Okta, Inc.
Supplemental Financial Information, Non-GAAP Financial Measures, and Other Metrics
(ASC 606)

Statement Regarding Use of Non-GAAP Financial Measures:
This supplemental financial information contains certain non-GAAP financial measures and other metrics. This presentation contains our reconciliation of those non-GAAP measures and other financial metrics.

We report non-GAAP financial measures in addition to, and not as a substitute for, or superior to, financial measures calculated in accordance with GAAP.
 based compensation expense, charitable contributions, amortization of acquired intangibles and amortization of debt discount.

 the sum of the last four quarters of calculated billings.
 use software costs. Free cash flow margin is calculated as free cash flow as a percentage of total revenues

Our dollar-based retention rate is based upon our Annual Contract Value (ACV). ACV for a customer is calculated based on the terms of that customer's contract and represents the total contracted annual subscription amount as of that period end. We calculate our dollar-based retention rate as of a period end by starting with the ACV from all customers as of twelve months prior to such period end, or Prior Period ACV. We then calculate the ACV from these same customers as of the current period end, or Current Period ACV. Current Period ACV includes any upsells and is net of contraction or attrition over the trailing twelve months but excludes revenue from new customers in the current period. We then divide the total Current Period ACV by the total Prior Period ACV to arrive at our dollar-based retention rate.

We believe that non-GAAP financial information, when taken collectively, may be helpful to investors because it provides consistency and comparability with past financial performance, and assists in comparisons with other companies, some of which use similar non-GAAP financial information to supplement their GAAP results.

The non-GAAP financial information is presented for supplemental informational purposes only, and should not be considered a substitute for financial information presented in accordance with GAAP, and may be different from similarly-titled non-GAAP measures used by other companies. The principal limitation of these non-GAAP financial measures is that they exclude significant expenses and income that are required by GAAP to be recorded in our financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgment by our management about which expenses and income are excluded or included in determining these non-GAAP financial measures. A reconciliation is provided below for each non-GAAP financial measure to the most directly comparable financial measure stated in accordance with GAAP.

Investors are encouraged to review the related GAAP financial measures and the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures, and not to rely on any single financial measure to evaluate our business. Please see the tables included in this presentation for the reconciliation of GAAP and non-GAAP results.

Okta, Inc.
Condensed Consolidated Statements of Operations - Fiscal Quarters ${ }^{(1)}$
(in thousands, except per share data)

## Revenue:

Subscription ${ }^{(1)}$
Professional services and other ${ }^{(1)}$
Total revenue
Cost of revenue:

## Subscription

Professional services and other
Total cost of revenue
Gross profit
Operating expenses:
Research and developmen
Sales and marketing ${ }^{(1)}$
General and administrative
Total operating expenses
Operating loss
Other income (expense), net
Loss before provision for (benefit from) income taxes
Provision for (benefit from) income taxes
Net loss

