# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# FORM 8-K

#### **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported) December 5, 2019

# Okta, Inc.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

(Commission File Number)

001-38044

Commission File Number)

(I.R.S. Employer Identification Number)

26-4175727

100 First Street, Suite 600 San Francisco, California 94105 (Address of principal executive offices)

(888) 722-7871

(Registrant's telephone number, including area code)

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Class A common stock, par value \$0.0001 per share	OKTA	The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.  $\Box$ 

#### Item 2.02 - Results of Operations and Financial Condition

On December 5, 2019, Okta, Inc. issued a press release announcing its financial results for the fiscal quarter ended October 31, 2019.

A copy of the press release is attached as Exhibit 99.1.

The information furnished under this Item 2.02 and in the accompanying Exhibit 99.1 shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act regardless of any general incorporation language in such filings, unless expressly incorporated by specific reference in such filing.

# Item 9.01 - Financial Statements and Exhibits (d) Exhibits

 Exhibit
 Description

 99.1
 Press release dated December 5, 2019, issued by Okta, Inc.

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized on this 5th day of December 2019.

Okta, Inc.

By:	<u>/s/ William E. Losch</u>
Name:	William E. Losch
Title:	Chief Financial Officer

### **Okta Announces Strong Third Quarter Financial Results**

- Q3 revenue grew 45% year-over-year; subscription revenue grew 48% year-over-year
- Total remaining performance obligations, or subscription revenue backlog, surpasses \$1 billion
- The only identity company named a Leader in Zero Trust by Independent Research Firm

**SAN FRANCISCO – December 5, 2019** – Okta, Inc. (NASDAQ: OKTA), the leading independent provider of identity for the enterprise, today announced financial results for its third quarter ended October 31, 2019.

"Our strong third quarter results reflect our expanding leadership position and the growing importance of identity," said Todd McKinnon, Chief Executive Officer and co-founder of Okta. "Industry leading growth in subscription revenue, remaining performance obligations, and billings were driven by strong execution and the continued secular tailwinds of increasing adoption of cloud applications, digital transformation as companies improve how they connect with their employees and customers, and deployment of zero trust security environments. Businesses of all sizes around the world are turning to Okta's cloud-based solutions for a modern, highly customizable identity platform that meets their business needs and security challenges. We've made great progress and continue to innovate to address this large and growing market opportunity."

#### Third Quarter Fiscal 2020 Financial Highlights:

- **Revenue**: Total revenue was \$153.0 million, an increase of 45% year-over-year. Subscription revenue was \$144.5 million, an increase of 48% year-over-year.
- Remaining Performance Obligations (RPO): Total RPO was \$1.03 billion, an increase of 68% year-over-year. Current RPO, which is revenue expected to be recognized over the next 12 months, was \$515.9 million, up 52% compared to the third quarter of fiscal 2019.
- Calculated Billings: Total calculated billings were \$175.6 million, an increase of 42% year-over-year.
- **Operating Loss**: GAAP operating loss was \$45.7 million, or 30% of total revenue, compared to \$28.5 million, or 27% of total revenue, in the third quarter of fiscal 2019. Non-GAAP operating loss was \$8.1 million, or 5% of total revenue, compared to \$6.5 million, or 6% of total revenue, in the third quarter of fiscal 2019.
- Net Loss: GAAP net loss was \$63.5 million, compared to \$29.5 million in the third quarter of fiscal 2019. GAAP net loss per share was \$0.53, compared to \$0.27 in the third quarter of fiscal 2019. Non-GAAP net loss was \$8.1 million, compared to \$3.9 million in the third quarter of fiscal 2019. Non-GAAP net loss per share was \$0.07, compared to \$0.04 in the third quarter of fiscal 2019.
- Cash Flow: Net cash provided by operations was \$10.6 million, or 7% of total revenue, compared to net cash used in operations of \$6.4 million, or 6% of total revenue, in the third quarter of fiscal 2019. Free cash flow was \$9.2 million, or 6% of total revenue, compared to \$1.4 million, or 1% of total revenue, in the third quarter of fiscal 2019.
- Cash, cash equivalents, and short-term investments were \$1.37 billion.

The section titled "Non-GAAP Financial Measures" below contains a description of the non-GAAP financial measures and reconciliations between GAAP and non-GAAP information are contained in the tables below.

