# okta

# Investor Presentation Q1 FY21

May 28, 2020

### Safe Harbor

This presentation contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding our financial outlook, product development, business strategy and plans and market trends, opportunities and positioning. These forward-looking statements are based on current expectations, estimates, forecasts and projections. Words such as "expect," "anticipate," "should," "believe," "hope," "target," "project," "goals," "estimate," "potential," "predict," "may," "will," "might," "could," "intend," "shall" and variations of these terms and similar expressions are intended to identify these forward-looking statements, although not all forward-looking statements contain these identifying words. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. For example, our business could be impacted by the COVID-19 pandemic and actions taken in response to it; the market for our products may develop more slowly than expected or than it has in the past; our operating results may fluctuate more than expected; there may be significant fluctuations in our results of operations and cash flows related to our revenue recognition or otherwise; a network or data security incident that allows unauthorized access to our network or data or our customers' data could damage our reputation; we could experience interruptions or performance problems associated with our technology, including a service outage; we may not be able to pay off our convertible senior notes when due; and global economic conditions could deteriorate. Further information on potential factors that could affect our financial results is included in our most recent Annual Report on Form 10-K and our other filings with the Securities and Exchange Commission. The forward-looking statements included in this presentation represent our views only as of the date of this presentation and we assume no obligation and do not intend to update these forward-looking statements.

# **Company Overview**

# **Q1 FY21 Financial Review**

# Appendix

(includes historical financial statements, reconciliations, and other select metrics)

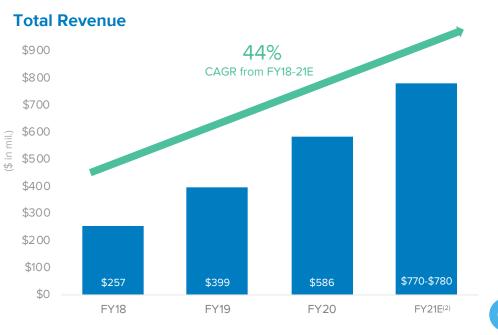
# Company Overview

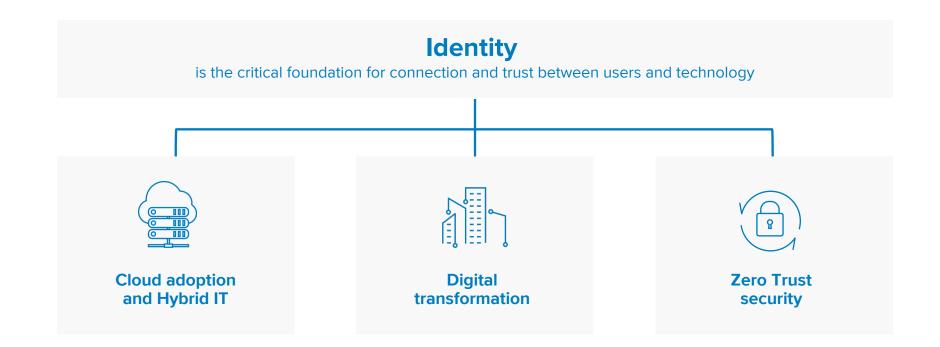
The Okta Identity Cloud is an independent and neutral platform that securely connects the right people to the right technologies at the right time.

8,400 Total customers 6,500+ Technology integrations 121% TTM Dollar-based net retention rate<sup>(1)</sup> at April 30, 2020

) TTM dollar-based net retention rate is calculated based on total ACV. See Appendix for definition.

FY21E revenue is an estimate based on guidance as of May 28, 2020.





## A New Approach to Identity: Why Customers Choose Okta



Independent and neutral platform for workforce identity

Scalable and secure customer identity platform

Identity centric approach to Zero Trust security

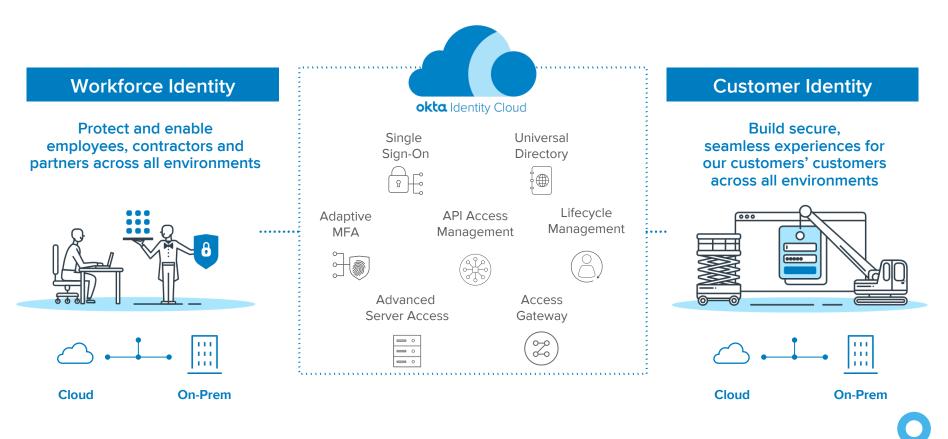
### **Modernize IT**

Deliver a secure, seamless customer experience

## Adopt a Zero Trust security model

REDUCE COSTS AND DRIVE OPERATIONAL EFFICIENCY ACCELERATE BUSINESS GROWTH, REVENUE, AND PROFIT REDUCE THE RISK AND COST OF A SECURITY INCIDENT

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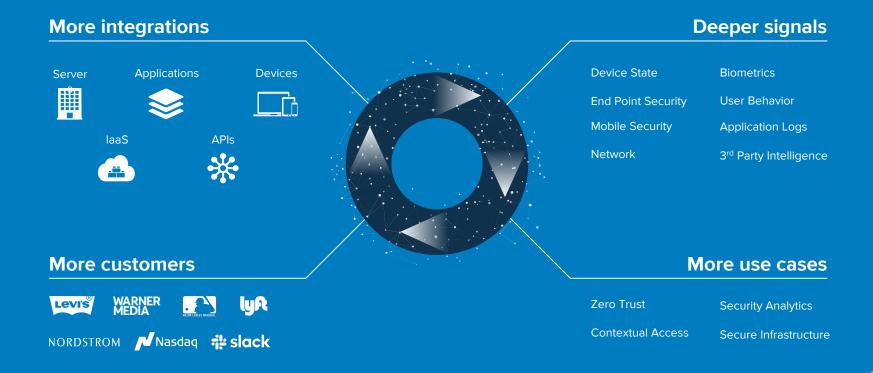
## Strong Foundation for Growth



High growth subscription model Multiple expansion vectors and powerful network effects

Positioned for substantial operating leverage

### Innovation Creates Powerful Network Effects



# Workforce Identity TAM

\$30B

# Customer Identity TAM

\$25B

Methodology: \$30B Workforce Identity TAM based on over 50,000 U.S. businesses with more than 250 employees (per 2019 U.S. Bureau of Labor Statistics) multiplied by 12-month ARR assuming adoption of all our current products, which implies a market of \$15 billion domestically, then multiplied by two to account for international opportunity. \$18B TAM based on over 40,000 U.S. businesses with more than 250 employees (per 2014 U.S. census data), plus 4,500 U.S. degree-granting postsecondary institutions (per National Center for Education Statistics), then multiplied by Okta 12-month fiscal 2017 calculated billings per Okta customer assuming adoption of all our fiscal 2017 products, which implied a market of \$9 billion domestically, then multiplied by two to account for international opportunity. \$25B Customer Identity TAM based on 4.4 billion combined Facebook users and service employees worldwide multiplied by internal application usage and pricing assumptions.