Net loss per share attributable to common stockholders, basic and diluted

|  | 1 FY18 | Q2 FY18 |  | Q3 FY18 |  | Q4 FY18 |  | Q1 FY19 |  | Q2 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 48,279 | \$ | 55,317 | \$ | 61,863 | \$ | 70,963 | \$ | 76,841 | \$ | 87,854 |
|  | 4,046 |  | 4,942 |  | 5,048 |  | 6,089 |  | 6,780 |  | 6,732 |
|  | 52,325 |  | 60,259 |  | 66,911 |  | 77,052 |  | 83,621 |  | 94,586 |
|  | 11,157 |  | 12,691 |  | 13,553 |  | 15,080 |  | 16,332 |  | 19,211 |
|  | 6,306 |  | 6,991 |  | 7,570 |  | 7,407 |  | 7,775 |  | 9,017 |
|  | 17,463 |  | 19,682 |  | 21,123 |  | 22,487 |  | 24,107 |  | 28,228 |
|  | 34,862 |  | 40,577 |  | 45,788 |  | 54,565 |  | 59,514 |  | 66,358 |
|  | 15,359 |  | 16,923 |  | 19,190 |  | 19,349 |  | 19,929 |  | 24,829 |
|  | 35,303 |  | 37,891 |  | 47,567 |  | 44,259 |  | 49,493 |  | 59,004 |
|  | 11,639 |  | 11,948 |  | 13,546 |  | 14,670 |  | 15,070 |  | 20,955 |
|  | 62,301 |  | 66,762 |  | 80,303 |  | 78,278 |  | 84,492 |  | 104,788 |
|  | $(27,439)$ |  | $(26,185)$ |  | $(34,515)$ |  | $(23,713)$ |  | $(24,978)$ |  | $(38,430)$ |
|  | (19) |  | 382 |  | 509 |  | 810 |  | $(1,215)$ |  | $(1,762)$ |
|  | $(27,458)$ |  | $(25,803)$ |  | $(34,006)$ |  | $(22,903)$ |  | $(26,193)$ |  | $(40,192)$ |
|  | 248 |  | 229 |  | (940) |  | 142 |  | (231) |  | (985) |
| \$ | $(27,706)$ | \$ | $(26,032)$ | \$ | $(33,066)$ | \$ | $(23,045)$ | \$ | $(25,962)$ | \$ | $(39,207)$ |
| \$ | (0.70) | \$ | (0.28) | \$ | (0.35) | \$ | (0.23) | \$ | (0.25) | \$ | (0.37) |
|  | 39,783 |  | 93,576 |  | 95,474 |  | 100,969 |  | 104,203 |  | 106,702 |

Weighted-average shares used to compute net loss per share attributable to common stockholders, basic and diluted
 2018.

Okta, Inc.

## Non-GAAP Condensed Consolidated Statements of Operations - Fiscal Quarters ${ }^{(1)}$

(in thousands, except per share data)

Revenue:
Subscription ${ }^{(1)}$
Professional services and other ${ }^{(1)}$
Total revenue
Cost of revenue:
Subscription
Professional services and other
Total cost of revenue
Gross profit
Operating expenses:
Research and development
Sales and marketing ${ }^{(1)}$
General and administrative
Total operating expenses
Operating loss
Other income (expense), net
Loss before provision for (benefit from) income taxes
Provision for (benefit from) income taxes
Net loss

| Q1 FY18 |  | Q2 FY18 |  | Q3 FY18 |  | Q4 FY18 |  | Q1 FY19 |  | Q2 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 48,279 | \$ | 55,317 | \$ | 61,863 | \$ | 70,963 | \$ | 76,841 | \$ | 87,854 |
|  | 4,046 |  | 4,942 |  | 5,048 |  | 6,089 |  | 6,780 |  | 6,732 |
|  | 52,325 |  | 60,259 |  | 66,911 |  | 77,052 |  | 83,621 |  | 94,586 |
|  | 10,467 |  | 11,635 |  | 12,132 |  | 13,643 |  | 14,803 |  | 17,310 |
|  | 5,837 |  | 6,253 |  | 6,591 |  | 6,456 |  | 6,886 |  | 7,934 |
|  | 16,304 |  | 17,888 |  | 18,723 |  | 20,099 |  | 21,689 |  | 25,244 |
|  | 36,021 |  | 42,371 |  | 48,188 |  | 56,953 |  | 61,932 |  | 69,342 |
|  | 12,058 |  | 12,485 |  | 14,016 |  | 14,155 |  | 15,716 |  | 19,557 |
|  | 32,928 |  | 34,870 |  | 43,673 |  | 40,307 |  | 45,340 |  | 53,533 |
|  | 9,564 |  | 9,223 |  | 9,852 |  | 11,636 |  | 11,719 |  | 15,452 |
|  | 54,550 |  | 56,578 |  | 67,541 |  | 66,098 |  | 72,775 |  | 88,542 |
|  | $(18,529)$ |  | $(14,207)$ |  | $(19,353)$ |  | $(9,145)$ |  | $(10,843)$ |  | $(19,200)$ |
|  | (19) |  | 382 |  | 509 |  | 810 |  | 1,166 |  | 1,792 |
|  | $(18,548)$ |  | $(13,825)$ |  | $(18,844)$ |  | $(8,335)$ |  | $(9,677)$ |  | $(17,408)$ |
|  | 248 |  | 229 |  | (940) |  | 142 |  | (231) |  | (985) |
| \$ | $(18,796)$ | \$ | $(14,054)$ | \$ | $(17,904)$ | \$ | $(8,477)$ | \$ | $(9,446)$ | \$ | $(16,423)$ |

