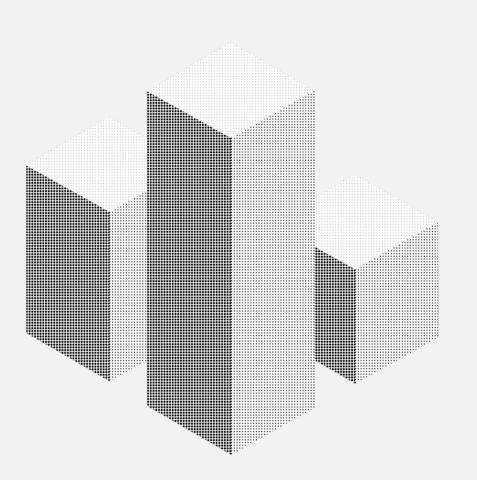
# Investor Day FY22 Welcome

Dave Gennarelli

Vice President, Investor Relations

April 7, 2021



# Investor Day Agenda

Торіс	Presenter	
Welcome	Dave Gennarelli, Vice President, Investor Relations	
Identity as a Primary Cloud	Todd McKinnon, Chief Executive Officer & Co-Founder	
Okta & Auth0 Fireside Chat	Todd McKinnon, CEO & Co-Founder + Eugenio Pace, CEO & Co-Founder, AuthO	
Product Update	Diya Jolly, Chief Product Officer	
Customer Conversation - Zoom	Frederic Kerrest, EVC, COO & Co-Founder + Harry Moseley, Global CIO, Zoom	
Go-To-Market Update	Susan St. Ledger, President, Worldwide Field Operations	
Customer Conversation - Fox	Frederic Kerrest, EVC, COO & Co-Founder + Paul Cheesbrough, CTO & President of Digital, Fox	
Break		
Customer Conversation - Engie	Frederic Kerrest, EVC, COO & Co-Founder + Claude Pierre, Deputy Group CIO, Engie	
Financial Update	Mike Kourey, Chief Financial Officer	
Q&A	Todd McKinnon, Frederic Kerrest, Diya Jolly, Susan St. Ledger, Mike Kourey, Eugenio Pace	

# Safe harbor

okta

This presentation contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding our financial outlook, business strategy and plans, market trends and market size, opportunities and positioning and expected benefits that will be derived from the AuthO transaction. These forward-looking statements are based on current expectations, estimates, forecasts and projections. Words such as "expect," "anticipate," "should," "believe," "hope," "target," "project," "goal<u>s," "estimate,"</u> "potential," "predict," "may," "will," "might," "could," "intend," "shall" and variations of these terms and similar expressions are intended to identify these forward-looking statements, although not all forward-looking statements contain these identifying words. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. For example, the market for our products may develop more slowly than expected or than it has in the past; our results of operations may fluctuate more than expected; there may be significant fluctuations in our results of operations and cash flows related to our revenue recognition or otherwise; the impact of COVID-19, related public health measures and any associated economic downturn on our business and results of operations may be more than we expect;

a network or data security incident that allows unauthorized access to our network or data or our customers' data could damage our reputation; we could experience interruptions or performance problems associated with our technology, including a service outage; we may not be able to pay off our convertible senior notes when due; global economic conditions could deteriorate; the parties may not be able to satisfy the AuthO transaction closing conditions in a timely fashion or at all, and we may not be able to successfully integrate the companies. Further information on potential factors that could affect our financial results is included in our most recent Annual Report on Form 10-K and our other filings with the Securities and Exchange Commission. The forward-looking statements included in this presentation represent our views only as of the date of this presentation and we assume no obligation and do not intend to update these forward-looking statements.

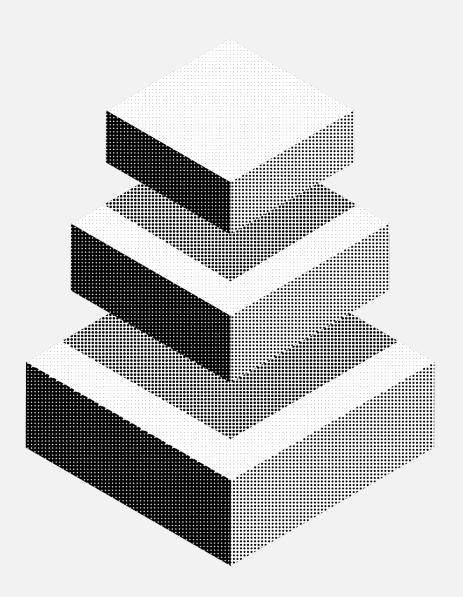
Any unreleased products, features or functionality referenced in this presentation are not currently available and may not be delivered on time or at all. Product roadmaps do not represent a commitment, obligation or promise to deliver any product, feature or functionality, and you should not rely on them to make your purchase decisions.

# Investor Day FY22 Identity as a Primary Cloud

**Todd McKinnon** 

Chief Executive Officer & Co-Founder

April 7, 2021





#### Okta addresses

okta

# Key areas C-suite cares most about



More than 10,000 of the world's most valued global brands trust Okta

okta



#### Okta's Vision

# Enable everyone to safely use any technology

# Okta powers identity for the internet

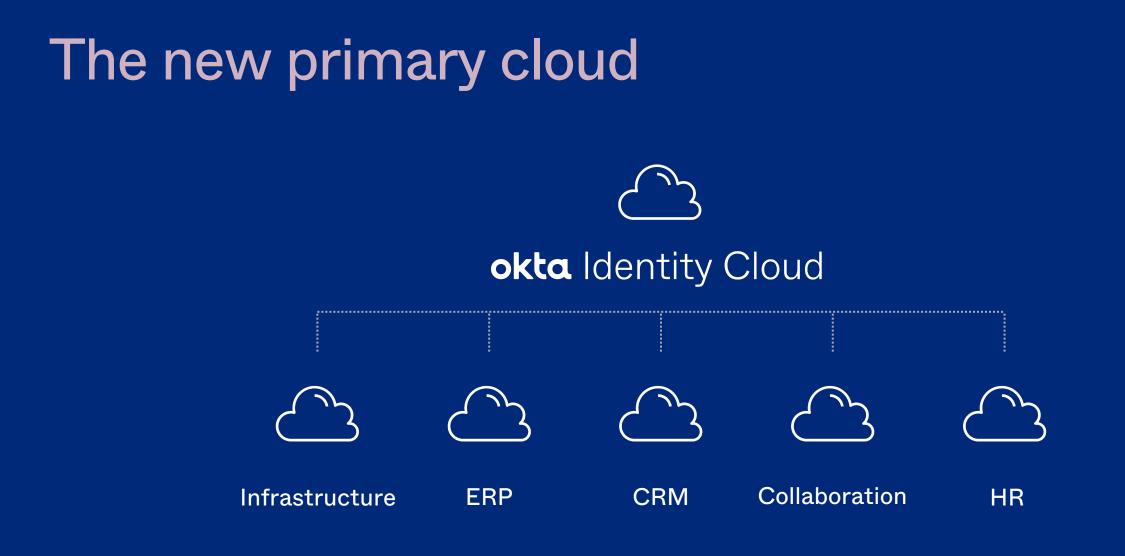
### okta Identity Cloud

#### **PACKAGED PRODUCTS**

Platform

#### **PROGRAMMABLE COMPONENTS**

#### **PLATFORM SERVICES**





# The new primary cloud

# Solves even more identity challenges

### okta Identity Cloud



okta Identity Governance

© Okta and/or its affiliates. All rights reserved.



