net	32	56	50	(99)	(19)	382	509	810	1,166	1,792
Loss before provision for (benefit from) income taxes	(16,977)	(15,033)	(14,384)	(10,920)	(18,548)	(13,825)	(18,844)	(8,335)	(9,677)	(17,408)
Provision for (benefit from) income taxes	81	95	91	158	248	229	(940)	142	(231)	(985)
Net loss	\$ (17,058)	\$ (15,128)	\$ (14,475)	\$ (11,078)	\$ (18,796)	\$ (14,054)	\$ (17,904)	\$ (8,477)	\$ (9,446)	\$ (16,423)
Net loss per share attributable to common stockholders, basic and diluted	\$ (0.92)	\$ (0.80)	\$ (0.75)	\$ (0.57)	\$ (0.47)	\$ (0.15)	\$ (0.19)	\$ (0.08)	\$ (0.09)	\$ (0.15)
Weighted-average shares used to compute net loss per share attributable to common stockholders, basic and diluted	18,574	18,802	19,174	19,596	39,783	93,576	95,474	100,969	104,203	106,702

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GAAP to Non-GAAP Reconciliations¹

	-	Q1 FY17	(Q2 FY17	0	Q3 FY17	G	4 FY17	G	21 FY18	G	2 FY18	G	3 FY18	(Q4 FY18	Q1	FY19	Q	2 FY19
GAAP subscription gross profit	\$	20,740	\$	25,511	\$	29,942	\$	34,505	\$	37,122	\$	42,626	\$	48,310	\$	55,883		0,509		88,643
Stock-based compensation		393		446		578		562		686		1,056		1,421		1,437		1,529		1,901
Amortization of acquired intangibles	_	47		47		47		47		4		_		_		_		_		
Non-GAAP subscription gross profit	\$	21,180	\$	26,004	\$	30,567	\$	35,114	\$	37,812	\$	43,682	\$	49,731	\$	57,320	\$ 6	2,038	\$ 7	70,544
Non-GAAP subscription gross margin		75.1 %		76.5 %		79.3 %		79.5 %		78.3 %		79.0 %		80.4 %		80.8 %		80.7 %		80.3 %
0110		(4.077)	_	(4.740)		(4.004)	_	(4.004)		(0.000)		(0.040)	_	(0.500)		(4.040)		(005)	_	(0.005)
GAAP professional services gross profit	þ	(1,077)	•	(1,746)	Þ	(1,324)	Þ	(1,694)	\$	(<i>)</i>	þ	(2,049)	\$	(2,522)	Þ	(1,318)	\$	(995)	3	(2,285)
Stock-based compensation	_	273	_	313	_	304	_	393	_	469	_	738	_	979	_	951	_	889	_	1,083
Non-GAAP professional services gross profit	\$	(/	•	(1,433)	Þ	(1,020)	Þ	(1,301)	Þ	(1,791)	þ	(1,311)	•	(1,543)	\$	(367)	\$	(106)	\$	(1,202)
Non-GAAP professional services gross margin		(20.9)%		(40.2)%		(24.4)%		(30.2)%		(44.3)%		(26.5)%		(30.6)%		(6.0)%		(1.6)%		(17.9)%