#### **Financial Outlook:**

For the fourth quarter of fiscal 2020, the company expects:

- Total revenue of \$155 million to \$156 million, representing a growth rate of 34% to 35% year-over-year
- Non-GAAP operating loss of \$10.1 to \$9.1 million
- Non-GAAP net loss per share of \$0.05 to \$0.04, assuming weighted shares outstanding of approximately 122 million

For the full year fiscal 2020, the company now expects:

- Total revenue of \$574 million to \$575 million, representing a growth rate of 44% year-over-year
- Non-GAAP operating loss of \$53.1 to \$52.1 million
- Non-GAAP net loss per share of \$0.35 to \$0.34, assuming weighted shares outstanding of approximately 117 million

These statements are forward-looking and actual results may differ materially. Refer to the Forward-Looking Statements safe harbor below for information on the factors that could cause our actual results to differ materially from these forward-looking statements.

Okta has not reconciled its expectations as to non-GAAP operating loss and non-GAAP net loss per share to their most directly comparable GAAP measure because certain items are out of Okta's control or cannot be reasonably predicted. Accordingly, a reconciliation for forward-looking non-GAAP operating loss and non-GAAP net loss per share is not available without unreasonable effort.

#### Named a Leader in Zero Trust:

Okta was recognized as a Leader in The Forrester Wave<sup>™</sup>: Zero Trust eXtended Ecosystem Platform Providers, Q4 2019, a report published by Forrester Research, Inc. on October 29, 2019. In the Forrester report, Okta earned the highest possible scores across half of the criteria upon which it was evaluated including "network security," "people/workforce security," "automation and orchestration," "manageability and usability," "ZTX vision and strategy," "ZTX advocacy," "customers investing in portfolio," and "portfolio growth rate."

#### **Conference Call Information:**

Okta will host a conference call and live webcast for analysts and investors at 2:00 p.m. Pacific Time on December 5, 2019. The news release with the financial results will be accessible from the Company's website at investor.okta.com prior to the conference call. Interested parties can access the call by dialing (800) 458-4148 or (323) 794-2093 and using the passcode 7651253.

A live webcast of the conference call will be accessible from the Okta investor relations website at investor.okta.com.

#### **Supplemental Financial and Other Information:**

Supplemental financial and other information can be accessed through the Company's investor relations website at investor.okta.com.

#### **Non-GAAP Financial Measures:**

This press release and the accompanying tables contain the following non-GAAP financial measures: non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating loss, non-GAAP operating margin, non-GAAP net loss, non-GAAP net loss per share, free cash flow, current calculated billings and calculated billings. Certain of these non-GAAP financial measures exclude stock-based compensation, amortization of debt discount, charitable contributions, amortization of intangible assets, acquisition-related expenses and loss on early extinguishment of debt, net of debt issuance costs.

Okta believes that non-GAAP financial information, when taken collectively with GAAP financial measures, may be helpful to investors because it provides consistency and comparability with past financial performance and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results. The non-GAAP financial information is presented for supplemental informational purposes only, and should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies.

The principal limitation of these non-GAAP financial measures is that they exclude significant expenses and income that are required by GAAP to be recorded in the Company's financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by the Company's management about which expenses and income are excluded or included in determining these non-GAAP financial measures. A reconciliation is provided below for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

Okta encourages investors to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, which it includes in press releases announcing quarterly financial results, including this press release, and not to rely on any single financial measure to evaluate the Company's business. Please see the reconciliation tables at the end of this release for the reconciliation of GAAP and non-GAAP results.

**Forward-Looking Statements:** This press release contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding our financial outlook, product development, business strategy and plans and market trends, opportunities and positioning. These forward-looking statements are based on current expectations, estimates, forecasts and projections. Words such as "expect," "anticipate," "should," "believe," "hope," "target," "project," "goals," "estimate,"

"potential," "predict," "may," "will," "might," "could," "intend," "shall" and variations of these terms and similar expressions are intended to identify these forward-looking statements, although not all forward-looking statements contain these identifying words. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. For example, the market for our products may develop more slowly than expected or than it has in the past; our operating results may fluctuate more than expected; there may be significant fluctuations in our results of operations and cash flows related to our revenue recognition or otherwise; a network or data security incident that allows unauthorized access to our network or data or our customers' data could damage our reputation; we could experience interruptions or performance problems associated with our technology, including a service outage; we may not be able to pay off our convertible senior notes when due; and global economic conditions could deteriorate. Further information on potential factors that could affect our financial results is included in our most recent Quarterly Report on Form 10-Q and our other filings with the Securities and Exchange Commission. The forward-looking statements included in this press release represent our views only as of the date of this press release and we assume no obligation and do not intend to update these forward-looking statements.