Innovation in platform and network



Landing & expanding in large enterprise



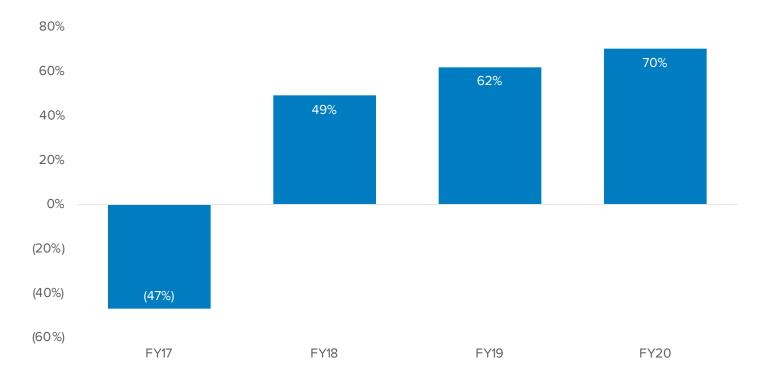
Growing partner channel



Making investments in international expansion

## Attractive Long-Term Customer Economics

### Fiscal 2017 Cohort Analysis and Contribution Margin





Customers Inves

Investing In Our People

**M** 

### Supporting Our Communities

Learn more at https://www.okta.com/responsibility

# Q1 FY21 Financial Review

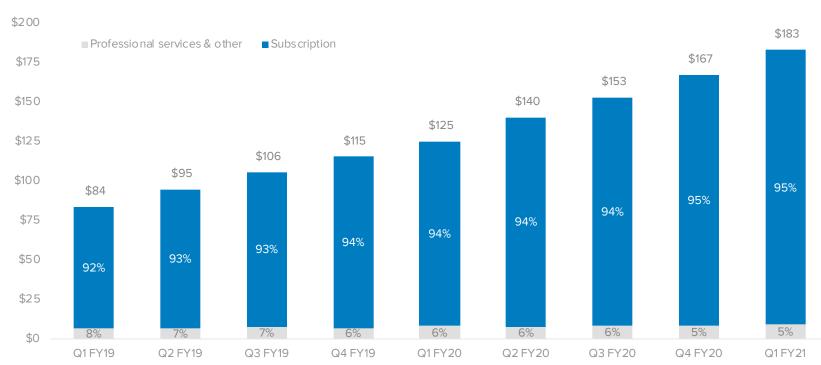
# Q1 FY21 Financial Highlights

	Q1 FY21	vs. Q1 FY20
Total Revenue	\$183M	+ 46%
Subscription Revenue	\$174M	+ 48%
Current Remaining Performance Obligations	\$619M	+ 49%
Remaining Performance Obligations	\$1,240M	+ 57%
Total Calculated Billings <sup>(1)</sup>	\$210M	+ 42%
TTM Dollar Based Net Retention Rate	121%	+ 200 bps
Non-GAAP Gross Margin <sup>(1)</sup>	77.5%	+ 180 bps
Non-GAAP Operating Margin <sup>(1)</sup>	(6.7)%	+ 1,320 bps
Free Cash Flow Margin <sup>(1)</sup>	16.3%	+ 580 bps
TTM Total Rev. Growth + Free Cash Flow Margin ("Rule of 40")	54%	(80) bps
Total Customers	8,400	+ 28%
Customers > \$100K ACV <sup>(2)</sup>	1,580	+ 38%

# Total Revenue Up 46% Y/Y; Subscription Up 48% Y/Y

### **Quarterly Revenue**

(\$ in millions)



# International Revenue Up 47% Y/Y

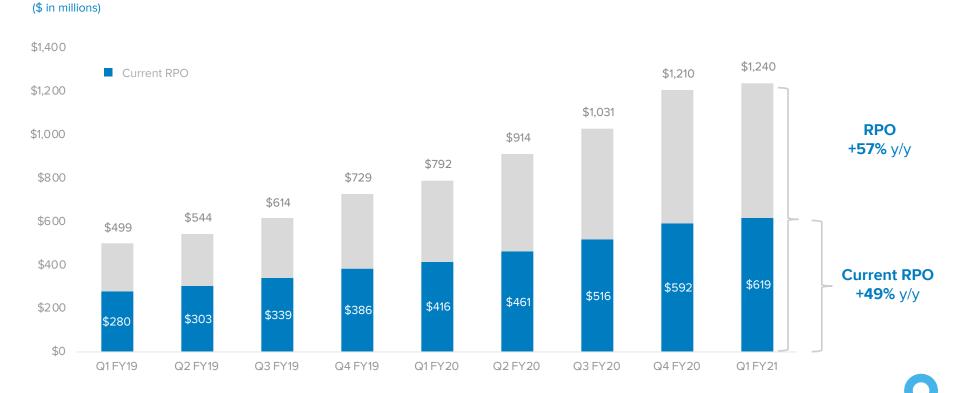
**Quarterly Revenue** 

(\$ in millions)



# Remaining Performance Obligations Up 57% Y/Y

**Quarterly Remaining Performance Obligations (RPO)** 



# Total Calculated Billings Up 42% Y/Y

Quarterly Total Calculated Billings<sup>(1)</sup>

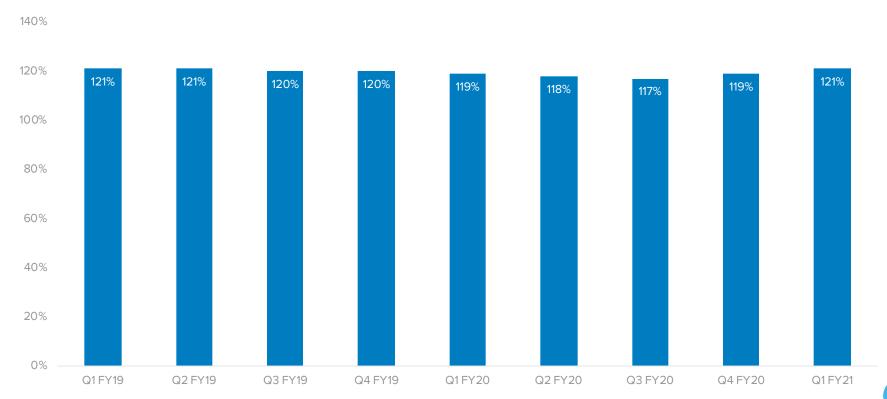


#### (1) See appendix for non-GAAP reconciliation.

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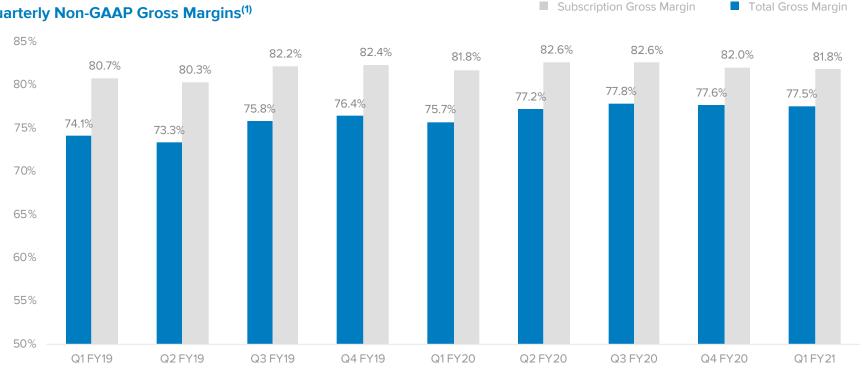
# TTM Dollar-based Net Retention Rate of 121%

### **TTM Dollar-based net retention rate**



# Non-GAAP Total Gross Margin Up 180 bps Y/Y

Non-GAAP Subscription Gross Margin flat Y/Y



Quarterly Non-GAAP Gross Margins<sup>(1)</sup>

See appendix for non-GAAP reconciliation. (1)