Net loss per share attributable to common stockholders, basic and diluted
$\begin{array}{llllllllll}\$ & (0.47) & \$ & (0.15) & \$ & (0.19) & \$ & (0.08) & \$ & (0.09)\end{array} \$ \quad(0.15)$

Weighted-average shares used to compute net loss per share attributable to common stockholders, basic and diluted

39,783
93,576
95,474
100,969
104,203
106,702

[^0]Okta, Inc.
Condensed Consolidated Balance Sheets - Fiscal Quarters ${ }^{(1)}$
(in thousands)

## Assets

Current assets:
Cash and cash equivalents
Short-term investments
Accounts receivable, net of allowances
Deferred commissions ${ }^{(1)}$
Prepaid expenses and other current assets ${ }^{(1)}$
Total current assets
Property and equipment, net
Deferred commissions, noncurrent ${ }^{(1)}$
Intangible assets, net
Goodwill
Other assets

## Total assets

| Q1 FY18 |  | Q2 FY18 |  | Q3 FY18 |  | Q4 FY18 |  | Q1 FY19 |  | Q2 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 221,726 | \$ | 126,464 | \$ | 137,575 | \$ | 127,949 | \$ | 211,756 | \$ | 192,882 |
|  | 2,500 |  | 86,755 |  | 86,043 |  | 101,765 |  | 335,285 |  | 343,374 |
|  | 32,171 |  | 35,304 |  | 46,882 |  | 52,248 |  | 50,368 |  | 59,839 |
|  | 13,901 |  | 14,784 |  | 15,901 |  | 17,755 |  | 18,551 |  | 19,848 |
|  | 12,422 |  | 13,382 |  | 10,940 |  | 17,781 |  | 20,203 |  | 17,433 |
|  | 282,720 |  | 276,689 |  | 297,341 |  | 317,498 |  | 636,163 |  | 633,376 |
|  | 13,180 |  | 13,302 |  | 13,122 |  | 12,540 |  | 19,176 |  | 40,670 |
|  | 33,674 |  | 34,430 |  | 36,122 |  | 40,755 |  | 41,077 |  | 43,287 |
|  | 9,835 |  | 11,051 |  | 11,455 |  | 11,761 |  | 11,863 |  | 16,006 |
|  | 6,282 |  | 6,282 |  | 6,282 |  | 6,282 |  | 6,282 |  | 18,095 |
|  | 1,671 |  | 1,658 |  | 2,463 |  | 10,427 |  | 12,343 |  | 12,483 |
| \$ | 347,362 | \$ | 343,412 | \$ | 366,785 | \$ | 399,263 | \$ | 726,904 | \$ | 763,917 |

Liabilities and stockholders' equity
Current liabilities:
Accounts payable
Accrued expenses and other current liabilities
Accrued compensation
Deferred revenue ${ }^{(1)}$
Total current liabilities
Convertible senior notes, net
Deferred revenue, noncurrent ${ }^{(1)}$
Other liabilities, noncurrent ${ }^{(1)}$

## Total liabilities

Commitments and contingencies
Stockholders' equity:
Class A common stock
Class B common stock
Additional paid-in capital
Accumulated other comprehensive income (loss)
Accumulated deficit ${ }^{(1)}$
Total stockholders' equity

Total liabilities and stockholders' equity

| $\$ 12,853$ | $\$$ | 8,887 | $\$$ | 12,875 | $\$$ | 9,566 | $\$$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 7,878 | 5,360 | 4,955 | 6,187 | 4,830 | $\$$ | 12,577 |  |
| 6,613 | 11,334 | 14,671 | 12,374 | 12,652 |  | 6,333 |  |
| 111,759 | 122,173 | 135,010 | 159,816 | 173,548 | 186,427 |  |  |
| 139,103 | 147,754 | 167,511 | 187,943 | 202,926 | 218,140 |  |  |
| - | - | - | - | 259,920 | 263,762 |  |  |
| 3,578 | 2,929 | 2,145 | 4,963 | 4,346 | 5,471 |  |  |
| 6,323 | 6,451 | 6,553 | 7,017 | 10,095 | 31,399 |  |  |
| 149,004 | 157,134 | 176,209 | 199,923 | 477,287 | 518,772 |  |  |

${ }^{(1)}$ The condensed consolidated balance sheets for the prior periods presented above have been adjusted to reflect the adoption of ASC 606.