#### About Okta

Okta is the leading independent provider of identity for the enterprise. The Okta Identity Cloud enables organizations to securely connect the right people to the right technologies at the right time. With over 6,500 pre-built integrations to applications and infrastructure providers, Okta customers can easily and securely use the best technologies for their business. Over 7,400 organizations, including 20th Century Fox, JetBlue, Nordstrom, Slack, Teach for America and Twilio, trust Okta to help protect the identities of their workforces and customers.

#### **Investor Contact:**

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#### Media Contact:

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# CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

### (In thousands, except per share data)

### (unaudited)

		Three Mor Octol		Nine Months Ended October 31,					
		2019	2018		2019		2018		
Revenue:									
Subscription	\$	144,517	\$ 97,698	\$	394,174	\$	262,393		
Professional services and other		8,520	7,878		24,566		21,390		
Total revenue		153,037	105,576		418,740		283,783		
Cost of revenue:									
Subscription (1)		30,124	20,265		82,581		55,808		
Professional services and other (1)		10,700	9,435		32,118		26,227		
Total cost of revenue		40,824	 29,700		114,699		82,035		
Gross profit		112,213	75,876		304,041		201,748		
Operating expenses:									
Research and development <sup>(1)</sup>		41,832	27,596		115,909		72,354		
Sales and marketing <sup>(1)</sup>		87,224	56,911		247,721		165,408		
General and administrative <sup>(1)</sup>		28,887	19,848		81,540		55,873		
Total operating expenses		157,943	 104,355		445,170		293,635		
Operating loss		(45,730)	 (28,479)		(141,129)		(91,887)		
Interest expense		(7,826)	(4,118)		(16,371)		(10,893)		
Other income, net		4,982	2,413		11,346		6,211		
Loss on early extinguishment of debt		(14,572)	_		(14,572)		_		
Interest expense and other income, net		(17,416)	 (1,705)		(19,597)		(4,682)		
Loss before provision for (benefit from) income taxes		(63,146)	 (30,184)		(160,726)		(96,569)		
Provision for (benefit from) income taxes		349	(667)		(2,285)		(1,883)		
Net loss	\$	(63,495)	\$ (29,517)	\$	(158,441)	\$	(94,686)		
Net loss per share, basic and diluted	\$	(0.53)	\$ (0.27)	\$	(1.37)	\$	(0.89)		
	<u>+</u>	(0.00)	 (0.21)		(	<u>+</u>	(0.00)		
Weighted-average shares used to compute net loss per share, basic and diluted		118,976	108,776		115,598		106,587		

(1) Amounts include share-based compensation expense as follows (in thousands):

	Three Mo Octo	nths E ber 31		Nine Months Ended October 31,					
	 2019	2018			2019		2018		
Cost of subscription revenue	\$ 3,604	\$	2,383	\$	9,137	\$	5,813		
Cost of professional services and other revenue	1,900		1,305		5,292		3,277		
Research and development	10,894		6,291		26,322		15,776		
Sales and marketing	10,937		6,228		26,959		15,852		
General and administrative	8,400		5,335		21,984		13,181		
Total share-based compensation expense	\$ 35,735	\$	21,542	\$	89,694	\$	53,899		

### CONDENSED CONSOLIDATED BALANCE SHEETS

# (In thousands)

(unaudited)