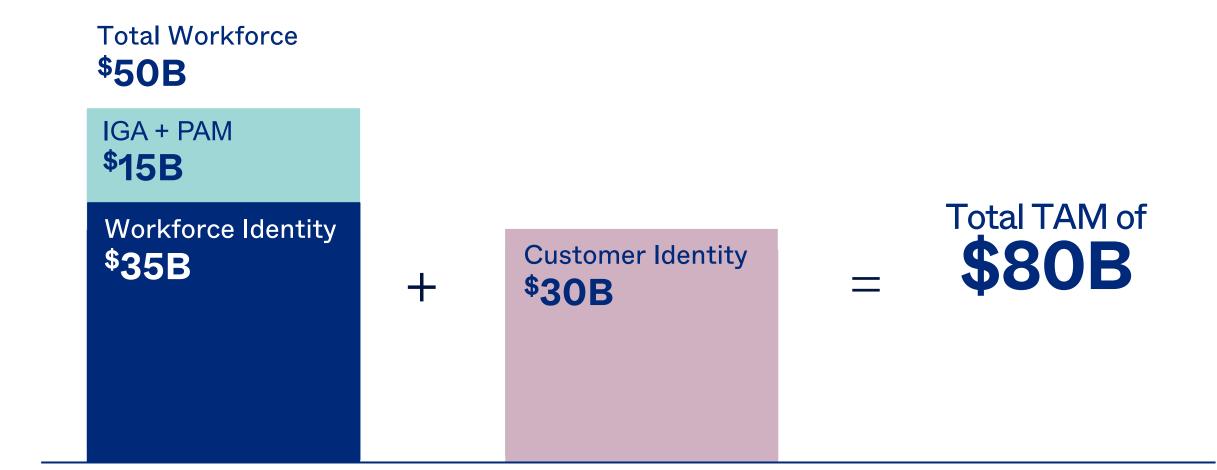




#### **okta** See Appendix for TAM calculation methodology.

© Okta and/or its affiliates. All rights reserved.

### Okta's large addressable market



### Today's speakers



AuthO Fireside Chat Eugenio Pace CEO & Co-Founder



Product Update Diya Jolly Chief Product Officer



Go-to-Market Update Susan St. Ledger President, WW Field Ops



Fox Paul Cheesbrough CTO & President of Digital



Financial Update Mike Kourey Chief Financial Officer



Engie Claude Pierre Deputy Group ClO



Customer Success Frederic Kerrest EVC, COO & Co-Founder

okta



Zoom Harry Moseley *Global CIO* 

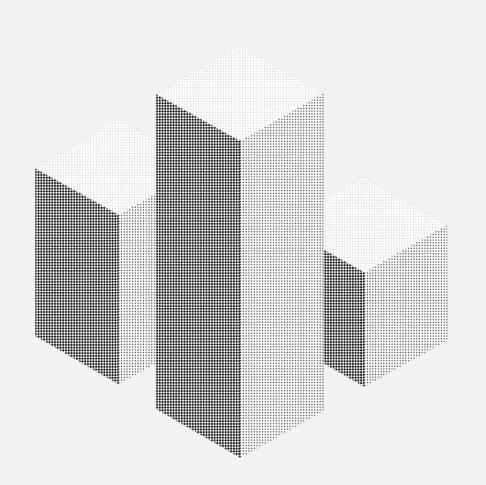
 $\ensuremath{\textcircled{\text{\scriptsize C}}}$  Okta and/or its affiliates. All rights reserved.

# Investor Day FY22 Product Update

Diya Jolly

**Chief Product Officer** 

April 7, 2021



# Primary clouds are growth enablers

# Primary clouds

Infrastructure CRM Collaboration HR **ERP** 

### 01

# The journey of identity

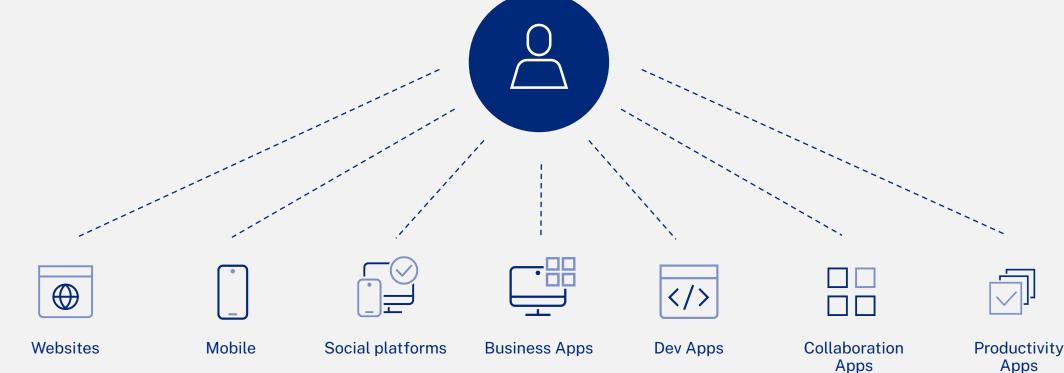
# Workforce Identity

Customer Identity

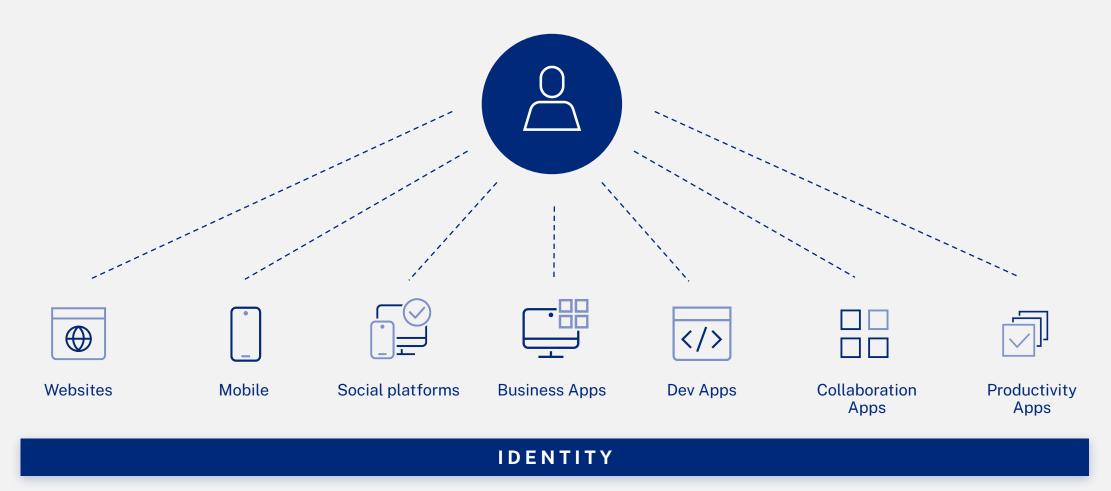
Resource-intensive and non-scalable solutions