# Non-GAAP Operating Margin Up 1,320 bps Y/Y<sup>(1)</sup>

Free Cash Flow Margin Up 580 bps Y/Y

#### 0% (3.3)% (4.3)% (5.3)% (6.1)% -5% (6.7)% (7.1)% -10% (13.0)% -15% -20% (19.9)% (20.3)% -25% Q1 Q2 Q4 Q1 02 03 Q4 Q1 03 FY19 FY19 FY19 **FY19** FY20 FY20 FY20 FY21 FY20

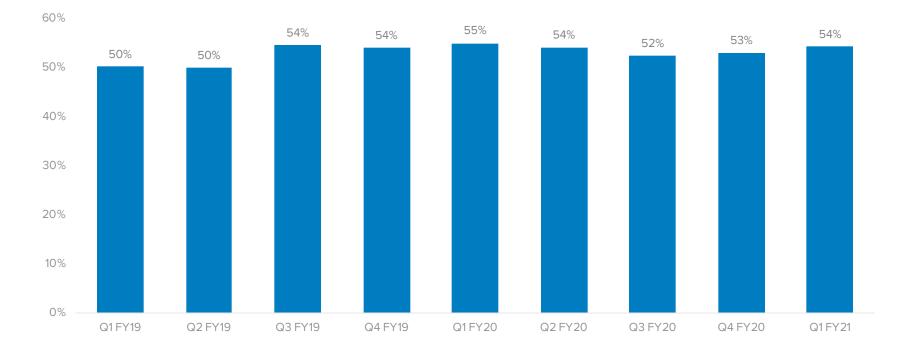
### Quarterly Non-GAAP Operating Margin<sup>(1)</sup>

### Quarterly Free Cash Flow Margin<sup>(1)</sup>



# Total Revenue Growth plus Free Cash Flow Margin ("Rule of 40")

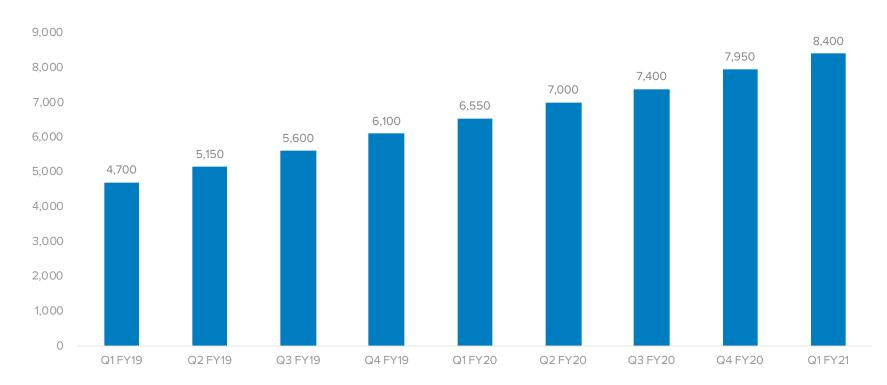
### TTM total revenue growth plus free cash flow margin<sup>(1)</sup>



(1) See appendix for non-GAAP reconciliation. Data prior to fiscal Q4 2018 not available due to comparability associated with adoption of ASC 606.

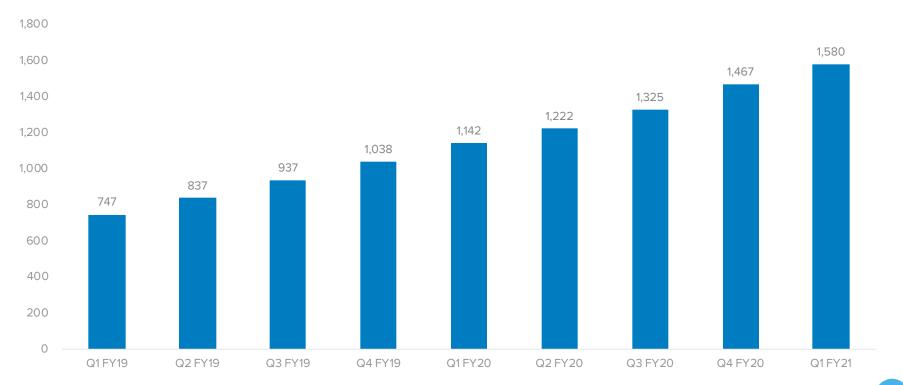
# Total Customer Count Up 28% Y/Y

**Total Customer Count** 



# Customers with >\$100K Annual Contract Value (ACV) Up 38% Y/Y

Customers with >\$100K ACV



	<b>Q2 FY21</b> (July 31, 2020)	<b>Fiscal 2021</b> (January 31, 2021)
Total Revenue	\$185M to \$187M	\$770M to \$780M
Total Revenue Growth (Y/Y)	32% to 33%	31% to 33%
Non-GAAP Operating Loss <sup>(1)</sup>	\$(5.0)M to \$(4.0)M	\$(37.0)M to \$(30.0)M
Non-GAAP Net Loss Per Share <sup>(1,2)</sup>	\$(0.02) - \$(0.01)	\$(0.23) - \$(0.18)

(1) Okta has not reconciled its expectations as to non-GAAP operating loss and non-GAAP net loss per share to their most directly comparable GAAP measure because certain items are out of Okta's control or cannot be reasonably predicted. Accordingly, a reconciliation for forward-looking non-GAAP operating loss and non-GAAP net loss per share is not available without unreasonable effort.

(2) Assumes shares outstanding of approximately 125 million and 125 million for Q2 FY2021 and Fiscal 2021, respectively.

### FY21 Guidance Considerations

# Growth

- Longer sales cycles for enterprise
  - Delay in deals closing creates some near-term headwinds to RPO and billings growth
  - Expect strongest headwinds in Q2 and Q3 with a return to more normal activity exiting Q4
- Risks associated with highly impacted SMB companies
- Some new interest from companies, driven by need for rapid deployment of remote access capabilities



- Reduced spend on sales and marketing
- Reduced spend in T&E
- Lower employee related costs
- Significant decrease in interest income related to lower interest rates

### Long-term Growth and Profitability Framework



Okta has not reconciled its expectations as to free cash flow margin to its most directly comparable GAAP measure because certain items are out of Okta's control or cannot be reasonably predicted. Accordingly, a reconciliation for forward-looking free cash flow margin is not available without unreasonable effort.

### Key Takeaways

Strong foundation for growth Large addressable markets, with multiple growth vectors

Attractive long-term financial profile

# Appendix

## Statement Regarding Use of Non-GAAP Financial Measures

This presentation contains certain non-GAAP financial measures and other metrics. This appendix contains our reconciliation of those non-GAAP measures and other financial metrics.

This presentation may reference one or more of the following non-GAAP financial measures: non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating loss, non-GAAP operating margin, non-GAAP net loss, non-GAAP net loss per share, free cash flow, free cash flow margin, current calculated billings and calculated billings.

Our non-GAAP presentation of gross profit, gross margin, operating expenses, operating loss, interest expense and other, net, net loss and net loss per share measures excludes stock-based compensation expense, charitable contributions, amortization of acquired intangibles, amortization of debt discount, acquisition-related expenses and loss on early extinguishment of debt, net of debt issuance costs.

We present current calculated billings as total revenue plus the change in current deferred revenue and less the change in current unbilled receivables during the period, and we present calculated billings as total revenue plus the change in deferred revenue and less the change in unbilled receivables during the period. Trailing 12-months calculated billings represent the sum of the last four quarters of calculated billings.

Free Cash Flow, which is a non-GAAP financial measure, is calculated as net cash provided by (used in) operating activities, less cash used for purchases of property and equipment, net of sales proceeds, and capitalized internal-use software costs. Free cash flow margin is calculated as free cash flow as a percentage of total revenues.