GAAP total gross profit	s	19.663	s	23.765	s	28.618	s	32.811	s	34.862	s	40.577	s	45.788	s	54.565	S 5	9.514	s 6	86.358
Stock-based compensation	Ť	666	Ť	759	Ť	882	Ť	955	Ť	1.155	Ť	1.794	Ť	2.400	Ť	2.388		2.418		2.984
Amortization of acquired intangibles		47		47		47		47		4		_								_
Non-GAAP total gross profit	S	20.376	s	24.571	s	29.547	s	33.813	s	36.021	S	42.371	S	48,188	s	56,953	S 6	1.932	\$ 6	9.342
Non-GAAP total gross margin	Ě	63.6 %	Ť	65.4 %	Ť	69.2 %	Ť	69.7 %	Ť	68.8 %	Ť	70.3 %	Ť	72.0 %	Ť	73.9 %		74.1 %	_	73.3 %
GAAP research and development expense	\$	8,766	\$	9,655	\$	9,706	\$	10,532	\$	15,359	\$	16,923	\$	19,190	\$	19,349	\$ 1	9,929	\$ 2	24,829
Stock-based compensation		618		736		808		830		3,301		4,438		5,174		5,194		4,213		5,272
Non-GAAP research and development expense	\$	8,148	\$	8,919	\$	8,898	\$	9,702	\$	12,058	\$	12,485	\$	14,016	\$	14,155	\$ 1	5,716	\$ 1	19,557
Non-GAAP research and development expense as a percentage of revenue		25.4 %		23.8 %		20.8 %		20.0 %		23.0 %		20.7 %		20.9 %		18.4 %		18.8 %		20.7 %
GAAP sales and marketing expense	\$	24,377	\$	26,768	\$	30,307	\$	29,317	\$	35,303	\$	37,891	\$	47,567	\$	44,259	\$ 4	9,493	\$ 5	59,004
Stock-based compensation		1,354		1,412		1,619		1,644		2,375		3,021		3,894		3,952		4,153		5,471
Non-GAAP sales and marketing expense	Ş	23,023	\$	25,356	\$	28,688	\$	27,673	\$	32,928	\$	34,870	\$	43,673	\$	40,307	\$ 4	5,340	\$ 5	53,533
Non-GAAP sales and marketing expense as a percentage of revenue	_	71.9 %		67.5 %		67.2 %		57.1 %		62.9 %		57.9 %		65.3 %		52.3 %		54.2 %		56.6 %
GAAP general and administrative expense	\$	6,945	\$	6,142	\$	7,922	\$	9,090	\$	11,639	\$	11,948	\$	13,546	\$	14,670	\$ 1	5,070	\$ 2	20,955
Stock-based compensation		731		757		1,527		1,829		2,075		2,725		2,940		3,034		3,351		4,495
Charitable contributions		_		_		_		_		_		_		754		_		_		1,008
Non-GAAP general and administrative expense	\$	6,214	\$	5,385	\$	6,395	\$	7,261	\$	9,564	\$	9,223	\$	9,852	\$	11,636	\$ 1	1,719	\$ 1	15,452
Non-GAAP general and administrative expense as a percentage of revenue	_	19.4 %		14.3 %		15.0 %		15.0 %		18.3 %		15.3 %		14.7 %		15.1 %		14.0 %		16.3 %