An afterthought solved by homegrown solutions

# Digital disruptions have transformed our lives



# Identity is part of every digital touchpoint



# Identity has dramatically transformed into a primary consideration

#### **HIGHER PRODUCTIVITY**

#### CONSISTENT AND FRICTIONLESS EXPERIENCES

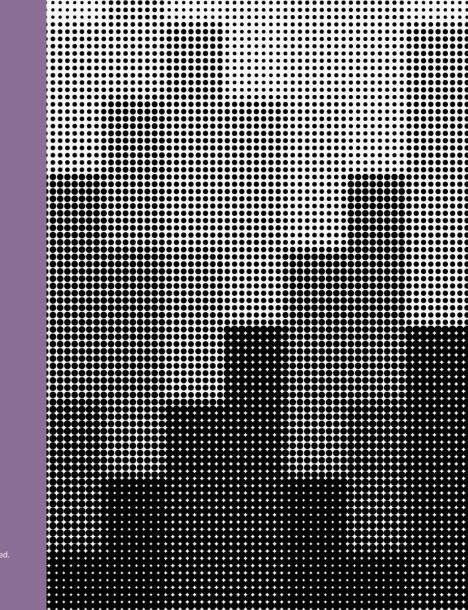
#### **SECURE ACCESS**

okta



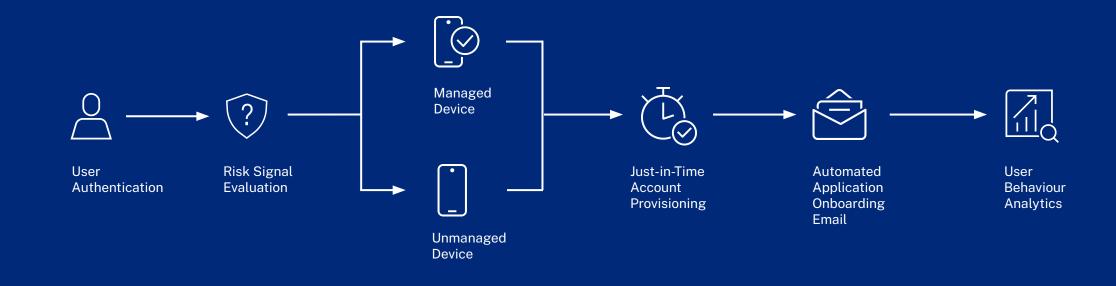


Identity is a primary cloud



# An identity cloud to solve every use-case

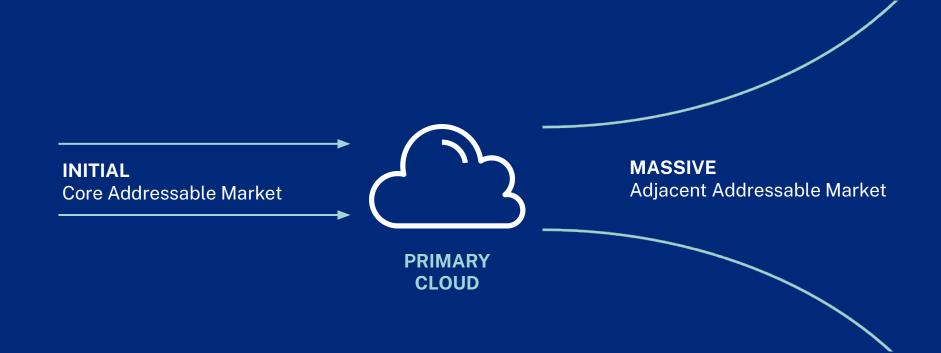
### Delivering a secure and frictionless Workforce experience



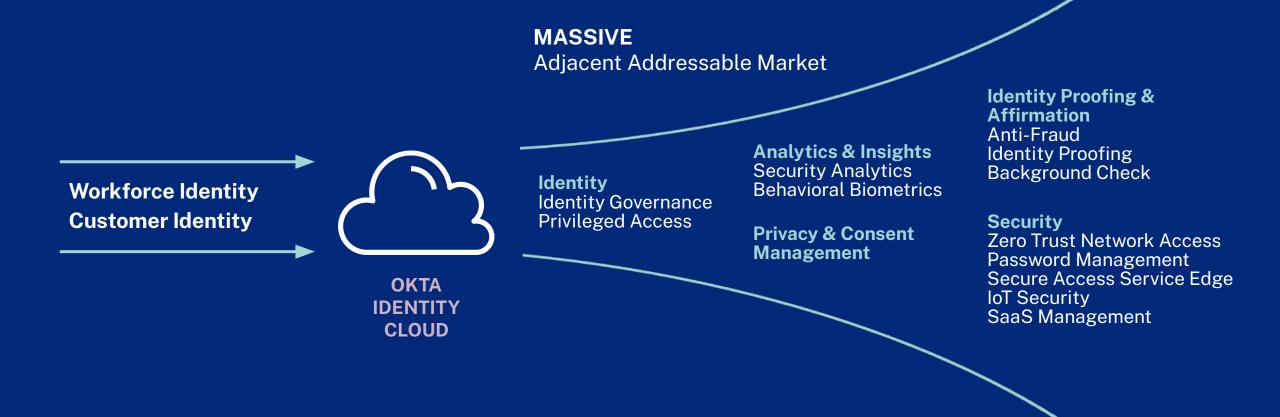
## Delivering a secure and frictionless **Customer** experience



### Primary clouds address huge markets



# There is a massive future for identity

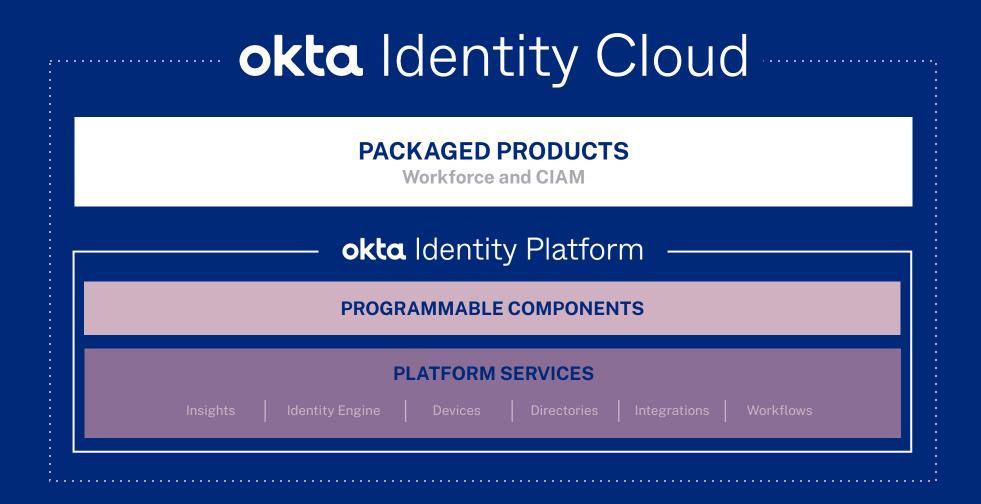




Okta's journey ahead

::::::
••••

okta

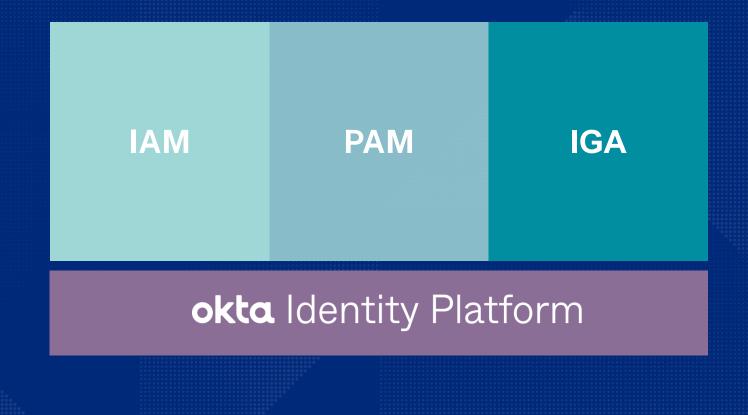


# okta Identity Platform



# A unified platform

### **Entering PAM and IGA markets**



# Okta Privileged Access

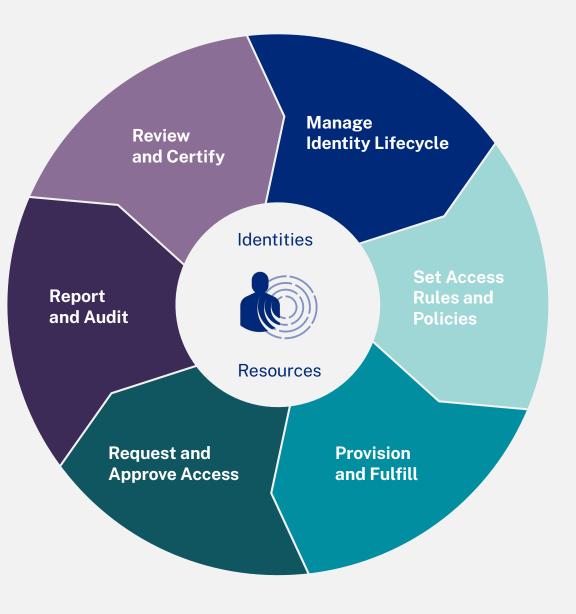
- Just-in-time access for Linux & Windows servers
- Flexible least privilege access policy model
- Session capture and logging for SSH & RDP
- Planned support for databases, and Kubernetes

okta Privileged Access				
PolicySync				
Core Privilege Services				
Just-in-time access controls				
Servers -	Databases - -	Containers		