Our Dollar-Based Net Retention Rate is based upon our Annual Contract Value, or ACV, which is calculated based on the terms of that customer's contract and represents the total contracted annual subscription amount as of that period end. We calculate our Dollar-Based Net Retention Rate as of a period end by starting with the ACV from all customers as of twelve months prior to such period end, or Prior Period ACV. We then calculate the ACV from these same customers as of the current period end, or Current Period ACV. Current Period ACV includes any upsells and is net of contraction or churn over the trailing twelve months but excludes revenue from new customers in the current period. We then divide the total Current Period ACV by the total Prior Period ACV to arrive at our Dollar-Based Net Retention Rate.

We define acquisition-related expenses as costs associated with acquisitions, including transaction costs and other non-recurring incremental costs incurred.

We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results.

The non-GAAP financial information is presented for supplemental informational purposes only, and should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies.

The principal limitation of these non-GAAP financial measures is that they exclude significant expenses that are required by GAAP to be recorded in our financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by our management about which expenses are excluded or included in determining these non-GAAP financial measures. A reconciliation is provided in the appendix for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, and not to rely on any single financial measure to evaluate our business. Please see the tables included in this presentation for the reconciliation of GAAP and non-GAAP results.

All prior period financial statement information has been restated to reflect the adoption of ASU No. 2014-09, Revenue from Contracts with Customers (Topic 606), including Subtopic 340-40, Other Assets and Deferred Costs—Contracts with Customers, unless otherwise noted. Collectively, we refer to Topic 606 and Subtopic 340-40 as "ASC 606."

# Condensed Consolidated Statements of Operations - Fiscal Quarters (in thousands, except per share data)

	Q1	FY19	Q2 F	Y19	Q3 FY19	C	Q4 FY19	FY19	Q1 FY20		Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21
Revenue:															
Subscription	\$	76,841	\$87	7,854 \$	97,698	\$	108,462 \$	370,855	\$ 117,163	\$	132,494	\$ 144,517	\$ 158,514 \$	552,688 \$	\$ 173,781
Professional services and other		6,780	6	6,732	7,878		7,009	28,399	8,060	)	7,986	8,520	8,813	33,379	9,078
Total revenue		33,621	94	1,586	105,576		115,471	399,254	125,223	3	140,480	153,037	167,327	586,067	182,859
Cost of revenue:															
Subscription		16,332	19	9,211	20,265		21,546	77,354	24,540	)	27,917	30,124	33,864	116,445	37,157
Professional services and other		7,775	9	9,017	9,435		9,840	36,067	10,555	5	10,863	10,700	10,819	42,937	11,329
Total cost of revenue		24,107	28	3,228	29,700		31,386	113,421	35,095	5	38,780	40,824	44,683	159,382	48,486
Gross profit		59,514	66	6,358	75,876		84,085	285,833	90,128	3	101,700	112,213	122,644	426,685	134,373
Operating expenses:															
Research and development		19,929	24	1,829	27,596		30,031	102,385	34,032	2	40,045	41,832	43,360	159,269	48,494
Sales and marketing		49,493	59	9,004	56,911		62,552	227,960	82,112	2	78,385	87,224	92,635	340,356	104,043
General and administrative		15,070	20	),955	19,848		19,237	75,110	25,766	6	26,887	28,887	31,352	112,892	34,035
Total operating expenses		34,492	104	1,788	104,355		111,820	405,455	141,910	)	145,317	157,943	167,347	612,517	186,572
Operating loss	(	24,978)	(38	3,430)	(28,479	)	(27,735)	(119,622)	(51,782	2)	(43,617)	(45,730)	(44,703)	(185,832)	(52,199
Interest expense		(2,717)	(4	4,058)	(4,118	)	(4,179)	(15,072)	(4,24	)	(4,304)	(7,826)	(10,646)	(27,017)	(10,764
Interest income and other, net		1,502	2	2,296	2,413		2,969	9,180	2,900	)	3,464	4,982	5,743	17,089	4,899
Loss on early extinguishment of debt		—		—	_		—	_	-	-	—	(14,572)	_	(14,572)	_
Interest and other, net		(1,215)	(1	1,762)	(1,705	)	(1,210)	(5,892)	(1,34	)	(840)	(17,416)	(4,903)	(24,500)	(5,865
Loss before provision for (benefit from) income taxes	(	26,193)	(40	),192)	(30,184	)	(28,945)	(125,514)	(53,123	3)	(44,457)	(63,146)	(49,606)	(210,332)	(58,064
Provision for (benefit from) income taxes		(231)		(985)	(667	)	1,866	(17)	(1,15	7)	(1,477)	349	866	(1,419)	(402
Net loss	\$ (	25,962)	\$ (39	9,207) \$	(29,517)	)\$	(30,811) \$	(125,497)	\$ (51,966	6) \$	(42,980)	\$ (63,495)	\$ (50,472) \$	6 (208,913) \$	\$ (57,662
Net loss per share, basic and diluted	\$	(0.25)	\$ (	(0.37) \$	(0.27	) \$	(0.28) \$	(1.17)	\$ (0.46	6) \$	(0.37)	\$ (0.53)	\$ (0.42) \$	6 (1.78) \$	\$ (0.47
Weighted-average shares used to compute net loss per share, basic and diluted	1	04,203	106	6,702	108,776		110,223	107,504	112,682	2	115,033	118,976	121,562	117,221	123,494

# Non-GAAP Condensed Consolidated Statements of Operations - Fiscal Quarters (in thousands, except per share data)

	Q	FY19	Q2 F	Y19	Q3 FY19	C	Q4 FY19	FY19		Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	F	Y20	Q1 FY21
Revenue:																
Subscription	\$	76,841	\$ 87	7,854 \$	97,698	\$	108,462	\$ 370,8	55 \$	5 117,163	\$ 132,494	\$ 144,517	\$ 158,514	\$ 5	52,688 \$	173,781
Professional services and other		6,780	e	6,732	7,878		7,009	28,3	99	8,060	7,986	8,520	8,813		33,379	9,078
Total revenue		83,621	94	1,586	105,576		115,471	399,2	54	125,223	140,480	153,037	167,327	5	586,067	182,859
Cost of revenue:																
Subscription		14,803	17	7,310	17,433		19,139	68,6	85	21,355	23,021	25,173	28,485		98,034	31,589
Professional services and other		6,886	7	7,934	8,130		8,134	31,0	84	9,036	8,990	8,800	8,947		35,773	9,518
Total cost of revenue		21,689	25	5,244	25,563		27,273	99,7	69	30,391	32,011	33,973	37,432	1	33,807	41,107
Gross profit		61,932	69	9,342	80,013		88,198	299,4	85	94,832	108,469	119,064	129,895	4	52,260	141,752
Operating expenses:																
Research and development		15,716	19	9,557	21,305		23,165	79,7	43	27,686	30,963	30,938	31,999	1	21,586	36,559
Sales and marketing		45,340	53	3,533	50,683		55,488	205,0	44	75,326	69,149	76,287	81,517	3	802,279	92,883
General and administrative		11,719	15	5,452	14,513		14,476	56,1	60	16,705	18,263	19,977	21,975		76,920	24,652
Total operating expenses		72,775	88	3,542	86,501		93,129	340,9	47	119,717	118,375	127,202	135,491	5	500,785	154,094
Operating loss		(10,843)	(19	9,200)	(6,488)	)	(4,931)	(41,4	62)	(24,885)	(9,906)	(8,138)	(5,596)		(48,525)	(12,342)
Interest expense		(336)		(504)	(514)	)	(524)	(1,8	78)	(535)	(545)	(774)	(1,025)		(2,879)	(1,040)
Interest income and other, net		1,502	2	2,296	2,413		2,969	9,1	80	2,900	3,464	4,982	5,743		17,089	4,899
Loss on early extinguishment of debt		_		—	_		_		_	_	_	(3,778)	_		(3,778)	_
Interest and other, net		1,166	1	1,792	1,899		2,445	7,3	02	2,365	2,919	430	4,718		10,432	3,859
Loss before provision for (benefit from) income taxes		(9,677)	(17	7,408)	(4,589)	)	(2,486)	(34,1	60)	(22,520)	(6,987)	(7,708)	(878)		(38,093)	(8,483)
Provision for (benefit from) income taxes		(231)		(985)	(667)	)	1,866	(	17)	(1,157)	(1,477)	349	866		(1,419)	(402)
Net loss	\$	(9,446)	\$ (16	6,423) \$	(3,922)	)\$	(4,352) \$	\$ (34,1	43) \$	\$ (21,363)	\$ (5,510)	\$ (8,057)	\$ (1,744)	\$	(36,674) \$	(8,081)
Net loss per share, basic and diluted	\$	(0.09)	6 (	(0.15) \$	(0.04)	)\$	(0.04)	\$ (0.	32) \$	\$ (0.19)	\$ (0.05)	\$ (0.07)	\$ (0.01)	\$	(0.31) \$	(0.07)
Weighted-average shares used to compute net loss per share, basic and diluted		104,203	106	6,702	108,776		110,223	107,5	04	112,682	115,033	118,976	121,562	1	17,221	123,494