	C	October 31, 2019	Já	anuary 31, 2019
			As	s Adjusted <sup>(1)</sup>
Assets				
Current assets:				
Cash and cash equivalents	\$	1,039,626	\$	298,394
Short-term investments		326,629		265,374
Accounts receivable, net of allowances		101,778		91,926
Deferred commissions		29,544		24,185
Prepaid expenses and other current assets		29,023		28,237
Total current assets		1,526,600		708,116
Property and equipment, net		51,730		52,921
Operating lease right-of-use assets		126,746		121,389
Deferred commissions, noncurrent		65,466		54,812
Intangible assets, net		33,826		13,897
Goodwill		47,964		18,089
Other assets		18,445		15,089
Total assets	\$	1,870,777	\$	984,313
Liabilities and stockholders' equity				
Current liabilities:				
Accounts payable	\$	4,924	\$	2,431
Accrued expenses and other current liabilities		33,288		33,653
Accrued compensation		34,212		19,770
2023 Convertible senior notes, net		99,227		271,628
Deferred revenue		306,743		245,622
Total current liabilities		478,394		573,104
2025 Convertible senior notes, net		828,237		_
Operating lease liabilities, noncurrent		153,960		147,046
Deferred revenue, noncurrent		7,013		8,768
Other liabilities, noncurrent		4,779		3,018
Total liabilities		1,472,383		731,936
Stockholders' equity:				
Preferred stock		—		—
Class A common stock		11		10
Class B common stock		1		1
Additional paid-in capital		1,048,899		744,896
Accumulated other comprehensive income (loss)		135		(319)
Accumulated deficit		(650,652)		(492,211)
Total stockholders' equity		398,394		252,377
Total liabilities and stockholders' equity	\$	1,870,777	\$	984,313

<sup>(1)</sup> The condensed consolidated balance sheet for the prior period has been adjusted to reflect the adoption of ASC 842.

### SUMMARY OF CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

# (In thousands)

(unaudited)

	 Nine Months En	•		
	2019		2018	
	 	As A	djusted <sup>(1)</sup>	
Cash flows from operating activities:				
Net loss	\$ (158,441)	\$	(94,686	
Adjustments to reconcile net loss to net cash provided by operating activities:				
Stock-based compensation	89,691		53,899	
Depreciation, amortization and accretion	12,336		5,824	
Amortization of debt discount and issuance costs	15,653		10,315	
Amortization of deferred commissions	20,541		14,963	
Deferred income taxes	(3,069)		(2,269	
Non-cash charitable contributions	1,162		1,008	
Loss on early extinguishment of debt	14,572		-	
Other	84		153	
Changes in operating assets and liabilities:				
Accounts receivable	(9,393)		(17,539	
Deferred commissions	(36,641)		(25,907	
Prepaid expenses and other assets	(1,518)		(2,822	
Operating lease right-of-use assets	7,851		12,209	
Accounts payable	1,962		(334	
Accrued compensation	17,352		7,973	
Accrued expenses and other liabilities	4,017		1,859	
Operating lease liabilities	(4,128)		(5,614	
Deferred revenue	 58,737		46,036	
Net cash provided by operating activities	 30,768		5,068	
Cash flows from investing activities:				
Capitalization of internal-use software costs	(2,659)		(2,329	
Purchases of property and equipment	(9,980)		(14,253	
Purchases of securities available for sale and other	(321,462)		(478,138	
Proceeds from maturities of securities available for sale	244,393		219,650	
Proceeds from sales of securities available for sale and other	17,329		12,470	
Purchases of intangible assets	(8,500)		_	
Payments for business acquisition, net of cash acquired	 (44,223)		(15,616	
Net cash used in investing activities	 (125,102)		(278,216	
Cash flows from financing activities:				
Proceeds from issuance of convertible senior notes, net of issuance costs	1,040,760		334,980	
Payments for repurchases of 2023 convertible senior notes	(224,414)		_	
Purchases of hedges related to 2023 convertible senior notes	_		(80,040	
Proceeds from hedges related to 2023 convertible senior notes	405,851		_	
Proceeds from issuance of warrants related to 2023 convertible senior notes	_		52,440	
Payments for warrants related to 2023 convertible senior notes	(358,622)		_	
Purchases of capped calls related to 2025 convertible senior notes	(74,094)		_	
Proceeds from stock option exercises, net of repurchases	36,371		28,524	
Proceeds from shares issued in connection with employee stock purchase plan	9,005		6,654	
Other, net	(126)		(206	
Net cash provided by financing activities	834,731		342,352	
Effects of changes in foreign currency exchange rates on cash, cash equivalents and restricted cash	 (241)		(990	
Net increase in cash, cash equivalents and restricted cash	740,156		68,214	
Cash, cash equivalents and restricted cash at beginning of period	311,215		136,233	
Cash, cash equivalents and restricted cash at end of period	\$ 1,051,371	\$	204,447	

(1) The condensed consolidated statement of cash flows for the prior period has been adjusted to reflect the adoption of ASC 842.