### Okta Identity Governance

- Lifecycle Management
- Access Requests
- Access Certifications
- Audit Reporting

okta



# An extensible platform

Okta Developer Experience: simple and frictionless

Okta's platform and APIs ensure the easy way is the fast and right way





Documentation & Best Practice

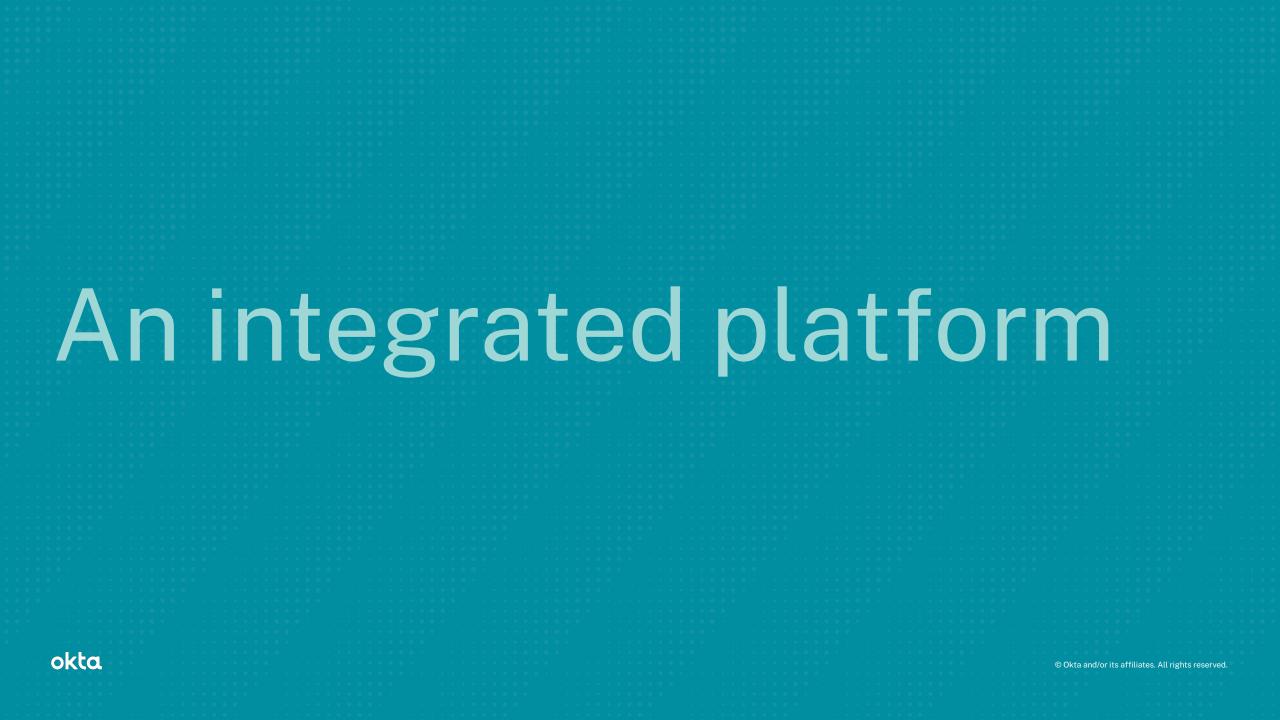


Standards

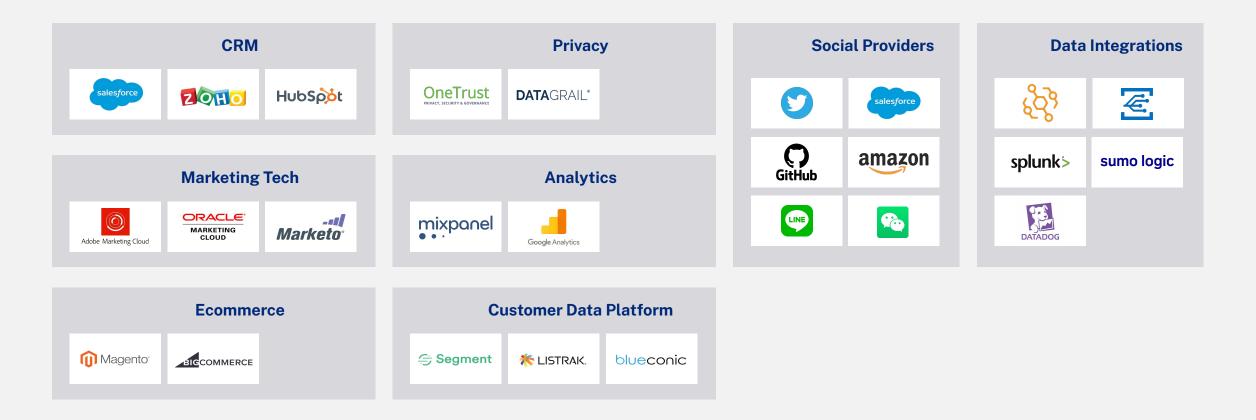






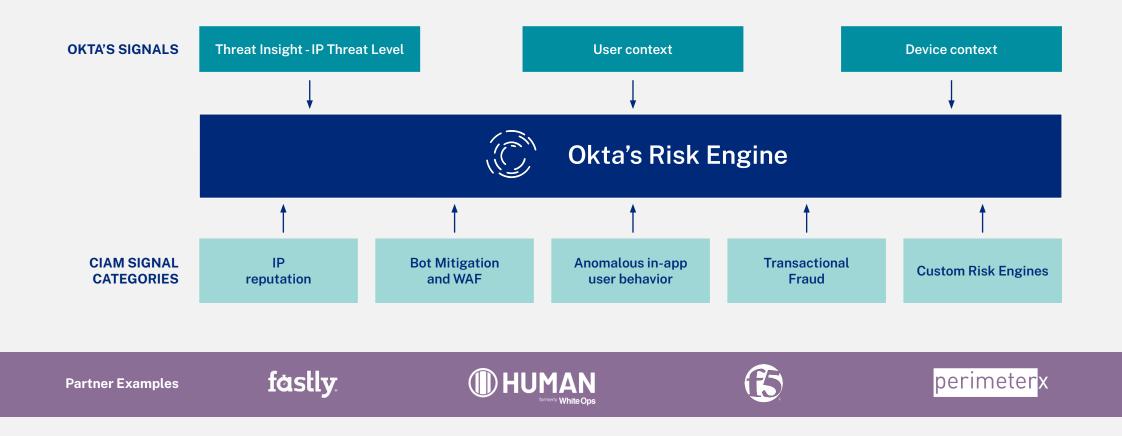


#### A rich Okta Integration Network for complex Customer Identity use cases



okta

# Connect to the fraud and risk ecosystem with the Risk Ecosystem API



#### **Okta Workflows for Customer Identity**

okta



## The Okta economy



Tomorrow New **Templates Business Automation** System SaaS Apps Integrations Management Apps SIEM Apps Security New Apps **Connectors** Analytics Apps and more...

© Okta

okta



Harry Moseley Global Chief Information Officer



okta



#### Frederic Kerrest Executive Vice Chairman, COO & Co-Founder

okta

#### WORKFORCE IDENTITY **STRATEGIES** PROJECTS PRODUCTS Deliver agility & flexibility across cloud and - Apply secure access controls to servers Single Sign-On on-prem environments - Deploy MFA to global workforce Adaptive Multi-Factor Authentication Simplify and automate IT processes - Enable remote access to servers **Advanced Lifecycle Management** -Implement a Zero Trust security model - Automate user on/off-boarding for apps Advanced Server Access -Enhance employee mobility & productivity and servers -

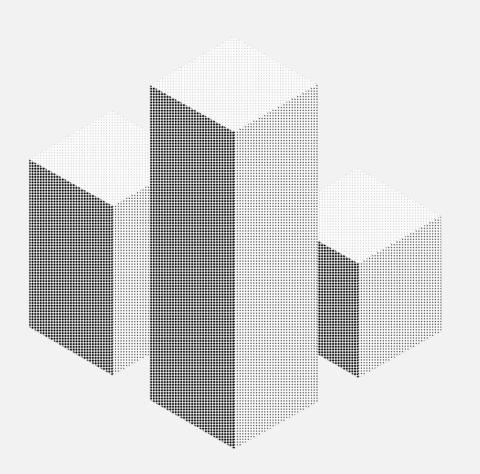
### Investor Day FY22 Go-To-Market Update