## **Condensed Consolidated Balance Sheets - Fiscal Quarters**

(in thousands, except per share data)

	Q1 FY19(1)	Q2	FY19(1)	Q3 FY	′19(1)	Q4	FY19(1)	Q1 FY20	G	22 FY20	G	3 FY20	Q4 FY20	Q1 FY21	Х
Assets															
Current assets:															
Cash and cash equivalents	\$ 211,756	\$	192,882	\$ 19	5,898	\$	298,394	\$ 208,106	\$	206,753	<b>\$</b> 1	,039,626	\$ 520,048	\$ 619,221	х
Short-term investments	335,285		343,374	35	60,105		265,374	339,377		350,712		326,629	882,976	827,556	х
Accounts receivable, net of allowances	50,368		59,839	7	0,136		91,926	83,328		87,851		101,778	130,115	111,039	х
Deferred commissions	18,551		19,848	2	1,695		24,185	25,576		27,062		29,544	33,636	34,795	х
Prepaid expenses and other current assets	20,180		16,099	1	8,946		28,237	20,542		24,642		29,023	32,950	40,912	Х
Total current assets	636,140		632,042	65	6,780		708,116	676,929		697,020	1	,526,600	1,599,725	1,633,523	х
Property and equipment, net	19,176		40,670	4	4,251		52,921	52,189		51,858		51,730	53,535	61,914	х
Operating lease right-of-use assets	44,600		129,039	12	4,932		121,389	119,916		116,706		126,746	125,204	162,763	х
Deferred commissions, noncurrent	41,077		43,287	4	7,756		54,812	56,824		59,560		65,466	77,874	79,270	х
Intangible assets, net	11,863		16,006	1	4,989		13,897	28,022		34,712		33,826	32,529	31,032	х
Goodwill	6,282		18,095	1	8,074		18,089	47,964		47,964		47,964	48,023	48,023	х
Other assets	12,151		12,275	1	3,322		15,089	16,698		18,990		18,445	18,505	20,482	Х
Total assets	\$ 771,289	\$	891,414	\$ 92	20,104	\$	984,313	\$ 998,542	\$	1,026,810	\$ 1	,870,777	\$ 1,955,395	\$ 2,037,007	х
Liabilities and stockholders' equity															
Current liabilities:															
Accounts payable	\$ 4,088	\$	4,251	\$	3,103	\$	2,431	\$ 4,352	\$	3,492	\$	4,924	\$ 3,837	\$ 8,021	х
Accrued expenses and other current liabilities	23,450		22,483	2	3,455		33,653	32,412		31,843		33,288	36,887	36,601	х
Accrued compensation	12,652		12,803	2	20,250		19,770	21,463		21,869		34,212	40,300	31,447	х
2023 convertible senior notes, current	_		_		_		271,628	275,653		279,741		99,227	100,703	102,198	х
Deferred revenue	173,548		186,427	20	6,146		245,622	268,033		283,724		306,743	365,236	392,121	х
Total current liabilities	213,738		225,964	25	2,954		573,104	601,913		620,669		478,394	546,963	570,388	х
2023 convertible senior notes, noncurrent	259,920		263,762	26	67,665		_	_		_		_	_	_	х
2025 convertible senior notes, noncurrent	_		_		_		_	_		_		828,237	837,002	845,862	х
Operating lease liabilities, noncurrent	41,906		149,228	14	7,942		147,046	146,044		143,706		153,960	154,511	194,889	х
Deferred revenue, noncurrent	4,346		5,471		4,977		8,768	7,671		7,469		7,013	6,214	6,070	х
Other liabilities, noncurrent	1,762		1,844		2,063		3,018	3,470		4,241		4,779	5,361	6,702	Х
Total liabilities	521,672		646,269	67	5,601		731,936	759,098		776,085	1	,472,383	1,550,051	1,623,911	х
Stockholders' equity:															
Preferred stock	_		_		_		_	_		_		_	_	_	х
Class A common stock	9		10		10		10	10		11		11	11	12	х
Class B common stock	2		1		1		1	1		1		1	1	1	х
Additional paid-in capital	642,460		677,497	70	6,810		744,896	784,067		839,523	1	1,048,899	1,105,564	1,168,127	х
Accumulated other comprehensive income (loss)	(178)	)	(480)		(918)		(319)	(457)		(1,653)		135	892	3,742	х
Accumulated deficit	(392,676)	)	(431,883)	(46	61,400)		(492,211)	(544,177)		(587,157)		(650,652)	(701,124)	(758,786)	х
Total stockholders' equity	249,617		245,145	24	4,503		252,377	239,444		250,725		398,394	405,344	413,096	Х
Total liabilities and stockholders' equity	\$ 771,289	\$	891,414	\$ 92	20,104	\$	984,313	\$ 998,542	\$	1,026,810	\$ 1	,870,777	\$ 1,955,395	\$ 2,037,007	Х
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(1) The condensed consolidated balance sheets for the prior periods presented above have been adjusted to reflect the adoption of ASC 842 and reclass of accounts payable to accrued expenses and other current liabilities to conform to current period presentation

# Condensed Consolidated Statements of Cash Flows - Fiscal Quarters (in thousands)

	Q1 FY19(1)	Q2 FY19(1)	Q3 FY19(1)	Q4 FY19(1)	FY19(1)	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	x
Operating activities:												
Net loss	\$ (25,962)	\$ (39,207)	\$ (29,517)	\$ (30,811)	\$ (125,497)	\$ (51,966)	\$ (42,980) \$	63,495)	\$ (50,472) \$	(208,913)	\$ (57,662)	х
Adjustments to reconcile net loss to net cash provided by (used in) operating												
Stock-based compensation	14,135	18,222	21,542	22,421	76,320	22,685	31,274	35,732	36,933	126,624	37,728	Х
Depreciation, amortization and accretion	2,069	1,630	2,125	2,177	8,001	3,399	4,517	4,420	5,479	17,815	5,466	Х
Amortization of debt discount and issuance costs	2,571	3,842	3,902	3,964	14,279	4,025	4,088	7,540	10,239	25,892	10,357	Х
Amortization of deferred commissions	4,572	5,041	5,350	5,889	20,852	6,328	6,864	7,349	8,047	28,588	8,680	х
Deferred income taxes	(348)	(1,227)	(694)	1,504	(765)	(1,369)	(1,688)	(12)	816	(2,253)	(905)	х
Write-off of intangible assets	_	_	_	_	_	_	_		119	119	_	х
Non-cash charitable contributions	_	1,008		_	1,008	_	652	510	584	1,746	536	х
Loss on early extinguishment of debt	_	_	_	_	_	_	_	14,572		14,572		х
Other	161	(143)	135	487	640	(100)	184	_	(214)	(130)	915	х
Changes in operating assets and liabilities:												х
Accounts receivable	1,719	(8,959)	(10,299)	(22,143)	(39,682)	9,297	(4,838)	(13,852)	(28,122)	(37,515)	18,250	х
Deferred commissions	(5,693)	(8,547)	(11,667)	(15,435)	(41,342)	(9,795)	(11,577)	(15,269)	(24,583)	(61,224)	(11,865)	х
Prepaid expenses and other assets	(3,889)	4,511	(3,444)	(7,512)	(10,334)	5,975	(4,441)	(3,052)	(2,562)	(4,080)	(3,493)	х
Operating lease right-of-use assets	4,564	2,976	4,669	5,030	17,239	3,066	3,123	1,662	5,100	12,951	4,055	х
Accounts payable	607	160	(1,101)	(1,103)	(1,437)	1,640	(272)	594	(273)	1,689	3,943	х
Accrued compensation	329	169	7,475	(544)	7,429	4,143	574	12,635	5,682	23,034	2,995	х
Accrued expenses and other liabilities	(1,023)	3,084	(202)	3,941	5,800	3,288	(1,984)	2,713	5,955	9,972	(2,773)	х
Operating lease liabilities	(2,954)	(1,600)	(1,060)	(1,028)	(6,642)	(39)	(120)	(3,969)	(5,588)	(9,716)	(4,270)	х
Deferred revenue	13,114	13,697	19,225	43,267	89,303	20,685	15,490	22,562	57,695	116,432	26,740	х
Net cash provided by (used in) operating activities	3,972	(5,343)	6,439	10,104	15,172	21,262	(1,134)	10,640	24,835	55,603	38,697	Х