### **Reconciliation of GAAP to Non-GAAP Data**

(In thousands, except percentages and per share data)

(unaudited)

#### Three Months Ended October 31, 2019

	 GAAP	Stock-based compensation	Charitable contributions		Amortization of acquired intangibles	Amortization of debt discount				Non-GAAP
Cost of revenue:	 									
Cost of subscription services	\$ 30,124	\$ (3,604)	\$ _	\$	(1,347)	\$	_	\$	_	\$ 25,173
Cost of professional services	10,700	(1,900)	_		_		_		_	8,800
Gross profit	112,213	5,504	_		1,347		_		_	119,064
Gross margin	73.3 %	3.6%	_		0.9%		_		_	77.8 %
Operating expenses:										
Research and development	41,832	(10,894)	_		_		_		_	30,938
Sales and marketing	87,224	(10,937)	_		_		_		_	76,287
General and administrative	28,887	(8,400)	(510)		_		_		_	19,977
Operating loss	(45,730)	35,735	510		1,347		_		_	(8,138)
Operating margin	(29.9)%	23.4%	0.3%		0.9%		_		_	(5.3)%
Interest expense and other Income, net	(17,416)	_	_		_		7,052		10,794	430
Net loss	\$ (63,495)	\$ 35,735	\$ 510	\$	1,347	\$	7,052	\$	10,794	\$ (8,057)
Net loss per share (1)	\$ (0.53)	\$ 0.30	\$ _	\$	0.01	\$	0.06	\$	0.09	\$ (0.07)

(1) GAAP and Non-GAAP net loss per share calculated based upon 118,976 basic and diluted weighted-average shares of common stock.

(2) Excludes debt issuance costs.

	Three Months Ended October 31, 2018												
	GAAP		Stock-based compensation	Amo	ortization of acquired intangibles	Ar	nortization of debt discount		Non-GAAP				
Cost of revenue:													
Cost of subscription services	\$ 20,265	\$	(2,383)	\$	(449)	\$	_	\$	17,433				
Cost of professional services	9,435		(1,305)		_		_		8,130				
Gross profit	75,876		3,688		449		_		80,013				
Gross margin	71.9 %		3.4%		0.5%		_		75.8 %				
Operating expenses:													
Research and development	27,596		(6,291)		_		_		21,305				
Sales and marketing	56,911		(6,228)		_		_		50,683				
General and administrative	19,848		(5,335)		_		_		14,513				
Operating loss	(28,479)		21,542		449		_		(6,488)				
Operating margin	(27.0)%		20.5%		0.4%		_		(6.1)%				
Interest expense and other Income, net	(1,705)		_		_		3,604		1,899				
Net loss	\$ (29,517)	\$	21,542	\$	449	\$	3,604	\$	(3,922)				
Net loss per share (1)	\$ (0.27)	\$	0.20	\$	—	\$	0.03	\$	(0.04)				

(1) GAAP and Non-GAAP net loss per share calculated based upon 108,776 basic and diluted weighted-average shares of common stock.

### **Reconciliation of GAAP to Non-GAAP Data**

#### (In thousands, except percentages and per share data)

#### (unaudited)

#### Nine Months Ended October 31, 2019

					INI	ne wonths Ende	u Oc	tober 31, 2019				
	 GAAP	Stock-based ompensation	,	Charitable contributions	mortization of acquired intangibles	red debt discount			Acquisition- elated expenses	Loss on early ktinguishment of debt (2)	Non-GAAP	
Cost of revenue:												
Cost of subscription services	\$ 82,581	\$ (9,137)	\$	_	\$	(3,895)	\$	_	\$	_	\$ _	\$ 69,549
Cost of professional services	32,118	(5,292)		_		_		_		_	_	26,826
Gross profit	304,041	14,429		_		3,895		_		_		322,365
Gross margin	72.6 %	3.4%		_		0.9%		_		_	_	77.0 %
Operating expenses:												
Research and development	115,909	(26,322)		_		_		_		_	_	89,587
Sales and marketing	247,721	(26,959)		_		_		_		_	_	220,762
General and administrative	81,540	(21,984)		(1,162)		_		_		(3,449)	_	54,945
Operating loss	(141,129)	89,694		1,162		3,895		_		3,449	_	(42,929)
Operating margin	(33.7)%	21.4%		0.3%		0.9%		_		0.8%	_	(10.3)%
Interest expense and other Income, net	(19,597)	_		_		_		14,517		_	10,794	5,714
Net loss	\$ (158,441)	\$ 89,694	\$	1,162	\$	3,895	\$	14,517	\$	3,449	10,794	\$ (34,930)
Net loss per share (1)	\$ (1.37)	\$ 0.78	\$	0.01	\$	0.03	\$	0.13	\$	0.03	\$ 0.09	\$ (0.30)