Susan St. Ledger

President, Worldwide Field Operations

April 7, 2021

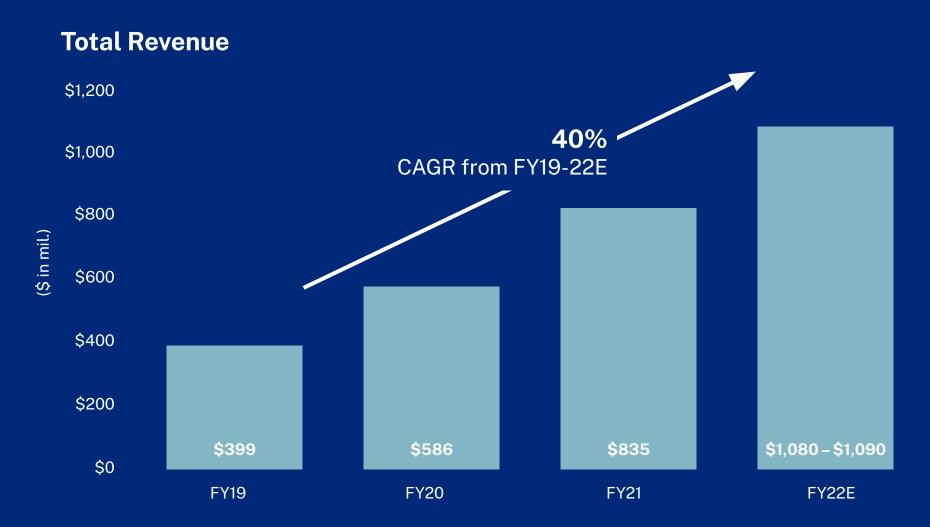
okta

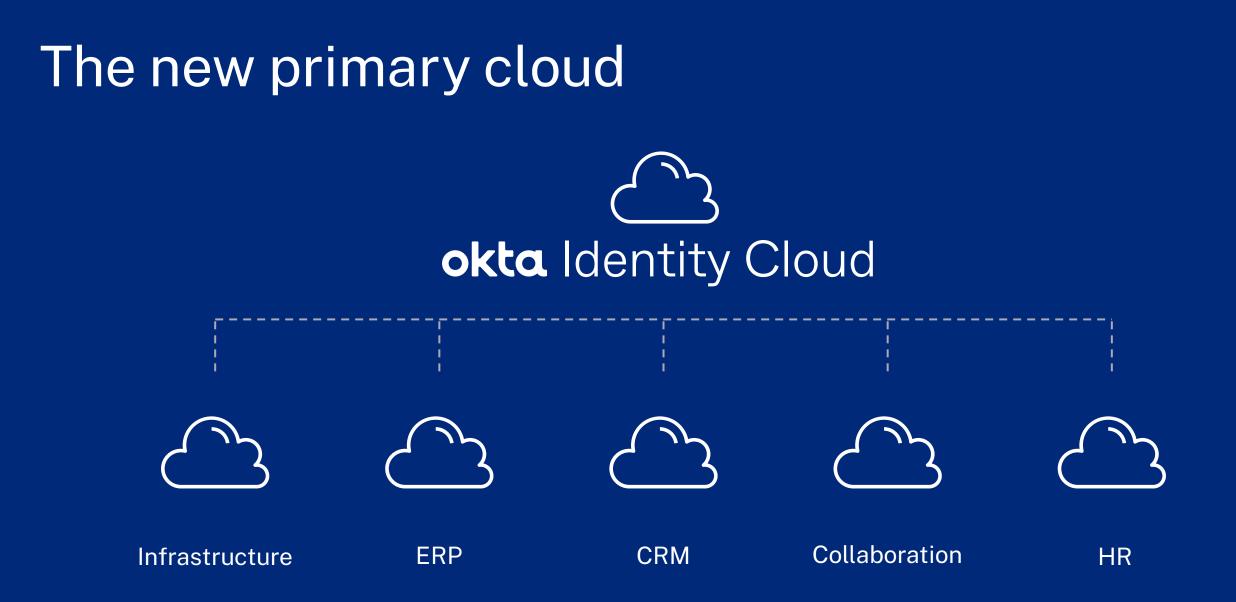


### Why I joined Okta

01	02	03
Market opportunity:	Customer centricity:	High-growth:
Identity is the new primary cloud	"Love our customers" is Okta's #1 corporate value	To \$2 billion and beyond

### Strong revenue growth



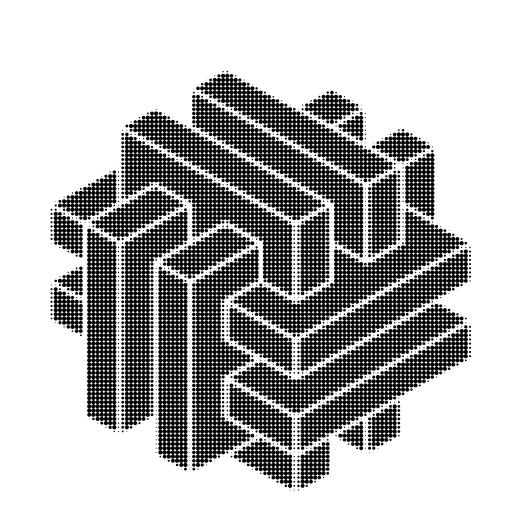


## Win with Okta as the world's most valuable identity platform

Unified | Extensible | Integrated

okta

## Customer identity opportunity











#### Go-to-market strategy

#### Innovation in new areas

### New logo acquisition

### Expand with existing customers

### International growth

#### **Customer success**



### New logos added in FY21



okta

 $\ensuremath{\mathbb{C}}$  Okta and/or its affiliates. All rights reserved.

#### Expanded in FY21



#### Legacy environment and digital native customers

Legacy environment

**Digital native** 



okta

# MSKESSON











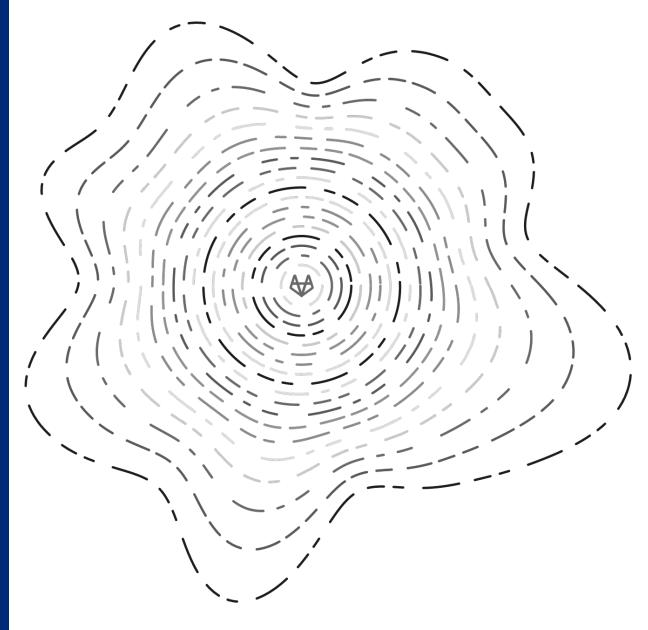
### SMB, Enterprise and Global 2000 customers