Okta, Inc.
Condensed Consolidated Statements of Cash Flows - Fiscal Quarters ${ }^{(1)}$

## (in thousands)

## Operating activities:

Net loss ${ }^{(1)}$ Adjustments to reconcile net loss to net cash provided by (used in) operating activities:
Stock-based compensation
Depreciation, amortization and accretion
Amortization of debt discount and issuance costs
Amortization of deferred commissions ${ }^{(1)}$
Deferred income taxes
Write-off of intangible assets
Non-cash charitable contributions
Other
Changes in operating assets and liabilities:
Accounts receivable
Deferred commissions ${ }^{(1)}$
Prepaid expenses and other assets ${ }^{(1)}$
Accounts payable
Accrued compensation
Accrued expenses and other liabilities ${ }^{(1)}$
Deferred revenue ${ }^{(1)}$
Net cash provided by (used in) operating activities

## Investing activities:

Capitalization of internal-use software costs
Purchases of property and equipment
Purchases of securities available for sale
Proceeds from maturities of securities available for sale
Proceeds from sales of securities available for sale
Payments for business acquisition, net of cash acquired
Net cash provided by (used in) investing activities


Proceeds from initial public offering, net of underwriters' discounts and commissions
Proceeds from issuance of convertible senior notes, net of issuance costs
Purchase of convertible senior notes hedge
Proceeds from issuance of warrants related to convertible notes
Payments of deferred offering cost
Proceeds from stock option exercises, net of repurchases, and other
Proceeds from shares issued in connection with employee stock purchase plan
Principal payments on financing arrangements
Net cash provided by (used in) financing activities
Effects of changes in foreign currency exchange rates on cash and cash equivalents
Net increase (decrease) in cash, cash equivalents and restricted cash
Cash, cash equivalents and restricted cash at beginning of period
Cash, cash equivalents and restricted cash at end of period
C 606

Okta, Inc.
GAAP to Non-GAAP Reconciliations - Fiscal Quarters ${ }^{(1)}$ (in thousands, except percentages and per share data)

GAAP subscription gross profit
Stock-based compensation
Amortization of acquired intangibles
Non-GAAP subscription gross profit
Non-GAAP subscription gross margin

GAAP professional services gross profit
Stock-based compensation
Non-GAAP professional services gross profit
Non-GAAP professional services gross margin

GAAP total gross profit
Stock-based compensation
Amortization of acquired intangibles
Non-GAAP total gross profit
Non-GAAP total gross margin

GAAP research and development expense
Stock-based compensation
Non-GAAP research and development expense
Non-GAAP research and development expense as a percentage of revenue

GAAP sales and marketing expense
Stock-based compensation
Non-GAAP sales and marketing expense
Non-GAAP sales and marketing expense as a percentage of revenue

GAAP general and administrative expense
Stock-based compensation
Charitable contributions
Non-GAAP general and administrative expense
Non-GAAP general and administrative expense as a percentage of revenue