GAAP to Non-GAAP Reconciliations¹

	Q1 FY17	Q2 FY17	Q3 FY17	Q4 FY17	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19
GAAP total operating expenses	\$ 40,088	\$ 42,565	\$ 47,935	\$ 48,939	\$ 62,301	\$ 66,762	\$ 80,303	\$ 78,278	\$ 84,492	\$104,788
Stock-based compensation	2,703	2,905	3,954	4,303	7,751	10,184	12,008	12,180	11,717	15,238
Charitable contributions	_	_	_	_	_	_	754	_	_	1,008
Non-GAAP total operating expenses	\$ 37,385	\$ 39,660	\$ 43,981	\$ 44,636	\$ 54,550	\$ 56,578	\$ 67,541	\$ 66,098	\$ 72,775	\$ 88,542
Non-GAAP total operating expenses as a percentage of revenue	116.7	% 105.6 %	6 102.9 %	92.0 %	104.3 %	93.9 %	100.9 %	85.8 %	87.0 %	93.6 %
GAAP operating loss	\$ (20,425)	\$ (18,800)	\$ (19,317)	\$ (16,128)	\$ (27,439)	\$ (26,185)	\$ (34,515)	\$ (23,713)	\$ (24,978)	\$ (38,430)
Stock-based compensation	3,369	3,664	4,836	5,258	8,906	11,978	14,408	14,568	14,135	18,222
Charitable contributions	_	_	_	_	_	_	754	_	_	1,008
Amortization of acquired intangibles	47	47	47	47	4	_	_	_	_	_
Non-GAAP operating loss	\$ (17,009)	\$ (15,089)	\$ (14,434)	\$ (10,823)	\$ (18,529)	\$ (14,207)	\$ (19,353)	\$ (9,145)	\$ (10,843)	\$ (19,200)
Non-GAAP operating margin	(53.1)	% (40.2)%	(33.8)%	(22.3)%	(35.4)%	(23.6)%	(28.9)%	(11.9)%	(13.0)%	(20.3)%
Other income (expense), net Amortization of debt discount	\$ 32 _	\$ 56 	\$ 50 —	\$ (99)	\$ (19)	\$ 382	\$ 509	\$ 810	\$ (1,215) 2.381	\$ (1,762) 3.554
Non-GAAP other income (expense), net	\$ 32	\$ 56	\$ 50	\$ (99)	\$ (19)	\$ 382	\$ 509	\$ 810	\$ 1,166	\$ 1,792
	0.000.474		A (40 050)	2 (40 005)	A (07 700)	a (00 000)	. (00.000)	A (00 045)	a (05 000)	A (00 007)
GAAP net loss	\$ (20,474)	\$ (18,839)	\$ (19,358)	\$ (16,385)	\$ (27,706)	\$ (26,032)	\$ (33,066)	\$ (23,045)	\$ (25,962)	\$ (39,207)
Stock-based compensation	3,369	3,664	4,836	5,258	8,906	11,978	14,408	14,568	14,135	18,222
Amortization of debt discount	_	_	_	_	_	_	754	_	2,381	3,554
Charitable contributions	47	47	47	47	4	_	/54	_	_	1,008
Amortization of acquired intangibles Non-GAAP net loss	\$ (17.058)	\$ (15.128)	\$ (14,475)	\$ (11.080)	\$ (18.796)	\$ (14,054)	\$ (17.904)	\$ (8,477)	\$ (9.446)	\$ (16,423)
NOT-GAAF RELIGSS	\$ (17,036)	\$ (10,120)	\$ (14,475)	\$ (11,000)	\$ (10,780)	\$ (14,004)	\$ (17,804)	\$ (0,477)	\$ (8,440)	\$ (10,423)
GAAP net loss per share	S (1.1)	\$ (1)	\$ (1.01)	\$ (0.84)	\$ (0.7)	\$ (0.28)	\$ (0.35)	\$ (0.23)	\$ (0.25)	\$ (0.37)
Stock-based compensation	0.18	0.20	0.26	0.27	0.23	0.13	0.15	0.15	0.14	0.17
Amortization of debt discount	_	_	_	_	_	_	_	_	0.02	0.04
Charitable contributions	_	_	_	_	_	_	0.01	_	_	0.01
Amortization of acquired intangibles	_	_	_	_	_	_	_	_	_	_
Non-GAAP net loss per share	\$ (0.92)	\$ (0.80)	\$ (0.75)	\$ (0.57)	\$ (0.47)	\$ (0.15)	\$ (0.19)	\$ (0.08)	\$ (0.09)	\$ (0.15)
Weighted-average shares outstanding used to compute net loss per share	18,574	18,802	19,174	19,596	39,783	93,576	95,474	100,969	104,203	106,702

The GAAP to non-GAAP reconciliations for the prior periods presented above have been adjusted after the adoption of Topic 606.