SMB

**Enterprise** 







### SMB, Enterprise and Global 2000 customers

SMB

**Enterprise** 



# F Mobile











#### **Customers across industries**



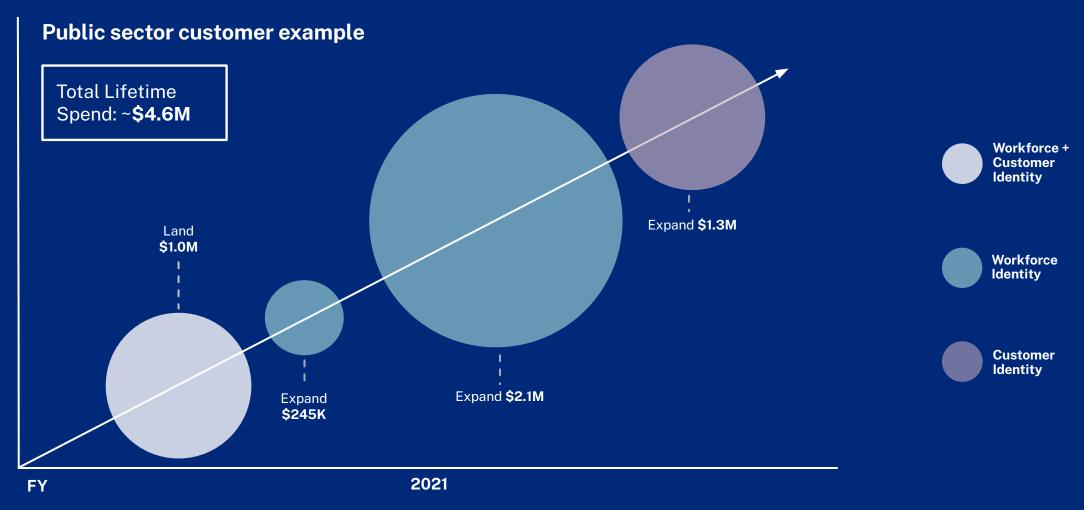
okta

## **Vathena**health



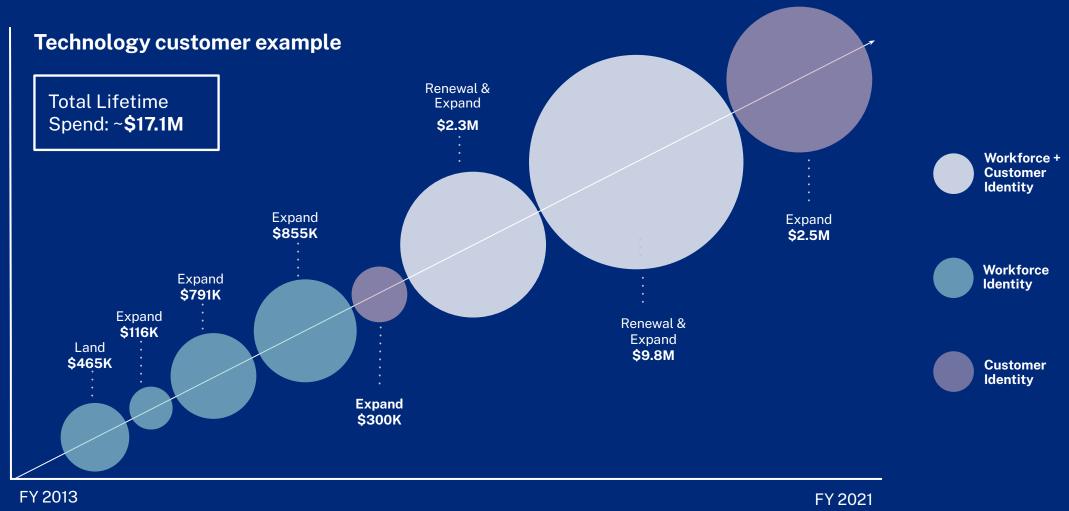


### Land and expand model



Note: Circles indicate total contract value. Graph not drawn to scale.

### Land and expand model



Note: Circles indicate total contract value. Graph not drawn to scale.

#### Go-to-market strategy

#### Innovation in new areas

### New logo acquisition

### Expand with existing customers

### International growth

#### **Customer success**



# Continued focus on international growth

# Growing partnerships to expand our global customer base



## Accelerating our growth with new leadership



Steve Rowland, Chief Revenue Officer



Kendall Collins, Chief Marketing Officer



## My priorities

01	02	03
Identity is the new primary cloud	Customer success	Scale and global expansion





#### Paul Cheesbrough Chief Technology Officer & President of Digital

FOX

okta



okta

WORKFORCE + CUSTOMER IDENTITY											
STRATEGIES	PROJECTS	PRODUCTS									
<ul> <li>Adopt a Zero Trust security model</li> <li>Enhance mobility and productivity for employees, contractors, and partners</li> <li>Deliver modern, secure customer experiences at scale</li> </ul>	<ul> <li>Deploy Adaptive MFA company wide</li> <li>Reduce friction with risk-based authentication</li> <li>Accelerate best of breed app deployment</li> <li>Deliver seamless customer experiences, from registration through access</li> </ul>	Single Sign-On, Adaptive Multi-Factor Authentication, Advanced Lifecycle Management, API Access Management, Universal Directory Authentication, Authorization, User Management, Adaptive Multi-Factor Authentication, Lifecycle Management, API Access Management, B2B Integration, DynamicScale									



Claude Pierre Deputy Group Chief Information Officer



okta



#### Frederic Kerrest Executive Vice Chairman, COO & Co-Founder

okta

WORKFORCE + CUSTOWER IDENTITY												
STRATEGIES	PROJECTS	PRODUCTS										
<ul> <li>Build tailored customer experiences</li> <li>Collaborate with partners and business customers</li> <li>Implement a Zero Trust security model</li> <li>Optimize M&amp;A integrations</li> </ul>	<ul> <li>Connect enterprise identities</li> <li>Modernize customer apps and portals</li> <li>Unify customer identities across channels</li> <li>Automate user on/off-boarding</li> </ul>	Single Sign-On, Adaptive Multi-Factor Authentication, Advanced Lifecycle Management, API Access Management, Universal Directory Authentication, Authorization, User Management, Adaptive Multi-Factor Authentication, Lifecycle Management, API Access Management										

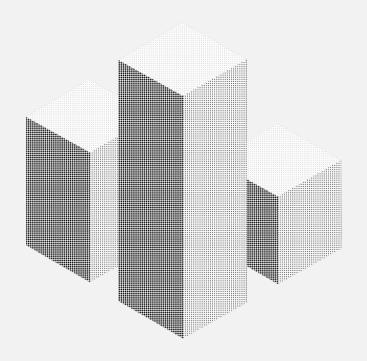
WODKEODCE + CLICTOMED IDENITITY

# Investor Day FY22 Financial Update

Mike Kourey

**Chief Financial Officer** 

April 7, 2021



okta

## Why I joined Okta

Early stages of Identity becoming a Primary Cloud Opportunity to join a high growth, highly innovative company Exceptional team and culture of authenticity, transparency and winning mindset

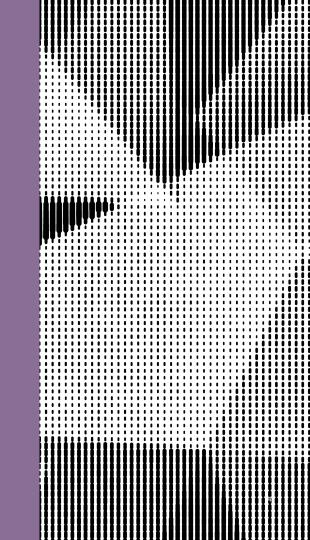
## Key takeaways

Strong foundation for growth at scale

Large addressable markets with multiple growth vectors Attractive long-term financial profile

# Strong foundation for growth





## Strong foundation for growth

Consistent execution at scale

<b>43</b> %	<b>49%</b>	<b>121%</b>
<b>Revenue</b> y/y growth <sup>1</sup>	Total RPO y/y growth <sup>1</sup>	TTM dollar-based net <b>retention rate</b> <sup>1,2</sup>
78%	13%	10,000
FY21 total <b>non-GAAP gross margin</b> , up 110 bps y/y <sup>3</sup>	FY21 <b>free cash flow margin</b> , up 710 bps y/y <sup>3</sup>	<b>Customers</b> at FY21-end, up >2,000 y/y

1. For fiscal year ending January 31, 2021.

- 2. Trailing twelve months (TTM) dollar-based net retention rate is calculated based on total ACV. See 10-K as filed with the Securities and Exchange Commission for definition.
- 3. See appendix for non-GAAP reconciliation.

# Remaining performance obligations

1

RPO provides clear view of revenue to be recognized (i.e., backlog)

#### 2

Current RPO removes effect of billings duration and timing

#### 3

RPO and current RPO provides a more predictable and consistent view of business

Remaining Performance Obligations (RPO): Noncancellable customer subscription backlog, both billed and unbilled

**Current RPO:** Portion of RPO that will be recognized as revenue within the next twelve months

## Reiterating financial outlook<sup>1</sup>

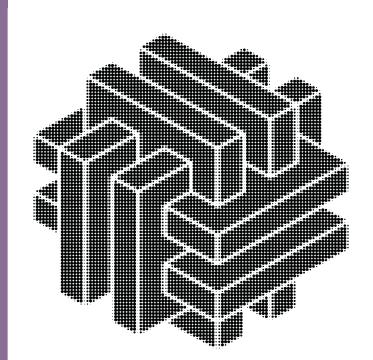
	Q1 FY22 (April 30, 2021)	Fiscal 2022 (January 31, 2022)
Total Revenue	\$237M to \$239M	\$1,080M to \$1,090M
Total Revenue Growth (Y/Y)	30% to 31%	29% to 30%
Non-GAAP Operating Loss <sup>2</sup>	\$27M to \$28M	\$55M to \$61M
Non-GAAP Net Loss Per Share <sup>2,3</sup>	\$0.20 to \$0.21	\$0.44 to \$0.49

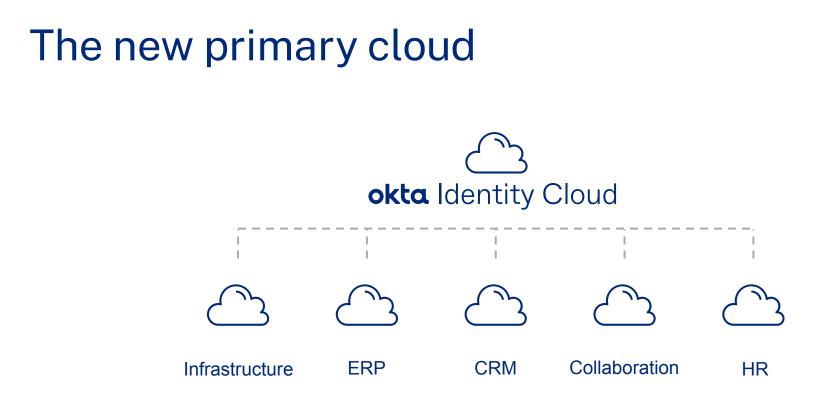
1. Outlook is as of April 7, 2021 and does not include any potential impact from the proposed acquisition of Auth0.