(1) The condensed consolidated statements of cash flows for the prior periods presented above have been adjusted to reflect the adoption of ASC 842 and reclass of accounts payable to accrued expenses and other current liabilities to conform to current period presentation.

# Condensed Consolidated Statements of Cash Flows - Fiscal Quarters (in thousands)

	Q1 FY19(1)	Q2 FY19(1)	Q3 FY19(1)	Q4 FY19(1)	FY19(1)	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	x
Investing activities:												
Capitalization of internal-use software costs	(1,051)	(674)	(604)	(522)	(2,851)	(369)	(961)	(1,329)	(1,229)	(3,888)	(1,000)	Х
Purchases of property and equipment	(4,477)	(5,313)	(4,463)	(5,558)	(19,811)	(7,710)	(2,207)	(63)	(5,462)	(15,442)	(7,930)	х
Proceeds from sales of property and equipment	_	_	_	740	740	_	_	_	_	—	_	х
Purchases of securities available for sale and other	(252,914)	(67,104)	(158,120)	(153,350)	(631,488)	(146,545)	(91,148)	(83,769)	(677,925)	(999,387)	(129,079)	Х
Proceeds from maturities and redemption of securities available for sale	19,500	60,000	140,150	79,000	298,650	61,244	75,100	108,049	111,884	356,277	102,293	Х
Proceeds from sales of securities available for sale and other	_	_	12,470	160,602	173,072	11,996	5,333	_	9,942	27,271	86,320	х
Purchases of intangible assets	_	_	_	_	_	_	(8,500)	_	(89)	(8,589)	_	Х
Payments for business acquisition, net of cash acquired	—	(15,638)	22	(16)	(15,632)	(44,223)	—	_	(60)	(44,283)	_	х
Net cash provided by (used in) investing activities	(238,942)	(28,729)	(10,545)	80,896	(197,320)	(125,607)	(22,383)	22,888	(562,939)	(688,041)	50,604	х

(1) The condensed consolidated statements of cash flows for the prior periods presented above have been adjusted to reflect the adoption of ASC 842 and reclass of accounts payable to accrued expenses and other current liabilities to conform to current period presentation.

# Condensed Consolidated Statements of Cash Flows - Fiscal Quarters (in thousands)

	Q1 FY19(1)	Q2 FY19(1)	Q3 FY19(1)	Q4 FY19(1)	FY19(1)	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21	X
Financing activities:												
Proceeds from issuance of convertible senior notes, net of issuance costs	335,055	(75)	_	_	334,980	_	_	1,040,760	(100)	1,040,660	_	Х
Payments for repurchases of 2023 convertible senior notes	_	_	_	_	_	_	_	(224,414)	_	(224,414)	_	х
Purchases of hedges related to 2023 convertible senior notes	(80,040)	_	_	_	(80,040)	_	_	_	_	_	_	Х
Proceeds from hedges related to 2023 convertible senior notes	_	_	_	_	_	_	_	405,851	_	405,851	_	Х
Proceeds from issuance of warrants related to 2023 convertible senior notes	52,440	_	_	_	52,440	_	_	_	_	_	_	х
Payments for warrants related to 2023 convertible senior notes	_	-	_	-	_	_	_	(358,622)	-	(358,622)	_	х
Purchases of capped calls related to 2025 convertible senior notes	_	_	_	_	_	_	_	(74,094)	_	(74,094)	_	Х
Proceeds from stock option exercises, net of repurchases, and other	12,196	8,859	7,469	8,337	36,861	13,388	14,065	8,918	8,992	45,363	14,172	х
Proceeds from shares issued in connection with employee stock purchase plan	_	6,654	_	7,073	13,727	_	9,005	_	9,762	18,767	_	х
Other, net	(206)	_	_	_	(206)	(126)	_	_	_	(126)	(5)	Х
Net cash provided by (used in) financing activities	319,445	15,438	7,469	15,410	357,762	13,262	23,070	798,399	18,654	853,385	14,167	Х
Effects of changes in foreign currency exchange rates on cash, cash equivalents and restricted cash	(387)	(245)	(358)	358	(632)	(282)	(905)	946	32	(209)	(1,128)	х
Net increase (decrease) in cash, cash equivalents and restricted cash	84,088	(18,879)	3,005	106,768	174,982	(91,365)	(1,352)	832,873	(519,418)	220,738	102,340	Х
Cash, cash equivalents and restricted cash at beginning of period	136,233	220,321	201,442	204,447	136,233	311,215	219,850	218,498	1,051,371	311,215	531,953	х
Cash, cash equivalents and restricted cash at end of period	\$ 220,321	\$ 201,442	\$ 204,447	\$ 311,215	\$ 311,215	\$ 219,850	\$ 218,498	\$ 1,051,371	\$ 531,953	\$ 531,953	\$ 634,293	х

(1) The condensed consolidated statements of cash flows for the prior periods presented above have been adjusted to reflect the adoption of ASC 842 and reclass of accounts payable to accrued expenses and other current liabilities to conform to current period presentation.

## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

		Q1 FY19		Q2 FY19		Q3 FY19		Q4 FY19		FY19	(	Q1 FY20		Q2 FY20		Q3 FY20		Q4 FY20		FY20		Q1 FY21
GAAP subscription gross profit	\$	60.509	¢	68.643	\$	77.433	\$	86,916	\$	293.501	¢	92.623	\$	104.577	\$	114.393	s	124.650	¢	436.243	s	136,624
Stock-based compensation	φ	1,529	φ	1.901	φ	2,383	φ	2,024	φ	7.837	φ	2.422	φ	3.111	φ	3.604	φ	3,786	φ.	12,923	φ	3,975
Amortization of acquired intangibles		1,525		1,301		449		383		832		763		1.785		1,347		1,593		5,488		1,593
Non-GAAP subscription gross profit	\$	62.038	\$	70.544	\$	80.265	\$	89.323	\$	302.170	\$	95.808	\$	109.473	\$	119.344	s	130,029	s .	454.654	\$	
Non-GAAP subscription gross margin	Ψ	80.7 %	Ŷ	80.3 %	Ψ	82.2 %	Ŷ	82.4 %	Ψ	81.5 %	Ψ	81.8 %		82.6 %	-	82.6 %	Ŷ	82.0 %	Ų.	82.3 %		81.8 %
Non-Oral Subscription gloss margin		00.7 70		00.0 70		02.2 /	,	02.4 70		01.0 /0		01.0 %		02.0 //		02.0 /0		02.0 70		02.0 70		01.0 70
GAAP professional services gross profit	\$	(995)	\$	(2,285)	\$	(1,557)	\$	(2,831)	\$	(7,668)	\$	(2,495)	\$	(2,877)	\$	(2,180)	\$	(2,006)	\$	(9,558)	\$	(2,251)
Stock-based compensation		889		1,083		1,305		1,706		4,983		1,519		1,873		1,900		1,872		7,164		1,811
Non-GAAP professional services gross profit	\$	(106)	\$	(1,202)	\$	(252)	\$	(1,125)	\$	(2,685)	\$	(976)	\$	(1,004)	\$	(280)	\$	(134)	\$	(2,394)	\$	(440)
Non-GAAP professional services gross margin		(1.6)%		(17.9)%		(3.2)%		(16.1)%		(9.5)%		(12.1)%		(12.6)%		(3.3)%		(1.5)%		(7.2)%		(4.8)%
GAAP total gross profit	\$	59,514	\$	66,358	\$	75,876	\$	84,085	\$	285,833	\$	90,128	\$	101,700	\$	112,213	\$	122,644	\$	426,685	\$	134,373
Stock-based compensation		2,418		2,984		3,688		3,730		12,820		3,941		4,984		5,504		5,658		20,087		5,786
Amortization of acquired intangibles		—		_		449		383		832		763		1,785		1,347		1,593		5,488		1,593
Non-GAAP total gross profit	\$	61,932	\$	69,342	\$	80,013	\$	88,198	\$	299,485	\$	94,832	\$	108,469	\$	119,064	\$	129,895	\$	452,260	\$	141,752
Non-GAAP total gross margin		74.1 %		73.3 %		75.8 %	,	76.4 %		75.0 %		75.7 %		77.2 %		77.8 %		77.6 %		77.2 %		77.5 %
GAAP research and development expense	\$	19,929	\$	24,829	\$	27,596	\$	30,031	\$	102,385	\$	34,032	\$	40,045	\$	41,832	\$	43,360	\$	159,269	\$	48,494
Stock-based compensation		4,213		5,272		6,291		6,866		22,642		6,346		9,082		10,894		11,361		37,683		11,935
Non-GAAP research and development expense	\$	15,716	\$	19,557	\$	21,305	\$	23,165	\$	79,743	\$	27,686	\$	30,963	\$	30,938	\$	31,999	\$	121,586	\$	36,559
Non-GAAP research and development expense as a percentage of revenue		18.8 %		20.7 %		20.2 %	;	20.1 %		20.0 %		22.1 %		22.0 %		20.2 %		19.1 %		20.7 %		20.0 %

## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

	c	Q1 FY19	Q2	FY19	Q3 FY	9	Q4 FY19	FY	19	Q1 FY20	Q2	FY20		Q3 FY20	Q4 FY20	FY20		Q1 FY21
GAAP sales and marketing expense	\$	49,493	\$5	9,004	\$ 56,9		,	\$ 227,		\$ 82,112	\$7	8,385	\$	87,224	\$ 92,635	\$ 340,356		
Stock-based compensation		4,153		5,471	6,2	8	7,064	22,	916	6,786		9,236		10,937	11,118	38,077		11,160
Non-GAAP sales and marketing expense	\$	45,340		3,533	\$ 50,6	3 5	55,488	\$ 205,				9,149	\$	76,287	\$ 81,517	\$ 302,279		
Non-GAAP sales and marketing expense as a percentage of revenue		54.2 %		56.6 %	48	0 %	48.1 %	6 5	51.4 %	60.2 %	6	49.2 %	6	49.8 %	48.7	% 51.6	%	50.8
GAAP general and administrative expense	\$	15,070	\$ 2	0,955	\$ 19,8	8 9	5 19,237	\$ 75,	110 \$	\$ 25,766	\$2	6,887	\$	28,887	\$ 31,352	\$ 112,892	2 \$	34,035
Stock-based compensation		3,351		4,495	5,3	5	4,761	17,	942	5,612		7,972		8,400	8,793	30,777	1	8,847
Charitable contributions		_		1,008		_	_	1,	800	_		652		510	584	1,746	i	536
Acquisition-related expenses		_		_		_	_		_	3,449		_		_	_	3,449	r	_
Non-GAAP general and administrative expense	\$	11,719	\$1	5,452	\$ 14,5	3 5	5 14,476	\$ 56,	160 \$	\$ 16,705	\$1	8,263	\$	19,977	\$ 21,975	\$ 76,920	) \$	24,652
Non-GAAP general and administrative expense as a percentage of revenue		14.0 %		16.3 %	13	7 %	12.5 %	6 1	14.1 %	13.3 %	6	13.0 %	6	13.1 %	13.1	% 13.1	%	13.5
GAAP total operating expenses	\$	84,492	\$ 10	4,788	\$ 104,3	5 5	5 111,820	\$ 405,4	455 \$	\$ 141,910	\$ 14	5,317	\$	157,943	\$ 167,347	\$ 612,517	\$	186,572
Stock-based compensation		11,717	1	5,238	17,8	4	18,691	63,	500	18,744	2	6,290		30,231	31,272	106,537		31,942
Charitable contributions		—		1,008		-	—	1,	800	—		652		510	584	1,746	j	536
Acquisition-related expenses		-		-		-	-		-	3,449		-		_	-	3,449	J	-
Non-GAAP total operating expenses	\$	72,775	\$8	8,542	\$ 86,5	1 5	93,129	\$ 340,	947 9	\$ 119,717	\$ 11	8,375	\$	127,202	\$ 135,491	\$ 500,785	5 \$	154,094
Non-GAAP total operating expenses as a percentage of revenue		87.0 %		93.6 %	81	9 %	80.7 %	6 8	35.4 %	95.6 %	6	84.3 %	6	83.1 %	81.0	% 85.4	! %	84.3
GAAP operating loss	\$	(24,978)	\$ (3	8,430)	\$ (28,4	9) 9	6 (27,735)	\$ (119,	622) \$	\$ (51,782)	\$ (4	3,617)	\$	(45,730)	\$ (44,703	) \$ (185,832	2) \$	(52,199)
Stock-based compensation		14,135	1	8,222	21,5	2	22,421	76,	320	22,685	3	1,274		35,735	36,930	126,624		37,728
Charitable contributions		-		1,008		-	-	1,	800	-		652		510	584	1,746	<i>i</i>	536
Amortization of acquired intangibles		-		-	4	9	383		832	763		1,785		1,347	1,593	5,488	i	1,593
Acquisition-related expenses		-		-		-	-		-	3,449		-		-	-	3,449	J	-
Non-GAAP operating loss	\$	(10,843)	\$ (1	9,200)	\$ (6,4	8) 3	6 (4,931)	\$ (41,4	462) \$	\$ (24,885)	\$ (	9,906)	\$	(8,138)	\$ (5,596	) \$ (48,525	5) \$	(12,342)
Non-GAAP operating margin		(13.0)%		(20.3)%	(6	1)%	(4.3)%	6 (1	10.4)%	(19.9)%	6	(7.1)%	6	(5.3)%	(3.3	)% (8.3	)%	(6.7)
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## GAAP to Non-GAAP Reconciliations - Fiscal Quarters

(in thousands, except percentages and per share data)