Calculation of Key and Other Selected Metrics¹

	Q1 FY17	Q2 FY17	Q3 FY17	Q4 FY17	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19
Calculated Billings (1)										
Total revenue	\$ 32,042	\$ 37,545	\$ 42,721	\$ 48,498	\$ 52,325	\$ 60,259	\$ 66,911	\$ 77,052	\$ 83,621	\$ 94,586
Add:										
Unbilled receivables, current (beginning of	1,736	2,410	873	1,602	1,537	2,151	498	902	809	1,619
perjod) Deferred revenue, current (end of period)	69,108	77,219	88,008	102,966	111,759	122,173	135,010	159,816	173,548	186,427
Less:										
Unbilled receivables, current (end of period)	(2,410)	(873)	(1,602)	(1,537)	(2,151)	(498)	(902)	(809)	(1,619)	(818)
Deferred revenue, current (beginning of period)	(63,275)	(69,108)	(77,219)	(88,008)	(102,966)	(111,759)	(122,173)	(135,010)	(159,816)	(173,548)
Current calculated billings	37,201	47,193	52,781	63,521	60,504	72,326	79,344	101,951	96,543	108,266
Add:										
Deferred revenue, noncurrent (end of period)	7,349	6,611	4,950	4,154	3,578	2,929	2,145	4,963	4,346	5,471
Less:										
Deferred revenue, noncurrent (beginning of period)	(10,326)	(7,349)	(6,611)	(4,950)	(4,154)	(3,578)	(2,929)	(2,145)	(4,963)	(4,346)
Calculated billings	\$ 34,224	\$ 46,455	\$ 51,120	\$ 62,725	\$ 59,928	\$ 71,677	\$ 78,560	\$104,769	\$ 95,926	\$109,391
y-y growth - current calculated billings	N/A	N/A	N/A	N/A	63 %	53 %	50 %	60 %	60 %	50 %
y-y growth - calculated billings	54 %	65 %	67 %	69 %	75 %	54 %	54 %	67 %	60 %	53 %
Trailing 12 months calculated billings	\$130,002	\$148,307	\$168,902	\$194,524	\$220,228	\$245,450	\$272,890	\$314,934	\$350,932	\$388,646
y-y growth	66 %	67 %	63 %	65 %	69 %	66 %	62 %	62 %	59 %	58 %
Free Cash Flow and Margin										
Net cash provided by (used in) operating activities	\$ (15,035)	\$ (11,838)	\$ (8,526)	\$ (6,702)	\$ (9,686)	\$ (6,238)	\$ (9,471)	\$ 155	\$ 3,972	\$ (5,343)
Less:										
Purchases of property and equipment	(927)	(2,102)	(1,618)	(1,606)	(2,448)	(2,708)	(414)	(980)	(4,477)	(5,313)
Capitalization of internal-use software costs	(1,232)	(1,093)	(1,667)	(1,497)	(1,208)	(1,535)	(1,329)	(1,359)	(1,051)	(674)
Free cash flow	\$ (17,194)	\$ (15,033)	\$ (11,811)	\$ (9,805)	\$ (13,342)	\$ (10,481)	\$ (11,214)	\$ (2,184)	\$ (1,556)	\$ (11,330)
Operating cash flow margin	(46.9)%	(31.5)%	(20.0)%	(13.8)%	(18.5)%	(10.4)%	(14.2)%	0.2 %	4.8 %	(5.6)%
Free cash flow margin	(53.7)%	(40.0)%								(12.0)%

The current calculated billings and calculated billings for the prior periods presented above have been modified to conform with the adoption of Topic 606, which now includes unbilled receivables.

Calculation of Key and Other Selected Metrics

	Q1 FY17	Q2 FY17	Q3 FY17	Q4 FY17	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19
Customer Data										
Total customers	2,450	2,650	2,900	3,100	3,350	3,650	3,950	4,350	4,700	5,150
y-y growth	58%	51%	45%	41%	37%	38%	36%	40%	40%	41%
Customers with ACV above \$100,000	300	354	401	443	493	539	603	691	747	837
y-y growth	83%	87%	83%	74%	64%	52%	50%	56%	52%	55%
Dollar-based retention rate for the trailing 12 months ended	120%	120%	124%	123%	123%	123%	123%	121%	121%	121%
Headcount										
Total headcount	713	792	843	898	1,020	1,096	1,141	1,176	1,265	1,392
y-y growth	54%	48%	45%	43%	43%	38%	35%	31%	24%	27%