2. Okta has not reconciled its expectations as to non-GAAP operating loss and non-GAAP net loss per share to their most directly comparable GAAP measure because certain items are out of Okta's control or cannot be reasonably predicted. Accordingly, a reconciliation for forward-looking non-GAAP operating loss and non-GAAP net loss per share is not available without unreasonable effort.

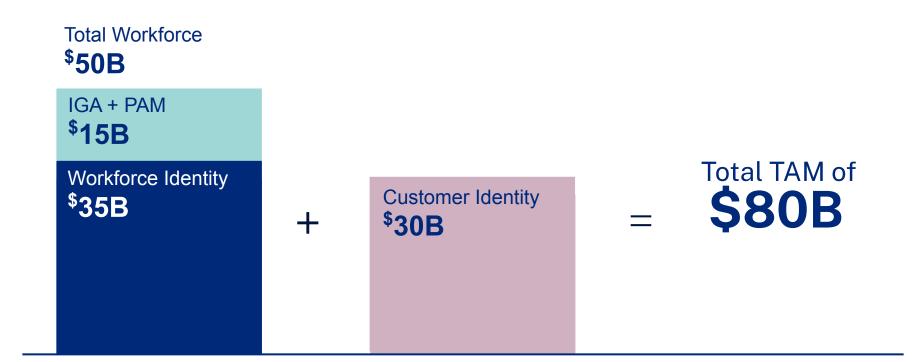
3. Assumes weighted-average shares of approximately 133 million and 135 million for Q1 FY2022 and Fiscal 2022, respectively.

Large addressable markets with multiple growth vectors





## Okta's large addressable market



## Okta's multiple growth vectors



Innovation in platform and network

Landing and expanding in large enterprise

International expansion

Growing partner channel



## Innovation in platform and network

More users and integrations result in deeper signals and enhanced use cases



## Landing and expanding in large enterprise

125% 121% 121% 121% 121% 121% **Key Drivers** 120% 120% 119% 119% 118% 117% 100% Strong gross retention rates Consistently robust upsell 75% and expansion New product introductions 50% 25% 0% Q1 FY19 Q2 FY19 Q3 FY19 Q4 FY19 Q1 FY20 Q2 FY20 Q3 FY20 Q4 FY20 Q1 FY21 Q2 FY21 Q3 FY21 Q4 FY21

Consistently strong TTM dollar-based net retention rate

#### okta

## Landing and expanding in large enterprise

\$500K and \$1 million ACV customer cohorts grew over 50% last year

	FY20	FY21
>\$1M Customers	83	125
Y/Y Growth		51%
>\$500K Customers	243	369
Y/Y Growth		52%
>\$100K Customers	1,467	1,950
Y/Y Growth		33%

#### **Global 2000 traction**



penetration of the Global 2000<sup>1</sup>



#### company average ACV<sup>2</sup>

As of Q4 FY21
 Annual Contract Value

okta

#### Landing and expanding with large enterprise customers

#### Initial land across industries

TOP 25 CUSTOMERS BY		FY1	4			FY1	5			FY16			F	Y17			FY	18			FY	19			FY	20			FY	21	
INITIAL PURCHASE DATE	Q1	Q2 (	23	Q4	Q1	Q2 (	<b>23</b> G	24	Q1	Q2 Q	3 Q	4 Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	<b>Q</b> 4
Customer 1: Biotechnology																															_
Customer 2: Biotechnology																															_
Customer 3: Healthcare																															_
Customer 4: Utilities																															_
Customer 5: Government																															_
Customer 6: Electronics																															_
Customer 7: Manufacturing																															_
Customer 8: Insurance																															_
Customer 9: Healthcare																															_
Customer 10: Healthcare																															
Customer 11: Retail																															_
Customer 12: Government																															_
Customer 13: Consulting																															
Customer 14: Telecom																															
Customer 15: Technology																															
Customer 16: Manufacturing																															
Customer 17: Healthcare																															
Customer 18: Healthcare																															_
Customer 19: Manufacturing																															
Customer 20: Software																															
Customer 21: Banking																															
Customer 22: Communications	1																														
Customer 23: Shipping																															
Customer 24: Telecom																															
Customer 25: Government																															

Initial purchase

#### Landing and expanding with large enterprise customers

#### Multiple expansions increase ACV

TOP 25 CUSTOMERS BY		FY	<b>′14</b>			FY	15			FY	16			F	Y17			FY	18			FY	19			FY	20			FY	21	
INITIAL PURCHASE DATE	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	Q4	Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	_	_			_	_		_						_	_			_	_					_	_						_	
Customer 1: Biotechnology		_					_			_	_				_				_			_					_	_				
Customer 2: Biotechnology					_																			_							_	_
Customer 3: Healthcare																																
Customer 4: Utilities																						_										
Customer 5: Government	_																									_						
Customer 6: Electronics																																
Customer 7: Manufacturing																																
Customer 8: Insurance																				1												
Customer 9: Healthcare																																
Customer 10: Healthcare																																
Customer 11: Retail																								_								_
Customer 12: Government																																
Customer 13: Consulting																													-			
Customer 14: Telecom																																
Customer 15: Technology																																
Customer 16: Manufacturing																																
Customer 17: Healthcare																																
Customer 18: Healthcare																																
Customer 19: Manufacturing																														-		_
Customer 20: Software																																_
Customer 21: Banking																																
Customer 22: Communications																																
Customer 23: Shipping																																_
Customer 24: Telecom																										_						
Customer 25: Government																																
																																_

Initial purchase

Incremental ACV

#### Landing and expanding with large enterprise customers

#### Exceeding \$1M ACV earlier

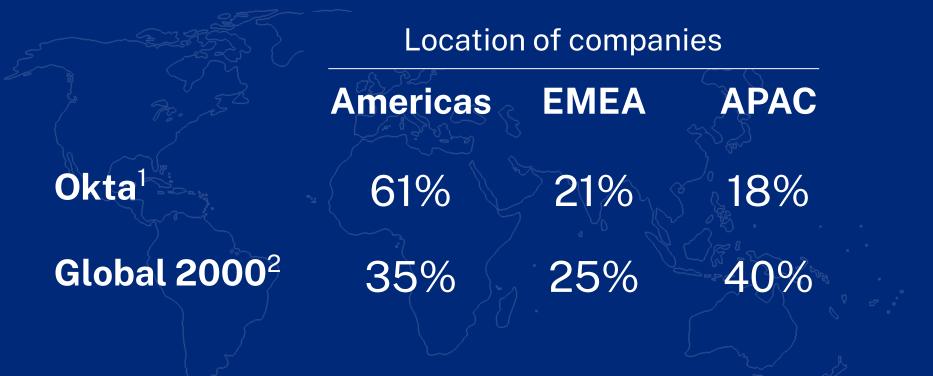
TOP 25 CUSTOMERS BY	FY14					FY	15			FY	16			FY	17			FY	18		FY19				FY		FY21				
INITIAL PURCHASE DATE	Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	Q4	Q1	Q2	Q3	<b>Q4</b>	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 Q
Customer 1: Biotechnology																															
Customer 2: Biotechnology					_			_								1	_							_							
Customer 3: Healthcare																												_			
Customer 4: Utilities					_																										
Customer 5: Government														_																	
Customer 6: Electronics																										-					
Customer 7: Manufacturing																															
Customer 8: Insurance																															
Customer 9: Healthcare																															
Customer 10: Healthcare																															
Customer 11: Retail																															
Customer 12: Government																															
Customer 13: Consulting																															
Customer 14: Telecom																															
Customer 15: Technology																															
Customer 16: Manufacturing																												_			
Customer 17: Healthcare																															
Customer 18: Healthcare																							L.								
Customer 19: Manufacturing																															
Customer 20: Software																												_			
Customer 21: Banking																															
Customer 22: Communications	1																														
Customer 23: Shipping																									_						
Customer 24: Telecom																															
Customer 25: Government																															