	Q1 FY19	Q2 FY19	Q3 FY19	Q4 FY19	FY19	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 F
and other, net	\$ (1,215)	(1,762)	(1,705)	(1,210)	(5,892)	(1,341)	(840)	(17,416)	(4,903)	(24,500)	(5,
nortization of debt discount	2,381	3,554	3,604	3,655	13,194	3,706	3,759	7,052	9,621	24,138	9,
oss on early extinguishment of debt	_	_	_	_	_	_	_	10,794	_	10,794	.,
-GAAP interest and other, net	\$ 1,166	\$ 1,792	\$ 1,899	\$ 2,445	\$ 7,302	\$ 2,365	\$ 2,919	\$ 430	\$ 4,718	\$ 10,432	\$3,
AP net loss	\$ (25,962)	\$ (39,207)	\$ (29,517)	\$ (30,811)	\$ (125,497)	\$ (51,966)	\$ (42,980)	\$ (63,495)	\$ (50,472)	\$ (208,913)	\$ (57,
tock-based compensation	14,135	18,222	21,542	22,421	76,320	22,685	31,274	35,735	36,930	126,624	37
nortization of debt discount	2,381	3,554	3,604	3,655	13,194	3,706	3,759	7,052	9,621	24,138	9
naritable contributions	_	1,008	_	_	1,008	_	652	510	584	1,746	
nortization of acquired intangibles	_	_	449	383	832	763	1,785	1,347	1,593	5,488	1
quisition-related expenses	_	_	_	_	_	3,449	_	_	_	3,449	
s on early extinguishment of debt	_	_	_	_	_	_	_	10,794	_	10,794	
-GAAP net loss	\$ (9,446)	\$ (16,423)	\$ (3,922)	\$ (4,352)	\$ (34,143)	\$ (21,363)	\$ (5,510)	\$ (8,057)	\$ (1,744)	\$ (36,674)	\$ (8
AP net loss per share	\$ (0.25)	\$ (0.37)	\$ (0.27)	\$ (0.28)	\$ (1.17)	\$ (0.46)	\$ (0.37)	\$ (0.53)	\$ (0.42)	\$ (1.78)	\$ (
stock-based compensation	0.14	0.17	0.20	0.21	0.71	0.20	0.27	0.30	0.31	1.08	
nortization of debt discount	0.02	0.04	0.03	0.03	0.12	0.03	0.03	0.06	0.08	0.21	
aritable contributions	_	0.01	_	_	0.01	_	0.01	_	0.01	0.01	
nortization of acquired intangibles	_	_	_	-	0.01	0.01	0.01	0.01	0.01	0.05	
equisition-related expenses	_	_	_	_	_	0.03	—	_	_	0.03	
on early extinguishment of debt	_	_	_	_	_	_	_	0.09	_	0.09	
GAAP net loss per share	\$ (0.09)	\$ (0.15)	\$ (0.04)	\$ (0.04)	\$ (0.32)	\$ (0.19)	\$ (0.05)	\$ (0.07)	\$ (0.01)	\$ (0.31)	\$ (
hted-average shares outstanding used to compute net loss per share	104,203	106,702	108,776	110,223	107,504	112,682	115,033	118,976	121,562	117,221	123

# Calculations of Key and Other Selected Metrics - Fiscal Quarters (in thousands, except percentages and customer/headcount data)

	Q1 FY19	Q2 FY19	Q3 FY19	Q4 FY19	FY19	Q1 FY20	Q2 FY20	Q3 FY20	Q4 FY20	FY20	Q1 FY21
Calculated Billings											
Total revenue	\$ 83,621	\$ 94,586	\$ 105,576	\$ 115,471	\$ 399,254	\$ 125,223	\$ 140,480	\$ 153,037	\$ 167,327	\$ 586,067	\$ 182,859
Add:											
Unbilled receivables, current (beginning of period)	809	1,619	818	1,581	809	1,457	799	1,004	1,028	1,457	1,026
Deferred revenue, current (end of period)	173,548	186,427	206,146	245,622	245,622	268,033	283,724	306,743	365,236	365,236	392,121
Less:											
Unbilled receivables, current (end of period)	(1,619)	(818)	(1,581)	(1,457)	(1,457)	(799)	(1,004)	(1,028)	(1,026)	(1,026)	(1,121)
Deferred revenue, current (beginning of period)	(159,816)	(173,548)	(186,427)	(206,146)	(159,816)	(245,622)	(268,033)	(283,724)	(306,743)	(245,622)	(365,236)
Current calculated billings	96,543	108,266	124,532	155,071	484,412	148,292	155,966	176,032	225,822	706,112	209,649
Add:											
Deferred revenue, noncurrent (end of period)	4,346	5,471	4,977	8,768	8,768	7,671	7,469	7,013	6,214	6,214	6,070
Less:											
Deferred revenue, noncurrent (beginning of period)	(4,963)	(4,346)	(5,471)	(4,977)	(4,963)	(8,768)	(7,671)	(7,469)	(7,013)	(8,768)	(6,214)
Calculated billings	\$ 95,926	\$ 109,391	\$ 124,038	\$ 158,862	\$ 488,217	\$ 147,195	\$ 155,764	\$ 175,576	\$ 225,023	\$ 703,558	\$ 209,505
y-y growth - current calculated billings	60 %	50 %	57%	52%	54 %	54%	44 %	41%	46%	46%	41%
y-y growth - calculated billings	60 %	53 %	58%	52%	55 %	53%	42 %	42%	42%	44%	42%
Trailing 12 months calculated billings	\$ 350,932	\$ 388,646	\$ 434,124	\$ 488,217	\$ 488,217	\$ 539,486	\$ 585,859	\$ 637,397	\$ 703,558	\$ 703,558	\$ 765,868
y-y growth	59 %	58 %	59%	55%	55 %	54 %	51 %	47%	44%	44%	42%

# Calculations of Key and Other Selected Metrics - Fiscal Quarters (in thousands, except percentages and customer/headcount data)

	Q1 F	(19	Q2 FY19	)	Q3 FY19		Q4 FY19		FY19	(	Q1 FY20	(	Q2 FY20	(	Q3 FY20	C	4 FY20	FY20	(	Q1 FY21
Free Cash Flow and Margin																				
Net cash provided by (used in) operating activities	\$ 3,9	72	\$ (5,343		\$ 6,439	\$	10,104	\$	15,172	\$	21,262	\$	(1,134)	\$	10,640	\$	24,835	\$ 55,603	\$	38,697
Less:																				
Purchases of property and equipment	(4,4	77)	(5,313		(4,463)		(5,558)	(	(19,811)		(7,710)		(2,207)		(63)		(5,462)	(15,442)		(7,930)
Capitalization of internal-use software costs	(1,0	51)	(674		(604)		(522)		(2,851)		(369)		(961)		(1,329)		(1,229)	(3,888)		(1,000)
Proceeds from sales of property and equipment		_	_		_		740		740		_		_		_		_	_		_
Free cash flow	\$ (1,5	56)	\$ (11,330)		\$ 1,372	\$	4,764	\$	(6,750)	\$	13,183	\$	(4,302)	\$	9,248	\$	18,144	\$ 36,273	\$	29,767
Free cash flow margin	(	.9)%	(12.0	)%	1.3%	, D	4.1%	b	(1.7)%		10.5%		(3.1)%	•	6.0%		10.8%	6.2%		16.3%
Headcount																				
Total headcount	1,	265	1,392		1,473		1,561		1,561		1,770		1,943		2,116		2,248	2,248		2,379
y-y growth		24%	27	%	29%	þ	33%	þ	33%		40%		40%	•	44%		44%	44%		34%
Revenue by Location																				
United States	\$71,	258	\$ 79,500		\$ 88,705	\$	97,904	\$ 3	337,367	\$	105,403	\$	118,605	\$	129,934	\$ ^	40,587	\$ 494,529	\$	153,787
International	12,	363	15,086		16,871		17,567		61,887		19,820		21,875		23,103		26,740	91,538		29,072
Total	\$83,	621	\$ 94,586	; ;	\$ 105,576	\$	115,471	\$ 3	399,254	\$	125,223	\$	140,480	\$	153,037	\$ ~	67,327	\$ 586,067	\$	182,859