|  | Q1 FY18 |  | Q2 FY18 |  | Q3 FY18 |  | Q4 FY18 |  | Q1 FY19 |  | 2 FY19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 37,122 | \$ | 42,626 | \$ | 48,310 | \$ | 55,883 | \$ | 60,509 | \$ | 68,643 |
|  | 686 |  | 1,056 |  | 1,421 |  | 1,437 |  | 1,529 |  | 1,901 |
|  | 4 |  | - |  | - |  | - |  | - |  | - |
| \$ | 37,812 | \$ | 43,682 | \$ | 49,731 | \$ | 57,320 | \$ | 62,038 | \$ | 70,544 |
|  | 78.3 \% |  | 79.0 \% |  | 80.4 \% |  | 80.8 \% |  | 80.7 \% |  | 80.3 \% |
| \$ | $(2,260)$ | \$ | $(2,049)$ | \$ | $(2,522)$ | \$ | $(1,318)$ | \$ | (995) | \$ | $(2,285)$ |
|  | 469 |  | 738 |  | 979 |  | 951 |  | 889 |  | 1,083 |
| \$ | $(1,791)$ | \$ | $(1,311)$ | \$ | $(1,543)$ | \$ | (367) | \$ | (106) | \$ | $(1,202)$ |
|  | (44.3)\% |  | (26.5)\% |  | (30.6)\% |  | (6.0)\% |  | (1.6)\% |  | (17.9)\% |
| \$ | 34,862 | \$ | 40,577 | \$ | 45,788 | \$ | 54,565 | \$ | 59,514 | \$ | 66,358 |
|  | 1,155 |  | 1,794 |  | 2,400 |  | 2,388 |  | 2,418 |  | 2,984 |
|  | 4 |  | - |  | - |  | - |  | - |  | - |
| \$ | 36,021 | \$ | 42,371 | \$ | 48,188 | \$ | 56,953 | \$ | 61,932 | \$ | 69,342 |
|  | 68.8 \% |  | 70.3 \% |  | 72.0 \% |  | 73.9 \% |  | 74.1 \% |  | 73.3 \% |
| \$ | 15,359 | \$ | 16,923 | \$ | 19,190 | \$ | 19,349 | \$ | 19,929 | \$ | 24,829 |
|  | 3,301 |  | 4,438 |  | 5,174 |  | 5,194 |  | 4,213 |  | 5,272 |
| \$ | 12,058 | \$ | 12,485 | \$ | 14,016 | \$ | 14,155 | \$ | 15,716 | \$ | 19,557 |
|  | 23.0 \% |  | 20.7 \% |  | 20.9 \% |  | 18.4 \% |  | 18.8 \% |  | 20.7 \% |
| \$ | 35,303 | \$ | 37,891 | \$ | 47,567 | \$ | 44,259 | \$ | 49,493 | \$ | 59,004 |
|  | 2,375 |  | 3,021 |  | 3,894 |  | 3,952 |  | 4,153 |  | 5,471 |
| \$ | 32,928 | \$ | 34,870 | \$ | 43,673 | \$ | 40,307 | \$ | 45,340 | \$ | 53,533 |
|  | 62.9 \% |  | 57.9 \% |  | 65.3 \% |  | 52.3 \% |  | 54.2 \% |  | 56.6 \% |
| \$ | 11,639 | \$ | 11,948 | \$ | 13,546 | \$ | 14,670 | \$ | 15,070 | \$ | 20,955 |
|  | 2,075 |  | 2,725 |  | 2,940 |  | 3,034 |  | 3,351 |  | 4,495 |
|  | - |  | - |  | 754 |  | - |  | - |  | 1,008 |
| \$ | 9,564 | \$ | 9,223 | \$ | 9,852 | \$ | 11,636 | \$ | 11,719 | \$ | 15,452 |
|  | 18.3 \% |  | 15.3 \% |  | 14.7 \% |  | 15.1 \% |  | 14.0 \% |  | 16.3 \% |

GAAP total operating expenses
Stock-based compensation
Charitable contributions
Non-GAAP total operating expenses
Non-GAAP total operating expenses as a percentage of revenue

GAAP operating loss
Stock-based compensation
Charitable contributions
Amortization of acquired intangibles
Non-GAAP operating loss
Non-GAAP operating margin

Other income (expense), net
Amortization of debt discount
Non-GAAP other income (expense), net

GAAP net loss
Stock-based compensation
Amortization of debt discount
Charitable contributions
Amortization of acquired intangibles
Non-GAAP net loss

## GAAP net loss per share

Stock-based compensation
Amortization of debt discount
Charitable contributions
Amortization of acquired intangibles
Non-GAAP net loss per share