Initial purchase

Incremental ACV

ACV increased to over \$1M

#### Large opportunity internationally within Global 2000



# International expansion by leveraging partners

Growing partnerships to expand our global customer base







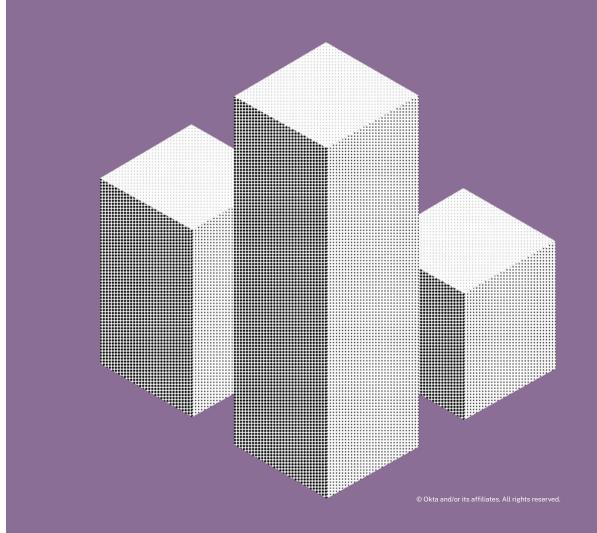




## Significant synergy opportunities with Auth0



Attractive long-term financial profile



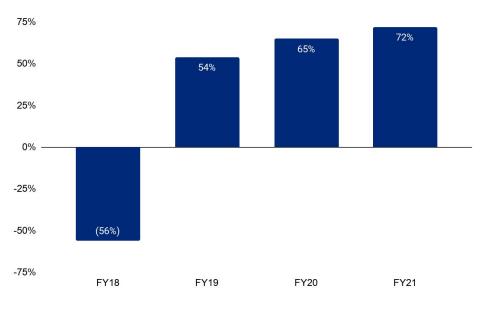
## Long-term financial profile pillars

High growth in recurring subscription business Profitable customer economics

Disciplined capital allocation

# Attractive long-term customer economics

#### FISCAL 2018 COHORT CONTRIBUTION MARGIN



Customer economics and margins improve significantly in land and expand model

okta

## **Capital allocation priorities**

## Maintain strong balance sheet

(\$2.6B cash and equivalents at Jan. 31, 2021)

Invest in the business to extend market leadership, both organically and inorganically

## Key areas of investment





#### **Go-to-Market**

Increasing capacity – expand quota-carrying sales and sales engineering teams

#### International

Increasing global footprint by expanding international sales and customer success teams as well as supporting infrastructure

#### **Innovation & R&D**

Investments in headcount and infrastructure to support existing offerings and drive acceleration of new products



#### Scale

Investments in systems and processes to support a multi-billion dollar revenue business

## Long-term durable growth

30-35% Organic Revenue CAGR FY20 through FY24\* Greater than 35% Revenue Growth

#### Workforce Identity

okta Identity Cloud

**Customer Identity** 



**okta** Privileged Access

ldentity Governance

okta auth0

#### Environmental, Social and Governance topics a priority

#### Achieved in Fiscal 2021

Launched centralized ESG web page highlighting our progress Conducted and disclosed results of first GHG emissions inventory

(May 2020)

(Oct. 2020)

(Dec. 2020)

Released first

Inclusion report

**Diversity** &

April 2021 Announcement

Commit to achieving 100% renewable electricity for our global real estate footprint by 2022

## Key takeaways

Strong foundation for growth at scale

Large addressable markets with multiple growth vectors

# Attractive long-term financial profile

# Appendix

#### Total Addressable Market Calculation Methodology

Workforce Identity and Identity Governance and Administration (IGA) TAM based on over 50,000 U.S. businesses with more than 250 employees (per 2019 U.S. Bureau of Labor Statistics) multiplied by 12-month ARR assuming adoption of all our current products and announced IGA products which implies a market of \$21 billion domestically, then multiplied by two to account for international opportunity. Privileged Access Management (PAM) TAM based on internal estimates of Modern Infrastructure Access spend as a percent of Total Cloud Spend based on Gartner Forecast Analysis: Public Cloud Services, Worldwide report.

\$30B Customer Identity TAM based on 4.4 billion combined Facebook users and service employees worldwide multiplied by internal application usage and pricing assumptions.

#### Statement Regarding Use of Non-GAAP Financial Measures

This presentation contains certain non-GAAP financial measures and other metrics. This appendix contains our reconciliation of those non-GAAP measures and other financial metrics.

This presentation may reference one or more of the following non-GAAP financial measures: non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating income (loss), non-GAAP operating margin, non-GAAP net income (loss), non-GAAP net income (loss) per share, basic and diluted, free cash flow, free cash flow margin, current calculated billings and calculated billings.

Our non-GAAP presentation of gross profit, gross margin, operating expenses, operating income (loss), interest expense and other, net, net income (loss) and net income (loss) per share, basic and diluted measures excludes stock-based compensation expense, non-cash charitable contributions, amortization of acquired intangibles, amortization of debt discount and debt issuance costs, acquisition-related expenses and loss on early extinguishment and conversion of debt.

We present current calculated billings as total revenue plus the change in current deferred revenue and less the change in current unbilled receivables during the period, and we present calculated billings as total revenue plus the change in deferred revenue and less the change in unbilled receivables during the period. Trailing 12-months calculated billings represent the sum of the last four quarters of calculated billings.

Free Cash Flow, which is a non-GAAP financial measure, is calculated as net cash provided by (used in) operating activities, less cash used for purchases of property and equipment, net of sales proceeds, and capitalized internal-use software costs. Free cash flow margin is calculated as free cash flow as a percentage of total revenues.

Our Dollar-Based Net Retention Rate is based upon our Annual Contract Value, or ACV, which is calculated based on the terms of that customer's contract and represents the total contracted annual subscription amount as of that period end. We calculate our Dollar-Based Net Retention Rate as of a period end by starting with the ACV from all customers as of twelve months prior to such period end, or Prior Period ACV. We then calculate the ACV from these same customers as of the current period end, or Current Period ACV. Current Period ACV includes any upsells and is net of contraction or churn over the trailing twelve months but excludes ACV from new customers in the current period. We then divide the total Current Period ACV by the total Prior Period ACV to arrive at our Dollar-Based Net Retention Rate.

We define acquisition-related expenses as costs associated with acquisitions, including transaction costs and other non-recurring incremental costs incurred.

We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results.

The non-GAAP financial information is presented for supplemental informational purposes only, and should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies.

The principal limitation of these non-GAAP financial measures is that they exclude significant expenses that are required by GAAP to be recorded in our financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by our management about which expenses are excluded or included in determining these non-GAAP financial measures. A reconciliation is provided in the appendix for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, and not to rely on any single financial measure to evaluate our business. Please see the tables included in this presentation for the reconciliation of GAAP and non-GAAP results.

## **Non-GAAP Reconciliations**

	FY20	FY21	
GAAP total gross profit	426,685	617,743	
Stock-based compensation	20,087	29,978	
Amortization of acquired intangibles	5,488	6,373	
Non-GAAP total gross profit	452,260	654,094	
Non-GAAP total gross margin	77.2%	78.3%	

	FY20	FY21	
Free cash flow and margin			
Net cash provided by (used in) operating activities	55,603	127,962	
Less:			
Purchase of property and equipment	(15,442)	(13,083)	
Capitalization of internal-use software costs	(3,888)	(4,159)	
Proceeds from sales of property and equipment	-	-	
Free cash flow	36,273	110,720	
Free cash flow margin	6.2%	13.3%	