Condensed Consolidated Statements of Cash Flow¹

	Q1 FY17	Q2 FY17	Q3 FY17	Q4 FY17	Q1 FY18	Q2 FY18	Q3 FY18	Q4 FY18	Q1 FY19	Q2 FY19
Operating activities:			•							
Net loss (1)	\$ (20,474)	\$ (18.839)	\$ (19,358)	\$ (16,385)	\$ (27,706)	\$ (26,032)	\$ (33,066)	\$ (23,045)	\$ (25.962)	\$ (39,207)
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:	(* (,	(,,	* (,,	- (,,	+ (==,===,	(,,	* (==,==,=)	(,,	(,,
Stock-based compensation	3,369	3,663	4,838	5,258	8,906	11,978	14,408	14,568	14,135	18,222
Depreciation, amortization and accretion	887	1,085	1,205	1,391	1,575	1,713	1,823	1,890	2,069	1,630
Amortization of debt discount and issuance costs	_	_	_	_	_	_	_	_	2,571	3,842
Amortization of deferred commissions (1)	2,210	2,461	2,709	3,086	3,352	3,654	3,905	4,269	4,572	5,041
Deferred income taxes	_	_	_	_	_	_	(960)	426	(348)	(1,227)
Write-off of intangible assets	_	_	129	_	108	18	471	517	` _	1,008
Non-cash charitable contributions	_	_	_	_	_	_	708	_	_	· —
Other	(130)	18	285	402	162	401	(163)	319	161	(143)
Changes in operating assets and liabilities:	. ,						. ,			,
Accounts receivable	3,090	(2,400)	(4,296)	(8,387)	2,243	(3,554)	(11,431)	(5,579)	1,719	(8,959)
Deferred commissions (1)	(3,937)	(4,144)	(6,392)	(9,623)	(4,223)	(5,294)	(6,713)	(10,758)	(5,693)	(8,547)
Prepaid expenses and other assets (1)	(3,550)	1,009	362	(1,045)	(3,756)	(1,144)	2,547	(7,047)	(3,983)	3,183
Accounts payable	3,454	(2,267)	1,265	(925)	3,236	(504)	3,523	(2,750)	2,339	218
Accrued compensation	(2,855)	(46)	1,633	3,235	(2,121)	4,683	3,369	(2,349)	329	169
Accrued expenses and other liabilities (1)	45	248	(34)	2,129	323	(1,924)	56	2,088	(1,051)	5,730
Deferred revenue (1)	2,856	7,374	9,128	14,162	8,215	9,767	12,052	27,626	13,114	13,697
Net cash provided by (used in) operating activities	(15,035)	(11,838)	(8,526)	(6,702)	(9,686)	(6,238)	(9,471)	155	3,972	(5,343)
Investing activities:										
Capitalization of internal-use software costs	(1,232)	(1,093)	(1,667)	(1,497)	(1,208)	(1,535)	(1,329)	(1,359)	(1,051)	(674)
Purchases of property and equipment	(927)	(2,102)	(1,618)	(1,606)	(2,448)	(2,708)	(414)	(980)	(4,477)	(5,313)
Purchases of securities available for sale	_	_	_	_	_	(86,776)	(8,568)	(33,742)	(252,914)	(67,104)
Proceeds from maturities of securities available for sale	3,000	2,000	_	7,500	10,335	2,500	9,150	17,840	19,500	60,000
Proceeds from sales of securities available for sale	_	2,207	4,000	_	1,538	_	_	_	_	_
Payments for business acquisition, net of cash acquired	_	_	_	_	_	_	_	_	_	(15,638)
Net cash provided by (used in) investing activities	841	1,012	715	4,397	8,217	(88,519)	(1,161)	(18,241)	(238,942)	(28,729)
Financing activities:										
Proceeds from initial public offering, net of underwriters' discounts and commissions	_	_	_	_	199,997	(49)	_	_	_	_
Proceeds from Issuance of convertible senior notes, net of Issuance costs	_	_	_	_	_	_	_	_	335,055	(75)
Purchase of convertible senior notes hedge	_	_	_	_	_	_	_	_	(80,040)	_
Proceeds from Issuance of warrants related to convertible notes	_	_	_	_	_	_	_	_	52,440	_
Payments of deferred offering costs	(390)	(416)	(184)	(594)	(2,246)	(1,792)	_	_	_	_
Proceeds from stock option exercises, net of repurchases, and other	124	535	1,006	772	2,564	1,352	21,884	7,846	12,196	8,859
Proceeds from shares issued in connection with employee stock purchase plan	_	_	_	_	_	_	_	8,369	_	6,654
Principal payments on financing arrangements	(71)	(71)	(71)	(183)	(207)	(66)	(70)	(174)	(206)	
Net cash provided by (used in) financing activities	(337)	48	751	(5)	200,108	(555)	21,814	16,041	319,445	15,438
Effects of changes in foreign currency exchange rates on cash and cash equivalents	47	(101)	(90)	24	68	66	(81)	434	(387)	(245)
Net increase (decrease) in cash, cash equivalents and restricted cash	(14,484)	(10,879)	(7,150)	(2,286)	198,707	(95,246)	11,101	(1,611)	84,088	(18,879)
Cash, cash equivalents and restricted cash at beginning of period	58,081	43,597	32,718	25,568	23,282	221,989	126,743	137,844	136,233	220,321
Cash, cash equivalents and restricted cash at end of period	\$ 43.597	\$ 32.718	\$ 25,568	\$ 23.282	\$ 221,989	\$ 126,743	\$ 137.844	\$ 136,233	\$ 220.321	\$ 201.442

The condensed consolidated statements of cash flows for the prior periods presented above have been adjusted after the adoption of Topic 606.