(1) (2) GAAP and Non-GAAP net loss per share calculated based upon 115,598 basic and diluted weighted-average shares of common stock.

Excludes debt issuance costs.

			Nine Months Ende	d Oct	ober 31, 2018			
	 GAAP	Stock-based compensation	Charitable contributions		Amortization of quired intangibles	An	nortization of debt discount	Non-GAAP
Cost of revenue:								
Cost of subscription services	\$ 55,808	\$ (5,813)	\$ _	\$	(449)	\$	_	\$ 49,546
Cost of professional services	26,227	(3,277)	_		_		_	22,950
Gross profit	201,748	9,090	_		449		_	211,287
Gross margin	71.1 %	3.2%	_		0.2%		_	74.5 %
Operating expenses:								
Research and development	72,354	(15,776)	_		_		_	56,578
Sales and marketing	165,408	(15,852)	_		_		_	149,556
General and administrative	55,873	(13,181)	(1,008)		_		_	41,684
Operating loss	(91,887)	53,899	1,008		449		_	(36,531)
Operating margin	(32.4)%	18.9%	0.4%		0.2%		_	(12.9)%
Interest expense and other Income, net	(4,682)	_	_		_		9,539	4,857
Net loss	\$ (94,686)	\$ 53,899	\$ 1,008	\$	449	\$	9,539	\$ (29,791)
Net loss per share (1)	\$ (0.89)	\$ 0.51	\$ 0.01	\$	—	\$	0.09	\$ (0.28)

(1) GAAP and Non-GAAP net loss per share calculated based upon 106,587 basic and diluted weighted-average shares of common stock.

# Reconciliation of GAAP to Non-GAAP Financial Measures

#### (dollars in thousands)

(unaudited)

### Free Cash Flow

		Three Mor Octol	nths E ber 31		Nine Months Ended October 31,					
	2019			2018		2019		2018		
Net cash provided by (used in) operating activities	\$	10,640	\$	6,439	\$	30,768	\$	5,068		
Less:										
Purchases of property and equipment		(63)		(4,463)		(9,980)		(14,253)		
Capitalization of internal-use software costs		(1,329)		(604)		(2,659)		(2,329)		
Free cash flow	\$	9,248	\$	1,372	\$	18,129	\$	(11,514)		
Net cash provided by (used in) investing activities	\$	22,888	\$	(10,545)	\$	(125,102)	\$	(278,216)		
Net cash provided by financing activities	\$	798,399	\$	7,469	\$	834,731	\$	342,352		
Free cash flow margin		6.0%		1.3%		4.3%		(4.1)%		

### **Calculated Billings**

	Three Mor Octo	 	Nine Mon Octob	 
	 2019	2018	 2019	2018
Total revenue	\$ 153,037	\$ 105,576	\$ 418,740	\$ 283,783
Add:				
Unbilled receivables, current (beginning of period)	1,004	818	1,457	809
Deferred revenue, current (end of period)	306,743	206,146	306,743	206,146
Less:				
Unbilled receivables, current (end of period)	(1,028)	(1,581)	(1,028)	(1,581)
Deferred revenue, current (beginning of period)	(283,724)	(186,427)	(245,622)	(159,816)
Current calculated billings	 176,032	 124,532	 480,290	 329,341
Add:				
Deferred revenue, noncurrent (end of period)	7,013	4,977	7,013	4,977
Less:				
Deferred revenue, noncurrent (beginning of period)	(7,469)	(5,471)	(8,768)	(4,963)
Calculated billings	\$ 175,576	\$ 124,038	\$ 478,535	\$ 329,355