Weighted-average shares outstanding used to compute net loss per share
${ }^{(1)}$ The GAAP to non-GAAP reconciliations for the prior periods presented above have been adjusted to reflect the adoption of ASC 606

| Q1 FY18 |  | Q2 FY18 |  | Q3 FY18 |  | Q4 FY18 |  | Q1 FY19 |  | Q2 FY19 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 62,301 | \$ | 66,762 | \$ | 80,303 | \$ | 78,278 | \$ | 84,492 | \$ | 104,788 |
|  | 7,751 |  | 10,184 |  | 12,008 |  | 12,180 |  | 11,717 |  | 15,238 |
|  | - |  | - |  | 754 |  | - |  | - |  | 1,008 |
| \$ | 54,550 | \$ | 56,578 | \$ | 67,541 | \$ | 66,098 | \$ | 72,775 | \$ | 88,542 |
|  | 104.3 \% |  | 93.9 \% |  | 100.9 \% |  | 85.8 \% |  | 87.0 \% |  | 93.6 \% |
| \$ | $(27,439)$ | \$ | $(26,185)$ | \$ | $(34,515)$ | \$ | $(23,713)$ | \$ | $(24,978)$ | \$ | $(38,430)$ |
|  | 8,906 |  | 11,978 |  | 14,408 |  | 14,568 |  | 14,135 |  | 18,222 |
|  | - |  | - |  | 754 |  | - |  | - |  | 1,008 |
|  | 4 |  | - |  | - |  | - |  | - |  | - |
| \$ | $(18,529)$ | \$ | $(14,207)$ | \$ | $(19,353)$ | \$ | $(9,145)$ | \$ | $(10,843)$ | \$ | $(19,200)$ |
|  | (35.4)\% |  | (23.6)\% |  | (28.9)\% |  | (11.9)\% |  | (13.0)\% |  | (20.3)\% |
| \$ | (19) | \$ | 382 | \$ | 509 | \$ | 810 | \$ | $(1,215)$ |  | $(1,762)$ |
|  | - |  | - |  | - |  | - |  | 2,381 |  | 3,554 |
| \$ | (19) | \$ | 382 | \$ | 509 | \$ | 810 | \$ | 1,166 | \$ | 1,792 |
| \$ | $(27,706)$ | \$ | $(26,032)$ | \$ | $(33,066)$ | \$ | $(23,045)$ | \$ | $(25,962)$ | \$ | $(39,207)$ |
|  | 8,906 |  | 11,978 |  | 14,408 |  | 14,568 |  | 14,135 |  | 18,222 |
|  | - |  | - |  | - |  | - |  | 2,381 |  | 3,554 |
|  | - |  | - |  | 754 |  | - |  | - |  | 1,008 |
|  | 4 |  | - |  | - |  | - |  | - |  | - |
| \$ | $(18,796)$ | \$ | $(14,054)$ | \$ | $(17,904)$ | \$ | $(8,477)$ | \$ | $(9,446)$ | \$ | $(16,423)$ |


| $\$$ | $(0.7)$ | $\$$ | $(0.28)$ | $\$$ | $(0.35)$ | $\$$ | $(0.23)$ | $\$$ | $(0.25)$ | $\$$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $(0.37)$ |  |  |  |  |  |  |  |  |  |  |
|  | 0.23 |  | 0.13 |  | 0.15 |  | 0.15 |  | 0.14 |  |
|  | - |  | - |  | - |  | - |  | 0.02 | 0.17 |
|  | - |  | - |  | 0.01 |  | - |  | - | 0.01 |
|  | - |  | - | - | - | - | - |  |  |  |
| $\$$ | $(0.47)$ | $\$$ | $(0.15)$ | $\$$ | $(0.19)$ | $\$$ | $(0.08)$ | $\$$ | $(0.09)$ | $\$$ |

$\begin{array}{llllll}39,783 & 93,576 & 95,474 & 100,969 & 104,203 & 106,702\end{array}$

## (in thousands, except percentages and customer/headcount data)

| Calculated Billings ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| Total revenue |  | 52,325 | \$ | 60,259 | \$ | 66,911 | \$ | 77,052 | \$ | 83,621 | \$ | 94,586 |
| Add: |  |  |  |  |  |  |  |  |  |  |  |  |
| Unbilled receivables, current (beginning of period) |  | 1,537 |  | 2,151 |  | 498 |  | 902 |  | 809 |  | 1,619 |
| Deferred revenue, current (end of period) |  | 111,759 |  | 122,173 |  | 135,010 |  | 159,816 |  | 173,548 |  | 186,427 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |
| Unbilled receivables, current (end of period) |  | $(2,151)$ |  | (498) |  | (902) |  | (809) |  | $(1,619)$ |  | (818) |
| Deferred revenue, current (beginning of period) |  | $(102,966)$ |  | (111,759) |  | $(122,173)$ |  | $(135,010)$ |  | $(159,816)$ |  | $(173,548)$ |
| Current calculated billings |  | 60,504 |  | 72,326 |  | 79,344 |  | 101,951 |  | 96,543 |  | 108,266 |
| Add: |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred revenue, noncurrent (end of period) |  | 3,578 |  | 2,929 |  | 2,145 |  | 4,963 |  | 4,346 |  | 5,471 |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |
| Deferred revenue, noncurrent (beginning of period) |  | $(4,154)$ |  | $(3,578)$ |  | $(2,929)$ |  | $(2,145)$ |  | $(4,963)$ |  | $(4,346)$ |
| Calculated billings | \$ | 59,928 | \$ | 71,677 | \$ | 78,560 | \$ | 104,769 | \$ | 95,926 | \$ | 109,391 |
| $y$-y growth - current calculated billings |  | 63 \% |  | 53 \% |  | 50 \% |  | 60 \% |  | 60 \% |  | $50 \%$ |
| $y$-y growth - calculated billings |  | $75 \%$ |  | 54 \% |  | 54 \% |  | 67 \% |  | 60 \% |  | 53 \% |
| Trailing 12 months calculated billings |  | 220,228 | \$ | 245,450 | \$ | 272,890 | \$ | 314,934 | \$ | 350,932 | \$ | 388,646 |
| $y$-y growth |  | 69 \% |  | 66 \% |  | 62 \% |  | 62 \% |  | 59 \% |  | 58 \% |
| Free Cash Flow and Margin |  |  |  |  |  |  |  |  |  |  |  |  |
| Net cash provided by (used in) operating activities | \$ | $(9,686)$ | \$ | $(6,238)$ | \$ | $(9,471)$ | \$ | 155 | \$ | 3,972 | \$ | $(5,343)$ |
| Less: |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchases of property and equipment |  | $(2,448)$ |  | $(2,708)$ |  | (414) |  | (980) |  | $(4,477)$ |  | $(5,313)$ |
| Capitalization of internal-use software costs |  | $(1,208)$ |  | $(1,535)$ |  | $(1,329)$ |  | $(1,359)$ |  | $(1,051)$ |  | (674) |
| Free cash flow | \$ | $(13,342)$ | \$ | $(10,481)$ | \$ | (11,214) | \$ | $(2,184)$ | \$ | $(1,556)$ | \$ | (11,330) |
| Operating cash flow margin |  | (18.5)\% |  | (10.4)\% |  | (14.2)\% |  | 0.2 \% |  | 4.8 \% |  | (5.6)\% |
| Free cash flow margin |  | (25.5)\% |  | (17.4)\% |  | (16.8)\% |  | (2.8)\% |  | (1.9)\% |  | (12.0)\% |

[^1]|  | Q1 FY18 | Q2 FY18 | Q3 FY18 | Q4 FY18 | Q1 FY19 | Q2 FY19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Customer Data |  |  |  |  |  |  |
| Total customers | 3,350 | 3,650 | 3,950 | 4,350 | 4,700 | 5,150 |
| $y$-y growth | 37\% | 38\% | 36\% | 40\% | 40\% | 41\% |
| Customers with ACV above \$100,000 | 493 | 539 | 603 | 691 | 747 | 837 |
| $y$-y growth | 64\% | 52\% | 50\% | 56\% | 52\% | 55\% |
| Dollar-based retention rate for the trailing 12 months ended | 123\% | 123\% | 123\% | 121\% | 121\% | 121\% |
| Headcount |  |  |  |  |  |  |
| Total headcount | 1,020 | 1,096 | 1,141 | 1,176 | 1,265 | 1,392 |
| $y$-y growth | 43\% | 38\% | 35\% | 31\% | 24\% | 27\% |


[^0]:    ${ }^{(1)}$ The non-GAAP condensed consolidated statements of operations for the prior periods presented above have been adjusted to reflect the adoption of ASC 606

[^1]:    1) The current calculated billings and calculated billings for the prior periods presented above have been modified to conform with the adoption of ASC 606 , which now includes unbilled receivables
